

Mattress Warranty Information

DO's and DO NOT's

- **DO** rotate your mattress as needed.
- **DO** use an appropriate bed frame or foundation.
- **DO** allow your mattress to air out upon opening.
- **DO** keep your bedding clean and use a mattress pad.
- **DO** discard the plastic wrapping and other packaging materials immediately after removing the mattress to avoid any harm.
- **DO** keep the bag away from babies and children. The thin film may cling to the nose and mouth; a child can become entangled and suffocate.

- **DO NOT** use this mattress in cribs, toddler beds, carriages or playpens
- **DO NOT** remove the law tag as this is the identification needed for your warranty
- **DO NOT** bend or jump on your mattress
- **DO NOT** allow small infants and babies to sleep on the mattress for safety reasons
- **DO NOT** expose the mattress near any fire or place near an open flame
- **DO NOT** smoke, use candles around or on the bed or run electrical cords under your bed
- **DO NOT** keep a child near the mattress during the automatic inflation process

1 Year Limited Warranty

We are committed to offering innovative and quality products, and thereby warrant the materials being used to be free from manufacturing defects in workmanship and material described in this warranty. This product has a 1 year limited warranty from the date of purchase against defects in workmanship and/or materials.

FAQ

How long will it take for my mattress to fully recover after unpacking?

You may sleep on your new mattress as soon as it's unpacked. However, depending on the temperature and length of time it has been packed, you should allow up to 48 hours for the mattress to expand to its proper shape and size.

My mattress has a slight odor, is it normal?

Yes, this is very normal since the mattress has been wrapped in a plastic bag. Let your mattress breathe, by removing the plastic bag and waiting a few days before putting the sheets on. This odor is harmless and may take up to 7 days for the odor to fully dissipate.

How do I clean my mattress?

Your mattress can be spot washed using a damp cloth and water. The use of washing detergent and a washing machine is not recommended as it may void the warranty.

Does my new mattress require a mattress pad?

We recommend using a mattress pad, in order to prolong your mattress life and to protect and keep your bedding clean. Stains, soiling, fluid penetration or other signs of abuse may void the warranty.

Can I put my mattress on my current foundation?

Yes, mattresses have been designed to be used with any quality foundation or platform bed, providing it has the proper support. Using an improper bed frame or foundation may void the warranty and make the mattress ineligible for repair or replacement.

My mattress is wrinkled, why?

Your new mattress fabric may be wrinkled in particular areas. This is completely normal due to the compression packaging process and will smooth out over time and use.