



CLEAN DESIGN
- HOME -

CAUTION: Your mattress is not fire-proof

Your new mattress meets fire safety standards issued by the U.S. Consumer Product Safety Commission when used by itself or with a foundation specified on the federal law tag attached to mattress. Your new mattress will, if ignited, burn more slowly and less intensely - *compared to older mattresses.*

IN ORDER TO REDUCE FIRE RISK:

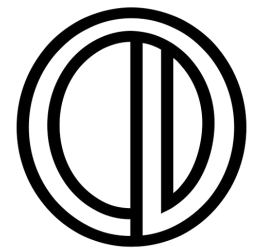
- DO NOT smoke in bed. This is a common cause of fatal fires.
- DO NOT keep candles, matches or lighters near children.
- DO NOT place space heaters near your bed or flammable items. Follow manufacturer warnings/instructions.
- DO NOT crush electrical cords under rugs, beds.

IN CASE OF FIRE, EXIT YOUR SPACE AND THEN CALL 911

CREATE YOUR
UNIQUE LUXURY
SLEEP STORY.

YOU SPEND
ONE-THIRD OF
YOUR LIFE
SLEEPING.

SELECT THE BEST
FOR YOUR REST!



CLEAN DESIGN
- HOME -

MATTRESS

HYPOALLERGENIC,
ALLERGEN-BARRIER,
WELLNESS SLEEP.

TO DO LIST WHEN YOU UNBOX/UNWRAP

DO remove the plastic wrapping on your mattress to prevent child or pet suffocation and to allow it to air/expand for at least four hours.

DO use a frame/support for Queen and King size beds to validate your warranty.

DO keep your bedding clean and use a mattress pad for an allergen barrier and to prevent stains, soiling, fluid penetration; signs of which may void the warranty and make your bedding ineligible for refund, repair or replacement; do not use cleaning fluids on your mattress as chemicals may damage materials.

DO store mattress flat for extended period of time and carry upright on its side to make it less likely to experience damage; and do not bend excessively or jump on item.

DO rotate your mattress annually to promote even wear; use handles only to position mattress.



FOR WARRANTY INQUIRIES OR TO REGISTER YOUR PRODUCT, VISIT OUR WEBSITE OR CALL



800-830-3874

WWW.CLEANDESIGNHOME.COM

MADE IN THE USA QUALITY

CARE INSTRUCTIONS

LIMITED WARRANTY

Welcome to the CLEAN DESIGN HOME® family of brands. We provide high quality, durable luxury mattress options with a focus on hypoallergenic, allergen-barrier, wellness sleep for our clients. Our rigorous quality assurance with our factory partner ensures your item is made upon order and shipped direct to your location with appropriate packaging to protect your investment.

CLEAN DESIGN HOME products are warranted for 20 years for the full period of the original owner's ("you") ownership and use against manufacturing defects in materials (excluding handles and covers) and workmanship. If you observe a defect, you have 48 hours from time of delivery to report. Original law tags cannot be removed or warranty will be voided. If defective in material or workmanship, your mattress will be repaired or replaced (at our option) with charges as shown on the warranty schedule for return shipment transportation fees and inspection costs. If the product you purchase has been discontinued at the time of repair or replacement, a current model of comparable quality will be utilized. Manufacturer reserves right to substitute materials of comparable quality, if original identical materials are not available at time of repair or replacement. All claims and implied warranties on this product shall not extend the duration of limited warranty terms. Warranty begins on day you purchase the mattress. Limited warranty is not renewed or extended if mattress is repaired or replaced. Refer to warranty schedule to determine details.

COVERAGE INFORMATION

Warranty covers only normal wear and is invalidated upon abuse or due to visible unsanitary condition/fluids.

MATTRESS, COILED

- Wires loose, broken or protruding through fabric
- Sagging of two (2) inches or greater, only if mattress has been continuously with foundation with a center support frame, solid platform or minimum of five (5) cross slats with center support extending to floor

MATTRESS, FOAM

- Sagging greater than six (6) inches across the entire mattress. Customer understands that latex and memory foam mattress have normal change in softness and recovery time over time and this does not affect qualities of these types of mattresses
- Zippers/Handles excluded

EXCLUSIONS

Our warranty does NOT cover the following items, included expressly and are not limited to:

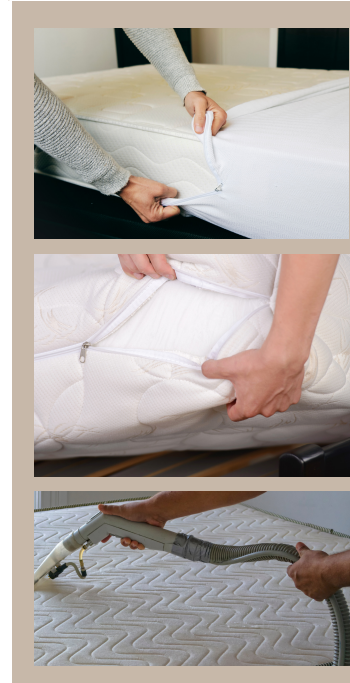
- Hospitality/Institutional use; our product is designed for residential usage
- Floor samples, promotional items, non-retail, unregulated second hand and "as-is" or floor samples
- Bent perimeter coils, rods, corner guards, beams due to moving or bending the mattress
- Body impressions or sagging of less than 1-inch
- Damage to mattress due to abuse, misuse (e.g. jumping) or due to inappropriate foundation/bed frame
- Fluids, stains, soiling, penetration, tears, burns, infestation immediately invalidate warranty
- Damaged sheets due to mattress fit; consumers should select sheets with ample skirt coverage
- Comfort preference is an individual assessment and consumers should determine sleep style and firmness to select appropriate mattress

