

Bellaterra Home Warranty Information

California Title 20 Water-Efficiency Standards

Due to severe drought, California Governor Jerry Brown mandated water restrictions in an Executive Order issued April 1, 2015. In the Order, the California Energy Commission (CEC) was charged with adopting emergency regulations establishing standards that improve the efficiency of water appliances, including faucets, toilets, urinal flush valves and shower devices available for sale in California.

For more detail information, please visit: <https://www.energy.ca.gov/title20>

Bellaterra Home Faucet Company Product Compliance - As noted above, we offer products that comply with current California water-efficiency standards.

This faucet is installed with 1.2 gallons per minute cartridge in compliance to the California Water Saving measures. Residents in other states may change the water saving cartridge to a standard 2.2 gallons per minute by following the below provided. Please contact us at: cs@bellaterra-home.com

Bellaterra Home BATHROOM ACCESSORIES LIMITED WARRANTY EFFECTIVE JANUARY 1, 2010

Bellaterra Home offers the following limited warranty on each of its Bathroom Accessory products and the components thereof. This warranty extends only to the original owner or end-user for personal household use. For commercial uses, additional limitations apply. Bellaterra warrants the Product to be free from defects in workmanship and materials under normal use and service for a period of one (1) year from the initial date of purchase by the owner or end-user, contractor, or builder, from Bellaterra or an authorized Bellaterra dealer. Subject to the Warranty Service provision below, any product reported to the authorized dealer or to Bellaterra being defective within the warranty period will be repaired or replaced (with a product of equal value) at the option of Bellaterra. This warranty extends to the original owner or end-user and is not transferable to a subsequent owner. Neither the distributor, authorized Bellaterra dealer, nor any other person has been authorized to make any affirmation, representation, or warranty other than those contained in this warranty. Any affirmation, representation, or warranty other than those contained in this warranty shall not be enforceable against Bellaterra or any other person. Bellaterra reserves the right to modify this warranty at any time, it being understood that such modifications will not alter the warranty conditions applicable at the time of sale of the products in question.

Limitations

This warranty shall not apply to instances of incorrect operating procedures, breakages, or damages caused by fault through improper installation, carelessness, abuse, misuse, misapplication, improper maintenance, or alteration of the Product, as well as chemical or natural corrosion, accident, fire, flood, an act of God, or any other casualty. Avoid abrasive cleaners, steel wools, and harsh chemicals as these will scratch, damage, and / or dull the product and / or finish and void this warranty. The owner/end-user of the Product covered by the present warranty is entirely responsible for its proper installation and any applicable plumbing or electrical wiring. Bellaterra neither installs nor supervises the installation nor hires a contractor for this purpose; consequently, Bellaterra cannot be held responsible for any default, breakage, or damages caused thereby or resulting thereof, either directly or indirectly.

The owner/end-user must provide access to the components of the Product as described in the installation guide so that Bellaterra can execute the warranty specified herein. If such access is not available, all expenses to provide said access will be the responsibility of the owner/end-user.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by Bellaterra and all applicable rules, regulations, and legislation pertaining to such installations.

This warranty does not apply unless the Bellaterra Product is installed by fully insured licensed professionals. Bellaterra strongly recommends that such licensed professionals have experience in the installation of bathroom and kitchen products. Installation of certain products improperly, might consequently, cause personal injury or death.

Bellaterra is not liable for personal injuries or deaths to any persons or for any direct, special, incidental, or consequential damage, loss of time, loss of profits, inconvenience, incidental expenses, labor or material charges, or any other costs resulting from the use of the product or equipment or pertaining to the application of the present warranty, or resulting from the removal or replacement of any product or element or part covered by this warranty.

EXCEPT AS OTHERWISE PROVIDED ABOVE, BELLATERRA MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR COMPLIANCE WITH ANY CODE.

In any case, Bellaterra cannot be held liable for any amount over and above the purchase price paid for the Product by the owner/end-user, contractor, or builder.

Commercial Limitations

In addition to the above conditions and limitations, the warranty period for products installed for commercial applications or used in commercial ventures is one (1) year from the initial date of purchase by the owner/end-user, contractor, or builder from an authorized dealer. Bellaterra is not responsible for loss of use or profit under any circumstances. If the product is used as a display, the warranty period begins when the product is placed on display. This warranty gives the owner/end-user specific legal rights. The owner/end-user may also have other rights which can vary from one state or province to another.

Warranty Service

In order to obtain service provided under this warranty during regular business hours, contact the dealer or distributor who sold the unit, or contact Bellaterra directly. Bellaterra will provide the warranty service described above when the following conditions have been met: the failure is of the nature or type covered by the warranty; the user has informed an authorized Bellaterra Agent or dealer of the nature of the problem during the warranty period; conclusive evidence (e.g., proof of purchase or installation) is provided to the foregoing by the user proving that the failure occurred or was discovered within the warranty period; an authorized independent service person or company representative has been permitted to inspect the product during regular business hours within a reasonable time after the problem was reported by the user. Bellaterra's warranty obligations.



To insure the Durability of your Oil Rubbed Bronze Finish

- Clean only with mild soap and water
- Do not use any abrasive chemical cleaner or steel wool with harsh surface
- Dry after every use
- Coat faucet periodically with non abrasive Carnauba wax
- Do not clean with steel wool or hard paper
- Do not apply plumber putty which is abrasive to damage any surface coating

Special Finishes:

Warranty does not apply to special or living surface finishes such as Oil Rubbed Bronze, Dark or Old Bronze as living finishes will change over time as a result of a normal process and may look different than at the time of purchase, therefore these items are warranted for functionality only. Oil Rubbed Bronze, Dark or Old Bronze components may vary in shade at the time of shipment.

This warranty is limited to the replacement of defective parts only, labor charges and/or damage resulting from improper installation, repair or replacements, as well as incidental and consequential damages connected therewith are excluded. Any damage to this faucet as a result of misuse, abuse, neglect, accident or improper installation or any use not consistent with the instructions furnished by us, will void this warranty.