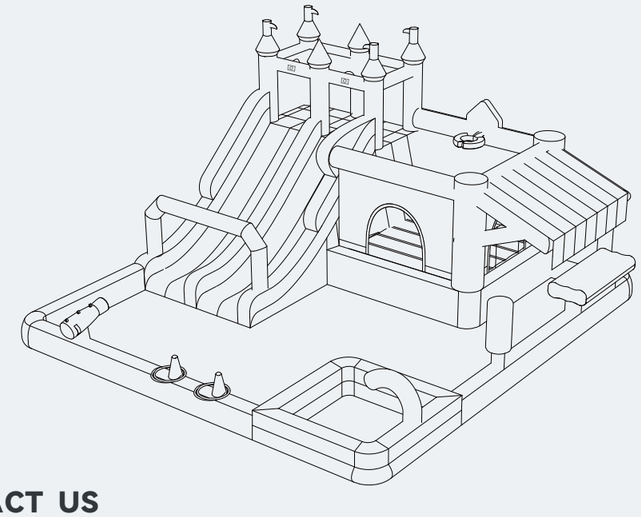
Convenience store slide

User Manual - Please keep properly for future reference.

If you find any missing boxes, damaged parts, or accessory shortages, please contact the customer service team of your purchasing channel immediately. We will resolve the issue as quickly as possible.



CONTACT US

- **Email: service@grandtunnel.com**
  In order to receive assistance more quickly, please provide

THE FOLLOWING INFORMATION:

- Order number
- Purchase platform
- Purchase date
- Detailed description of the issue along with photos (if applicable)

Important – Please read these instructions carefully before starting the installation.

Convenience store slide

SKU:
BJ0983-1D0A0

V1. 0

EN

Before Assembly

Thank you for choosing this product!
To ensure safe use and long-term maintenance, please read this manual carefully and keep it properly for future reference.

Packaging Notice:

If you find any missing boxes, damaged parts, or accessory shortages, please contact the customer service team of your purchasing channel immediately. We will resolve the issue as quickly as possible.

Safety Warnings

Warnings

- **Attention:** For home use only.
- **Attention:** The product is not suitable for the children under 3 years.
- **Danger:** Keep all small parts and packaging materials for this product away from babies and children, otherwise they may pose a choking hazard.
- **Danger:** Lack of attachment may cause a risk of tipping or falling hazard.

General Warnings

- The product must be installed and used under the supervision of an adult.
- Read through each step carefully and follow the proper order.
- Remove all packaging, separate and count all parts and hardware.
- Please ensure that all parts are correctly installed, incorrect installation can lead to a danger.
- We recommend that, where possible, all items are assembled near the area in which they will be placed in use, to avoid moving the product unnecessarily once assembled.
- Ensure a secure surface during installation, and place the product always on a flat, steady and stable surface.
- Please check and maintain it regularly, and the most important part needs to be suspended, fixed, or anchored to the ground.

Email : **service@grandtunnel.com**

Caution - Electrically Operated Product

Operation of Blower Fan Unit not recommended for children under 14 years of age. As with all electric products, precautions should be observed during handling and use to prevent electric shock.

- Do not operate any fan with a damaged cord or plug.
- Do not cover cord with throw rugs, runners, or similar coverings.
- Warn the user to unplug or disconnect the appliance from the power supply before servicing.
- To prevent electric shock, do not immerse the blower in water, wipe clean with damp cloth.
- Arrange cord away from traffic area and where it will not be tripped over.

Important Care Instructions

- Environmental factors such as prolonged exposure to sun, water, heat or cold will destroy inflatables, so the inflatable must not be left outside when not in use.
- Inflatables MUST be stored dry, or mold will develop and cause irreparable decay to the material. Please note this will void your warranty. Units left outside in humid environments will develop mold as well.
- The water slide is designed with inner stitching and constant air flow, so the unit is still functional with small holes.
- To repair, deflate the product thoroughly, and ensure the surface is dry. Cut patches to sizes suitable for repair. Apply glue on both the repair patches and the damaged surface. For large punctures and rips, the unit can be repaired using the included patch and strong thread.
- Do not use harsh chemicals to clean your inflatable. Soap and water may be used sparingly.
- Maximum weight limits must be obeyed at all times, or the unit may fail.

