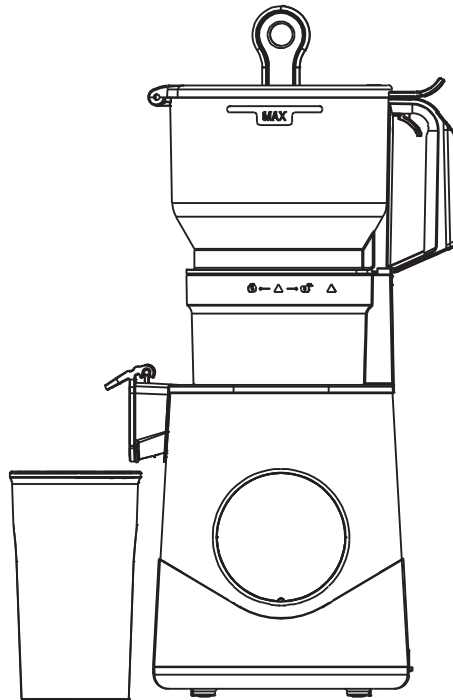


LARGE FEED CHUTE SLOW JUICER

User Manual



Model No.: HGM-922CM
Item No.: JU27922-STEEL
JU27922H1-STEEL

Read this booklet thoroughly before using and save it for future reference



Scan the QR code to
watch the product videos



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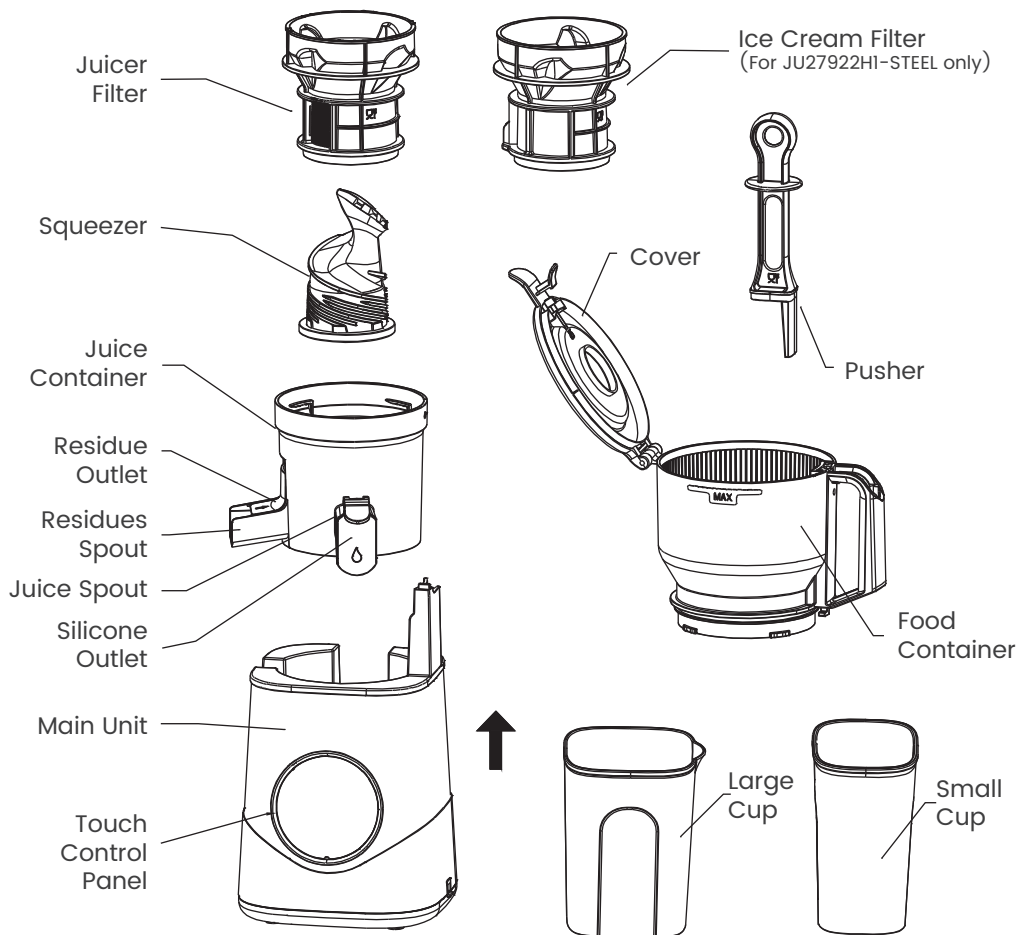
IMPORTANT SAFETY INSTRUCTIONS

