



X 4

Outdoor Pergola
MODEL:CT43
NO:YQ250251127



HELP CENTER

Have questions about this product? Contact us, and we'll assist you!

● Customer Support Email:

support.us@soforoom.com

*Upon receiving your email, we'll respond within 48 working hours.

CENTRO DE AYUDA

¿Tienes preguntas sobre tu producto? Ponte en contacto con nosotros y te ayudaremos.

● Correo electrónico de atención al cliente: support.us@soforoom.com

Al recibir tu correo electrónico, te responderemos en un plazo de 48 horas laborables.

FAQ

Q1: What should I do if the product I received is damaged or incorrect?

A1: If you've received a damaged, incorrect, or incomplete product, please reach out to our Customer Support Center at **support.us@soforoom.com**. Include your order number and photos.

Q2: What should I do if I encounter problems during installation?

A2: If you encounter any installation issues, please email to **support.us@soforoom.com**, attach a detailed description of the problem, we will provide you for professional technical support.

Q3: How do I apply a return?

A3: You can initiate a return within 30 days of purchase. Email us at **support.us@soforoom.com** with your order number and the reason for return. We'll guide you through the process.

Note:

- Please contact us before returning the product to avoid any complications.
- Ensure the product is returned in its original packaging with all accessories included.

PREGUNTAS FRECUENTES

P1: ¿Qué debo hacer si el producto que he recibido está dañado o es incorrecto?

R1: Si has recibido un producto dañado, incorrecto o incompleto, ponte en contacto con nuestro Centro de Atención al Cliente en **support.us@soforoom.com**. Incluye tu número de pedido y fotos que documenten el problema para que podamos ayudarte con la devolución o el cambio.

P2: ¿Qué debo hacer si encuentro problemas durante la instalación?

R2: Si tienes algún problema durante la instalación, por favor envía un correo electrónico a **support.us@soforoom.com**, adjuntando una descripción detallada del problema.

Te proporcionaremos soporte técnico profesional.

P3: ¿Cómo puedo solicitar una devolución?

R3: Puede iniciar una devolución en los 30 días siguientes a la compra. Envíenos un correo electrónico a **support.us@soforoom.com** con su número de pedido y el motivo de la devolución.

Te guiaremos a través del proceso.

Nota:

- Póngase en contacto con nosotros antes de devolver el producto para evitar complicaciones.
- Asegúrate de devolver el producto en su embalaje original y con todos los accesorios incluidos.

Product Guide and Maintenance Instructions

EN

Thank you for purchasing our product! To ensure a smooth installation and optimal user experience, we recommend that you carefully read the following guide and instructions before starting.

Assembly Instructions:

- Before starting assembly, sort and organize all parts and accessories. Check for any damaged or missing items. If you notice any issues, please contact us immediately.
- Choose a spacious, flat, and well-lit area to ensure safe and easy assembly.
- Wear gloves to protect your hands from sharp edges. Avoid assembling during strong winds, heavy rain, or storms.
- Refer to the provided diagrams for guidance. Align screws with pre-drilled holes and tighten them only after ensuring all parts are correctly positioned. For larger structures, we recommend having two or more people assist.
- Tighten screws and bolts carefully to avoid over-tightening. If any parts are damaged, contact us immediately.

Safety Warnings

- Keep small parts and tools out of reach of children during assembly.
- Do not sit, stand, or climb on the product. Ensure children do not play on or around the product.
- Avoid assembling or using the product in extreme weather conditions (e.g., strong winds, heavy rain, or storms).

Care and Maintenance

- **Regular Inspections:** Periodically check and tighten all fasteners (screws, bolts, etc.) to maintain stability.
- **Cleaning:** Clean regularly to prevent the buildup of dust, debris, or moisture.
- **Weatherproofing:** Apply weatherproof treatments (e.g., sealants or UV protectants) to extend the product's lifespan.
- **Ventilation:** Ensure proper ventilation to prevent moisture buildup, which can lead to mold or rust.
- **Material Care:** Clean with mild soap and water. Avoid using abrasive tools.
- **Pest Control:** Regularly inspect for pests (e.g., rodents or insects) and take preventive measures to keep them out.

By following these guidelines, you can enjoy a safe and pleasant experience with our product. Thank you for choosing us!

Guía del Producto e Instrucciones de Mantenimiento

ES

¡Gracias por adquirir nuestro producto! Para garantizar una instalación sencilla y una experiencia óptima, le recomendamos leer atentamente la siguiente guía e instrucciones antes de comenzar.

Instrucciones de Montaje

- **Verificar las Piezas:** Antes de iniciar la instalación, revise todas las piezas y accesorios para asegurarse de que no haya daños ni faltantes. Si detecta algún problema, contactenos de inmediato para recibir asistencia.
- **Seguridad Primero:** Para evitar cortes con los bordes afilados de los paneles durante el ensamblaje, recomendamos usar guantes.
- **Espacio de Trabajo Adecuado:** Ensamble el producto en un área amplia y despejada. Evite pisar los paneles para prevenir grietas o deformaciones.
- **Uso de los Diagramas:** Le sugerimos seguir los diagramas proporcionados para facilitar el proceso de montaje. Ali nee todos los tornillos con los orificios pre-perforados correspondientes y, una vez que todo este en su lugar, apriete cada tornillo uno por uno.
- **Cuidado con la Fuerza Aplicada:** Al apretar las tornillos, tenga cuidado con la cantidad de fuerza utilizada. Si encuentra alguna pieza dañada, contactenos de inmediato.

Advertencias de Seguridad

- **Seguridad Infantil:**
Este producto no es apto para niños menores de 3 años. Durante el montaje, mantenga las piezas pequeñas fuera del alcance de los niños. Se recomienda la supervisión de un adulto cuando los niños utilicen el producto.

Limitaciones de Uso

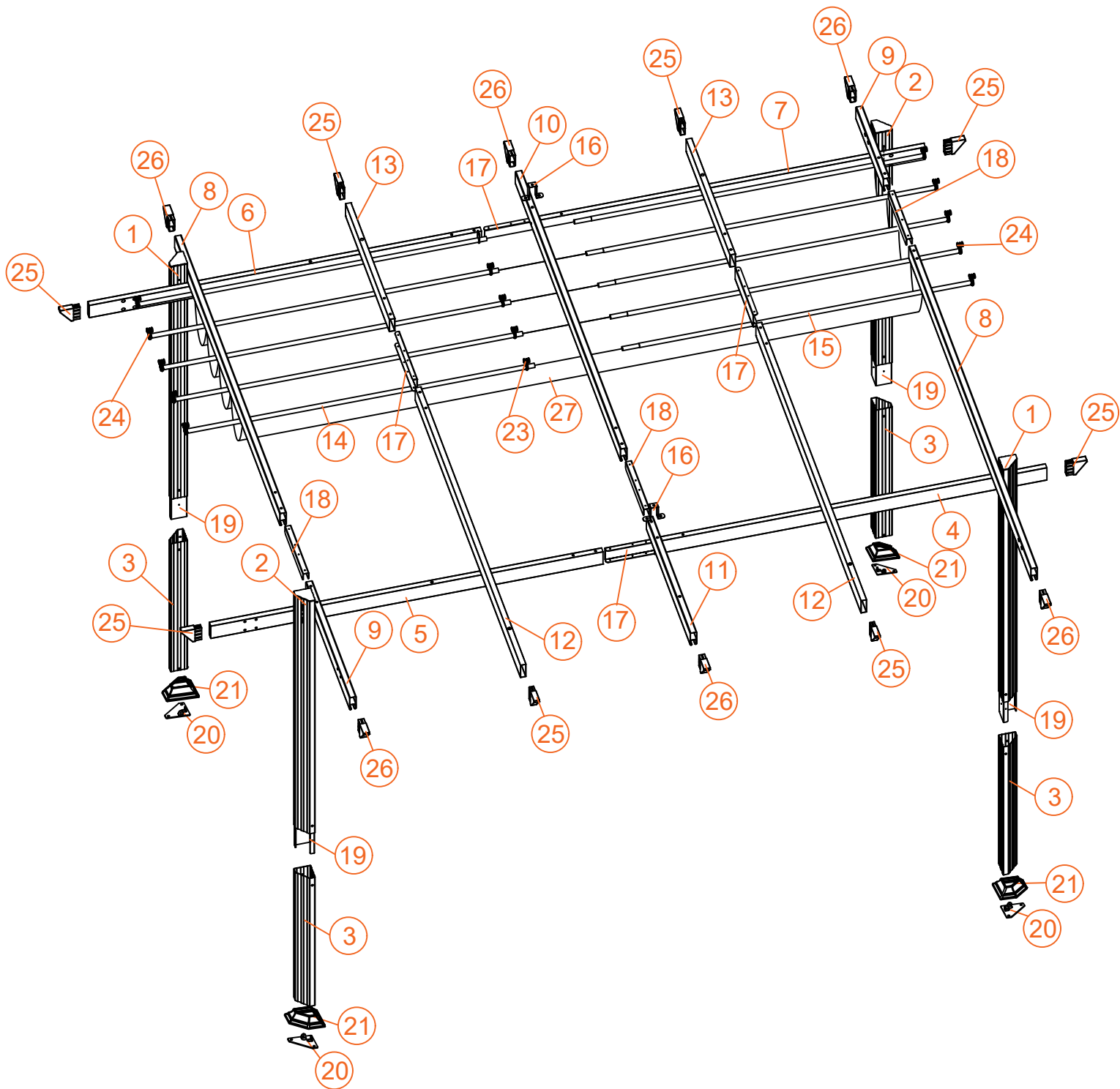
- **Superficie Estable:**
Asegurese de colocar el producto sobre una superficie plana. No se sienta ni se pare sobre él. Los niños no deben trepar ni jugar en el producto, ya que esto podría provocar accidentes graves si se vuelca.

