

Warranty Information

Limitations Applicable to All Warranties

- ① All warranties are to the original purchaser from us
- ② We will replace the defective parts or send replacement item provided that the warranty parts have not been subjected to misuse, abuse or improper service by the consumer, for example, damaged wire arising in consequence of negligence or improper operation.
- ③ Exclusions also include components with damage caused by:
 - Contamination
 - Abuse, misuse, accident, or negligence
 - Commercial use, or use other than normal
 - Improper operation, maintenance, or storage

We will pay standard shipping rates on all warranted parts for the first year. We can also sell you replacement part for discount price when your item is out of warranty policy.

Return/Replacement Policy

All of lift recliners come with a 30-day return/replace policy. During this time, we will cover the shipping cost of return and replacement for defective and damaged item, through provide pre-paid return label or pick up service for customer's convenience.

Note: Please disassemble the item before you return it, unless there will be huge cost as oversized

We do not responsible for the returns that customer bought by mistake or changed their mind and other non-quality issues.

The customer is responsible for freight costs unless the item is defective.

Items returned due to being refused by the customer or deemed undeliverable by freight carrier are subject to fees for freight both ways and a 15% restocking fee.