Limited Warranty

The warranty obligations for this product are limited to the terms set forth below:

What is Covered

1. All our products come with a one-year limited warranty.
2. Should the product contain manufacturer defects or if it does not work upon arrival, this warranty covers a max of two replacements within one year from the date you received your order.
3. We will only honor warranty claims of purchases made from authorized dealers. Only the original purchaser of this product is covered under this limited warranty. This limited warranty is not transferable to subsequent purchasers or owners of this product.
4. Proof of purchase is required.

What is Not Covered

1. This limited warranty does not cover any shipping damage, lost in transit, or any mis-shipped items reported passed 30 days of delivery.
2. This limited warranty does not cover any damage, deterioration, or malfunction resulting from any alteration, modification, improper or unreasonable use or maintenance, misuse, abuse, accident, neglect, exposure to excess moisture, fire, improper packing, and shipping (*such claims must be presented to the carrier*), or other acts of nature.
3. This limited warranty does not cover any damage, deterioration or malfunction resulting from the installation or removal of this product from any installation, any unauthorized tampering with this product, any repairs attempted by anyone unauthorized by to make such repairs, or any other cause which does not relate directly to a defect in materials and/or workmanship of this product.
4. This limited warranty does not cover a slight color difference between the real object and the picture. Due to lighting reasons, the color of the physical item will be different in different lighting environments, and it will also be slightly different when taken with a mobile phone or camera. Especially the specular and wood grain colors. For the color of the wood grain, please mainly refer to the grain of the wood grain to judge.
5. Without limiting any other exclusion herein, they does not warrant that the product covered hereby, including, without limitation, the technology and/or integrated hardware(s) included in the product, will not become obsolete or that such items are or will remain compatible with any other product or technology with which the product may be used.

6. Process defects do not include the customer's subjective requirements for the product, and do not include small errors that do not affect the normal use and appearance of the product.

How Long this Coverage Lasts

The standard limited warranty for products is 1 year from the date of original purchase, no exceptions. Shipping damage that passed 30 days of delivery will not be covered by our limited warranty.

What Will Do

We will, at its sole discretion, provide one of the following three remedies to whatever extent it shall deem necessary to satisfy a proper claim under this limited warranty: 1. Elect to repair or facilitate the repair of any defective parts within a reasonable period, free of any charge for the necessary parts and labor to complete the repair and restore this product to its proper operating condition. We will also pay the shipping costs necessary to return this product once the repair is complete. 2. Replace this product with a direct replacement or with a similar product deemed to perform substantially the same function as the original product. 3. Issue a refund of the original purchase price less depreciation to be determined based on the age of the product at the time remedy is sought under this limited warranty.

What Will Not Do Under This Limited Warranty

If this product is returned to the authorized dealer from which it was purchased, or any other party authorized to repair products, this product must be insured during shipment, with the insurance and shipping charges prepaid by you. If this product is returned uninsured, you assume all risks of loss or damage during shipment. We will not be responsible for any costs related to the removal or re-installation of this product from or into any installation. We will not be responsible for any costs related to any setting up this product, any adjustment of this product, or any kind of costs required for a specific installation of this product.

How to Obtain a Remedy Under This Limited Warranty

To obtain a remedy under this limited warranty, you must contact either the authorized reseller from whom you purchased this product or the office nearest you. For a list of authorized resellers and/or authorized service providers. To pursue any remedy under this limited warranty, you must possess an original, dated receipt as proof of purchase from an authorized reseller. If this product is returned under this limited warranty, a return merchandise authorization number obtained.

You may also be directed to an authorized reseller, or a person authorized by to repair the product. If it is decided that this product should be returned directly to this product should be properly packed, in the original carton, for shipping. Cartons not bearing a return authorization number will be refused and a refund will not be processed.

Limitation of Liability

THE MAXIMUM LIABILITY OF UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE PRODUCT. TO THE MAXIMUM EXTENT PERMITTED BY LAW, IT IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY. Some countries, districts or states do not allow the exclusion or limitation of relief, special, incidental, consequential or indirect damages, or the limitation of liability to specified amounts, so the above limitations or exclusions may not apply to you. Exclusive Remedy TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS LIMITED WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. TO THE MAXIMUM EXTENT PERMITTED BY LAW, SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF THEY CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN ALL IMPLIED WARRANTIES COVERING THIS PRODUCT, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY TO THIS PRODUCT AS PROVIDED UNDER APPICABLE LAW. IF ANY PRODUCT TO WHICH THIS LIMITED WARRANTY APPLIES IS A “CONSUMER PRODUCT” UNDER THE MAGNUSON-MOSS WARRANTY ACT (15 U.S.C.A. §2301, ET SEQ.) OR OTHER APPICABLE LAW, THE FOREGOING DISCLAIMER OF IMPLIED WARRANTIES SHALL NOT APPLY TO YOU, AND ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR THE PARTICULAR PURPOSE, SHALL APPLY AS PROVIDED UNDER APPLICABLE LAW. Other Conditions This limited warranty gives you specific legal rights, and you may have other rights which vary from country to country or state to state. This limited warranty is void if (i) the label bearing the serial number of this product has been removed or defaced, (ii) the product is not distributed by (iii) this product is not purchased from an authorized reseller. If you are unsure whether a reseller is an authorized reseller. Your rights under this limited warranty are not diminished if you do not complete and return the product registration form or complete and submit the online product registration form. Thank you for purchasing our product. We hope it will give you years of satisfaction and clarity for your sanctuary.