Uso del Producto

- **Verificación Final:**
Después del montaje, asegurese de que todos los tornillos estén bien apretados y que el producto sea estable antes de usarlo.
- **Solo para Uso en Interiores:**
Este producto está diseñado exclusivamente para uso en interiores. No nos hacemos responsables de los daños causados por un uso inadecuado o modificaciones del producto.

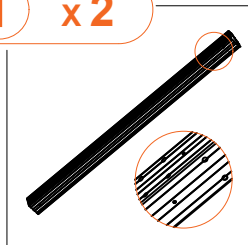
Cuidado del Producto

- **Condiciones Ambientales:**

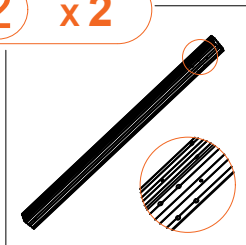




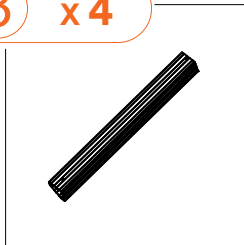
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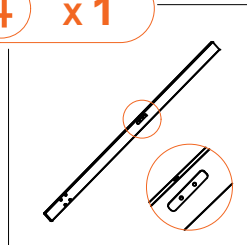
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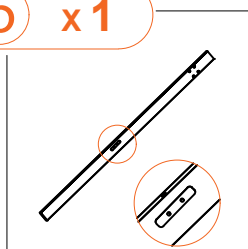
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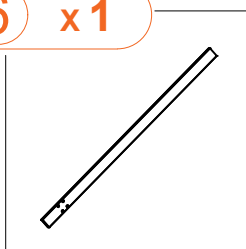
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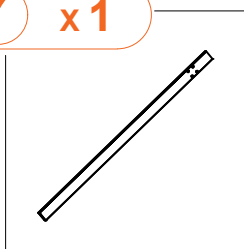
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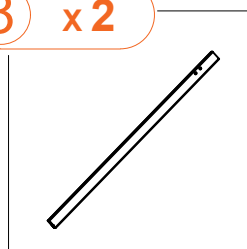
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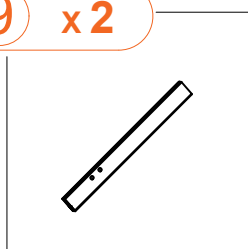
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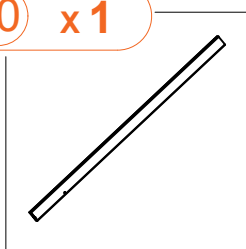
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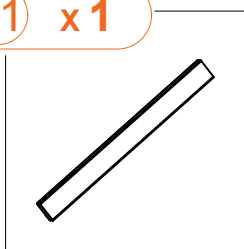
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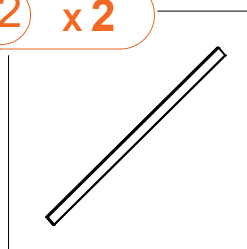
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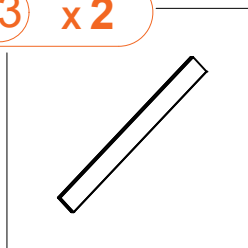
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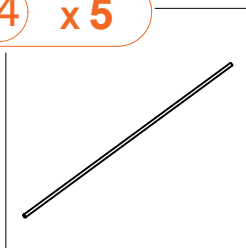
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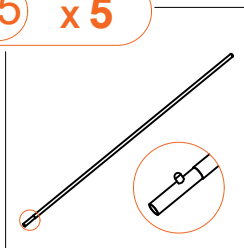
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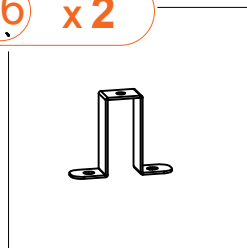
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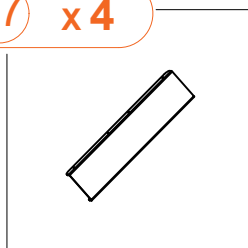
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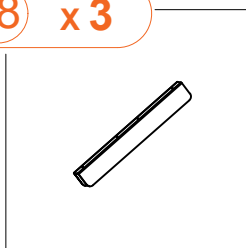
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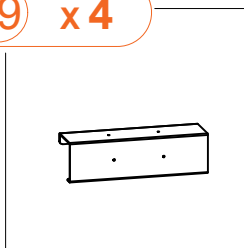
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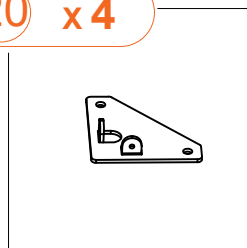
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⑲ x4



⑳ x4

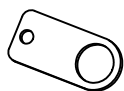




21 x 4



22 x 1



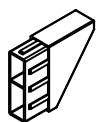
23 x 4



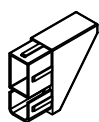
24 x 10



25 x 8

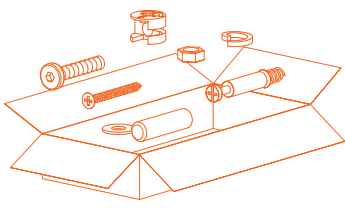


26 x 6



27 x 1





A x 70+2



Screw with washer
M6*15 mm

Bx 10+1



Screw with washer
M6*18 mm

C x 24+2



Screw with washer
M6*30 mm

D x 1



Screw with washer
M6*35 mm

E x 4+1



Screw with washer
M6*85 mm

Fx 1

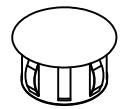


Plastic nut
M6

G x 1



H x 24+2

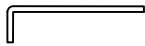


Ix4



Magnet

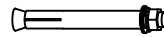
Jx 8



Ground peg

K x 8

M6



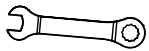
Expansion screws

L x 2



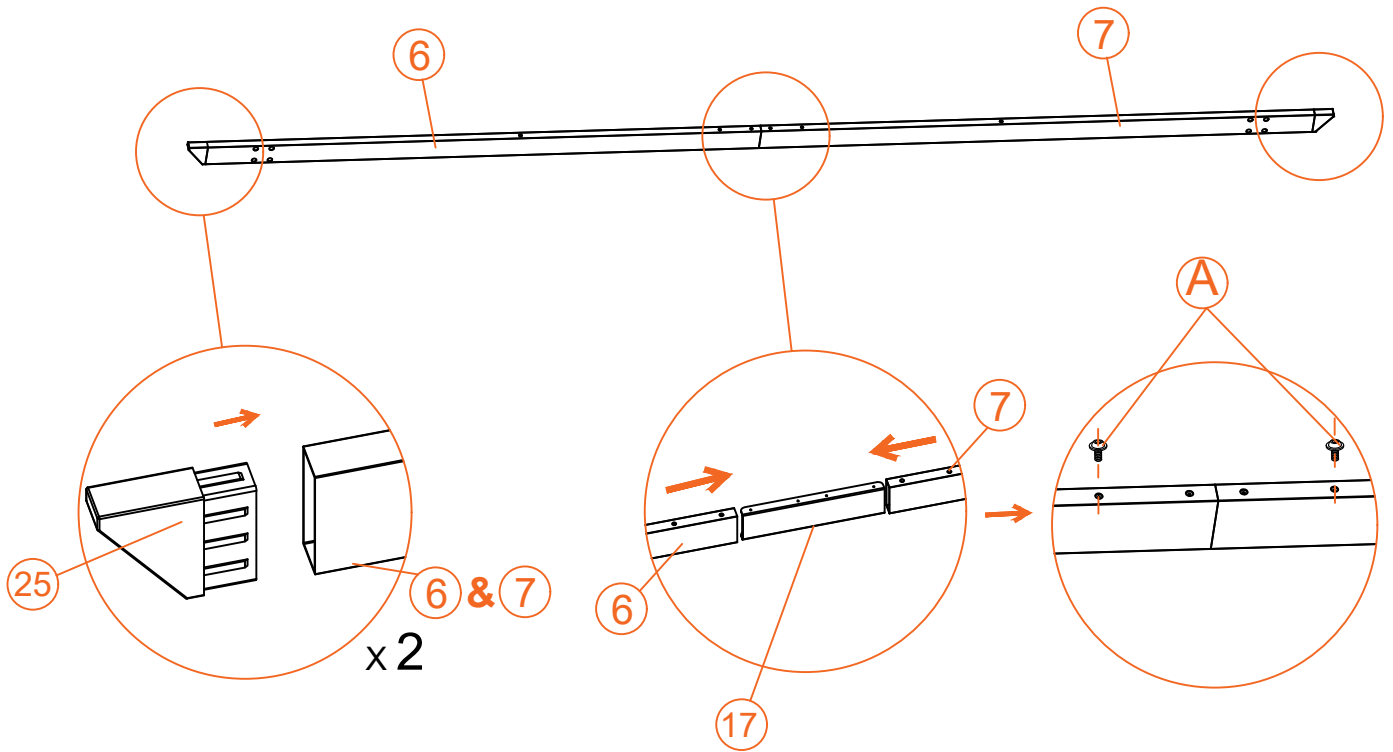
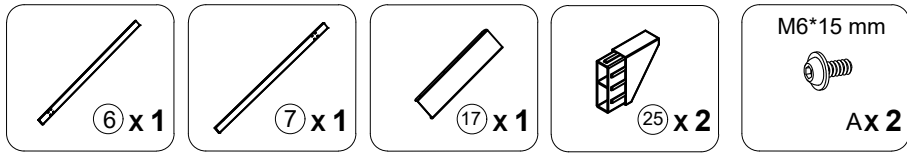
M6