Email : **service@grandtunnel.com**

Safety Instructions & Maintenance

- Suitable for Children 3 to 10 years old to use this product.
- Combined user maximum weight limit: 300lbs (136kg).
- Individual user maximum weight limit: 99lbs (45kg).
- The maximum fall height is110inches (280cm).
- Only one child should slide down the slide at a time.
- Do not stand on the rails, or on the slide itself.
- Do not play before it not completely inflated and properly anchored.
- Do not pour water on blower and never leave outsides overnight.
- Do not drag on concrete floor or Rough ground.
- Keep the blower away from water and fire.
- Do not modified products without authorization.
- No diving of any sort is safe.
- Remove shoes, eyeglasses, and sharp objects before playing.
- Do not jump off or dive off the slide into the pool to avoid the risk of serious injury or death.
- Keep children away from blower.



Customer Service Guide

Thank you for choosing our product! We are committed to providing you with excellent service. If you find any missing parts, damaged packaging, or product damage after receiving all packages, please follow the steps below to quickly contact our customer service team. We will do our best to resolve your issue.

1. Missing Parts

Verify Parts:

1. Refer to the “Parts List” in the manual to verify the name, specifications, and quantity of the missing parts.
2. Take a clear photo of the parts list and mark the missing parts with detailed information, e.g., “Missing 5 pieces of M6×30mm screws.”

Contact Us:

By Email:

Send an email to **service@grandtunnel.com**, with the subject line “Missing Parts Issue.” Include the following in the email:

A description of the missing parts and a photo of the parts list.

Order details (order number, purchase platform, purchase date).

2. Product or Packaging Damage

If it affects normal use:

Steps:

1. Take clear photos or videos showing the damaged parts and the extent of the damage (multi-angle shots are recommended).
2. Email the photos/videos along with order details to **service@grandtunnel.com**, with the subject line “Product Damage Issue.”

Resolution:

After verification, we will arrange for a replacement part, product exchange, or refund as quickly as possible.

If it does not affect normal use:

Steps:

1. Contact our customer service team (by email: **service@grandtunnel.com**).
2. Provide a description of the damage and include relevant photos or videos.

Resolution:

We will provide repair guidance or an appropriate compensation plan based on the specific situation.

Contact Us:

Customer Service Email: **service@grandtunnel.com**

Helpful Tips

To process your issue efficiently, please prepare the following information:

- Order details (order number, purchase platform, purchase date).
- Clear photos or videos.
- We are committed to providing quick and professional solutions, no matter the size of the issue, to ensure your satisfaction.

Thank you for your trust and support!
We hope you enjoy using our product!

Parts List

Inflatable Water Slide X1

680W AirBlower X1

Carrying Bag X1

Hose X1

Bouncer Ground Stakes X8

Basketball X2

Pump X1

Ring X4

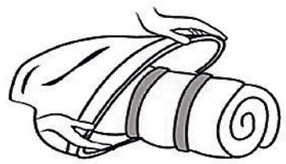
Repair Patch X3

Repair Coil X1

Instruction Manual X1

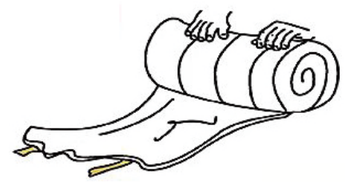
Installation Method

Step 1



Unpack from the bag.

Step 2



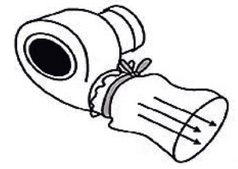
Unfold and lay out the inflatable bouncer on the ground face up.

Step 3



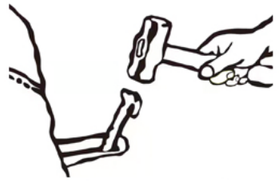
Fix ground stakes for air blower through blower base holes firmly on the lawn ground.

Step 4



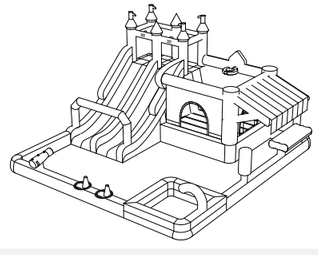
Tie the air intake sleeve to the blower, the air fill tube should be straight and untwisted and connect to the air socket.

