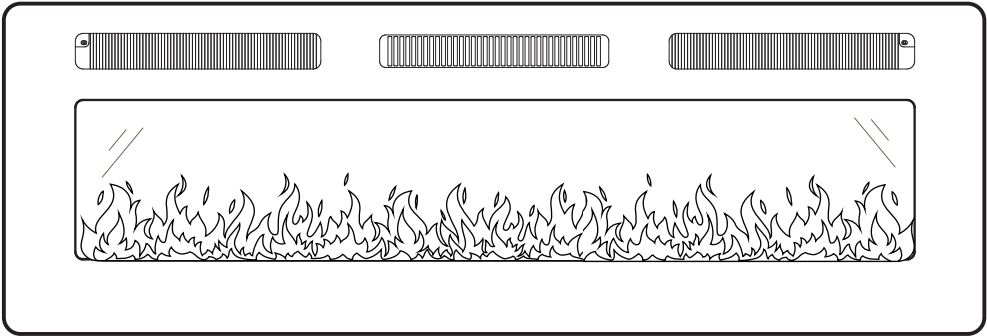


INSTRUCTION MANUAL

Electric Fireplace Heater



ALL-New Series • 40" 50" 60" 70"

Electric Fireplace

✉ fireplace_service@hotmail.com

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IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS FOR FUTURE USE

WHEN USING ELECTRICAL APPLIANCES, BASIC PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, AND INJURY TO PERSONS, INCLUDING THE FOLLOWING:

Read all instructions before using this heater. Failure to follow these important safety instructions may cause fire, electric shock or damage.

Following proper safety and operating instructions is the responsibility of the owner.

- 1) Grounding (If necessary) - this heater is for use on 120 volts. DO NOT attempt to modify the plug in any way or use adaptor to defeat the purpose of the grounding feature.
- 2) This heater is hot when in use. To avoid burns, do not let skin come in direct contact with hot surfaces. The grill directly in front of the heater outlet becomes hot during heater operation.
- 3) Front of fireplace should remain not blocked while in use.
- 4) CAUTION: Extreme caution is necessary when any heater is used by or near children or those with disabilities. Never leave the heater operating unattended.
- 5) Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Take heater to authorized service facility for examination, electrical or mechanical adjustment or repair.
- 6) Under no circumstance should this electric heater be modified. Parts having to be removed for servicing must be replaced by a certified repair center prior to operating this electric heater again.
- 7) Do not use outdoors or anywhere it can get wet. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater in bathrooms, laundry areas and similar indoor locations. Never locate this appliance where it may fall into a bathtub or other water container.
- 8) Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- 9) To disconnect heater, turn off all controls, then remove plug from outlet.
- 10) Connect to property grounded outlets only.
- 11) Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- 12) To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- 13) CAUTION: A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, propane, paint, or flammable liquids are used or stored or where the unit will be exposed to flammable vapors. The heater should not be used as a drying rack for clothing. Do not hang any decorations on the heater.

- 14) Do not modify this heater. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- 15) Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire. However, if you have to use an extension cord, the cord shall be No.16AWG minimum size and rated not less than 1875 watts, and 3-wire cord with grounding type plug and cord connector.
- 16) Do not plug this product into a receptacle controlled by a wall switch or dimmer.
- 17) Always use a certified electrician should new circuits or outlets be required.
- 18) Always disconnect power before performing any cleaning, maintenance or relocation of the heater.
- 19) For off-season storage, keep in a dry place.

NOTE: Procedures and techniques that are considered important enough to emphasize.

CAUTION: Procedures and techniques, which, if not carefully followed, will result in damage to the equipment or personal property or may cause personal injury.

WARNING: Procedures and techniques, which, if not carefully followed, will expose the user to the risk of serious injury, illness or death.

WARNING:

This heater and parts become hot when in use. The area directly around and under the heater must be clear and free of any obstructions.

