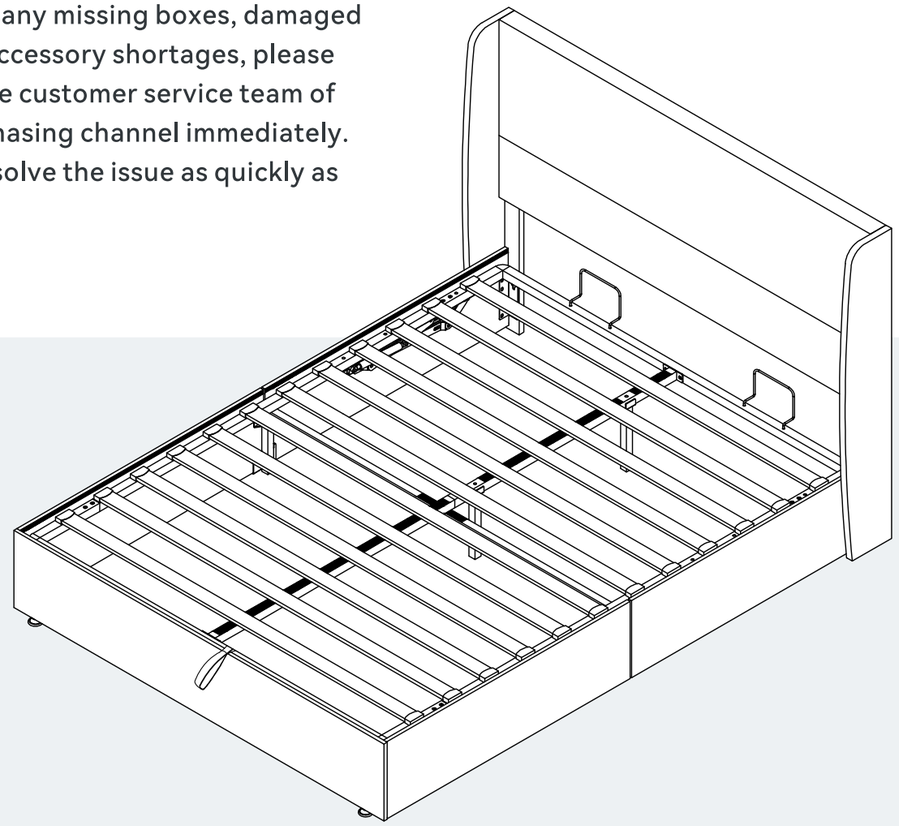
Bed

Assembly Instruction - Please keep properly for future reference.

If you find any missing boxes, damaged parts, or accessory shortages, please contact the customer service team of your purchasing channel immediately. We will resolve the issue as quickly as possible.



SKU:
C002004031
C002004032
C002004041
C002004042

V1.1

EN

CONTACT US

- **Email: info@grandtunnel.com**
  In order to receive assistance more quickly, please provide

THE FOLLOWING INFORMATION:

- Order number
- Purchase platform
- Purchase date
- Detailed description of the issue along with photos (if applicable)

Important – Please read these instructions carefully before starting the installation.

Bed

Before Assembly

Thank you for choosing this product!
To ensure safe use and long-term maintenance, please read this manual carefully and keep it properly for future reference.

Packaging Notice:

1. Multi-Box Shipping Notice

This product is packaged in 2 separate boxes for shipping and may arrive in batches at different times. To ensure a smooth assembly process, please make sure all boxes are received before unpacking and starting the installation.

2. Box and Packaging Verification

Each box is labeled with a corresponding number. Please refer to the packing list on the next page of this manual to verify that all boxes have been received.

If you find any missing boxes, damaged parts, or accessory shortages, please contact the customer service team of your purchasing channel immediately. We will resolve the issue as quickly as possible.

Important Notice:

- To ensure a smooth and successful installation, please read this guide carefully. It provides essential information about the required tools, materials, and assembly steps. Follow the instructions in each section to avoid any issues caused by improper installation.
- Please review all operational and safety guidelines to ensure proper and secure assembly.
- This guide reflects the most current product information available at the time of printing. We reserve the right to make changes to product features, packaging, or availability without prior notice.
- Before starting assembly, ensure that all necessary electrical and environmental preparations are completed.
- This manual contains important instructions regarding installation, cleaning, and maintenance. Please read it thoroughly and keep it for future reference.

Email : **info@grandtunnel.com**

Safety Warnings

1. Follow Warning Labels
Do not remove, alter, or obscure any warning labels on the product or packaging. Always adhere to the displayed safety instructions to ensure proper usage.

2. Conduct Regular Inspections
Periodically inspect all components to ensure they are properly installed, undamaged, and securely fastened. Report any issues to customer support immediately.

3. Practice Safe Usage
Avoid playing, jumping, or engaging in activities on or under the bed, as this may cause injury or structural damage.

4. Beware of Rope Hazards
Do not attach ropes, hooks, straps, or any non-designated accessories to any part of the bed, as this may pose a safety hazard.

5. Keep This Manual for Reference
Store this manual in a safe and accessible place for future reference.

6. Safety is a Shared Responsibility
Ensuring safety is a joint responsibility between the manufacturer and the user. Please follow all safety precautions during assembly and use.

Disclaimer

We are committed to delivering safe, high-quality, and reliable products to our customers. If you have any questions, concerns, or require further assistance, please contact our customer service team without hesitation.

Maintenance and Care Recommendations

1. Regular Cleaning
To maintain hygiene and prevent bacterial growth, clean the product regularly. Use a damp, well-wrung cloth to avoid excess moisture and prevent surface scratches.

2. Prevent Corrosion
Keep the product away from acidic or alkaline substances, as they may cause corrosion or damage to the materials.

Email : **info@grandtunnel.com**

3. Use Only Authorized Replacement Parts

Do not use unauthorized or third-party replacement parts, as they may compromise the product's safety and durability. If a replacement is needed, contact the manufacturer or an authorized dealer for approved parts.

4. Cleaning Precautions

Do not machine wash or rinse any part of the product directly with water, as this may damage the materials and reduce product lifespan.

5. Prevent Pests

Keep wooden furniture away from damp or humid areas to prevent pest infestations and wood damage. Use a dehumidifier or air conditioner during humid seasons to maintain a dry environment.

6. Protect from Sunlight

Avoid placing furniture in direct sunlight, as prolonged exposure may cause cracking, discoloration, or fading. If sunlight exposure is unavoidable, use curtains or shades to minimize damage.

7. Keep Away from Fire

Position furniture away from heat sources and open flames to prevent damage and maintain its condition.

8. Perform Regular Care

Apply furniture oil periodically to maintain the wood's shine, prevent cracks, and extend its lifespan.

9. Clean Frequently

Regularly vacuum dust and debris, especially underneath furniture, to keep it clean and hygienic.

10. Maintain a Dry Environment

Ensure good ventilation to prevent moisture buildup, which can damage wood. Use a dehumidifier if necessary to protect the furniture.

11. Avoid Corrosive Liquids

Keep furniture away from acidic or alkaline substances, as these can damage the surface and reduce durability.

12. Use a Damp Cloth for Cleaning

Wipe furniture with a well-wrung damp cloth to prevent water damage or swelling. Avoid excessive moisture exposure.

13. Limit Sun Exposure

Excessive sunlight can dry out and weaken wood. Position furniture in shaded areas or use UV-blocking curtains to protect it from damage.

Customer Service Guide

Thank you for choosing our product! We are committed to providing you with excellent service. If you find any missing parts, damaged packaging, or product damage after receiving all packages, please follow the steps below to quickly contact our customer service team. We will do our best to resolve your issue.

1. Missing Parts

Verify Parts:

1. Refer to the "Parts List" in the manual to verify the name, specifications, and quantity of the missing parts.
2. Take a clear photo of the parts list and mark the missing parts with detailed information, e.g., "Missing 5 pieces of M6×30mm screws."

Contact Us:

By Email:

Send an email to **info@grandtunnel.com**, with the subject line "Missing Parts Issue." Include the following in the email:

- A description of the missing parts and a photo of the parts list.
- Order details (order number, purchase platform, purchase date).

2. Product or Packaging Damage

If it affects normal use:

Steps:

1. Take clear photos or videos showing the damaged parts and the extent of the damage (multi-angle shots are recommended).
2. Email the photos/videos along with order details to **info@grandtunnel.com**, with the subject line "Product Damage Issue."

Resolution:

After verification, we will arrange for a replacement part, product exchange, or refund as quickly as possible.

If it does not affect normal use:

Steps:

1. Contact our customer service team (by email: **info@grandtunnel.com**).
2. Provide a description of the damage and include relevant photos or videos.

Resolution:

We will provide repair guidance or an appropriate compensation plan based on the specific situation.