CLEAN DESIGN HOME® reserves the right to invalidate warranty when the sleep set, even if defective, is in an unsanitary condition, shows evidence or damage from fluid penetration or if product issues are due to factors other than defective workmanship or materials. For infestation issues, health and safety of anyone who would be required to inspect, dispose of otherwise handle mattress will cause an inspection refusal, in such case, we reserve the right to deny warranty coverage.

We highly recommend avoidance of cleaning fluid use which may damage the fabric and materials in your mattress, which may damage cover, interior and upholstery causing material compression which will cause invalidation of your warranty. It is recommended that you clad your mattress with a CLEAN DESIGN HOME® x Martex mattress protector and/or CLEAN DESIGN HOME® x Martex mattress pad at all times.

This warranty is given by the CLEAN DESIGN HOME® manufacturer whose name and address appear on the law tag attached to your mattress. We recommend that you examine the law tag attached to your CLEAN DESIGN HOME® product and record the name and address of the manufacturer, and your warranty code, and submit the warranty card. Retain the law tags and proof of purchase to validate warranty coverage for defective workmanship or materials.

Make sure to save your Consumer Law tag with your important papers



1 Unpack your mattress and dispose of packaging plastic/box materials immediately to ensure safety of pets and children. Allow mattress to air/expand for a period of 4 hours minimum prior to usage. Complete the warranty registration form to register your product.

2 Cover your mattress with a CLEAN DESIGN HOME® x Martex protective cover and/or mattress protector to protect from fluids and to create an allergen barrier. Wash your linens including mattress pad regularly.

3 Vacuum your mattress seasonally especially if you do not cover your mattress with a CLEAN DESIGN HOME® x Martex protective cover. Rotate mattress at least annually to ensure even wear and to limit contouring.

WARRANTY DETAIL

Warranty details are as follows:

- 20 year limited warranty valid only for original purchaser from the original purchase date of mattress. Non-transferable
 - Original purchaser is the first purchaser of Mattress from CLEAN DESIGN HOME® and requires receipt as proof of purchase and owner. Warranty registration card is suggested to confirm purchase details.
 - Remedy for included defects are:
 - First 10 years of ownership: Manufacturer will replace or repair mattress at no charge, plus shipping
 - In years 10-20 of ownership: Manufacturer will completely repair/recover Mattress, replace it or offer a new mattress at 50% off; solely at discretion of manufacturer after inspection; at 50% fee, plus shipping
 - Included: Physical flaw in mattress that causes foam material to evidence degradation, a split or crack despite normal usage and proper handling and any manufacturing defect in the assembly of mattress cover; excluding handles/zippers
 - Excluded: Product which has been subject to misuse, neglect, accident or used without a proper bed frame or supports. Normal increase in softness which may affect comfort preferences. Defects caused by physical abuse or damage to structure or cover material including burns, cuts, tears, liquid damage, stains. Any mattress sold as pre/reconditioned, used, returned, previously owned or other similar wording will not have valid claim to warranty.
 - CLAIMS & ARBITRATION: In order for Warranty to apply, mattress must be used on a firm, solid-surface with supports (as illustrated above) that is structurally capable of supporting weight of mattress and user(s) for the entirety of its use. You must return your mattress or mattress cover and show proof of original purchase. You will be responsible for shipping fees each way associated with shipping replaced or repaired mattress. Fee waived upon Manufacturer confirmation of a DEFECT (see 'Included' paragraph) in materials or workmanship. At manufacturer discretion, you may be allowed to show photographic evidence of defect in lieu of returning mattress
 - HOW TO MAKE A CLAIM: submit a photo of law tag attached to back of mattress, along with copy of purchase receipt. Include a description of issues you are experiencing to manufacturer warranty representative at warranty@diamondmattress.com or call 310-747-1136 (hours are 10am-4p PST)
- WARRANTY LIMITATIONS, DISCLAIMERS AND LIMITATION OF LIABILITY IN THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE AND JURISDICTION TO JURISDICTION. IN NO EVENT WILL MANUFACTURER OR RETAILER BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES ARISING OUT OF OR RELATED TO THE MATTRESS OR ITS USE BY YOU OR ANY THIRD PARTY, WHETHER UNDER THEORY OF CONTRACT, TORT (INCLUDING NEGLIGENCE), INDEMNITY, PRODUCT LIABILITY OR OTHERWISE. RETAILER AND MANUFACTURER TOTAL LIABILITY WILL NOT EXCEED THE PURCHASE PRICE PAID FOR MATTRESS. In the event of a dispute between customer and manufacturer, such dispute will be determined and settled by binding arbitration between the parties, in accordance with the Commercial Arbitration Rules of the American Arbitration Association ("AAA"). More information about AAA is at www.adr.org and hearings will be held in San Francisco, CA.