

## **Outdoor Kitchen & Grill Common Q&A List**

### **Q1: What type of gas do you use? Can it use natural gas?**

A1: Our grill uses propane gas and is currently not compatible with natural gas. If natural gas is required, the valve and interfaces need to be replaced, which involves disassembling the unit.

### **Q2: How many people is this outdoor kitchen suitable for?**

A2: It is generally suitable for small gatherings or events with 6 to 10 people.

### **Q3: Is this product easy to install?**

A3: All components of this product are pre-assembled.

After inspection and removal from the packaging, simply move it to the desired location, then: 1. Level the unit, 2. Make simple connections, 3. Connect the gas line and power supply, and it's ready to use.

### **Q4: Do you have an installation video?**

A4: Yes, we have an installation video that we can provide for your reference.

### **Q5: Can this product be left in the rain?**

A5: Except for the natural stone countertop, our product is made of 304 stainless steel and can withstand rain. However, we do not recommend long-term outdoor exposure. The product comes with wheels for easy mobility. We suggest storing it in a warehouse or against a sheltered wall when not in use for extended periods.

**Q6: Why is the button inside the refrigerator not working?**

A6: The button inside the refrigerator controls the internal LED light, and the knob adjusts the settings (e.g., temperature level). The refrigerator itself is turned on/off via the external power socket. Plugging it in automatically starts the refrigerator. We recommend unplugging the power socket if the refrigerator will not be used for more than 24 hours.

**Q7: Can I arrange the product modules in a different order than shown in your pictures?**

A7: Yes, the connections are universal. You can rearrange the order according to your preference and your garden's layout.

**Q8: We received the product but found the motor for the rotisserie and the gas interface/pressure regulator were missing. What happened?**

A8: These two components are packed in a separate box. Please refer to the image below.