1. Before use, ensure that the power supply voltage matches the product's voltage rating (120V~ 60Hz) to prevent potential safety hazards and damage to the unit.
2. Do not place the product in close proximity to heating appliances to avoid damage, fire hazards, or personal injury.
3. Do not allow children to operate this product unsupervised. Ensure the product is not treated as a toy and is kept out of reach of infants. The elderly, individuals with disabilities, or those without prior experience should use the product only under supervision and guidance.
4. Do not attempt to modify the product. If the power plug or any other component is damaged, discontinue use immediately and seek professional replacement or repair at an authorized service center to prevent injuries.
5. Do not operate the product on inclined or unstable surfaces.
6. This product is intended for household use only. Commercial use is strictly prohibited.
7. Do not operate the product without load or under overload conditions during use.
8. Do not place the power cord near sharp objects or attach it to movable items.
9. If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified personnel to avoid potential hazards.
10. If the power plug or any other component is damaged, discontinue use immediately and seek professional replacement or repair at an authorized service center to prevent injuries.
11. Do not move the product while it is in operation or touch moving parts to avoid accidental injury.
12. Never insert fingers, utensils, chopsticks, or any foreign objects into the feed chute to push fruits or vegetables.
13. Do not use accessories or parts not approved by the manufacturer, as they may cause fire or personal injury.
14. Never operate the product unattended.
15. Do not immerse the main unit in water or any other liquid to prevent internal damage.
16. Do not clean or sterilize any components in a dishwasher, microwave, sterilizing cabinet, or in water exceeding 140°F, to avoid deformation or damage.

IMPORTANT SAFETY INSTRUCTIONS

17. Before assembling, disassembling, or adjusting any part of the product, ensure that the power is disconnected.
18. Turn off the power switch and unplug the unit before changing accessories or coming into contact with moving parts.
19. Before use, ensure the countertop is clean and free from grease or debris.
20. After use, always unplug the power cord and clean the product promptly.
21. Do not use low-quality extension cords or adapters, as they may pose a fire hazard.
22. The use of non-original accessories or parts is strictly prohibited to prevent fire or personal injury.
23. The cutting blades of this appliance are extremely sharp. Exercise caution during operation and cleaning to avoid injury.
24. Do not use the unit if the filter screen is damaged.
25. Before starting the unit, ensure all components are properly installed to prevent potential hazards.
26. Do not introduce hard objects, metal parts, wooden items, ceramics, or similar materials into the mixing chamber during operation.
27. The continuous operating time of this product must not exceed 10 minutes. Allow at least 30 minutes of rest between two consecutive operating cycles to prevent triggering the motor's overheat protection.
28. If abnormal noise, unusual odor, excessive heat, or smoke is detected during use, immediately turn off the power and have the unit serviced at an authorized repair facility.
29. After use, clean all food-contact parts thoroughly. Residual deposits left over extended periods may cause odors or corrosion.

KNOWING YOUR UNIT



USING YOUR UNIT

Before First Use

CAUTIONS

REASONS

Prohibition of squeezing ice cubes.

Ice cubes are relatively hard, which can easily cause damage to the juicing components.

For high-fiber foods, please cut into cubes no larger than 3.5 × 3.5 in (9x9 cm) before processing.

Fibers that are too long are prone to entanglement and difficult to feed, resulting in inability to extract juice or damage to juice extraction components.