M x 1

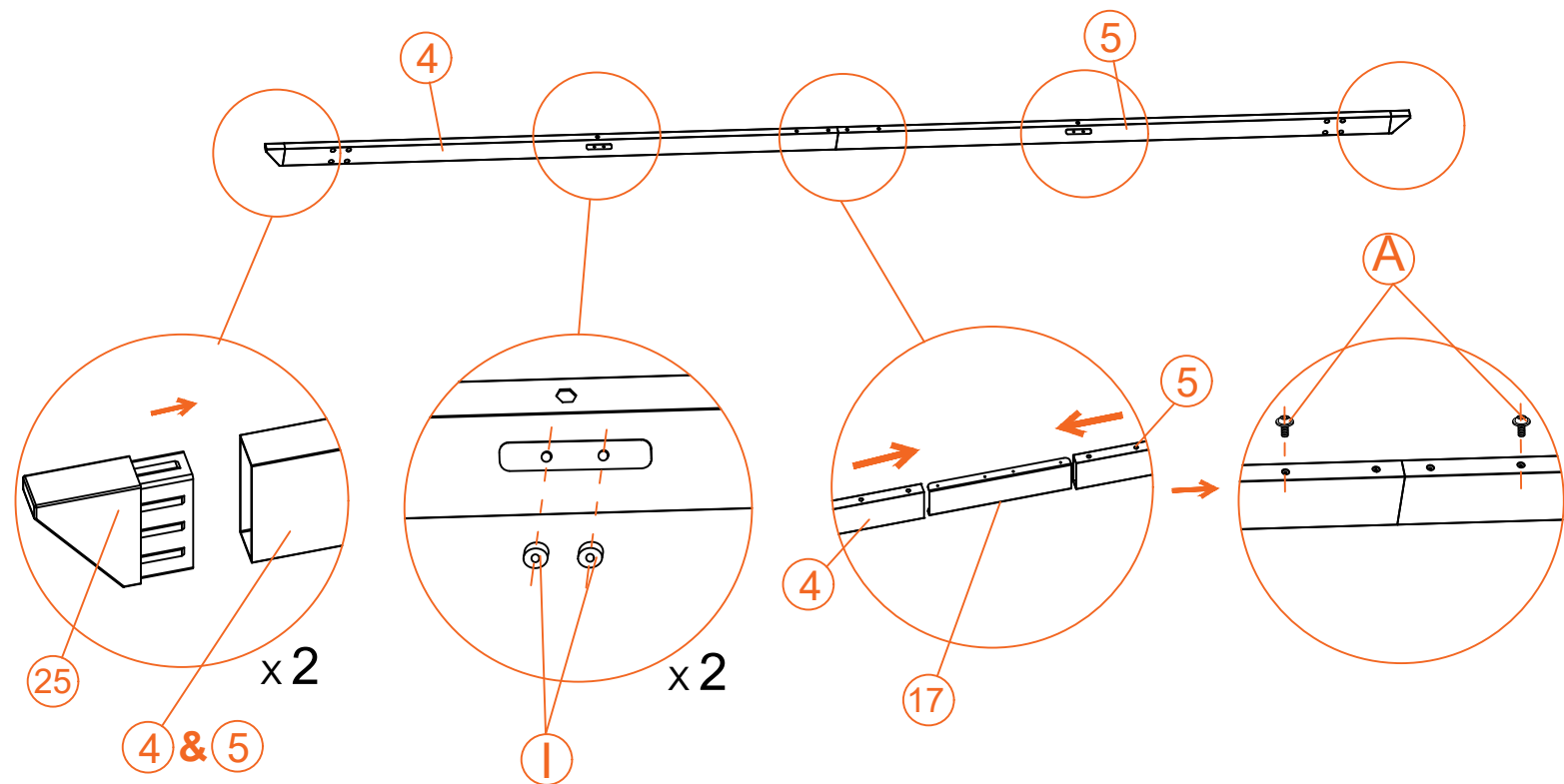
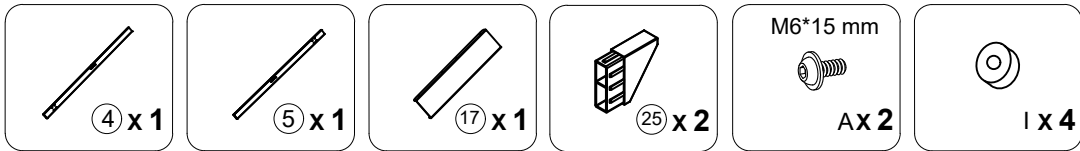


Wrench(M6-M8)