DO NOT ALLOW CHILDREN TO OPERATE THIS HEATER. KEEP CHILDREN AND PETS AWAY FROM HEATER AND CONTROLS.

Electrical Parameter:

- ◆ Power supply: 120V AC
- ◆ Frequency: 60 Hz
- ◆ Power: 1500W

NOTE: If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Getting Started

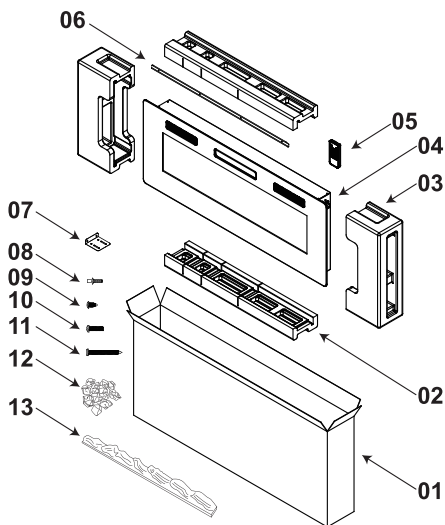
Remove the appliance from the box.

Remove any packaging from the appliance.

Place the packaging inside the box and either store or dispose properly.

- Heater.
- Crystal stone and log.
- Fixing screws and wall plugs.
- Remote control.
- Instruction Manual.

S/N	NAME	QTY
01	Carton	1
02	Top and bottom protective foam	2
03	Left and right protective foam	2
04	Machine	1
05	Remote control	3
06	Bracket	2
07	Fixed plate	2
08	Expansion tube	10+1
09	Fixing screws ST4.2*8	6+1
10	Fixing screws M4*10	4+1
11	Fixing screws ST4*35	10+1
12	Crystal stone	
13	Resin fake wood	1



Helpful Advice Before Fitting

Please retain all packaging until you have checked and counted all the parts and the contents of the fixing pack against the parts list.

The fixing pack contains small items which should be kept away from young children. We suggest that you open the fixing pack and place all the contents into a container, therefore reducing the risk of losing any small pieces before installation.

Installation

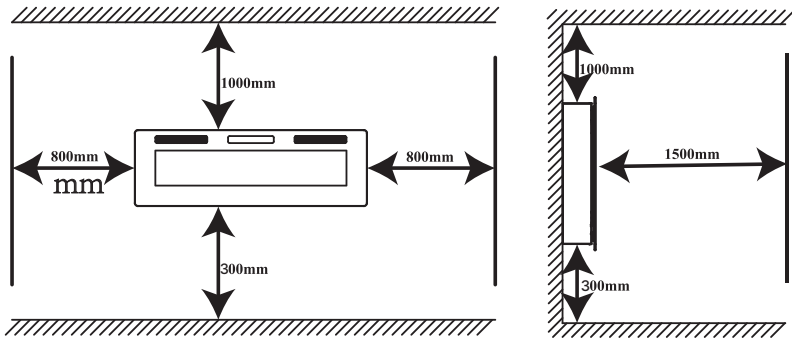
Caution: This heater can be installed in multiple ways. If you need other installation methods, please contact the dealer and purchase additional installation accessories.

Important Safety Instructions

When using this electrical appliance, basic precautions should be followed to reduce the risk of fire, electric shock, and injury to person, including the following:

- 1) Get the glass off first.
- 2) Do not connect the appliance until properly fixed to the wall and the instructions is read fully.
- 3) The minimum distances must be observed.
- 4) For installation of the appliance, care must be taken not to damage concealed cables.
- 5) Please be careful while drilling the holes.
- 6) This appliance is designed to be permanently fixed to a wall at a minimum height of 300mm. The wall bracket must be fitted horizontally and the cable routed to the bottom right of the heater.

