

## Limited Warranty 7 years

- Futons, mattresses, seams, tacking & zippers

### What is not covered:

Limited warranty does not apply to shipped products that arrived and were signed for as damage or were damaged and you contacted us within 24 hours of receipt. See shipping terms and policies.

### The warranty does not apply to:

- Sagging or normal body signatures
- Firmness preference.
- Allergies or sensitivities.
- Stains, Burns.
- Custom orders
- Surface fabrics, quilting
- Minor imperfections and slight cosmetic flaws
- Normal Wear and Tear
- Dampness or mold
- Firmness preference or a change in comfort
- Floor models or models sold "as is."

\*Normal body signatures are not a suggestion of structural failure. **Rotating your futon, mattress, topper or shikibuton regularly will minimize the appearance of body signatures.**

TFS Natural Home By The Futon Shop is not liable for incidental or consequential damages arising from the use of this product. We at The Futon Shop recognize that our customers expect us to support our quality products. Our warranties are a function of the products you have purchased. WE WARRANTY TO THE ORIGINAL PURCHASER THAT THE PRODUCTS YOU HAVE PURCHASED FROM THE FUTON SHOP WILL BE FREE FROM MANUFACTURER DEFECTS IN MATERIALS AND WORKMANSHIP FOR THE AMOUNT OF TIME SET FORTH BELOW. All warranties run from the date of purchase.

All warranties are Limited warranties. Limited warranties cover manufacturer defects only and do not cover normal wear and tear or damage resulting from neglect, accidental or intentional damage, institutional or commercial use, or exposure to extremes in temperature, humidity or to weather.

YOUR LIMITED WARRANTY RESPONSIBILITY - in the event of a defect occurring during the warranty period. Which we determine to be the result of defects in materials or workmanship, we will repair or replace the defective part or product at our discretion.