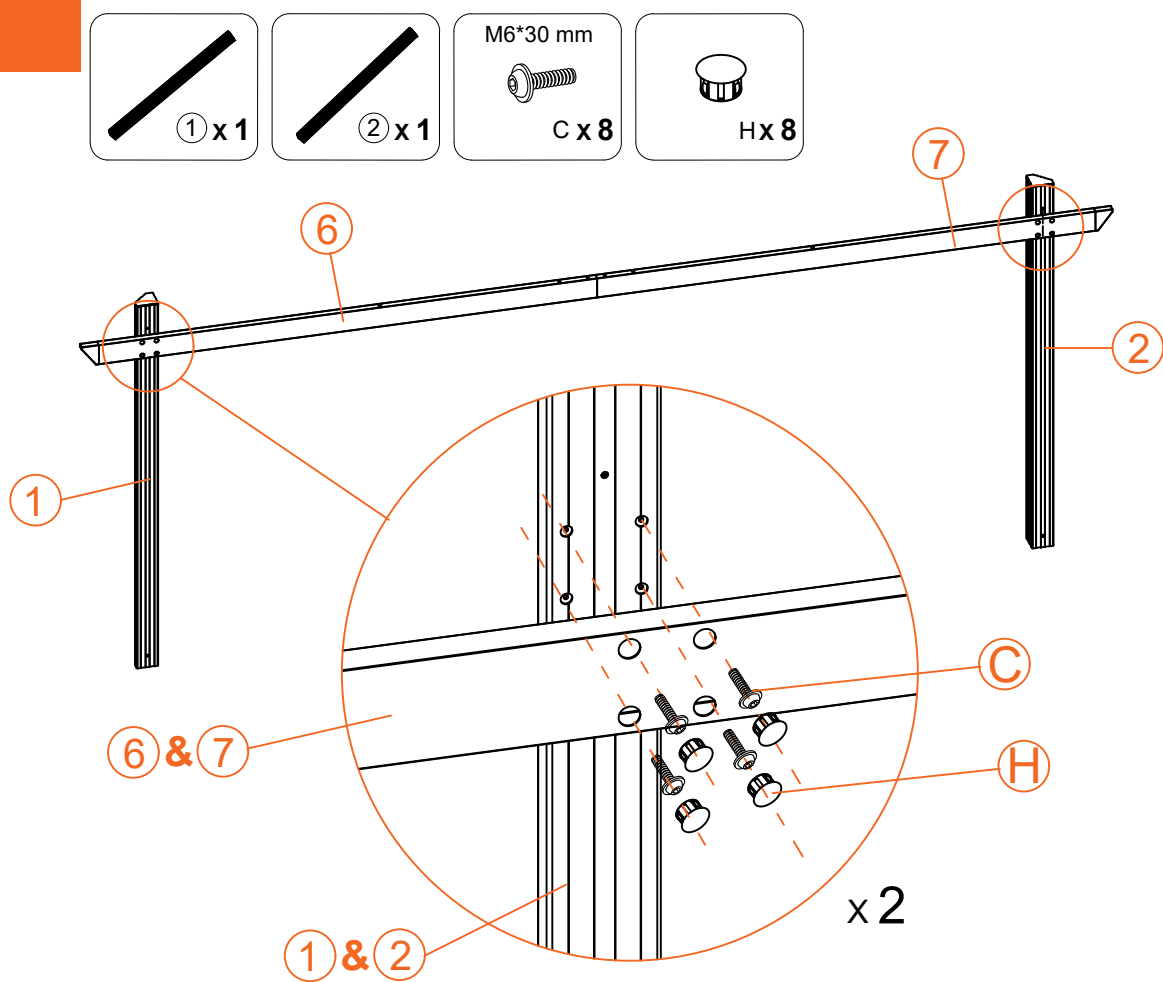
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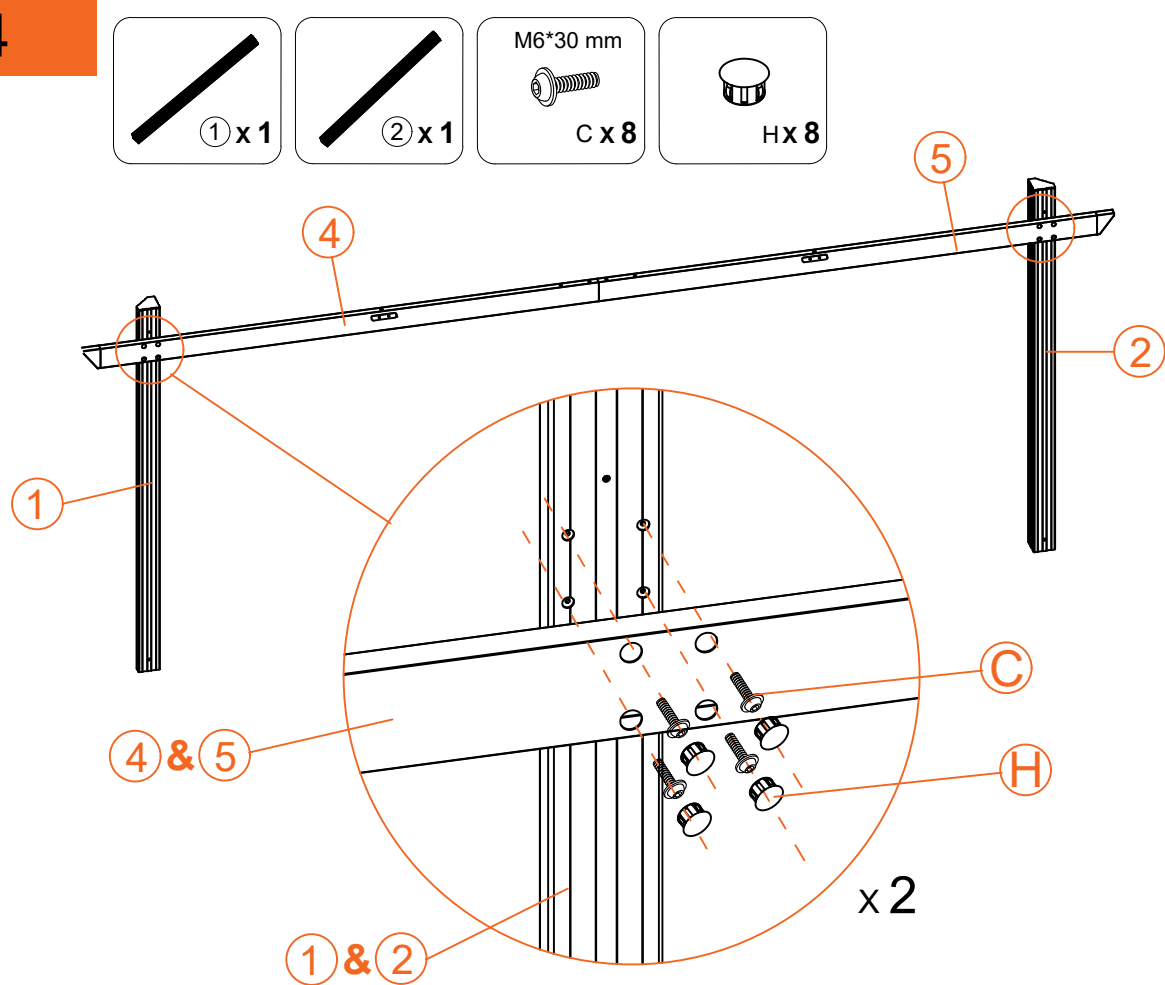
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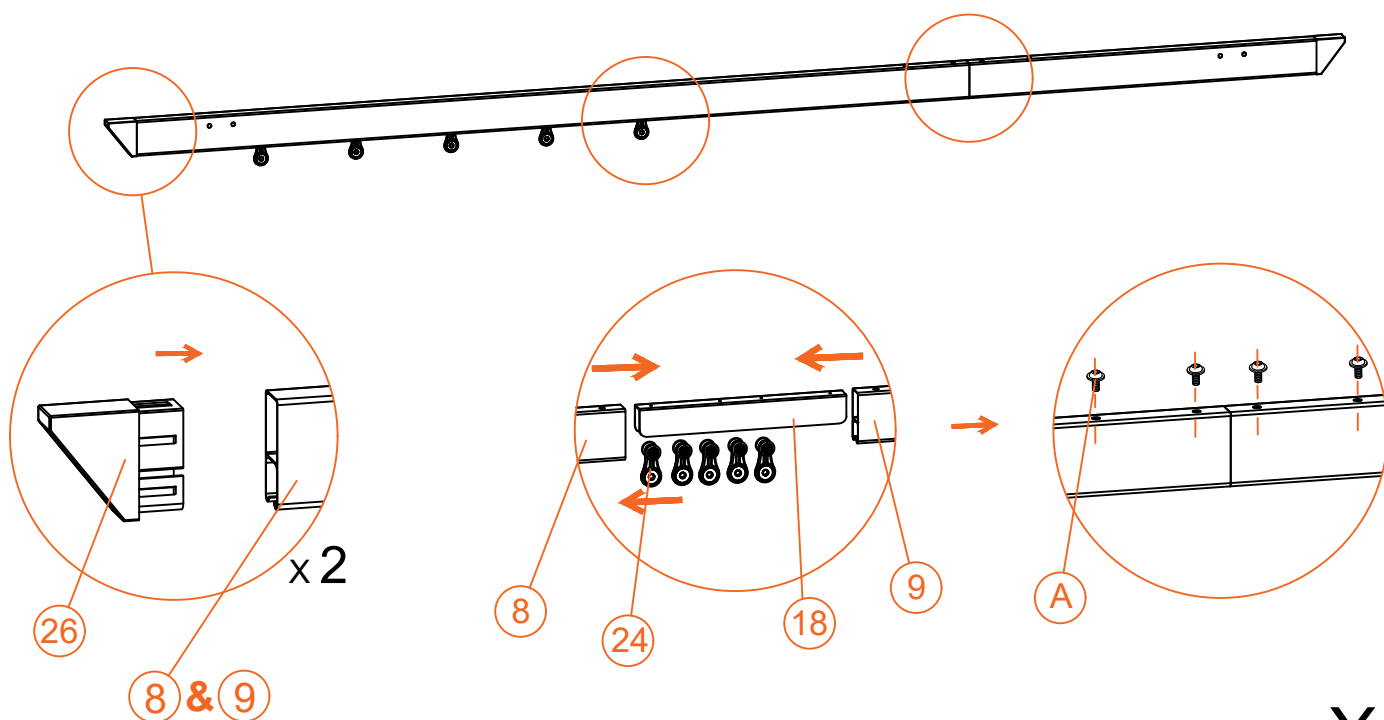
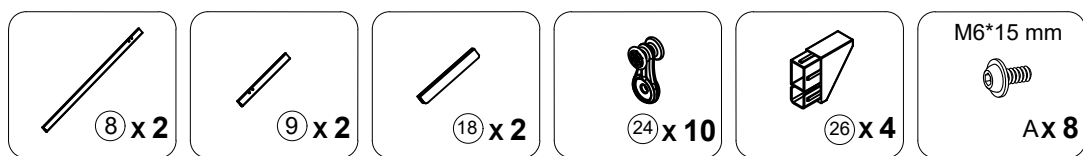
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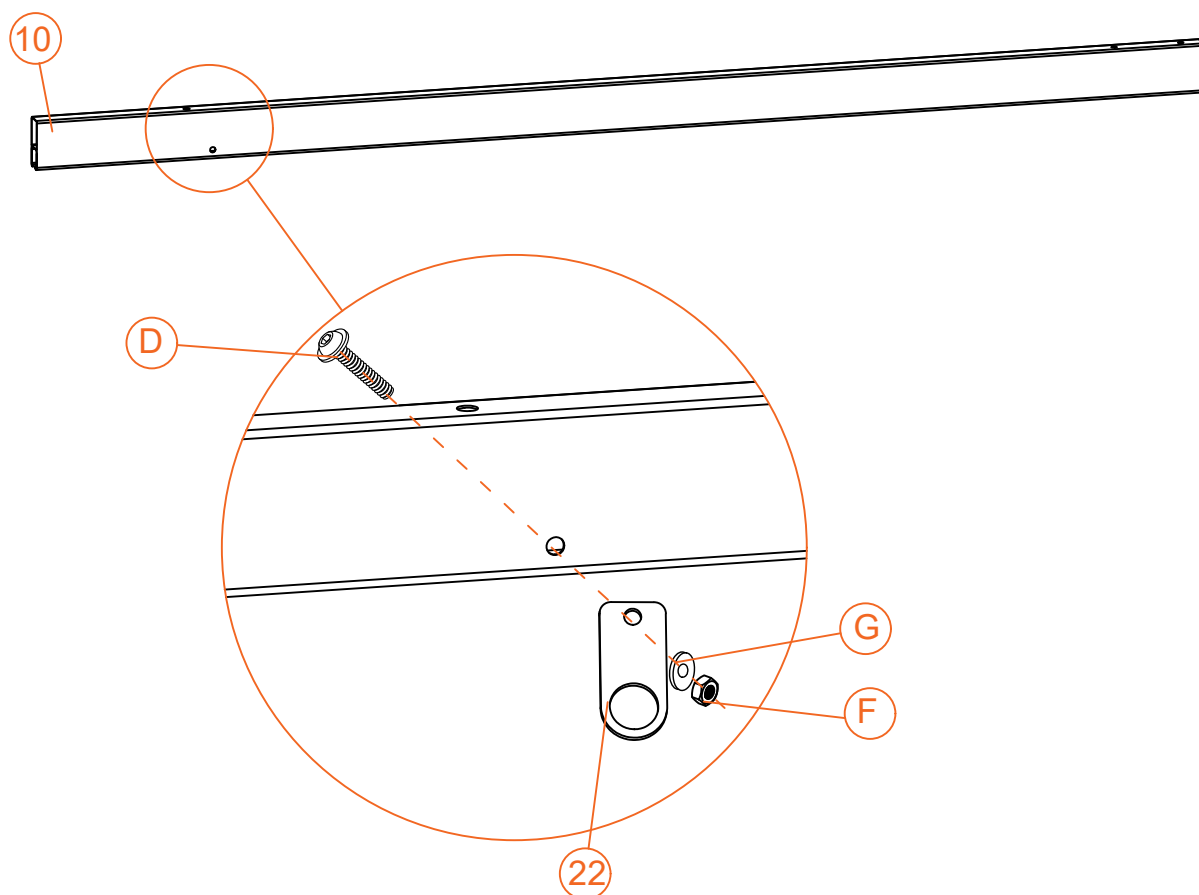
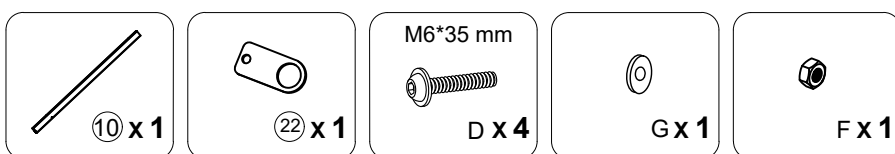


