



ZAER LTD. INTERNATIONAL

30 Day Product Warranty

Most Zaer Ltd. International products come with a 30 Day Warranty that begins once the item has been delivered. If an issue occurs within that 30 day period, the consumer must contact Zaer Ltd. Customer Service - either by email at sales@zaerltd.com or by phone at **215.766.2010** - in order to address the issue. Most likely a photograph will be requested in order to view and document damages. Then a Zaer representative will decide on an adequate reimbursement for the applicable item(s), whether that be via replacement, refund, credit, or discount.

No items can be returned after 30 days from the shipping date. A 20% restocking charge plus shipping fee will be added for returns without manufacturer defects or returns not in their original packaging.

*Certain products that have been discontinued, are considered overstock, and/or arrived at the warehouse with manufacturing defects do **NOT** come with the standard 30 Day Warranty. These products will be clearly marked as not qualifying for returns, refunds, credits, and exchanges.

If you have any questions or concerns about the Zaer Ltd. International Warranty, do not hesitate to contact **Customer Service** at sales@zaerltd.com or by phone at **215.766.2010**.

We thank you for your patronage and hope you love your new Zaer Ltd. International décor as much as we do!

Visit Us and Shop Online at

www.ZAERLTD.com