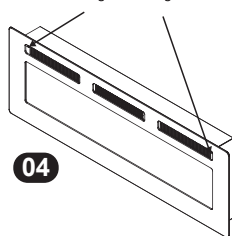
Wall-mounted installation



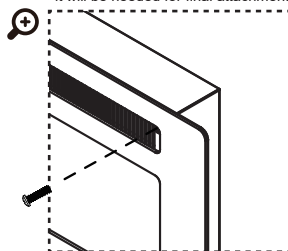
1. The product must be installed at least 1000mm away from the top of the room.
2. No other objects can be found within 800 mm of the left and right sides of the machine.
3. Products from the ground greater than or equal to 300mm range can not have other items.
4. There can be no other items in the front 1500mm space within the scope of the installation dimensions of the machine in the picture above.
5. When the product is working normally, outside the space range of the two figures above, other flammable items cannot be near the space, such as the curtain blown into the wind.

1

Screw out the glass fixing screws.

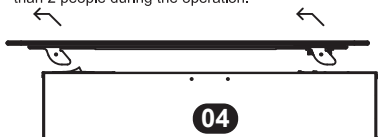


Note: Keep this screw for later use; it will be needed for final attachment.

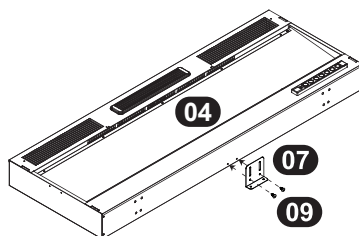


2

Lift the glass in the direction shown in the picture. Because the glass is heavy, there must be no less than 2 people during the operation.

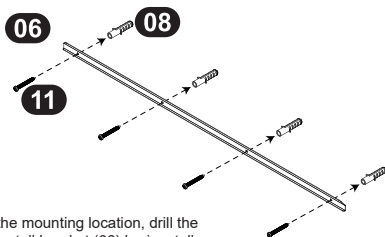


3

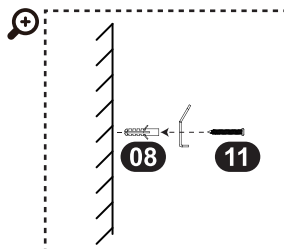


Attach the fixed plate (07) to the unit (04) using screws (09).

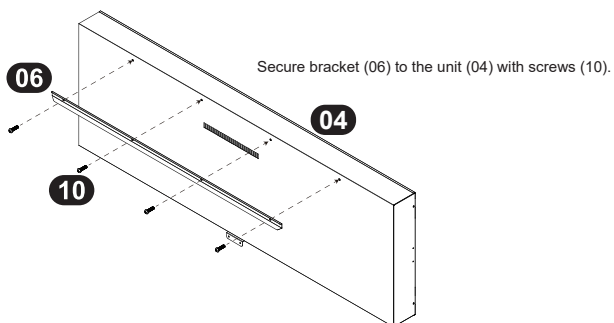
4



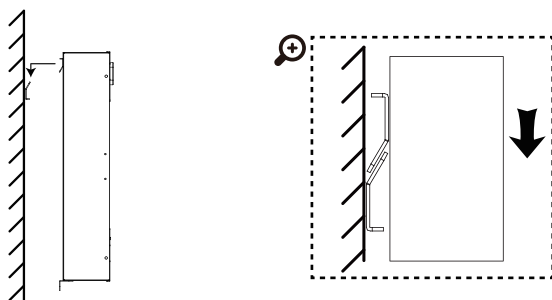
Determine the mounting location, drill the holes, and install bracket (06) horizontally.