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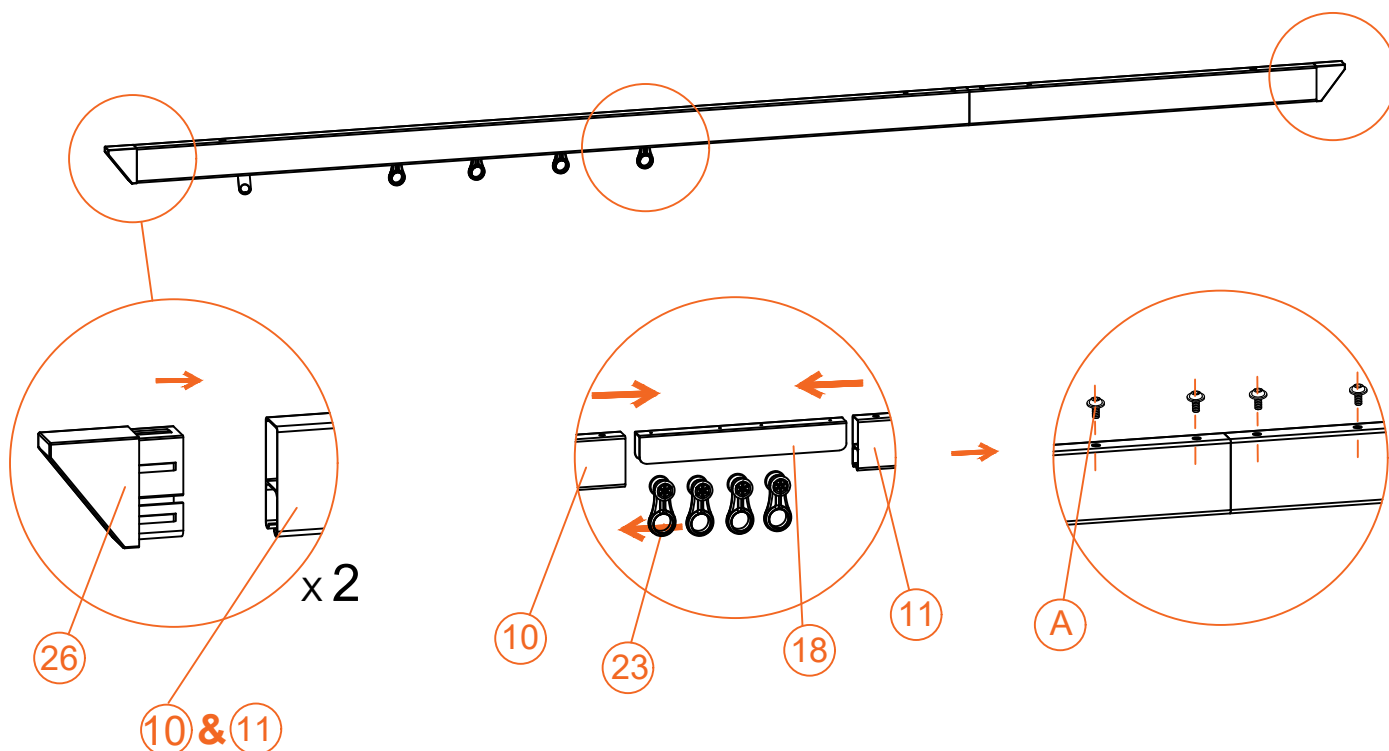
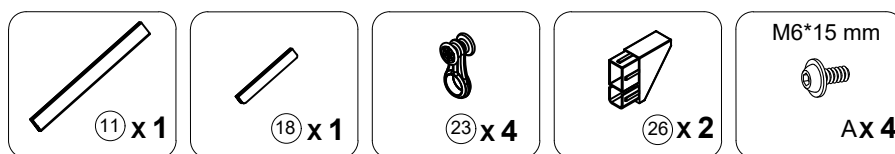