Fruits with hard pits must be pitted before use.

Hard pits can easily cause damage to the juicing components.

It is prohibited to use any items other than the provided pusher to push food ingredients.

If other items are used to push ingredients, it may cause damage to the unit.

Please do not insert spoons, chopsticks, etc. into the feeding port, juice outlet, or residue outlet.

It will cause damage to the unit.

When making ice cream, allow the ingredients to thaw for 10–20 minutes after removing them from the freezer.

The ingredients may remain firm; slight resistance or momentary jamming during operation is normal.

Citrus Fruits

Grapefruit, mandarins, lemons, oranges

Peel the fruit, cut it into small pieces, and then insert it into the feed chute.

Fruits with Thick Rinds

Pineapple, dragon fruit, muskmelon, watermelon, pomegranate

Peel the fruit before inserting it into the feed chute. Cut pineapple into small pieces before juicing.

Fruits with Pits or Cores

Grapes, apples, pears, cantaloupe, etc.

Remove hard pits, cores, and any tough or difficult-to-chew parts. Use only the flesh, cut into small pieces. Hard pits or cores may cause the unit to stop during operation and may damage internal components. Apple seeds contain toxic substances; always remove the core thoroughly.

For grapes, wash thoroughly and separate individual grapes before juicing. Do not juice overly soft ingredients alone; mix them with other fruits or vegetables.

Soft and Juicy Fruits

Single-ingredient juicing: (Berries, cherry tomatoes, pineapple, etc.)

USING YOUR UNIT

Wash thoroughly, cut into small pieces, and insert into the feed chute.

Mixed-ingredient juicing: (Strawberries, kiwi, bananas, tomatoes, mangoes, etc.)

Always remove stems before juicing.

Dry or sticky ingredients should be juiced together with other ingredients. Fruits that are very hard, low in moisture, or excessively fibrous cannot be juiced (e.g. avocado, guava).

Root Vegetables

Carrots, ginger

Rinse thoroughly under running water to remove dirt and residue. Peel highly fibrous roots such as ginger. Cut long ingredients into thin strips to facilitate juicing.

Leafy and Stem Vegetables

Celery, Chinese chives, watercress

Cut ingredients into pieces no longer than 1.2 in (3 cm). Due to their high fiber content, leafy and stem vegetables are not ideal for juicing and may become entangled around the squeezer.

General Information: Ingredients That Cannot Be Juiced

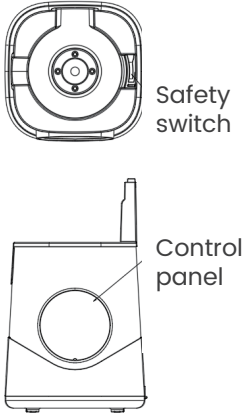
Adding the following ingredients may cause malfunction or damage to the product.

- Non-juiceable items such as sesame seeds, coffee beans, Sichuan peppercorns, bark, or pine needles
- Animals or seafood such as loach, eel, shrimp, snails, or squid
- Fruits soaked in alcohol, honey, or sugar (e.g. grapes, raspberries, mulberries)
- Herbal ingredients (e.g. glasswort, rock pine enzymes)
- Ingredients that are inherently unsuitable for juicing, such as olive fruit, aloe vera, cactus, papaya, banana, Chinese yam, kudzu root, sugarcane, acorns, and dandelion
- Cooked foods such as boiled potatoes, sweet potatoes, and soybeans

WARNING: Do not use this product to grind grains.