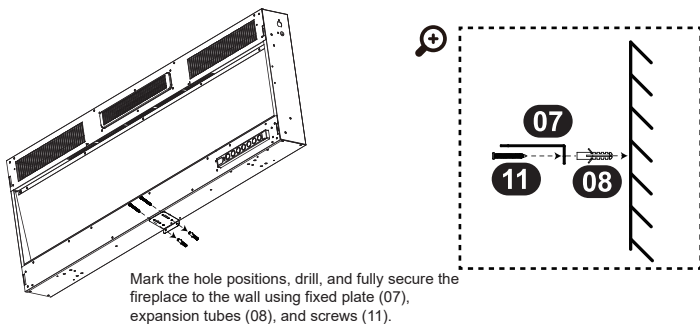
5



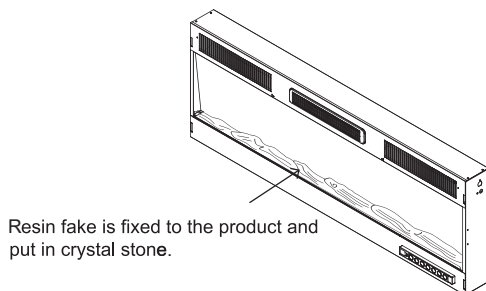
6



7



8

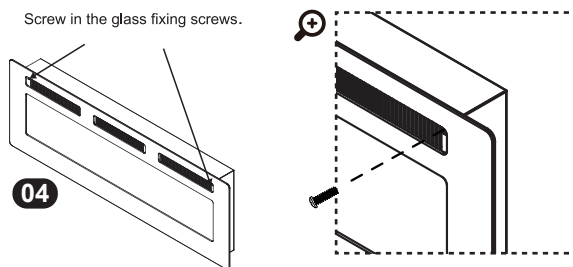


9



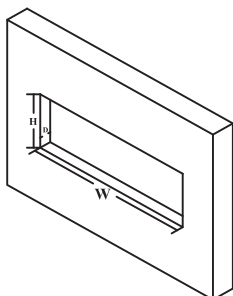
Insert the glass into the product
in the direction shown.

10



Built-in installation

1

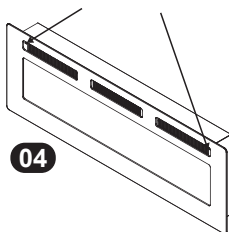


When embedded in the wall, the
reserved space in the wall should
not be less than the following
dimensions.

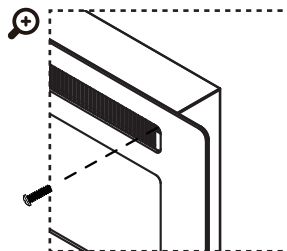
40in 920*410*100mm(W*H*D)
50in 1175*410*100mm(W*H*D)
60in 1430*410*100mm(W*H*D)
70in 1685*410*100mm(W*H*D)

2

Screw out the glass fixing screws.

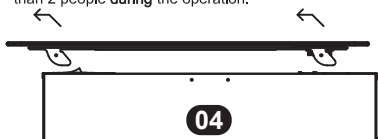


Note: Keep this screw for later use; it will be needed for final attachment.

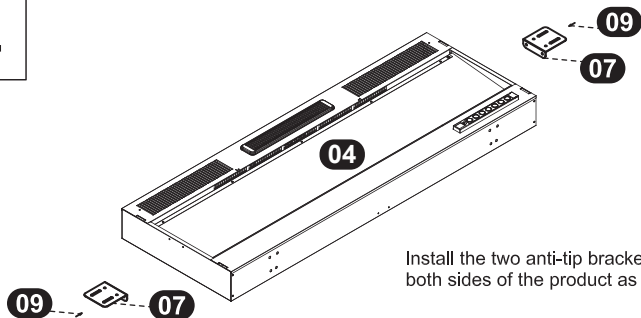


3

Lift the glass in the direction shown in the picture. Because the glass is heavy, there must be no less than 2 people **during** the operation.



4



Install the two anti-tip brackets on both sides of the product as shown.

5

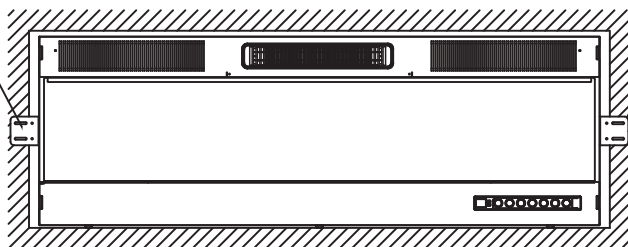


Push the product into the space reserved on the wall.