x 2

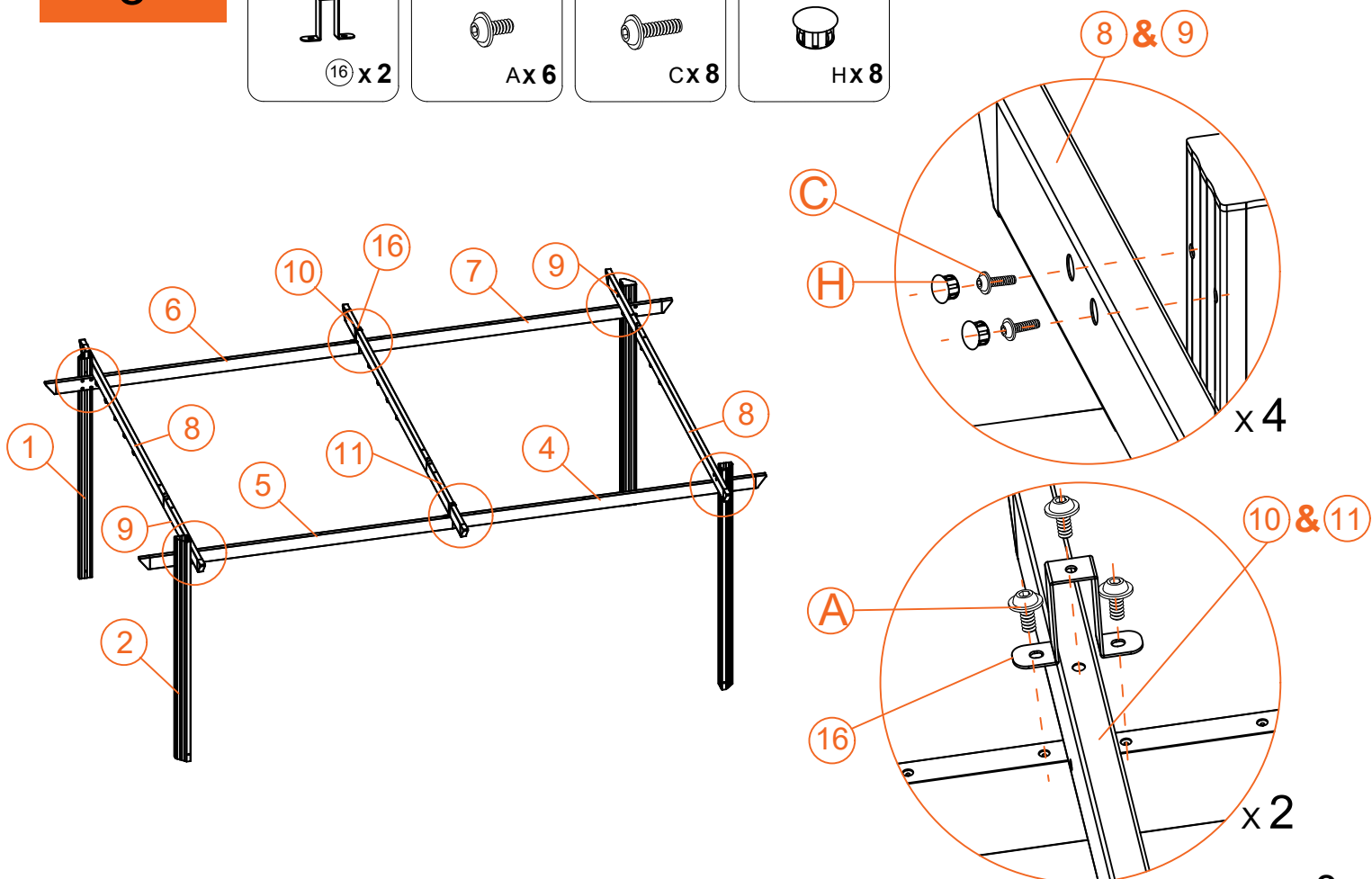
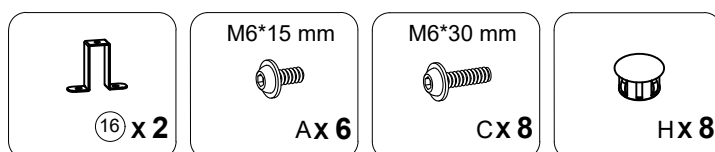
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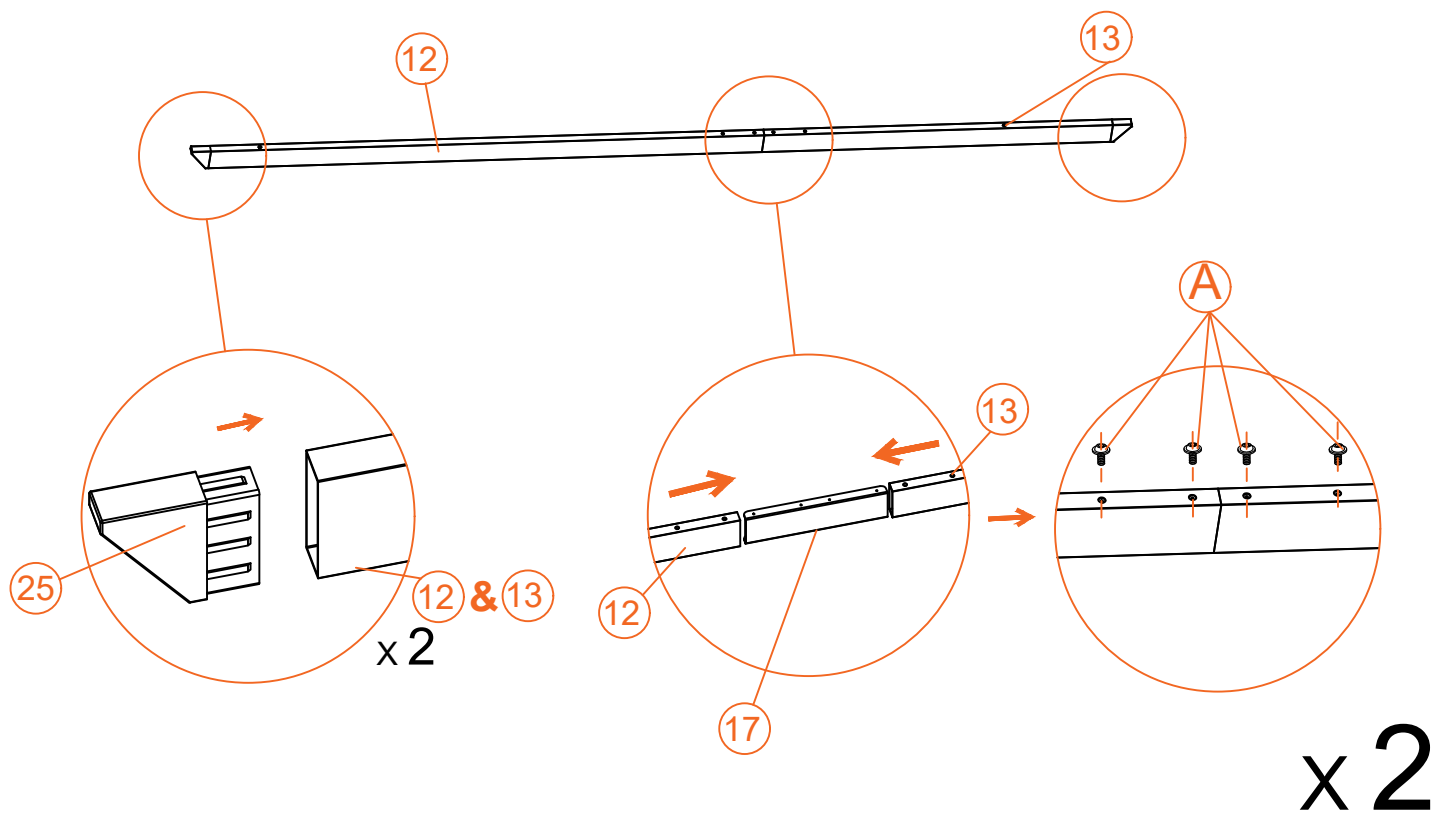
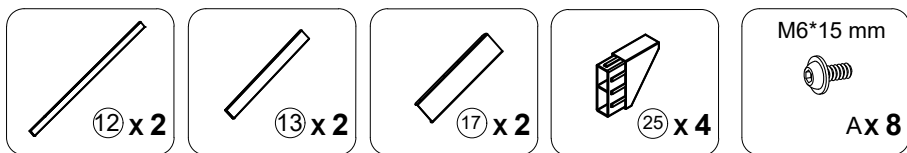
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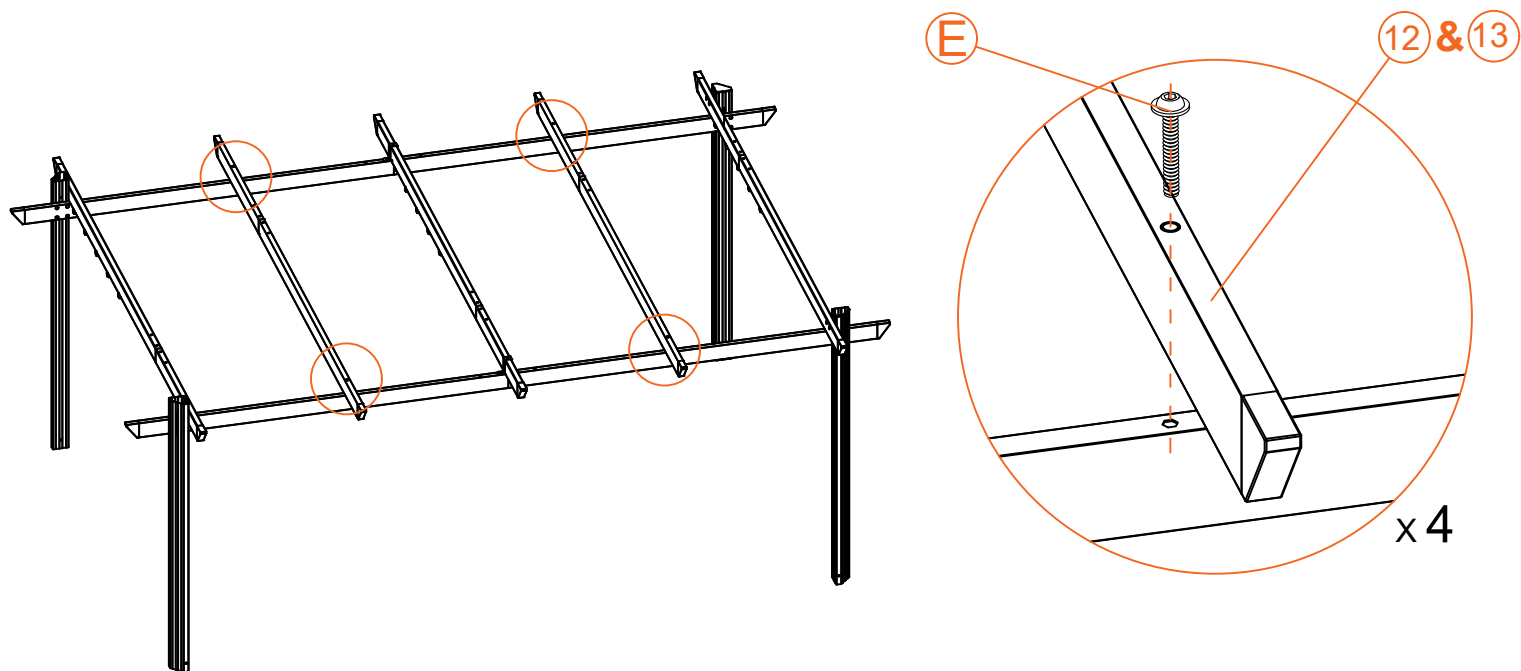
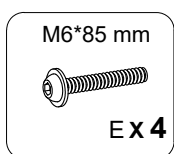
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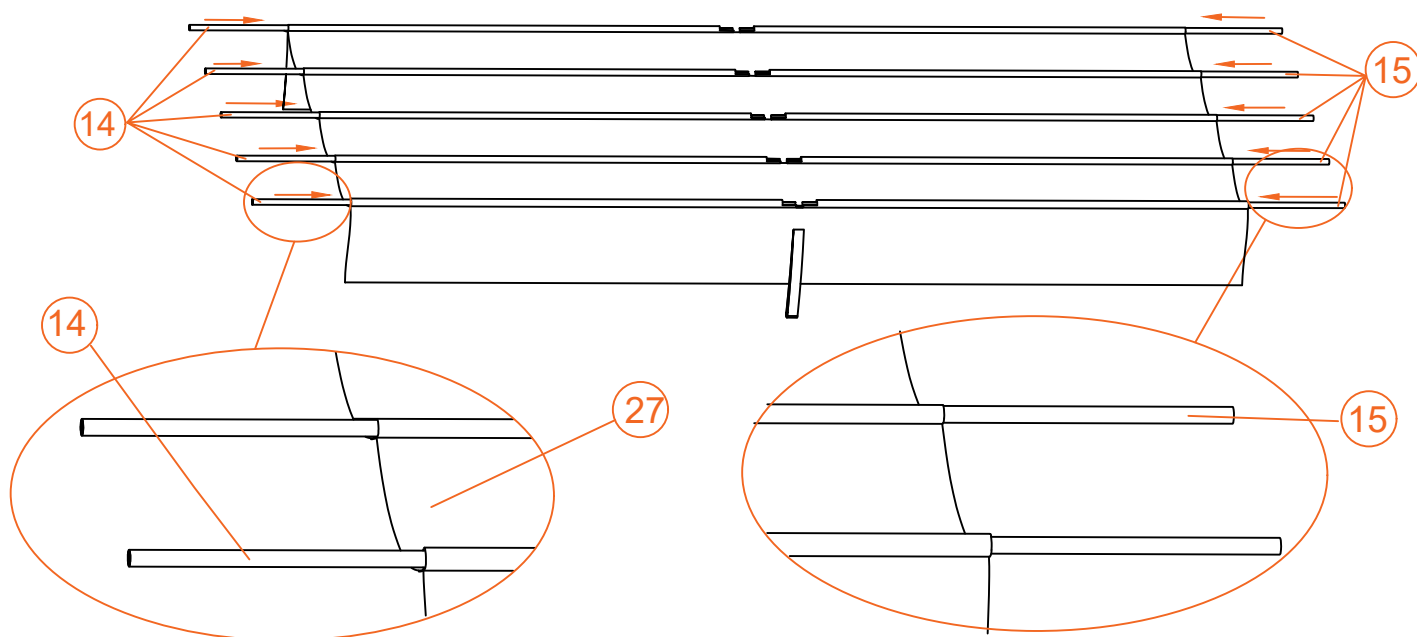
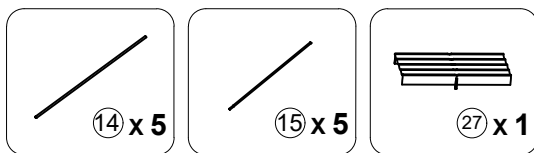
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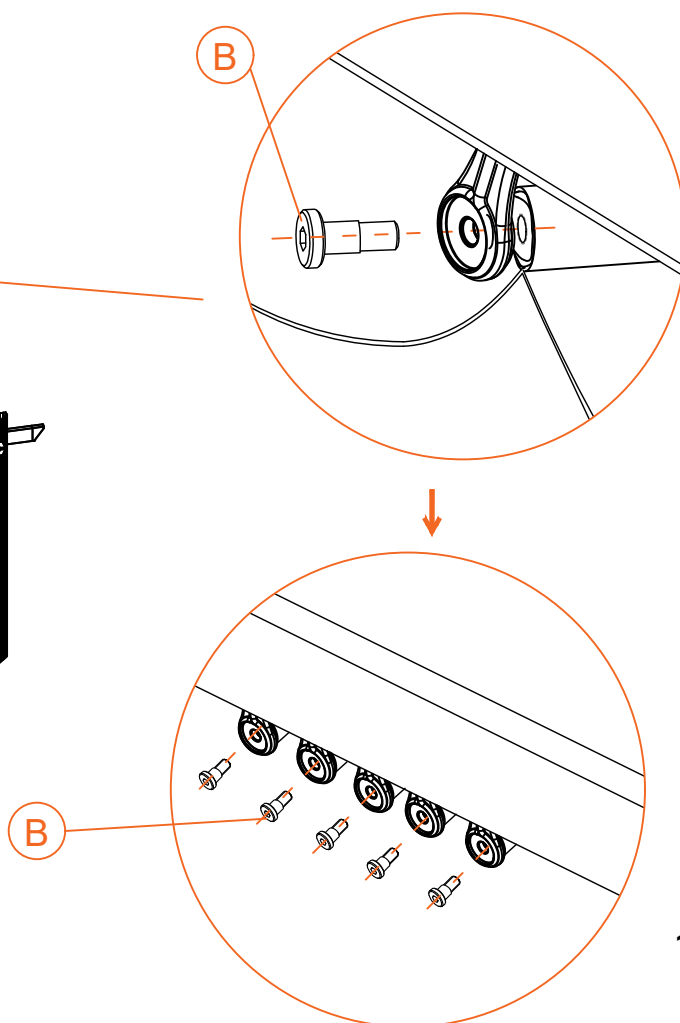