Step 5



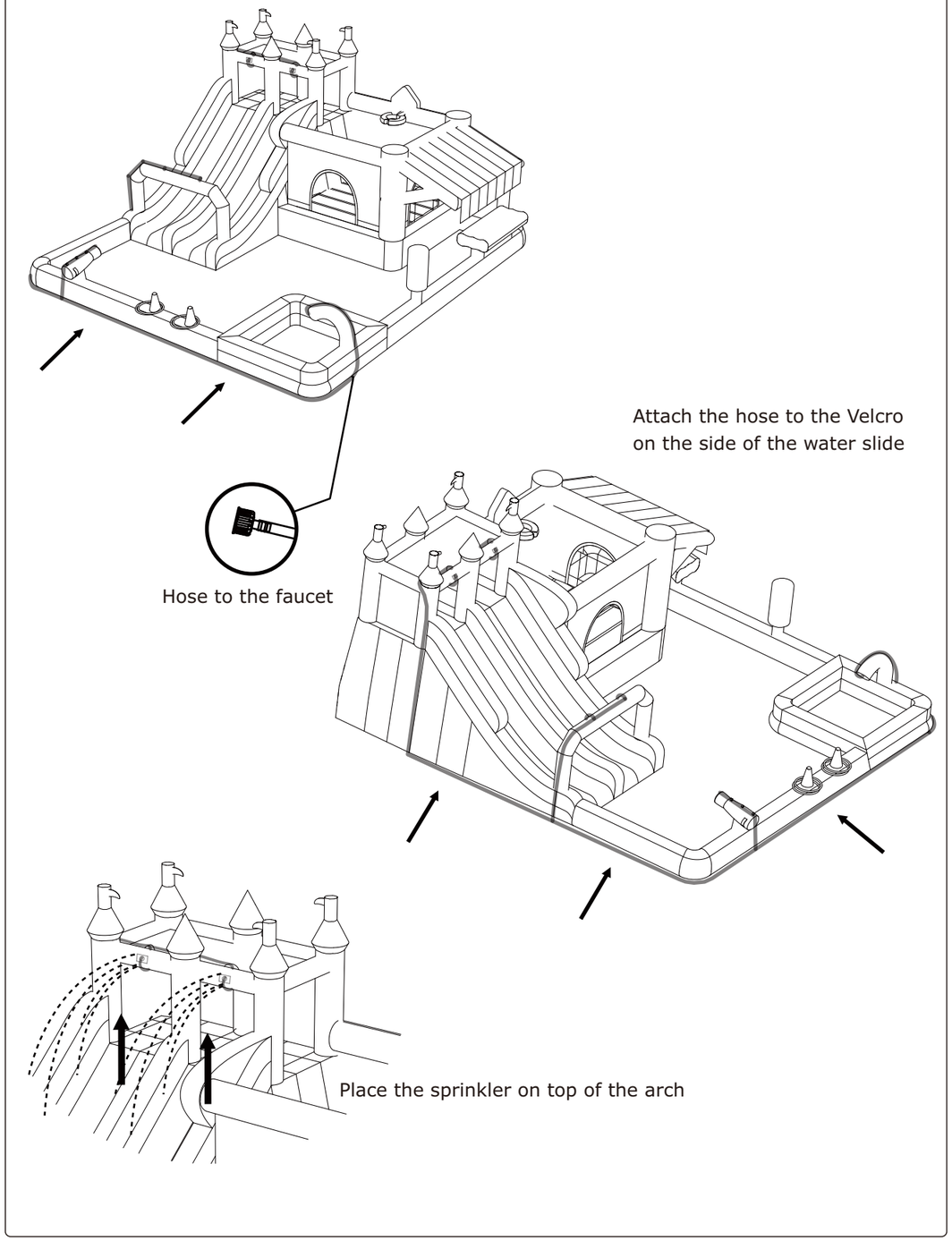
Hook stakes over loops in the bounce house, push stakes firmly into the soil. the stakes should be placed level with or under the ground.

Step 6



Wait for the inflatable to complete inflation before use. the blower should remain ON continuously inflate the inflatable bouncer during use.

Water Park Spray Assembly



Email : **service@grandtunnel.com**

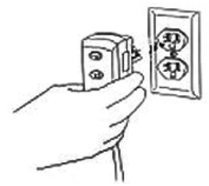
Folding Method

Step 1



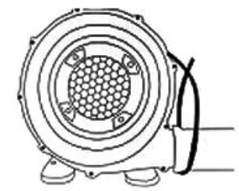
Turn the blower (air pump) "ON/OFF" switch to off.

Step 2



Unplug the blower (air pump) power cord.

Step 3



Loosen string and detach the air fill tube from the blower.

Step 4



Remove ground support stakes.

Step 5



Let the bouncer deflate entirely. Fold all pieces of the inflatable bouncer toward the center.

Step 6



Roll up the inflatable bouncer tightly and compress the fabric to expel all the remaining air.

Email : **service@grandtunnel.com**