



CARE & MAINTENANCE for GRANITE, MARBLE & QUARTZ TOPS

- **GRANITE and MARBLE** stones are natural materials; the variations in the minerals make-up determine the color and appearance from one batch to the another or from one top to another. When sealed and cleaned properly, the natural stone will maintain its beauty for a very long time.
- **MARBLE** tops, like White Carrara or Crema Marfil, have a different composition than granite. They are more porous and often have inherent natural pitting, which cannot be considered as defects.
- **QUARTZ** stone is becoming more popular in our kitchens and bathrooms. Engineered, manmade Quartz is made of 95% natural quartz mineral. The outcome is a hard, solid surface, more resistant than granite, and virtually maintenance free.
- Please note, color and texture of actual top may vary from sample boards, showroom displays or images shown or web site images.

HANDLE with CARE

- Tops are very heavy and fragile material and must be handled with care.
- Slabs must always be carried / stored vertically, **never flat**.
- Long pieces should always be handled by two people in vertical position.
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SEALING GRANITE or MARBLE

- The tops are pre-sealed. The sealer is a clear film that covers the surface. It's water resistant, not water-proof and will allow penetration of moisture if left on it!!! We recommend getting the top re-sealed after installation or before using it for extra protection. Granite or marble sealer can be found at any good hardware store. Please follow the instruction on the box.
- Pending on usage, it will be a good practice to re-seal the top about twice a year.
- Please make sure it is thoroughly clean and dry before you seal it.
- If your counter is flooded with water and shows various colors, let it dry well for a few days in a well ventilated room. Once dry, if there are no more visible stains, you can proceed to re-seal.
- Please note – sealers will not protect the top from physical or chemical damage.
- QUARTZ - The countertop retains a natural shine. No sealing, waxing or polishing is required at any time.

COUNTERTOP MAINTENANCE

- Everyday use - dry well with soft cloth after use
 - Cleaning - use cleaning agents designed specifically to clean granite or marble. Other detergents may leave film or residue.
 - Blot any spills immediately with a paper towel – do not wipe the area as the spill will spread.
 - Once stains appear, flush the top with water and mild soap several times, rinse well and dry with a soft cloth. Let it dry completely.
 - QUARTZ - Even though Quartz is considered one of the most durable materials available, it is NOT 100% chip-proof, heat-proof or scratch-proof.
- DO NOT** use acid cleaner (or lemon or vinegar), abrasive scouring materials, bleach or ammonia cleaners.

LIMITED WARRANTY

- Empire Industries offers a limited lifetime warranty to the original home owner. The item must be inspected upon receipt and before installation by the home owner or his representative. We will not accept Return Goods requests for factory defects once the item had been installed.
 - Empire Industries will not be liable for any costs and/or expenses involved in installation, or damages relating to the installation of a defective countertop, or relating to an abusive maintenance of top as specified above.
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