



Onex Enterprises INC. hereafter referred to as Onex, is pleased to offer a limited lifetime warranty with all Onex sinks used in normal domestic installations. Onex warrants its sinks to be free from all manufacturing defects in material and workmanship.

Onex extends this warranty to the original purchaser for personal household use of the "Kitchen Sink" in its original location.

The warranty is non-transferable.

Onex will repair or replace, at no charge, excluding labor, any sink supplied by Onex that is proven to be defective under normal use. An equivalent replacement will be issued to the original owner provided the defective sink was installed in accordance with Onex installation procedures, used and cleaned as recommended and not damaged due to abuse, misuse or negligence. Chips, scratches, and stains are not deemed to be manufacturing defects.

Restrictions:

Onex will not be held liable for chips, scratches and stains that can occur under normal use over a period. Please refer to cleaning instructions to maintain your sink in its original appearance.

Onex shall not be held liable under this warranty where the sink has been used in a non-domestic application, improperly installed, damaged from the impact caused by a heavy object being dropped on the sink or for improper handling.

Onex shall not be liable for any inconvenience or expense for material or labor related to the removal or replacement of a defective sink or for any loss or damage to any person or property whatsoever resulting from the defective sink.

All transportation costs to and from the point of purchase will be the responsibility of the purchaser.

Any sink returned must be in the original packaging and include all the accompanying accessories, parts, and documentation. Onex reserves the right to inspect any sink reported to be defective prior to replacement of the sink.

Precautions - the Dos and Don'ts of Cleaning Your Stainless-Steel Sink

The Do's

- ✚ It is best to rinse sinks thoroughly after each use. Thorough rinsing can be done by running the water for a few minutes and rubbing the cleaned area with a sponge.
- ✚ Avoid exposing sink to strong chemicals, such as paint removers, oven cleaners, etc. If contact occurs, quickly flush the surface with water.
- ✚ Run cold water when pouring boiling water into sinks to try to minimize temperature shock. With stainless it isn't as important to remember that compared to other materials though.
- ✚ Towel dry after each use to prevent mineral deposits from building up on the surface of the sink (although with a good quality stainless sink you can buff it back to the original "new" finish even after many years of scale and mineral build-up).
- ✚ Scour the sink once a week, being sure to rub in the direction of the satin finishes lines.

The Don'ts

- ✚ Don't allow food or beverage residue, or metal canned products to remain on sink surface.
- ✚ Don't cut directly on sink surfaces.
- ✚ Don't set hot pans directly into sinks.
- ✚ Don't scour the sink across the satin finish lines. Scouring across the satin finish lines can damage the original sink finish.
- ✚ Don't allow liquid soap or other household cleansers to dry on the surface of the sink. Most brands contain chemical additives, which will affect the finish.
- ✚ Don't leave standing solutions of chlorine bleach and water in the sink for extended periods of time. Chlorides, which are found in most soaps,



detergents, bleaches, and cleansers, are very aggressive to stainless steel. If left on the sink too long they can cause surface pitting.

✚ Don't use a steel wool pad to clean your sink. Steel wool pads tend to break apart and small particles of steel can become embedded in the surface of the sink. The steel particles will rust and will give the appearance that the sink itself is rusting.

✚ Don't use rubber mats or dishpans in the sink to protect the finish. Leaving rubber mats or dishpans in the sink can lead to surface rust or possible pitting. However, if you do use mats or dishpans, please remove them after each use.

CONDITIONS FOR WARRANTY

- Proof of purchase.
- Original owner in original location installed; and
- Installed, used, cleaned as recommended.

For any warranty claims, please send all information (details of the defect, proof of purchase, name, address, phone number, email address) to Onex at:

Onex Enterprises Inc.

#213- 7750 128 St Surrey, BC, Canada

Toll-Free Phone: 1-888-595-6639

Email: customerservice@onexcanada.ca