USING YOUR UNIT

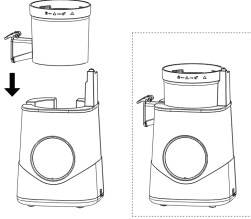
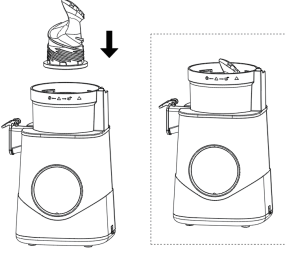
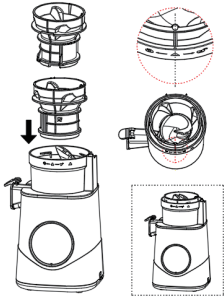
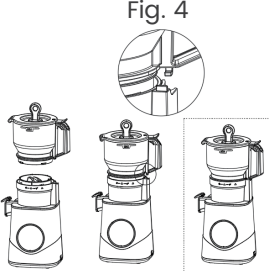
Function Description

	Safety Switch	The safety protection function can only work normally when the juice container and container top rod are aligned, and products that are not aligned cannot work.
 <p>The diagram shows two parts of the juicer. The top part is a circular safety switch with a central button and a surrounding ring, labeled "Safety switch". The bottom part is a trapezoidal control panel with a circular touch area and a small protrusion on the right side, labeled "Control panel".</p>	Touch Control Panel	<p>ON/STOP: Start/Stop function.</p> <p>Hard Fruit: For processing hard fruits such as apples and pears.</p> <p>Hard Veg: For processing hard vegetables such as carrots and celery.</p> <p>Soft Fruit: For processing soft fruits such as watermelon and strawberries.</p> <p>Soft Veg: For processing soft vegetables such as tomatoes and leafy vegetables.</p> <p>Mix Juice: For mixed ingredients or combined fruits and vegetables.</p> <p>REV: Reverse function.</p> <p>① If ingredients become stuck, select REV to reverse and release the ingredients.</p> <p>② After ingredients are fully processed, select REV briefly to help remove residue and allow easy removal of the juicing components from the upper unit.</p>

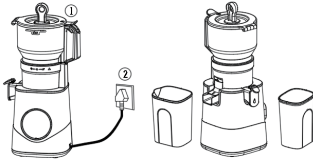
USING YOUR UNIT

Operation Instruction

Before using the product for the first time, thoroughly clean all parts that come into contact with food.

	<p>Install the juice container into the main unit following the indicated direction. Make sure the juice container is placed flat and properly aligned with the main unit, as shown in the illustration on the left.</p>
	<p>Insert the squeezer into the juice container in the indicated direction. Make sure the center shaft of the squeezer is fully engaged with the main unit shaft, as shown in the dashed box on the left.</p> <p>Note: The squeezer must be fully seated onto the main unit shaft and pushed all the way down. Otherwise, the remaining components cannot be installed properly.</p>
	<p>Insert the juice filter into the juice container on top of the squeezer in the indicated direction. Make sure the round dot mark on the juicing filter aligns in a straight line with the triangle mark on the juice container. Gently press it down until it is properly seated, as shown in the dashed box on the left.</p> <p>Note: The ice cream filter is installed in the same way as the juice filter.</p>
<p>Fig. 4</p>  <p>Fig. 1 Fig. 2 Fig. 3</p>	<p>Align the food container with the squeezer and lower it into place (Fig. 1). While lowering, position the handle to the right of the safety switch (Fig. 2). Then rotate the container toward the safety switch (clockwise) until the locking tab clicks securely into the safety switch slot (Fig. 4).</p> <p>The unit will operate only when the food container is properly locked in place.</p>

USING YOUR UNIT

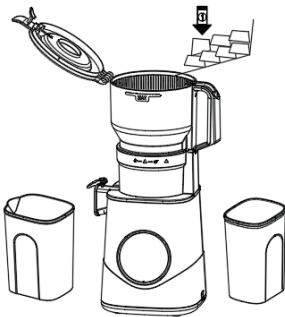


- ① Close the cover.
- ② Plug the unit into a power outlet.

Place the large and small cups under the juice spout and residue spout respectively. Position them as close to the main unit as possible to prevent juice or residue from spilling.

Notes:

- If the cover is not properly closed, the unit will not operate.
- Ensure that the operating voltage matches the rated voltage of the product.