Note: If the outlet is behind the unit, plug it in beforehand, but keep the fireplace switched off.

6

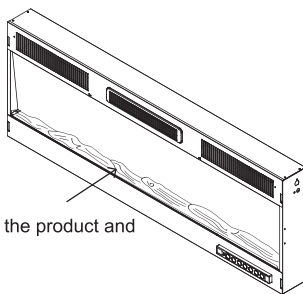
Install the anti-tipping bracket.



Install the anti-tipping bracket.

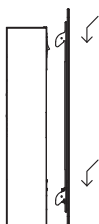
The anti-tipping bracket should be higher than the wall and fixed to the wall with screws.

7



Resin fake is fixed to the product and put in crystal stone.

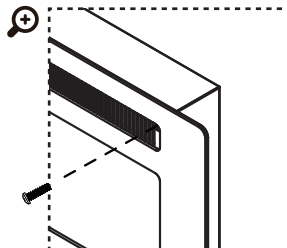
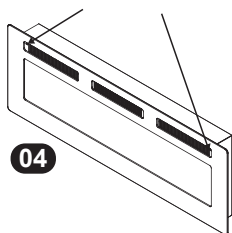
8



Insert the glass into the product in the direction shown.

9

Screw in the glass fixing screws.



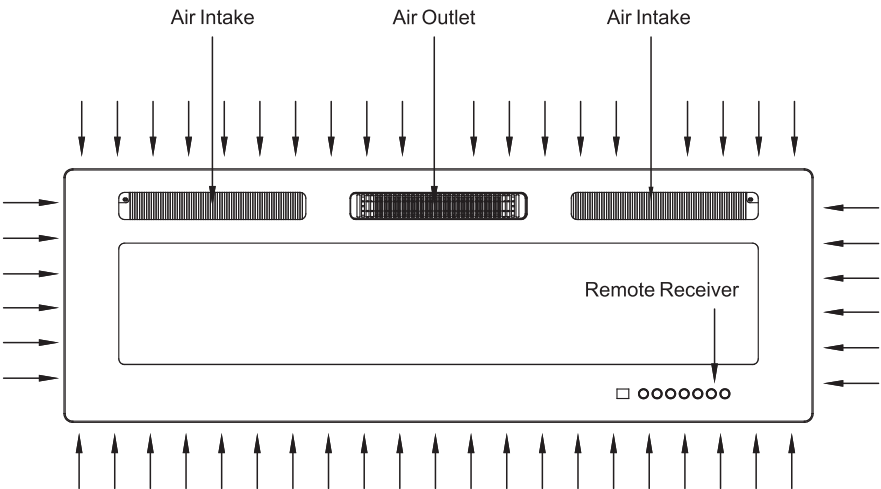
Operating Instructions

Once the electric heater has been properly installed and connected to a ground electrical outlet, it is ready to operate.

Notes:

- This machine uses remote control and touch screen to control the work of the product.
- During remote control and touch operation, the buzzer will beep once for each effective operation and will beep twice for each the long press function takes effect.
- The display screen and touch keys will go out after no operation for 20 seconds. In the off state, the first operation of remote control or touching any key only wakes up the system. After the system is awakened, it displays the real-time temperature and the touch light. It can operate effectively only when the system is awake.
- When the product is shut down, the current settings will be saved. When it is turned on again, the product will operate according to the saved settings. After power failure, the settings need to be reset.

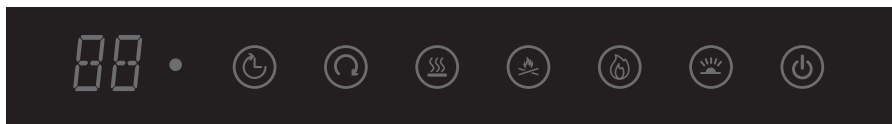
The temperature setting of this machine can only be adjusted between 10~28 degrees Celsius(50~82 Fahrenheit), and the whole process can be heated according to the user's set temperature. After 28°C(82 degrees), it is ON, which is equivalent to direct heating, but when the machine senses that the indoor temperature is close to 40 °C(102 degrees), it stops heating.



