

Thank you for choosing us. We stand behind our brand and the quality of the items we sell. Replacement parts or products will be sent at our discretion within the 1-year warranty period. Proof of purchase, with the date of purchase as well as photos of the merchandise defect must be provided. Photos are used to the cause of defects and for future quality control.

If you have any questions, comments or concerns, feel free to contact us by phone , by email, or via our contact us page.

## INSTRUCTIONS

### 2-Tier Blooming Flower Water Fountain

Please read the assembly instructions carefully and follow the care instructions. Keep these instructions in a safe place for future reference.

**Select a smooth, level surface to place the fountain.**

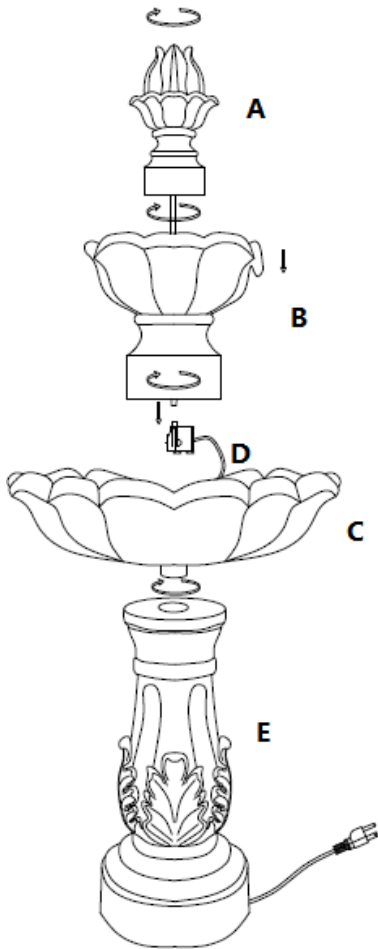
**Assemble components of this fountain on a smooth, clean surface to avoid scratching or damaging the finish.**

#### PARTS

- A. Decorative Top
- B. Top Tier
- C. Bottom Tier
- D. Electric Submersible Pump
- E. Pedestal

#### ASSEMBLY

1. Place Bottom Tier (C) into Pedestal (E), twist bottom tier to lock onto pedestal.
2. Place Electric Submersible Pump (D) into Bottom Tier (C) and run the power cord through Bottom Tier (C) and Pedestal (E).
3. Run built-in tubing of Decorative Top (A) through Top Tier (B), twist decorative top to lock onto top tier.
4. Connect tubing from Decorative Top (A) to the Electric Submersible Pump (D), twist top tier to lock onto bottom tier.
5. Fill the fountain with enough water to fully submerge the pump.
6. Plug the power cord into an electrical outlet.



#### IMPORTANT CARE INFORMATION

- Fill the fountain with sufficient water to ensure the pump is fully submersed; never allow the fountain pump to run dry as this will cause damage and invalidate the warranty.
- Clean and add water on a regular basis.
- Always shut off the power supply before cleaning and maintaining the fountain and recirculating pump.
- During freezing weather, drain the fountain, disconnect the pump and store indoors; allowing ice to form inside the fountain will damage the fountain and invalidate the warranty.

#### TROUBLESHOOTING

**Water is not flowing within several moments of the power supply being plugged in/turned on.**

- Check to make sure the power outlet is working; if in doubt about electrical connections, consult a certified electrician.
- Check the pump and tubing for any form of obstructions.
- Check the flow control on the pump housing and adjust as needed to acquire the desired flow rate.

**Water is flowing or circulating slowly.**

- Ensure that the pump is fully submersed and add water to the basin if necessary.
- Check the flow control on the pump housing and adjust as needed to acquire the desired flow rate.

**There is an abnormal sound when plugging in the pump.**

- Unplug the power supply for a few moments and plug it back in; the pump may have air bubbles in the filter which can prevent water from circulating properly.
- Ensure that the pump is fully submersed; the fountain may need additional water once it has begun circulating through the fountain.

**Over time, the paint finish may gradually mellow in color, this is part of the natural aging process.**