Contact Us:

Customer Service Email: **info@grandtunnel.com**

Helpful Tips

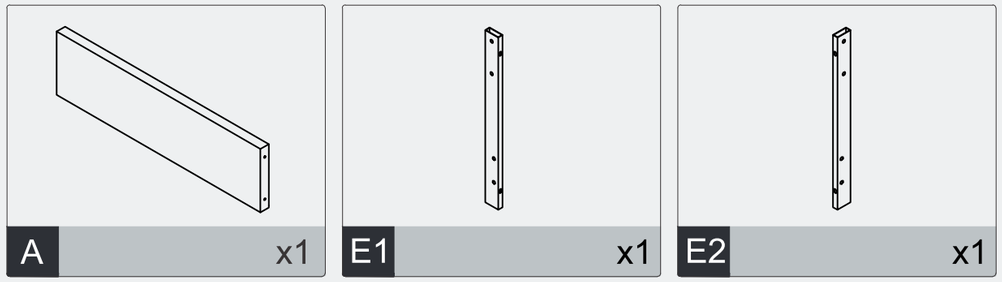
To process your issue efficiently, please prepare the following information:

- Order details (order number, purchase platform, purchase date).
- Clear photos or videos.
- We are committed to providing quick and professional solutions, no matter the size of the issue, to ensure your satisfaction.

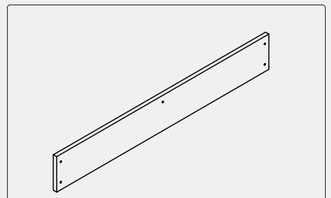
Thank you for your trust and support!
We hope you enjoy using our product!

Parts List

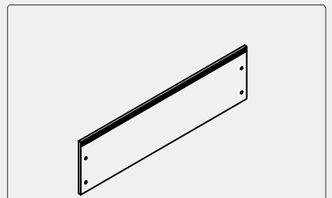
Box1



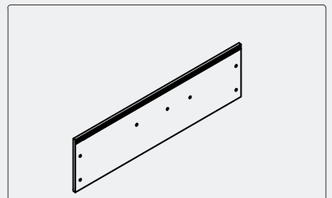
Box2



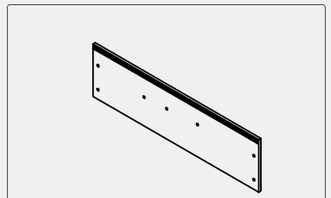
B x1



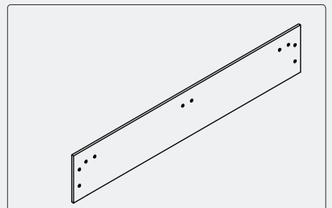
C2 x2



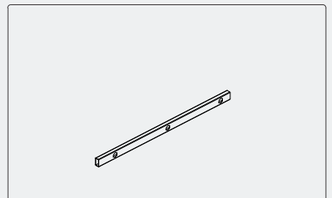
D3 x1



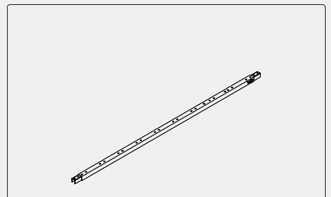
D4 x1



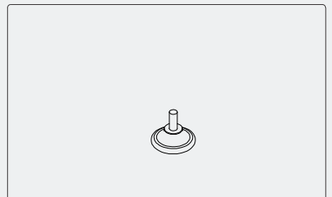
G x1



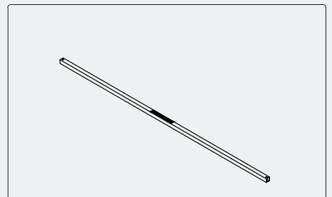
H x2



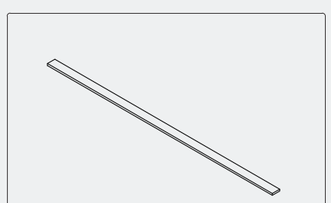
I2 x2



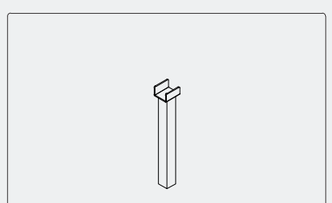
K x2



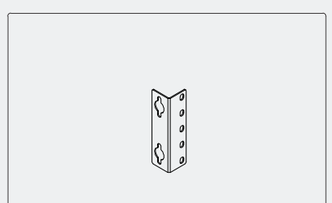
L2 x1



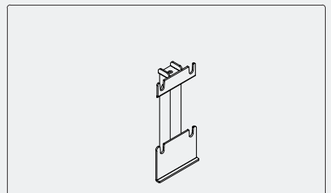
M2 x12



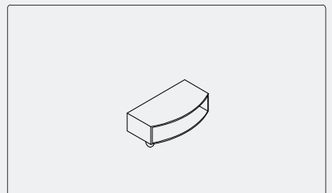
P x2



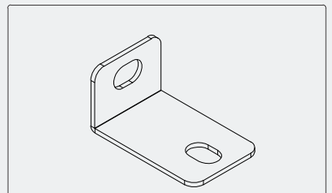
Q x4



R x2

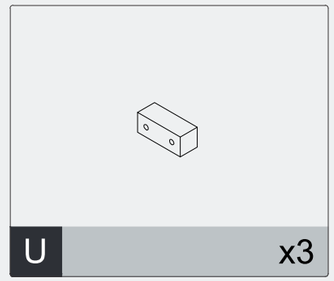


S x24

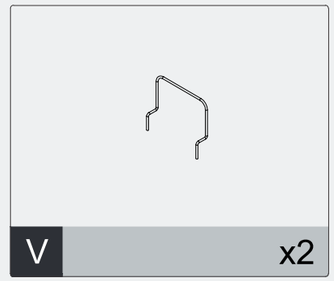


T x1

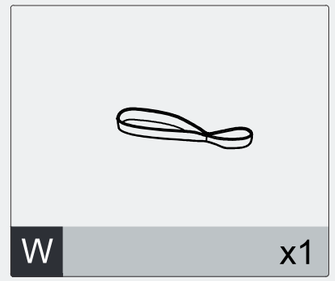
Email : **info@grandtunnel.com**



U x3

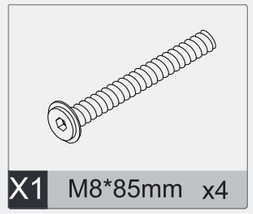


V x2

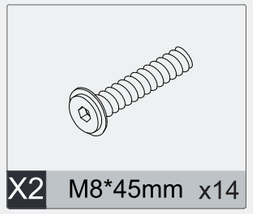


W x1

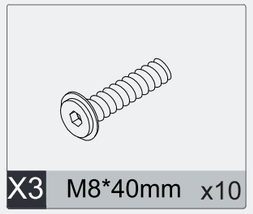
Hardware List (in Box 2)