- ① Open the cover (the unit must not operate when the cover is open; if it does, the product is defective and must not be used). Add pre-cut ingredients into the food container.
- ② Close the cover, press the power button, and select the desired function. The unit will start operating after 2 seconds.

During operation, if the unit becomes jammed, press the button to select the “REV” (reverse) function. After the ingredients are released, select another function to resume operation.

Pressing the power button again while the unit is running will stop the operation. Once juicing is completed, the unit will automatically stop.

When Using the Ice Cream Filter:

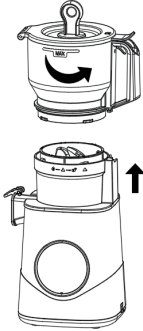
Cut the ingredients into strips and freeze them for approximately 8 hours. After the ingredients are completely frozen, process them using the ice cream filter to make ice cream. Only soft fruits are suitable for this function.

Cautions:

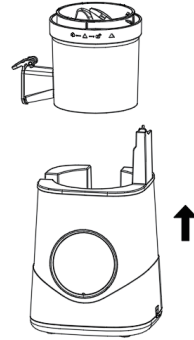
- Add ingredients gradually. Do not feed too quickly or overload the unit to avoid jamming.
- During processing, make sure the silicone outlet is open.

CLEANING & MAINTENANCE

1. Open the container Cover, unscrew the container cup counterclockwise and remove it upwards.



2. Take out the entire juicer container.



Notes:

- Before cleaning, always disconnect the power supply and make sure the unit has completely stopped operating before disassembly and cleaning.
- Clean the appliance promptly after use and wipe all parts dry.
- The main unit may be wiped with a damp cloth. The food container, cover, squeezer, juice filter, large cup, small cup, and pusher may be rinsed directly with water.
- Do not use steel wool, abrasive cleaners, or corrosive liquids to clean the appliance.
- Ensure the appliance is clean and completely dry before storage.
- Store the appliance in a dry place and avoid direct sunlight.
- If the appliance will not be used for an extended period, store it in a dry, well-ventilated location to prevent moisture buildup and oxidation of internal components.

TROUBLESHOOTING

If the following conditions occur, please consult the troubleshooting before requesting for customer service.

Problems	Cause	Solution
The unit suddenly stops during operation	1.Overloading with excessive vegetables, causing blockage. 2.Ingredients not cut into small pieces. Internal mechanical failure	1.Press the buttons to choose the “REV” (Reverse) function to discharge excess ingredients. If the unit does not resume normal operation after 3 reverse attempts, remove the jammed ingredients. 2. Cut ingredients into smaller pieces before feeding them into the unit. 3. Contact an authorized service center for repair.
Juice leaking from the main unit.	The center shaft seal of the juice container or the residue outlet is not properly installed.	Reassemble the components correctly.
Abnormal noise during operation.	1.The squeezer produces friction noise during operation. Internal mechanical failure.	1.Some noise may occur when processing hard vegetables; this is normal. Continue use as directed. Contact an authorized service center for repair.
The food container or juice container cannot be removed	1.Residual ingredients remain inside the juice container. 2.Foreign objects such as fruit pits or hard materials are stuck in the juice container. Ingredient residue is clogged in the juice filter, juice container or food container.	1.Press the buttons to choose the “REV” (Reverse) function to discharge the remaining ingredients. Gently rotate the squeezer left and right by hand while lifting it upward. 2.Press the buttons to choose the “REV” (Reverse) position to move the foreign objects back toward the feed chute. Press the buttons to choose the “REV” (Reverse) position to release the jammed ingredients.

TROUBLESHOOTING

The container or squeezer cannot be removed.

This is caused by the natural pigments in certain fruits or vegetables.

This discoloration is normal and does not affect product performance. Use with confidence.

Note: The above are common fault analysis and troubleshooting methods. For other faults, please contact our customer service department. Do not disassemble and repair them yourself.

ROWAN ELECTRIC APPLIANCE LLC

**8:30am–5:30pm P.S.T.
Monday to Friday**