

BLANCO AQUA UVC-AC PRODUCT LIMITED WARRANTY



blanco.com/warranty-aqua

BLANCO CANADA INC. or BLANCO AMERICA INC. (applicable company providing the warranty, “**BLANCO**”) is, subject to the terms below, pleased to offer on all BLANCO AQUA UVC-AC products (each, a “**Product**”), a:

- 2-Year LIMITED WARRANTY from the original date of delivery for Products used by consumers in interior residential installations.
- 1-Year LIMITED WARRANTY from the original date of purchase for Products used in commercial interior small office installations (as defined below).

Limited Warranty

This Product is warranted by BLANCO to the original purchaser (and for consumers only, any subsequent owner) during the applicable Warranty Period to be free from defects in materials and workmanship under normal interior household use by consumers or interior small office installation use in commercial settings, as applicable. During the applicable Warranty Period, BLANCO will provide a new or comparable product as the warranty remedy for any defective Products. Product must be properly installed, used, cleaned and maintained in accordance with all applicable installation and operating instructions. To the extent permitted by law, this Limited Warranty does not apply to Products which have been modified or altered from their original condition.

What Is Not Covered

This Limited Warranty does not cover damage caused by misuse, abuse, accidents, unauthorized modifications or repairs, improper installation, or use outside normal household or small office conditions (as applicable).

This Limited Warranty also does not cover consumable parts (such as the filter that accompanies the Product or any other disposable replacement filter) that are expected to require periodic replacement during the normal life of the Product.

Warranty Period

The “**Warranty Period**” applicable to this Limited Warranty is:

- i. For consumers, two (2) years from the original date of delivery; and
- ii. for small office installations, one (1) year from the date of original purchase.

Proof of Purchase from BLANCO or Authorized Retailer

Reasonable proof of purchase of the Product from BLANCO or an Authorized Retailer may be required to establish Limited Warranty eligibility. If a receipt or original documentation is unavailable, BLANCO will accept other reasonable evidence of purchase.

An “**Authorized Retailer**” is a seller that the BLANCO has expressly approved to sell new Products and that appears on BLANCO’s current list of authorized sellers, available on www.blanco.com. Purchases made from unauthorized sellers, including resellers on third party platforms that are not Authorized Retailers, are not eligible for coverage under this Limited Warranty.

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Commercial Use Limitation / Small Office Installations

This Limited Warranty applies to commercial use of the Product only when the Product is installed and/or operated in a small office environment. For purposes of this Limited Warranty, “**small office installation**” means a private, nonpublic workspace with limited daily usage by not more than five (5) people, not accessible to the general public, used for light duty administrative functions and not used for continuous, heavy duty, or industrial operations.

All other installations or use of the Product for a commercial purpose in excess of these limits, including but not limited to any other commercial, institutional, industrial, public facing, or high duty applications, retail stores, restaurants, hospitality venues, healthcare facilities, educational institutions, manufacturing environments, rental or shared use settings, or any location accessible to the general public, are excluded from Limited Warranty coverage. Any defect, damage, or failure arising from or attributable to such excluded commercial uses is not covered under this Limited Warranty.

In addition to all other limitations set out in this Limited Warranty, the following additional limitations apply to commercial use of the Product in a small office installation: The limitations and exclusions in the “What is Not Covered” section apply to small office coverage. This Limited Warranty does not include Products that are obsolete or discontinued, or Products that were previous display models. This Limited Warranty supersedes all other warranties; expressed or implied. The foregoing warranties are exclusive and made solely for original purchaser and are not transferrable. Replacements do not include transportation, shipping, diagnosis, labor, installation, removal, disposal for any Products or liability for project delays. To the fullest extent permitted by law, implied warranties are disclaimed. Nothing in this Commercial Use Limitation restricts or diminishes any rights or remedies available to consumers who purchase or use the Product for personal, family, or household purposes.

Québec Consumer Rights

Notwithstanding the below, the Consumer Protection Act (Québec) gives Consumers (as defined in said Act) the following legal warranty on all goods they purchase or lease from a merchant or manufacturer. The goods must be:

- Fit for the purposes for which they are ordinarily used; and
- Durable in normal use for a reasonable length of time, which may vary according to the price paid, the terms of the contract and the conditions of use.

Implied Warranties

TO THE EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES OR CONDITIONS OF PURCHASE, INCLUDING THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD STATED ABOVE. SOME STATES, PROVINCES, OR TERRITORIES, INCLUDING CALIFORNIA, DO NOT ALLOW LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OR CONDITIONS. FOR CONSUMERS IN THOSE STATES, PROVINCES, OR TERRITORIES, IMPLIED WARRANTIES LAST FOR THE MINIMUM PERIOD REQUIRED BY LAW.

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Limitation of Damages

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, BLANCO SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR RELATING TO THE USE OF, INABILITY TO USE, PERFORMANCE OF, OR FAILURE OF THE PRODUCT, INCLUDING BUT NOT LIMITED TO LOSS OF USE, LOST PROFITS, LOST TIME, INCONVENIENCE, OR COMMERCIAL LOSSES. THIS EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES SHALL NOT APPLY WHERE SUCH EXCLUSION IS PROHIBITED BY APPLICABLE LAW OR WOULD BE DEEMED UNCONSCIONABLE.

Nothing in this Limited Warranty shall operate to exclude or limit liability for personal injury where such exclusion or limitation is prohibited by law. The remedies provided under this Limited Warranty are exclusive with respect to the repair, replacement, or refund obligations imposed by law. If the exclusive remedy fails of its essential purpose, any limitation on consequential damages shall apply to the extent permitted by applicable law.

BLANCO's liability for direct damages arising out of or relating to the Product shall not exceed the remedies expressly provided under this Limited Warranty. This limitation does not restrict or diminish any rights or remedies available to consumers under the law.

Company Providing Warranty

BLANCO Canada Inc. (100 Corporation Drive, Brampton, ON, Canada, L6S 6B5) will solely be responsible for this Limited Warranty for Products sold and installed in Canada. BLANCO America, Inc. (110 Mount Holly Bypass, Lumberton, NJ 08048) will solely be responsible for this Limited Warranty for Products sold and installed in the U.S.A.

California Consumer Rights

This Limited Warranty gives you specific legal rights. You may also have other rights that vary by state, province, or territory. For California consumers, this Limited Warranty is provided in addition to all rights and remedies available under the Song-Beverly Consumer Warranty Act and other applicable laws.

How to Obtain Service

For technical assistance or to request warranty service (if required by state or provincial law), please contact our Technical Service team using the information provided on the final page of this manual, or visit the Support section at www.blanco.com. Warranty support for claims meeting the criteria above will be provided within a reasonable time and at no charge to consumer purchasers in California and other states where required by law.

Quebec Right to Repair Communication:

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Availability of Replacement parts, repair services and information necessary to maintain or repair the goods



Replacement parts

Partially available: Available for 4 years from the date of purchase of the BLANCO AQUA UVC-AC unit from authorized retailers (filters, installation fittings, hoses, lids, caps)

Not available: Internal components



Repair services

Not available



Information necessary to maintain or repair the goods

Partially available: Contact BLANCO (installation & user manual)

Not available: Repair information

BLANCO Canada partially guarantees the availability of external replacement parts for a period of 4 years from the date of purchase, and information necessary to install and use the BLANCO AQUA UVC-AC under the meaning of the Consumer Protection Act (Québec), as amended by Bill 29.

BLANCO Canada in no way guarantees the availability of internal replacement parts, repair services or information necessary to repair the BLANCO AQUA UVC-AC under the meaning of the Consumer Protection Act (Québec), as amended by Bill 29.