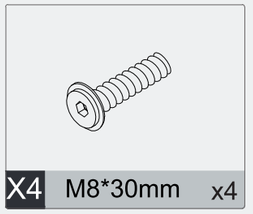
X1 M8*85mm x4



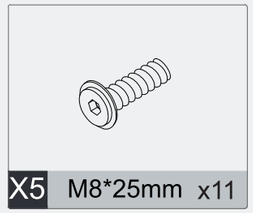
X2 M8*45mm x14



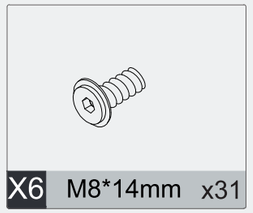
X3 M8*40mm x10



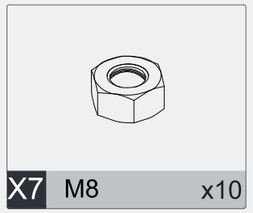
X4 M8*30mm x4



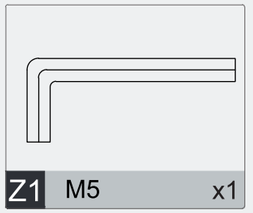
X5 M8*25mm x11



X6 M8*14mm x31



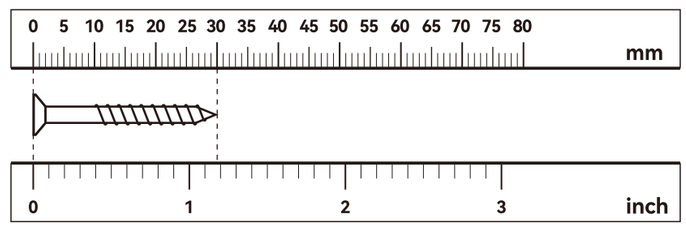
X7 M8 x10



Z1 M5 x1



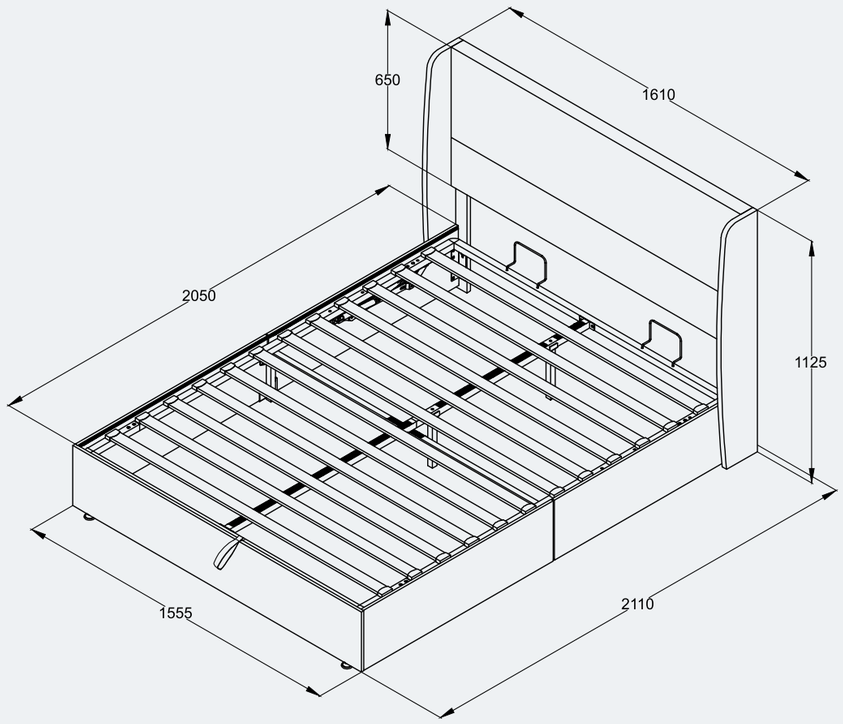
Z2 M13 x1

Tools required	Phillips screwdriver (medium & large)
Ruler Use this ruler to help correctly identify the screws	

The screws length is measured from the head to the point (30mm screw shown).

Email : **info@grandtunnel.com**

150*200cm

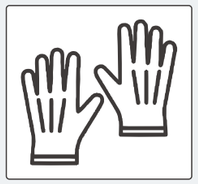


Important:
In each of the previous steps, tighten all screws to approximately 70% to stabilise the overall frame during assembly. Do not fully tighten any screws until the final step is completed.

Tools & Equipment



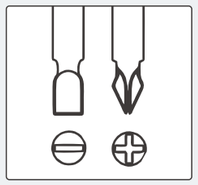
2 people needed



Work gloves



Tape measure

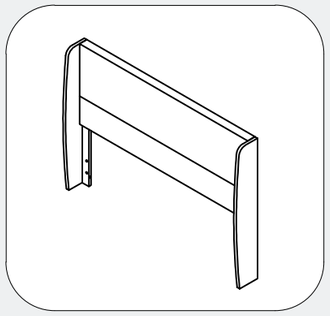


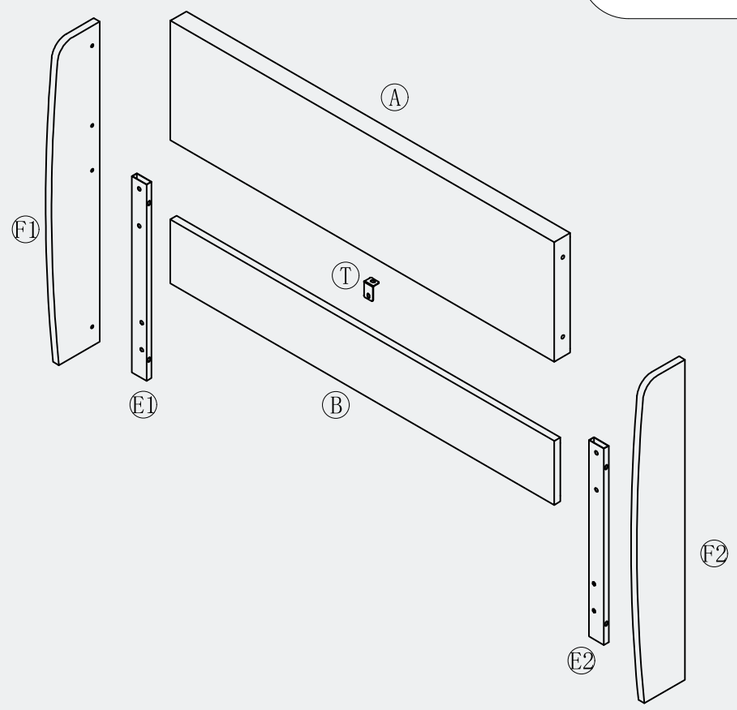
Other Tools Required
Phillips Screwdriver
(Not Included)

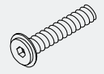
Email : **info@grandtunnel.com**

Headboard Section Installation

The headboard section assembly requires a total of labeled panels shown in the diagram. Please locate all of them and prepare them for use.





Hardware Accessory List		
X2		M8*45mm x4
X5		M8*25mm x5

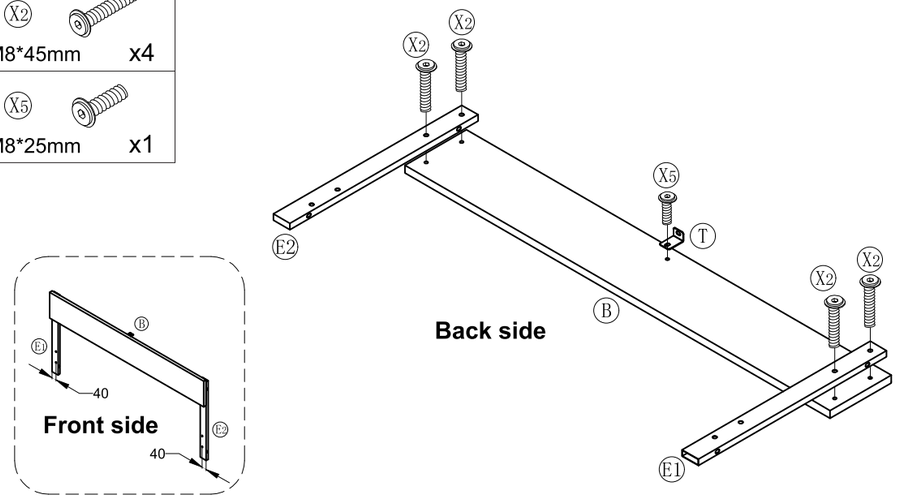
Note:
Ensure all hardware components are accounted for before beginning assembly. Missing or damaged hardware should be reported to customer service for replacement.

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Step 1 Headboard Section

X2 M8*45mm x4

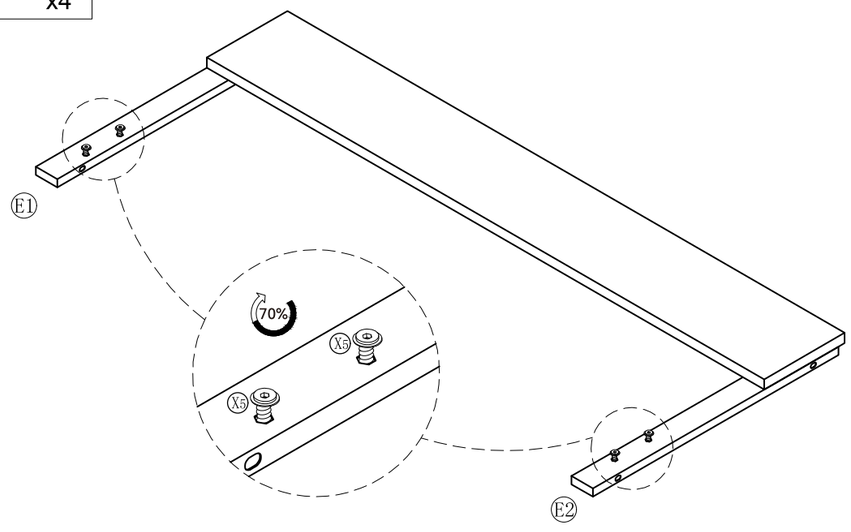
X5 M8*25mm x1



As shown, secure Parts (E1) and (E2) to Part (B) using Part (X2).
Secure Part (T) to Part (B) using Part (X5).
Note: Position Parts (E2) and (E1) as shown in the enlarged diagram.

