

All Pensen products are manufactured in Stone Resin, an ultra-smooth, non-porous material that helps keep grime and calcium deposits in check.

For regular cleaning of both Semi-Gloss and Matte finishes, we recommend using widely available cleaning products such as: Mr. Clean, Fantastik, etc. The Matte finish may occasionally require a mildly abrasive product.



Never use petroleum-based products when cleaning, i.e. paint thinners or other solvents, as they may damage the surface. (Note: Personal hygiene products and cosmetics will **NOT** damage the surface.)

### Standard Cleaning

#### Stone Resin, Semi-Gloss finish

Wipe surface with a soft cloth after each use.

Use a mild cleaning product such as Mr. Clean, Fantastik, etc. Do not use abrasive products or cream cleansers with grit.

#### Stone Resin, Matte finish

Wipe surface with a soft cloth after each use.

Use a mild cleaning product such as Mr. Clean, Fantastik, etc. For more stubborn stains, use a mildly abrasive cream cleanser such as Soft Scrub or Comet Soft Cleanser.

### Stubborn Stains, Scratches, and Damaged Surfaces

To repair/remove stubborn stains, scratches, smudges, and scuffs:

1. Use water to remove dirt and dust from the surface.
2. Use 800 grit sandpaper and sand lightly in small circular motions.
3. Follow with 1200 grit sandpaper (finer-grit) sanding lightly in small circular motions until smooth.
4. Dry with a towel.
5. For the Semi-Gloss finish, polish the surface with a cloth and a polishing compound for automobiles, such as 3M Extra Cut Compound.

### Repairs

For more extensive repairs, send a photograph of your Pensen product to our Customer Service Department ([ritazhang@wincheng.net](mailto:ritazhang@wincheng.net)), who will inform you as to the most appropriate methods to use.