

# Document Guide

Product documents enhance the end-to-end experience for customers by providing product details, operational instructions or supplier/brand information.

## Common Document Types:

### Installation & Assembly

Provides step-by-step instruction on how to install and/or assemble the product once received.

### Owner's Manual

An instructional booklet that is supplied with the product often times containing operational instructions.

### Warranty Information

A manufacturer/service provider's documented guarantee of quality as promised to a customer.

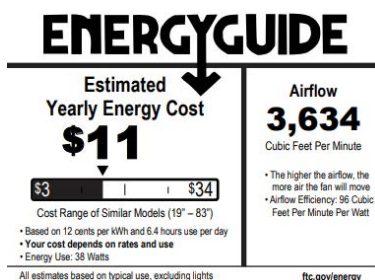
Warranties provide customers with legally-ensured service, replacement or correction of issues for the duration of its term.

### Certifications

Certifying that a certain product has passed performance tests, quality assurance tests, and meets qualification criteria stipulated in contracts, regulations, or specifications.

### Energy Guide

Document contains information about the energy use of the product. These documents are typically found on lighting and appliance SKUs. These documents are required for SKUs to be live in certain classes.



Provides consumers in the US information about the energy consumption, efficiency, and operating costs of appliances and consumer products.