Step 2 Headboard Section

X5 M8*25mm x4

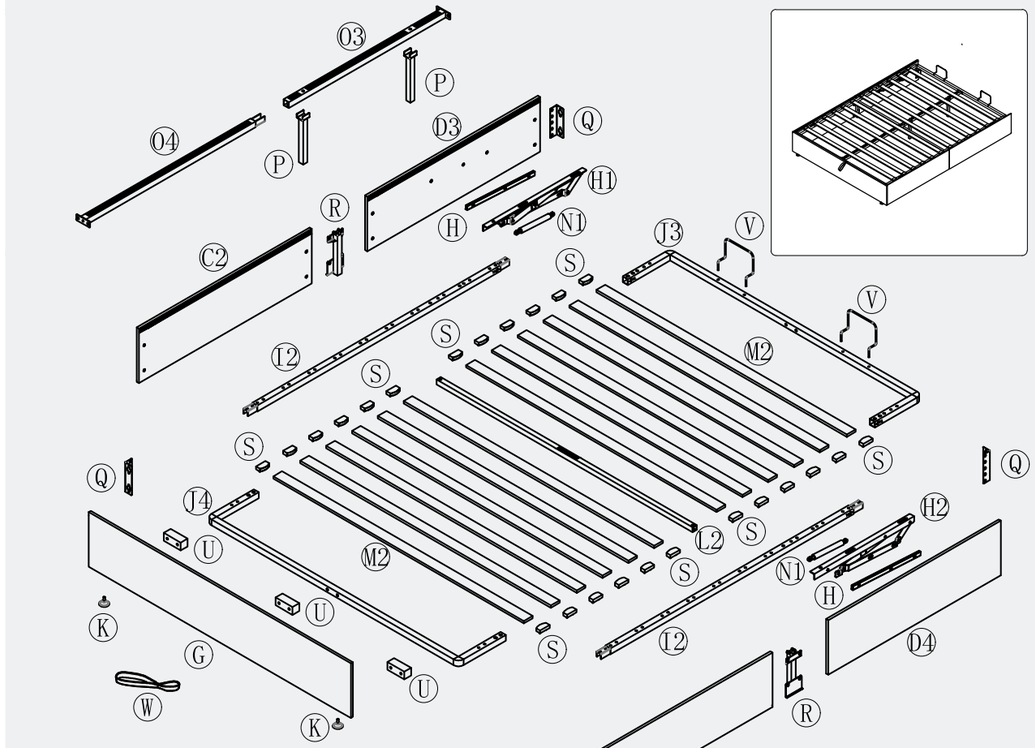


As shown, pre-tighten Part (X5) to 70% on Parts (E1) and (E2).

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EN

Frame Parts Section Installation



Hardware Accessory List		
X1		M8*85mm x4
X2		M8*45mm x10
X3		M8*40mm x10
X4		M8*30mm x4
X5		M8*25mm x6
X6		M8*14mm x31
X7		M8 x10

The frame parts section assembly requires a total of labeled panels shown in the diagram. Please locate all of them and prepare them for use.

Note:

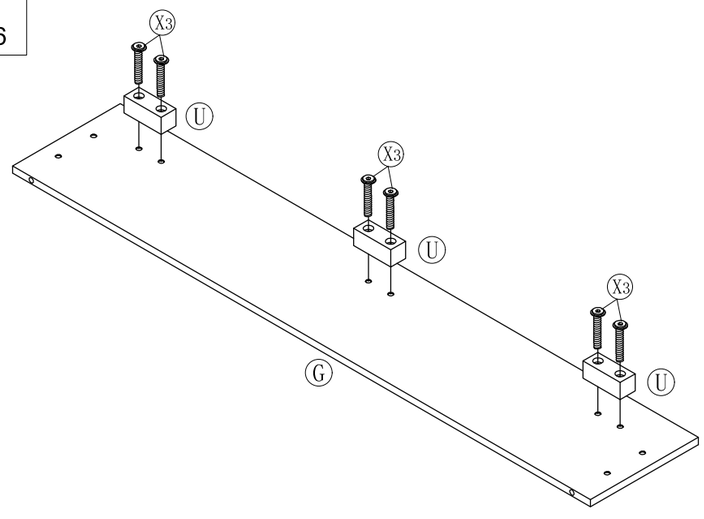
Ensure all hardware components are accounted for before beginning assembly. Missing or damaged hardware should be reported to customer service for replacement.

Email : **info@grandtunnel.com**

EN

Step 3 Frame Parts Section

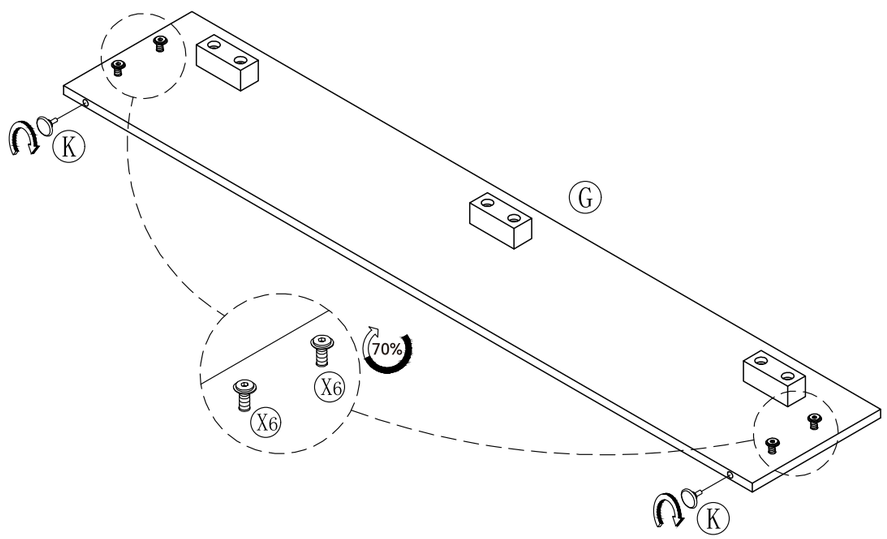
X3 M8*40mm x6



As shown, secure Part (U) to Part (G) using Part (X3).

Step 4 Frame Parts Section

X6 M8*14mm x4

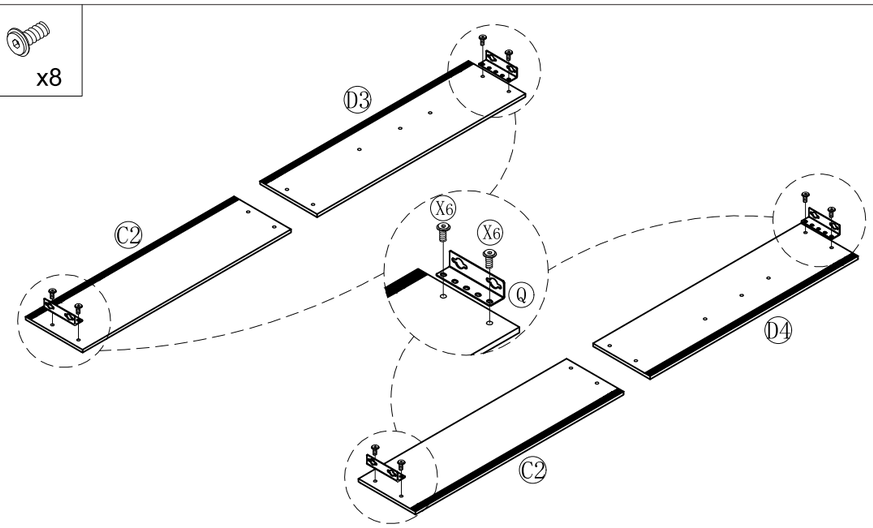


As shown, first pre-tighten Part (X6) to 70% on Part (G).
Then turn Part (K) clockwise to secure it to Part (G).

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Step 5 Frame Parts Section

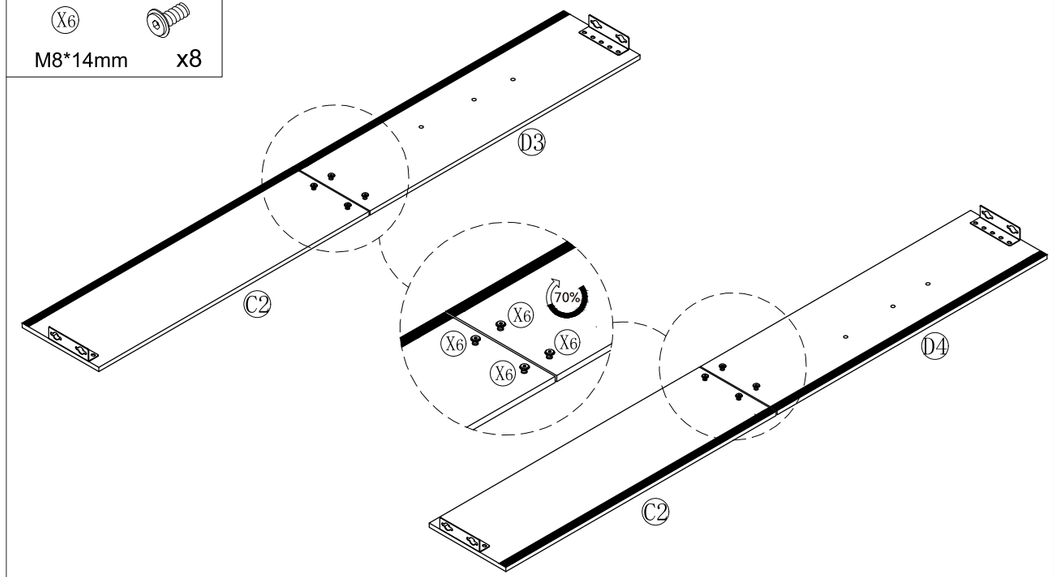
X6 M8*14mm x8



As shown, secure the four Parts (Q) to the outer sides of Parts (D3/D4) and Part (C2) using Part (X6).
Note: Fit Parts (Q) into the holes indicated in the enlarged diagram.

