

GreenEver Ceiling Fan Limited Warranty

Thank you for choosing GreenEver!

We are committed to providing reliable products and responsive customer support. This limited warranty applies to GreenEver ceiling fans with LED lighting.

1. What This Warranty Covers

Motor – 5-Year Limited Warranty

If any part of your ceiling fan motor fails within five (5) years of the date of purchase due to a defect in material or workmanship, as determined by GreenEver after evaluation, we will provide a replacement part or a replacement fan free of charge.

Other Parts – 2-Year Limited Warranty

GreenEver warrants that all other fan parts (including LED light kit, remote control, and receiver, but excluding glass or acrylic blades) to be free from defects in workmanship and material for a period of two (2) years from the date of purchase.

Warranty Fulfillment

If the defective part or fan is discontinued or not available, GreenEver reserves the right to provide a comparable or superior replacement model at our sole discretion. In most cases, replacement parts will be provided first to resolve the issue quickly and efficiently.

2. Exclusions (What Is NOT Covered)

Labor Excluded

This warranty does not cover any costs or fees associated with labor, including electrician's fees, required to install, remove, or replace a fan or any fan parts.

Normal Wear & Tear

This warranty does not cover normal wear and tear, including minor cosmetic blemishes that do not affect product performance.

Finish Aging

Because of varying climatic conditions, this warranty does not cover changes in the finish, including rusting, pitting, corroding, tarnishing, or peeling (especially for brass or oil-rubbed bronze finishes).

Minor Wobble

A certain amount of fan wobble is normal for ceiling fans and should not be considered a defect. Minor wobble can often be corrected through proper installation, blade balancing, or adjustment.

Misuse & Damage

Damage caused by accident, misuse, improper installation, unauthorized modification, power surges, or acts of God is not covered under this warranty.

Damage resulting from improper installation or modification may void this warranty.

3. Legal Disclaimer

LIMITATION OF DAMAGES

To the maximum extent permitted by law, the manufacturer shall not be liable for any incidental or consequential damages resulting directly or indirectly from any breach of warranty or failure of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.


STATE LAW RIGHTS


This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty applies only to the original purchaser and ceases if the original purchaser transfers the product.


4. How to Obtain Warranty Service

For warranty claims, please contact GreenEver Customer Support before returning the product:

Please do not return the product before contacting us, as many issues can be resolved without returning the entire fan.

 + 1 (888) 969-6880

 greenever@grandjoyhome.com

 greenever.grandjoyhome.com

Please have the following information ready:

Copy of original invoice or receipt (**proof of purchase is required**)

Model number and series (e.g., CFL-0001-BK)

Date and place of installation

Detailed description of the issue

Clear photos and/or videos showing the defect

GreenEver will review the claim and determine whether it qualifies under this warranty, then advise on the next steps, which may include repair, replacement, or refund.