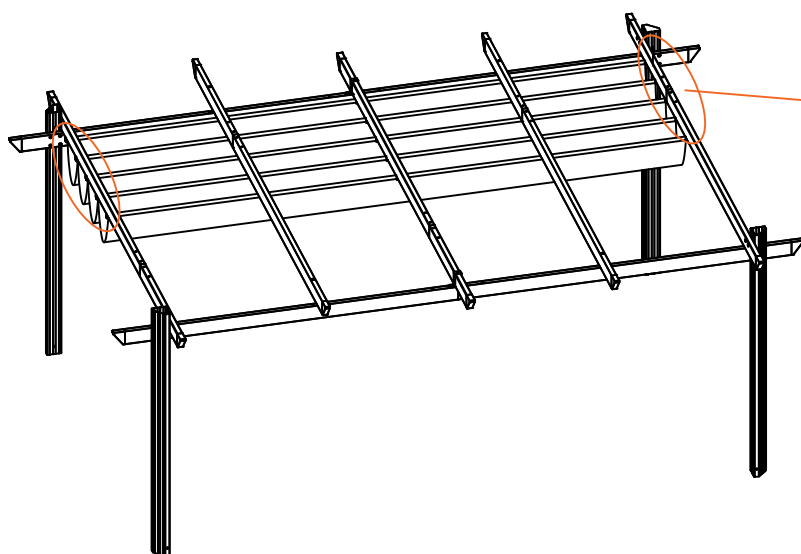
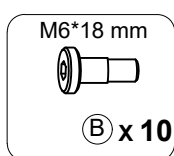
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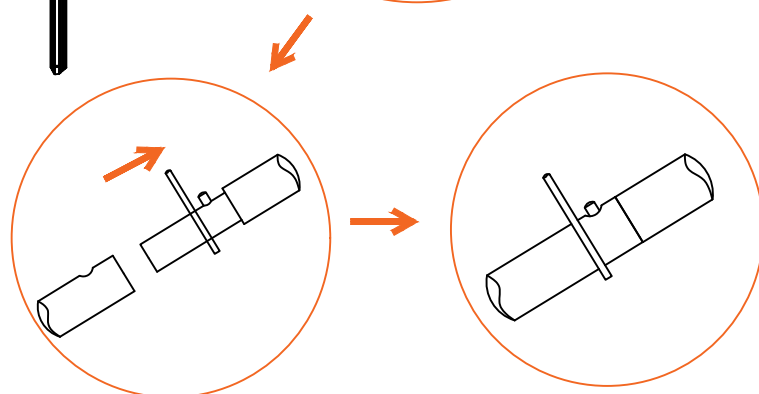
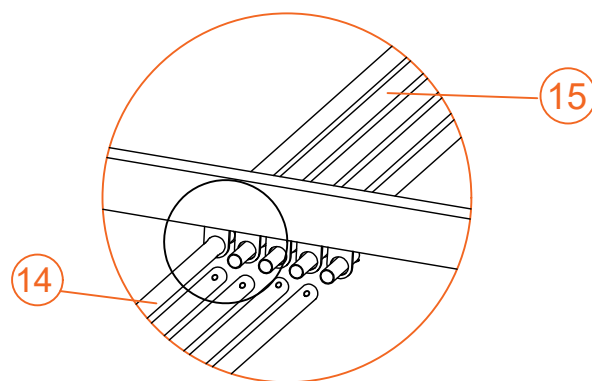
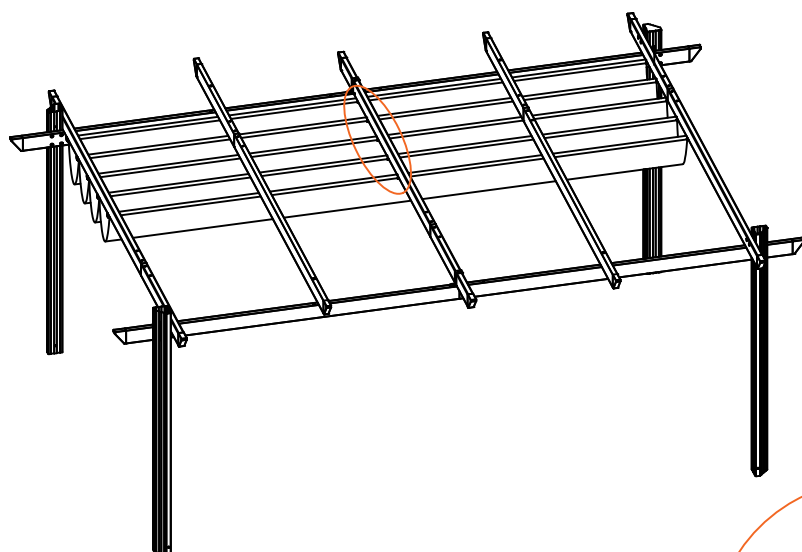
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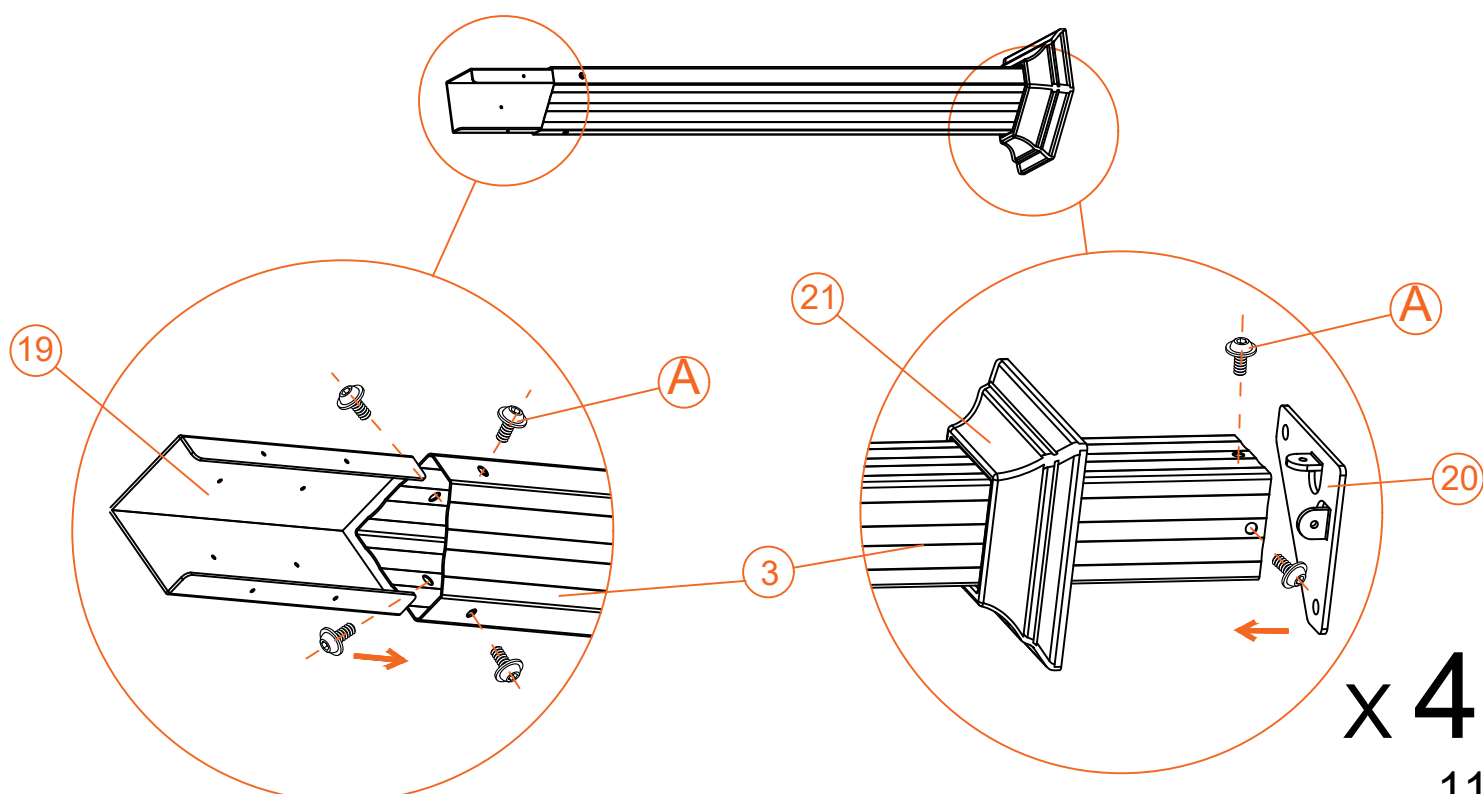
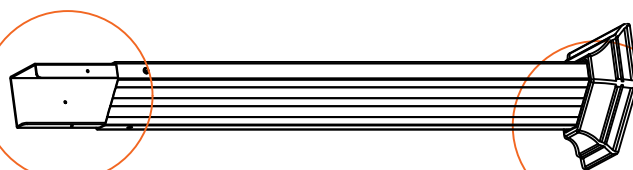
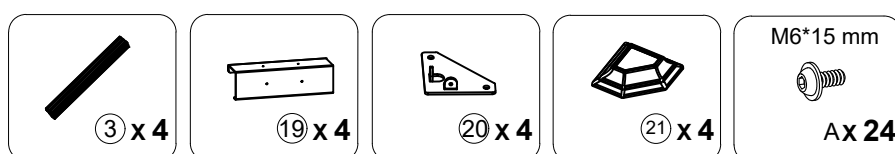
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13