Step 6 Frame Parts Section

X6 M8*14mm x8

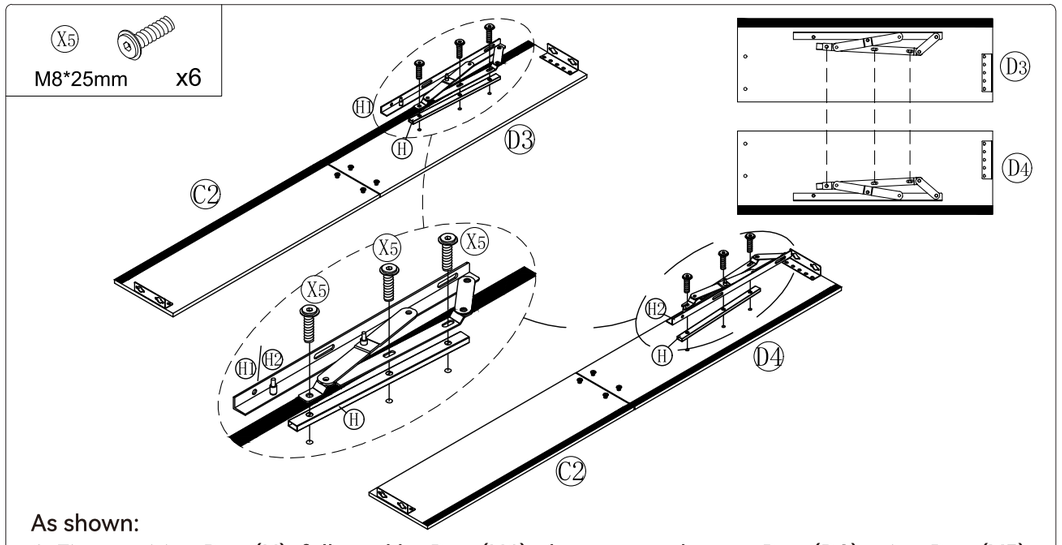


As shown, pre-tighten Parts (X6) to 70% on the inner sides of Parts (D3), (D4) and (C2).

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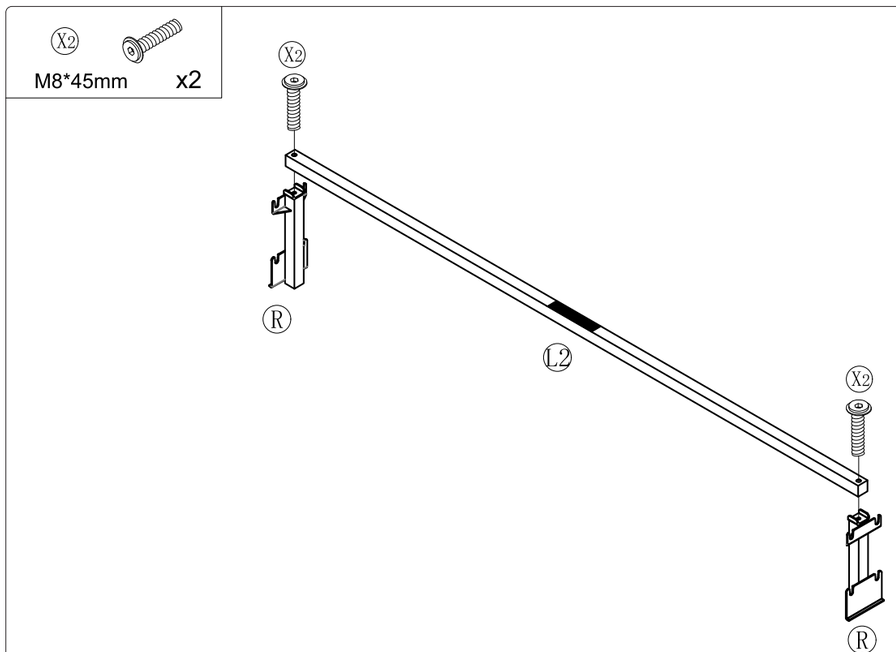
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Step 7 Frame Parts Section



As shown:
1. First position Part (H), followed by Part (H1), then secure them to Part (D3) using Part (X5).
Note: Ensure that Part (H1) is fitted in the correct direction.
2. First position Part (H), followed by Part (H2), then secure them to Part (D4) using Part (X5).
Note: Ensure that Part (H2) is fitted in the correct direction.

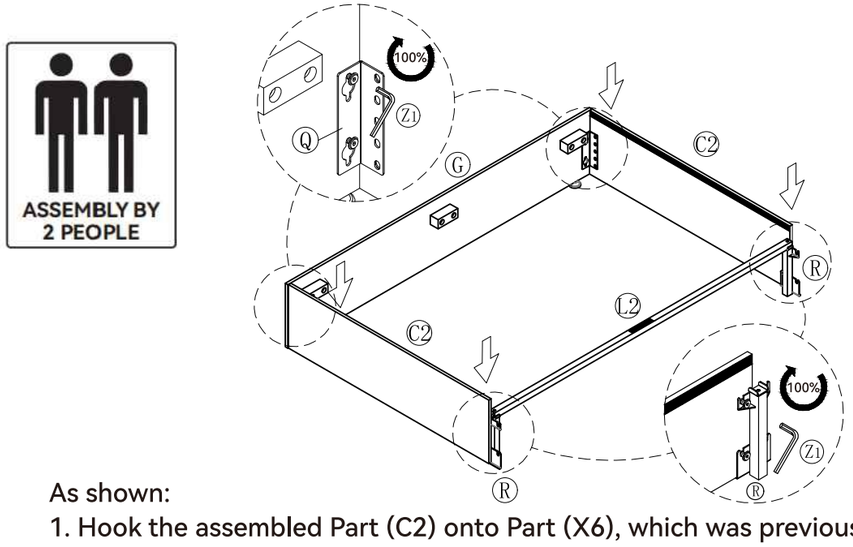
Step 8 Frame Parts Section



As shown, secure Part (L2) to Part (R) using Part (X2).
Note: Ensure that the EVA pad on Part (L2) faces upwards.

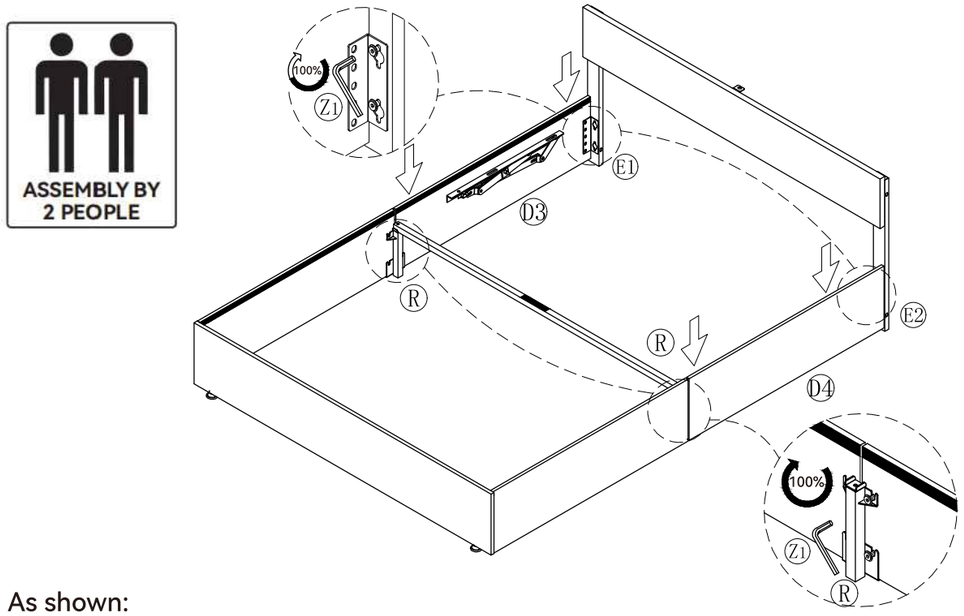
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Step 9 Frame Parts Section



As shown:
1. Hook the assembled Part (C2) onto Part (X6), which was previously tightened to 70% on Part (G). Then fully tighten Part (X6) using Part (Z1).
2. Hook Part (X6), previously tightened to 70% on Part (C2), onto Part (R). Then fully tighten Part (X6) using Part (Z1).