Coverage is strictly prohibited

Operation with touch Screen Control Panel

When the display screen lights up, it shows the real-time temperature. When there is an operation, it shows the operation content. At the same time, the touch light is on.



Power switch

Touch once, the power of the machine will be turned on and the flame will start to operate. The display screen will show **88**, and then the real-time temperature (default in Fahrenheit) will be displayed. Touch again to turn off the power.

When the screen is on, long press for 5 seconds, then **88** flashes 3 times, it will change to Celsius. Repeat the same operation to switch back to Fahrenheit.



Flame brightness key

Touch this key to adjust the brightness of the flame. The brightness can be adjusted in 6 levels, showing L5-L4-L3-L2-L1-L0(off).

When in heating mode, the brightness can be adjusted to L0. Meanwhile, when the screen is off, the touch lights (all) remain on at 50% constant as a warning.



Flame color key

Touch this key to adjust the flame color. There are 15 types of frame color which consists of orange → red → green → blue → red-green → red-blue → blue-green → red-orange → green-orange → blue-orange → orange-red-green → orange-red-blue → red-green-blue → orange-green-blue → orange-red-green-blue.

*When the screen is on, long press for 3 seconds then the screen displays "LC", indicating that all functions are locked. Remote control and touch will no longer be effective; only the touchscreen can be awakened.

*When you operate, if the screen shows "LC", you need to hold down for 3 seconds or press the remote control button to unlock it before proceeding with subsequent operations.



Firewood color key

Touch this key to adjust the firewood color. There are 15 types of frame color which consists of orange → red → green → blue → red-green → red-blue → blue-green → red-orange → green-orange → blue-orange → orange-red-green → orange-red-blue → red-green-blue → orange-green-blue → orange-red-green-blue.



Heating key

Touch this key to control the heating. Touch this key and the screen displays "H1" → "H2" → "H0" in sequence, respectively heating low, high and off.

The heater default temperature is set to 77 degrees Fahrenheit (25 degrees Celsius). It can only be adjusted between 50 → 82 degrees Fahrenheit → ON (10 → 28 degrees Celsius). The maximum limit temperature is 105 degrees Fahrenheit (40 degrees Celsius).

Press and hold this key for 5 seconds. The display will show the set temperature and flash. If you press the key again during the flashing period, you can adjust the set temperature to 77-78-79-80-81-82-ON-50-51..... Cycle, it will flash for 10 seconds and automatically save to the current set temperature.

*When the light shows L0, the product can still be turned on for heating.



Flame adjustment key

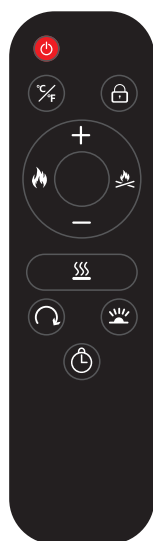
Touch the key to adjust the flame dynamics. There are 6 levels, corresponding to F1, F2, F3, F4, F5, F6, with F3 as the default.



Timing key

This key sets the timing function. The timing range is 30 minutes to 12 hours, corresponding to the display of 30-1h -2h-3h-4h-5h-6h-7h-8h-9h-10h-11h-12h-0h.(0h indicates that the timing function is not enabled.)

Operation by the Remote control



-  Power switch
-  Flame brightness key
-  Timing key
-  Flame color conversion key controls LED2
-  Firewood color conversion key controls LED1
-  Celsius/Fahrenheit conversion key
-  Heating key
-  Child lock key: Touch once to take effect
-  Speed key
-  Temperature adjustment key

Installing the battery

Slide open the battery compartment lid and insert two size AAA(LR03)1.5V dry batteries (not supplied).

