



WARRANTY POLICY

At Industrial Seating Inc., We continually test our products to develop durable ergonomic seating. Our tougher standards insure user's years or dependable services. We made the following warranties, in lieu of all other warranties, expressed or implied:

5 Year Limited Product Warranty:

This warranty covers manufacturing defects associated with your new product. The product is warranted from the original purchase date and to the original purchaser for normal usage, according to the below-referenced specifications and limitations.

- Any component of Industrial Seating Inc. products, which fails within five years, will be repaired or replaced at no cost to the user. This means all mechanical and structural component parts including pneumatic cylinder, control mechanism, base and casters are warranted to perform properly for five years. Conductivity on ESD products is warranted to meet industry standards for five years. Cushions, to include fabric or vinyl cover, resilient filling materials, and filter systems (on clean room chairs), are warranted for five years.

Normal usage means use in compliance with the restrictions and weight limits specified for the product. In the absence of product-specific restrictions and weight limits, normal usage means use for no more than forty hours per week by persons weighing 450 lbs. or less (depends on the model). Coverage terminates if the product is sold or otherwise transferred. Repairs made by parties other than Industrial Seating Inc. also void this warranty.

Extended Care Warranty (Years Six to Fifteen):

- Replacements will be limited to structural components.
- Replacements will be billed on a prorated basis. (10% of distributor net cost for parts purchased the 6th year, 20% the 7th year, etc.
- Industrial Seating Inc. Will maintain an inventory of replacement parts for fifteen years after discontinuing any part.

What Does The Warranty Not Cover?

This warranty will not cover: (1) labor, freight, or damage from misuse, abuse, negligence, alteration, assembly, installation, attachments, accident, vandalism, acts of nature or any other event beyond the control of Industrial Seating Inc.; (2) tearing, scratching, scuffing, or blemishing of vinyl or fabric; (3) cosmetic damage that may result from normal usage; (4) damage attributable to use by persons exceeding specified weight limits or commercial use exceeding normal hours shift; or (5) rust or other damage caused by exposure to moisture. The user assumes all risk of injury resulting from use of this product. Liability for incidental or consequential damage is excluded. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.