Step 10 Frame Parts Section

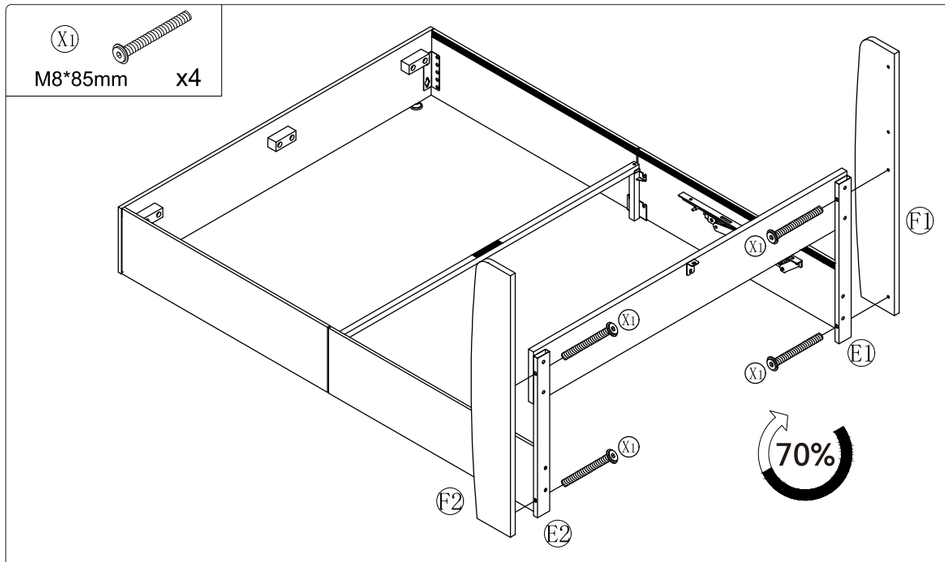


As shown:
1. Hook Parts (D3) and (D4) onto Parts (X5), which were previously tightened to 70% on Parts (E1) and (E2). Then fully tighten Parts (X5) using Part (Z1).
2. Hook Parts (X6), previously tightened to 70% on Parts (D3) and (D4), onto Part (R). Then fully tighten Parts (X6) using Part (Z1).

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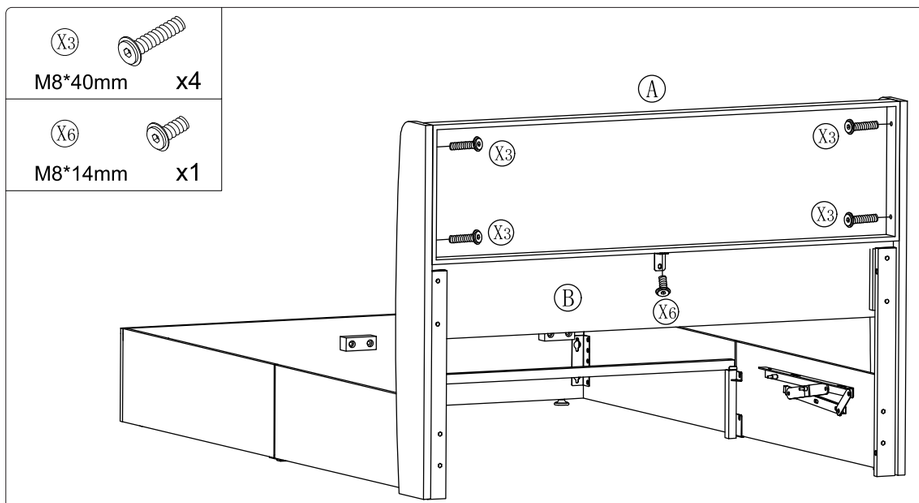
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Step 11 Frame Parts Section



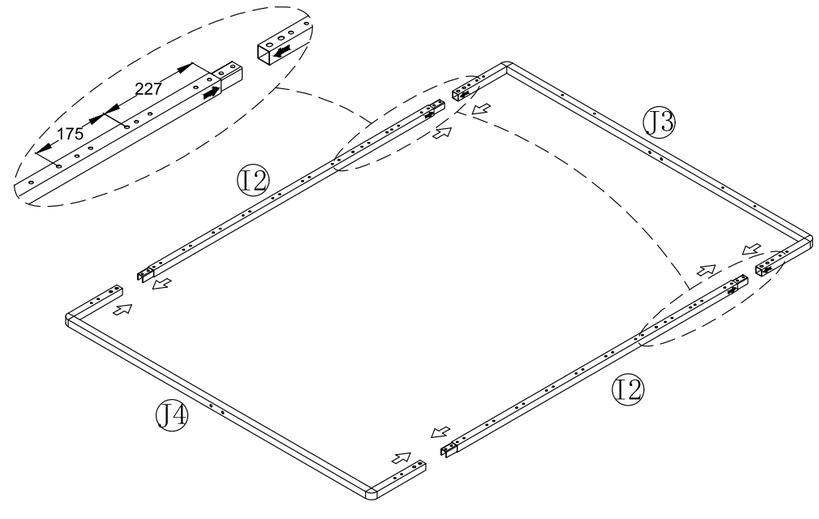
As shown, secure Parts (E1) and (E2) to Parts (F1) and (F2) using Part (X1).
Only tighten to 70% at this stage.

Step 12 Frame Parts Section



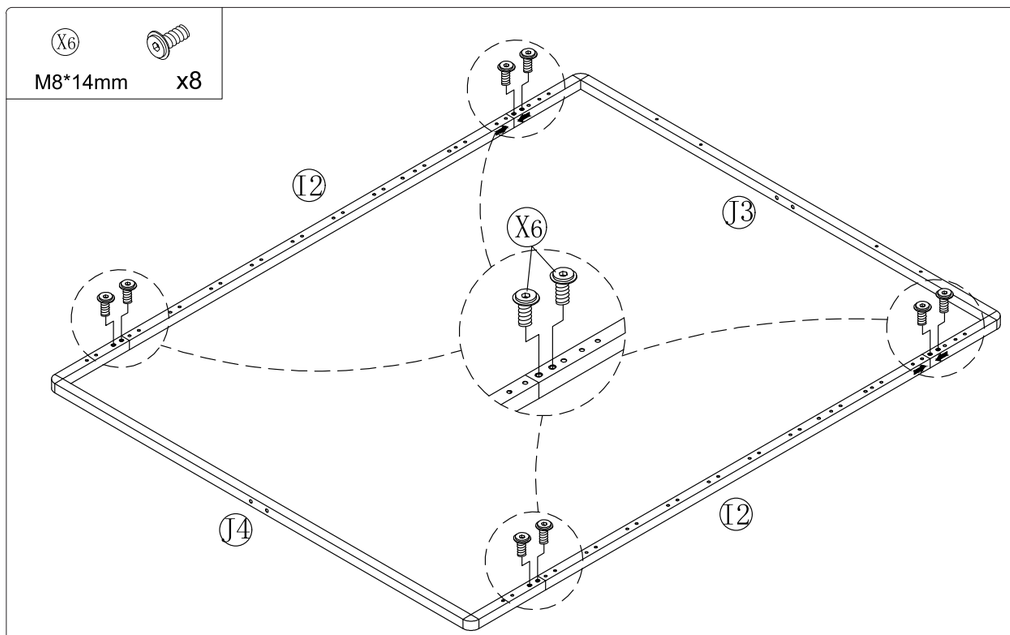
As shown, secure Parts (F1) and (F2) to Part (A) using Part (X3).
Then secure Part (B) to Part (A) using Part (X6).

Step 13 Frame Parts Section



As shown, connect the two Parts (I2) to Parts (J3) and (J4).
Note: The arrow stickers on Parts (I2) must point towards the arrow on Part (J3).

Step 14 Frame Parts Section

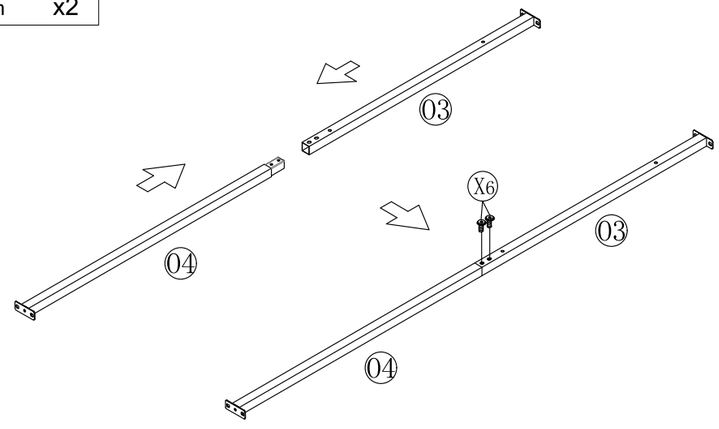


As shown, align the parts and secure them using Part (X6).

