

Wayfair Delivery and Installation Guide

Thank you for ordering with Wayfair! We aim to make your delivery and installation experience as easy as possible, with minimal disruption to your normal routine.




Delivery/Installation Process:

- 1) **Delivery only:** One working day after your order is placed the supplier will contact you to agree a suitable delivery date for your building. The day before delivery, customers who have provided a mobile number will receive a text message with a 2- hour delivery window.
- 2) **Installation service:** If you have ordered installation, you will be contacted to arrange an installation date, normally within 48 hours of placing your order. An installation date cannot be booked until a delivery date is agreed.
- 3) **Product Delivery:** Upon receipt of delivery, please check all parts and sections to ensure everything is present. If you have booked in for installation, please store the product as close to the assembly location as possible with the sections laid flat, covering the roof and floor sheets where practical.
- 4) **Installation Day:** Please ensure that someone authorized to confirm the assembly location is present at the property. There must also be adequate access to the build site without going through your house, garage, or neighbouring property.

Please note that an aborted installation due to no-one being available may result in a minimum of £40.00 in additional charges for a team of installers to revisit your property.

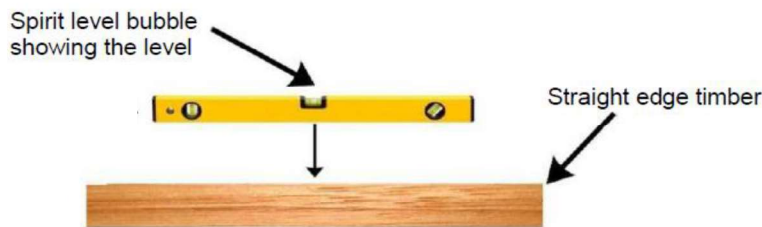
Pre- Installation Base Preparation:

To ensure that the Installation of your garden building can be completed, we want to ensure that the base is prepared correctly when our installation team arrives.

Concrete Base	Concrete Slabs	Timber Base
		
Concrete is the best material for any size base to be constructed from. It won't shift due to the movement of the sub soil beneath the base. It should sit on a good dressing of sharp sand and hardcore to allow for drainage of rainwater.	The next best option is concrete slabs. They should be laid in such a way to form a continuous base with no large gaps between each slab. A concrete slab base should sit on a good dressing of sharp sand and hardcore to allow for drainage of rainwater.	A timber base can be constructed from Pressure Treated 3"x2" timber joists nailed together to form a frame. Shed bases are also available to buy pre-made – please make sure you purchase one correctly sized and compatible to the structure you are having installed.






Note:

- If you have purchased a Timber Base as part of your purchase it will be installed by our Installation Team. Provided that the ground it will sit upon is of a gradient of no more than 65mm across the length or width of the base and is clear of obstructions and not saturated with water.
- Please ensure you allow a minimum of 18 inches (450mm) working space around the perimeter of the base so our installers have access to all areas of the structure.
- If you have purchased a Vinyl Probase system, this product must have been installed, in compliance with the manufacturer's instructions, prior to the arrival of the installations team. We do not install this product.
- If you have an existing base and think it's suitable for your new shed to be sited on then it is imperative you check that it is level and doesn't deviate by any more than 15mm from edge to edge. If this isn't the case the shed will twist causing gaps to appear in the sections and the roof, doors, and windows to misalign
- To check that your base is level, place a straight edged piece of timber across the length of the base and place a spirit level on top of the timber near the center. The bubble in the spirit level should sit comfortably within the 2 center lines. Repeat the process across the width of the base.



Unsuitable Bases

The example images below show unsuitable bases which would result in an aborted assembly and minimum of a £40.00 charge to revisit.

				
Not level due to sub soil movement beneath gravel.	Lying slabs directly on top of a lawn.	A mixture of broken slabs with no cement filling the gaps.	Unevenness caused by a mixture of slabs, timber and gravel.	A base of soil only.