14

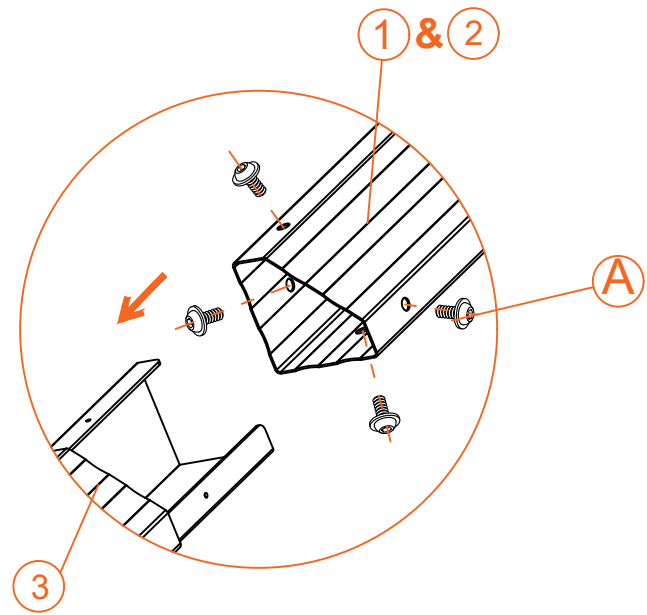
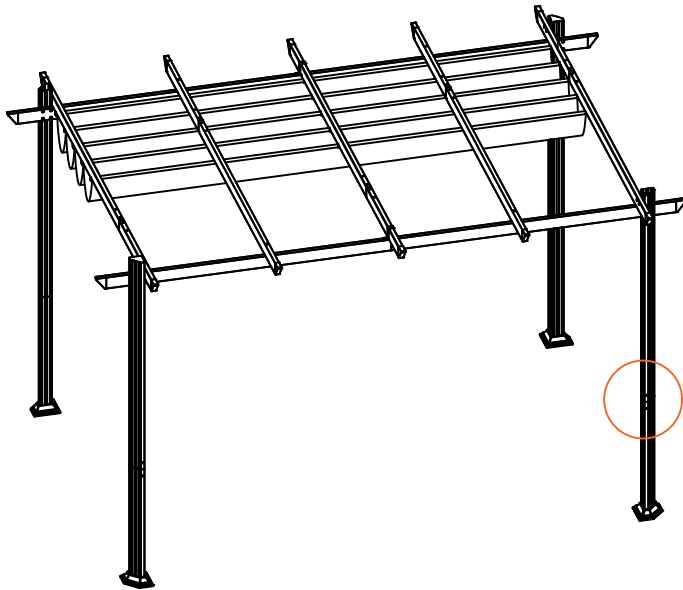


15

M6*15 mm



AX 16

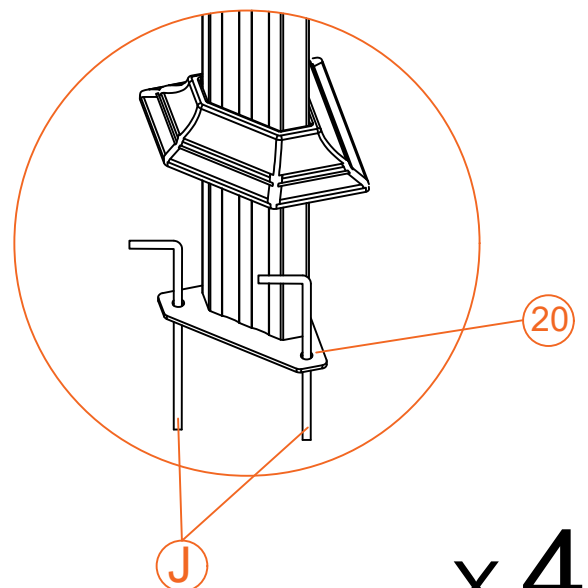


x 4

16

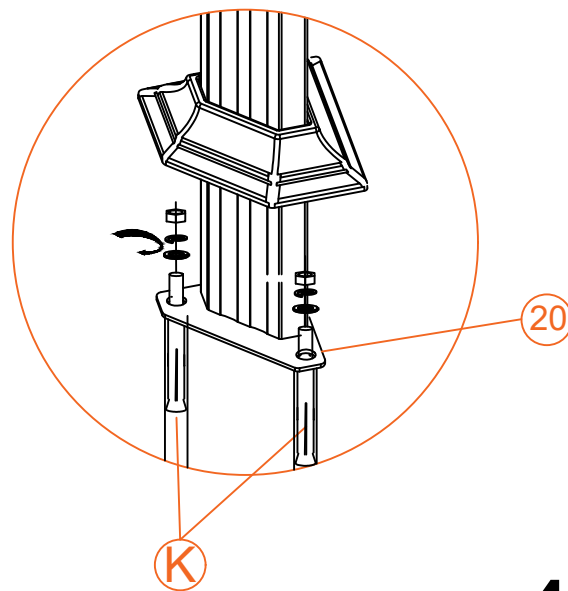
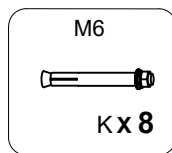


J x 8



x 4

17



x 4

18