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Step 15 Frame Parts Section

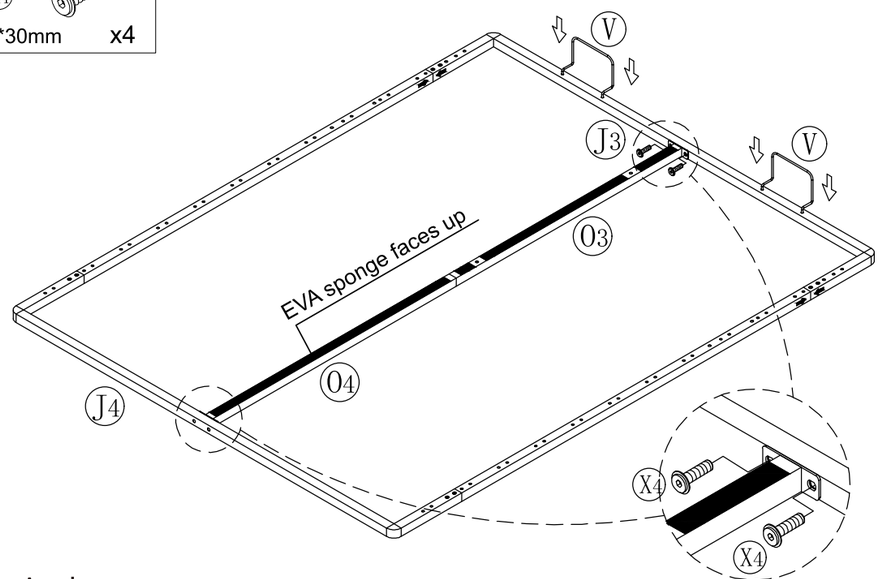
X6 M8*14mm x2



As shown, connect Parts (O3) and (O4), then secure them using Part (X6).

Step 16 Frame Parts Section

X4 M8*30mm x4

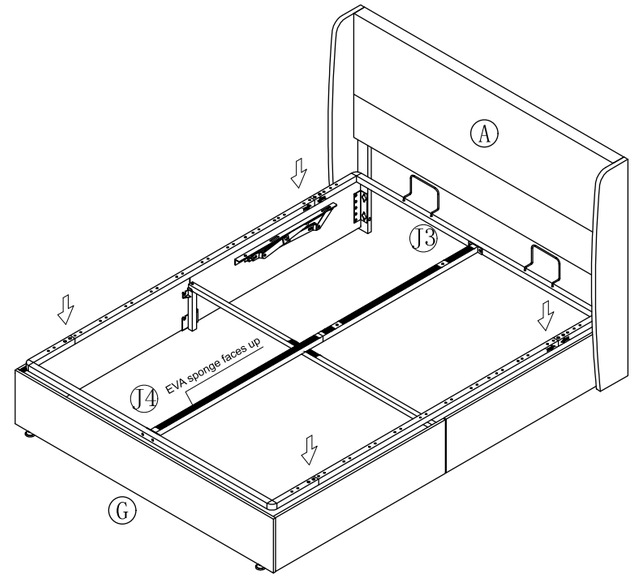


As shown:
1. Insert Part (V) into Part (J3).
2. Secure Part (O3) to Part (J3) using Part (X4), then secure Part (O4) to Part (J4) using Part (X4).

Note: Ensure that the EVA pads face upwards.

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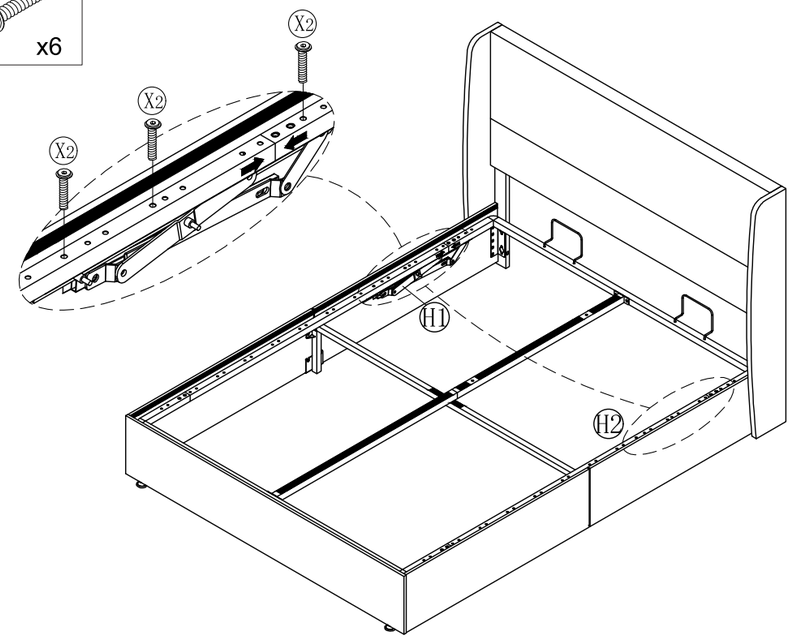
Step 17 Frame Parts Section



Place the assembled metal bed-base frame onto the bed as shown, with Part (J3) facing Part (A) and Part (J4) facing Part (G).

Step 18 Frame Parts Section

X2 M8*45mm x6

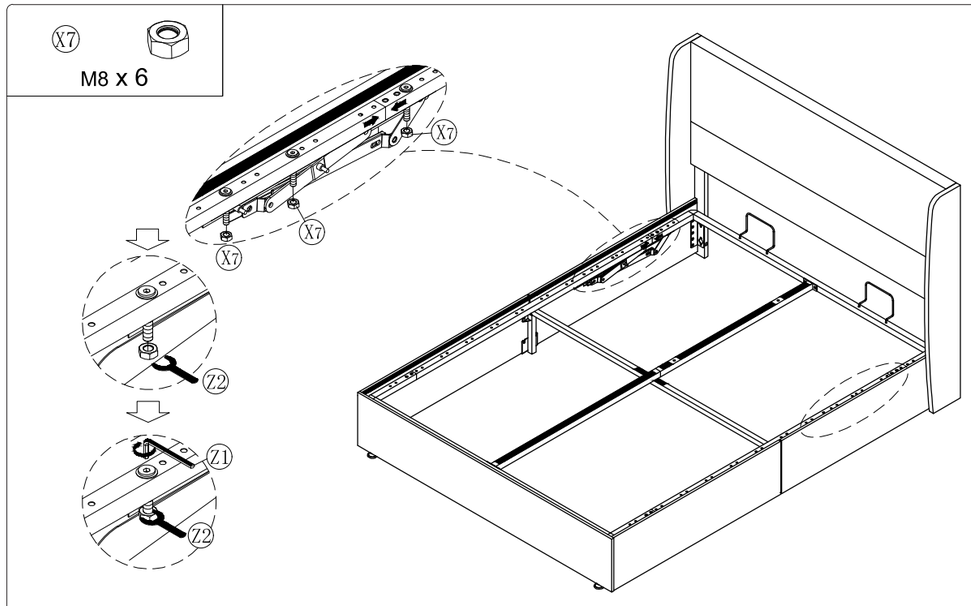


As shown, secure Parts (I2) to Parts (H1) and (H2) using Part (X2).

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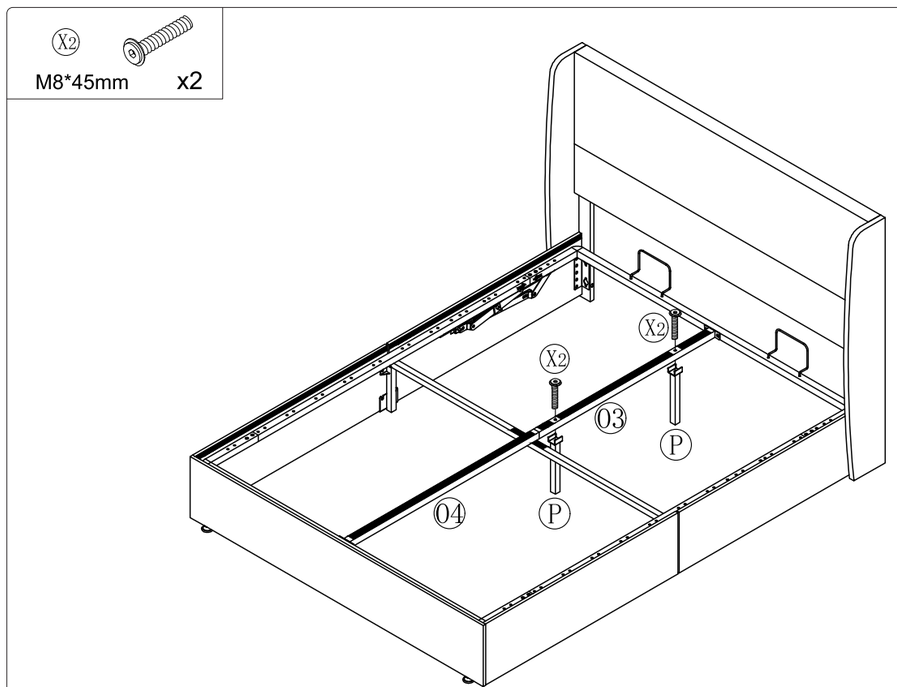
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Step 19 Frame Parts Section



As shown, tighten Part (X2) using Part (X7).