Install the batteries (negative end first) according to the instructions in the battery compartment  (as shown in the figure)

Battery life

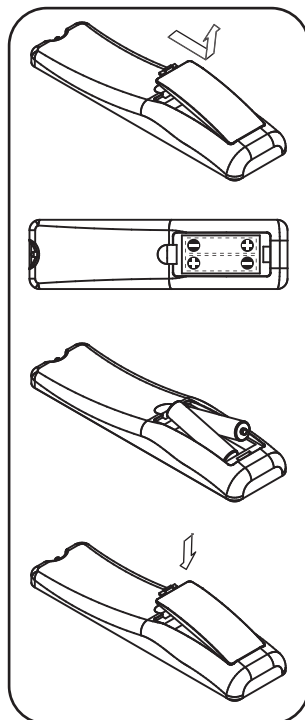
Under normal conditions, size AAA(LR03)1.5V alkaline batteries will last up to one year. If the electric fireplace does not operate properly, the batteries might be drained. If this happens, replace both batteries with new ones.

Notes on batteries

- ❑ Do not use an old battery with a new one, or mix different types of batteries together.
- ❑ If the electrolyte inside the battery should leak, wipe the contaminated area of the battery compartment with a cloth and replace the old batteries with new ones. To prevent electrolyte from leaking, remove the batteries if you plan not to use the electric fireplace for a long period of time.

Precautions

Do not expose the remote control detectors of your devices to direct sunlight or other strong illumination. Too much light there can interfere with remote control operations.



Overheat Safety Cut-Off Function:

This appliance is fitted with a safety cut-off which will operate if the fireplace overheats (e.g. Due to blocked air vents). For safety reasons, the appliance will NOT automatically reset. To reset the appliance, **unplug** the appliance from the mains supply for at least 15 minutes. Reconnect the supply to the mains and switch on the appliance.

Maintenance:

WARNING: Completely disconnect power before attempting any maintenance or cleaning, to reduce the risk of fire or electric shock. Maintenance should only be performed by a certified technician.

Cleaning:

Before cleaning any parts of the fireplace make sure to first turn off the controls and then unplug the unit from power source.

CAUTION: Allow the unit to cool completely before cleaning.

Cleaning Glass Panel:

Remove dust with clean dry cloth. Remove fingerprints and other marks from glass door by using a clean damp cloth. Do not use abrasive cleaners or spray liquids on glass door surfaces.

Metal and metal painted parts should be cleaned with clean damp cloth only. Do not use abrasive cleaners or spray liquids on these surfaces.

Warranty Terms

This electric fireplace is warranted to be free from defects in material and workmanship for one year from the date of purchase. During that period, any unit or part found defective under normal use will be repaired or replaced at no charge.

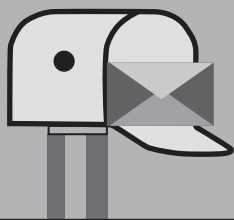
Electrical components—fan motor, heater motor, control board, remote, and control panel—are also covered for one full year; replacement parts will be provided free of charge.

This warranty does not cover:

- damage caused by third parties;
- misuse, alterations, accidents, neglect, abuse, or lack of maintenance;
- installation of non-original parts (which voids the warranty);
- cosmetic issues such as scratches, dents, corrosion, or normal wear;
- damage from water, weather, prolonged dampness, condensation, or harsh chemicals/-cleaners;
- breakage of the glass panel.

Labor, installation, or any other costs related to reinstalling a warranted part are not covered.

We're always here



Let's Keep in touch !

Your support is a great encouragement to us.



Email: fireplace_service@hotmail.com



24/7 HOURS/DAYS
EXPERT CUSTOMER SERVICE



30-DAY MONEY BACK
WORRY-FREE GUARANTEE



AMAZING VALUE OFFER
ITEMS YOU LOVE AT PRICES THAT
FIT YOUR BUDGET

THANK YOU