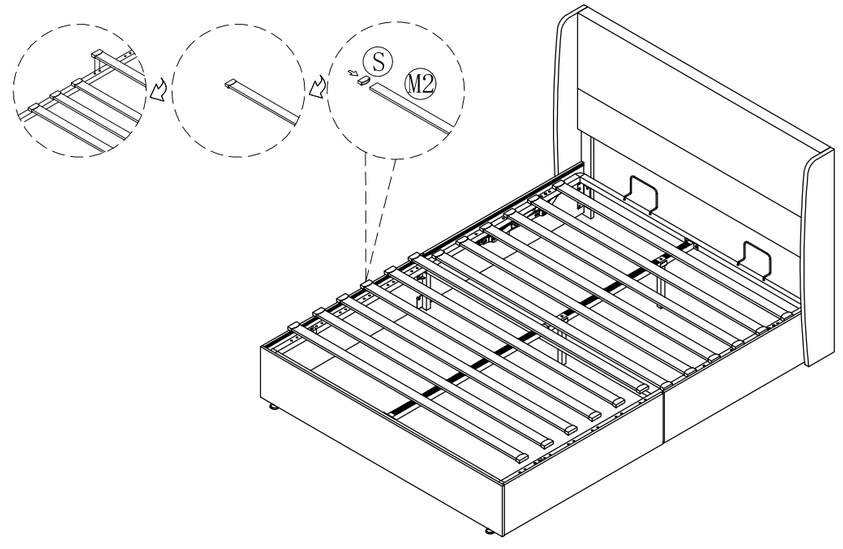
Step 20 Frame Parts Section



As shown, secure Part (P) to Part (O3) using Part (X2).

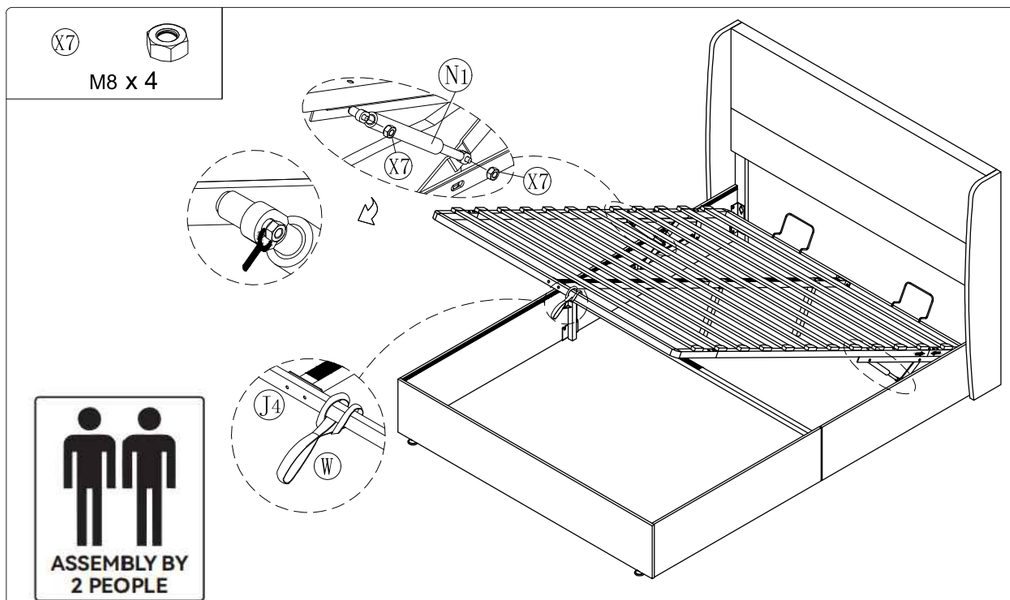
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Step 21 Frame Parts Section



As shown, fit Part (S) onto both ends of Part (M1), then press the clips firmly into the corresponding holes on the vertical slat tubes until they click into place.

Step 22 Frame Parts Section

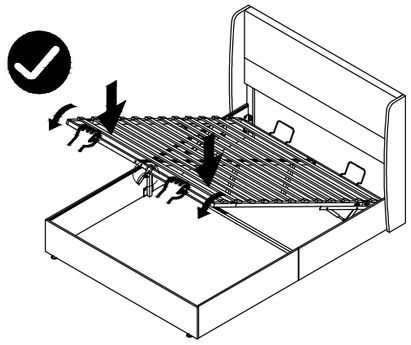


As shown, lift Part (J4), fit Part (N1) onto the hydraulic mechanism and tighten Part (X7) to 80%. Then attach Part (W) to Part (J4) as shown.

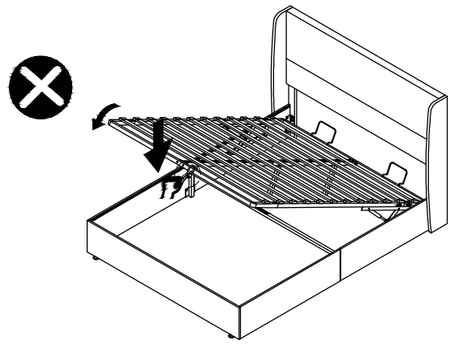
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Step 23 Frame Parts Section

Note: 1. It requires extra force to push down when there is no mattress placed on it.
2. The hydraulic struts only function when mounted on the bed frame and cannot be actuated independently.



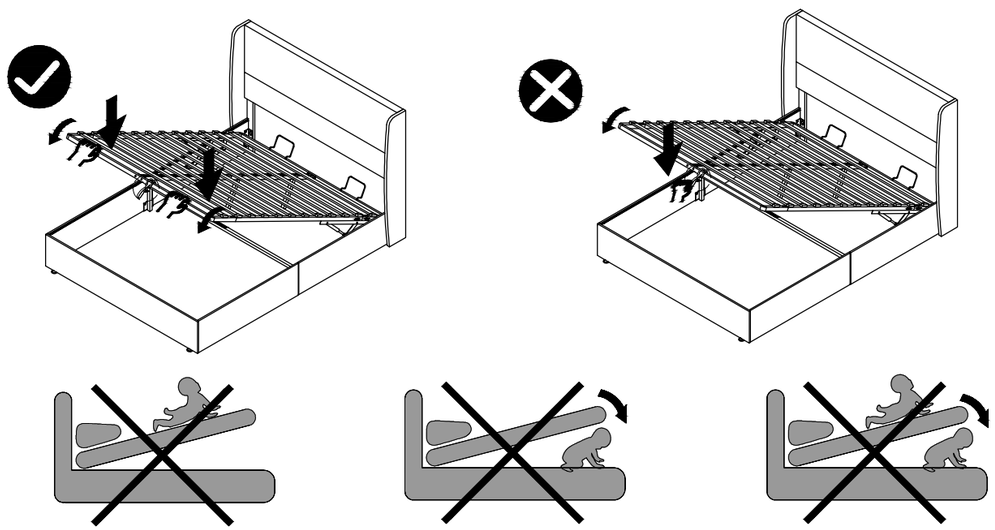
Operate from the foot of the bed



To avoid deformation of the metal frame, do not operate from the sides of the bed.

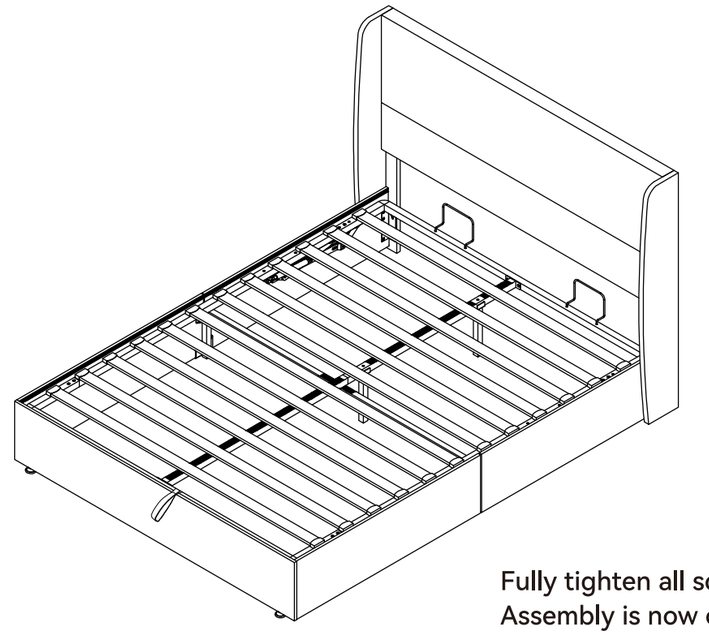
Step 24 Frame Parts Section

Pay close attention to safety when lifting the mattress.



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Step 25 Frame Parts Section



Fully tighten all screws.
Assembly is now complete.

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