

**ZEAFIVE<sup>®</sup>**



# Installation Guide

## 1-PIECE TOILET

# ZT-AT8027/AT8029



## Care Instructions:

Please read carefully the following maintenance manual in order to avoid component damage or injury to the installer.

Keep the maintenance manual available for future maintenance or reference.



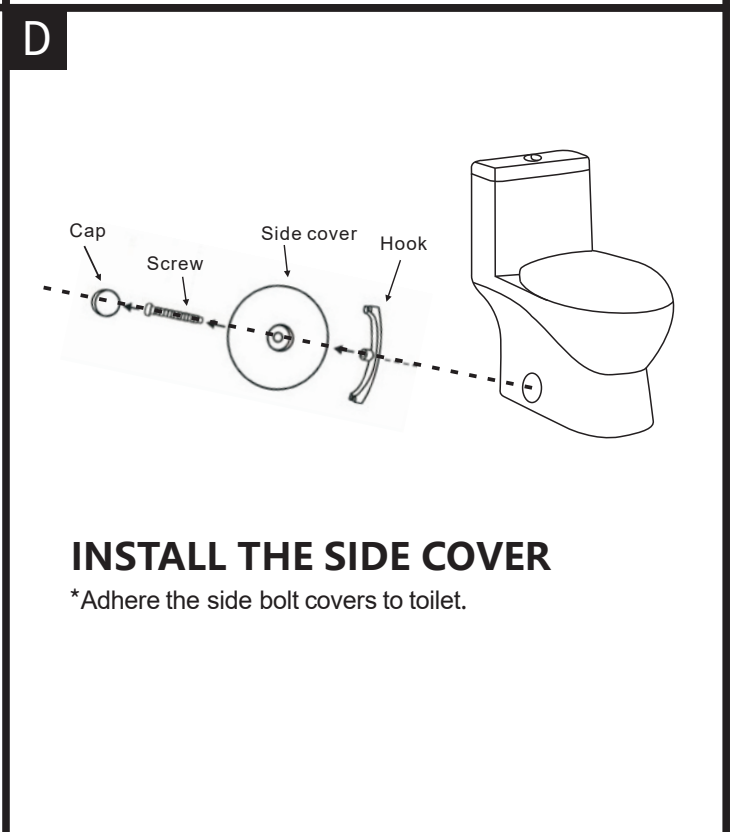
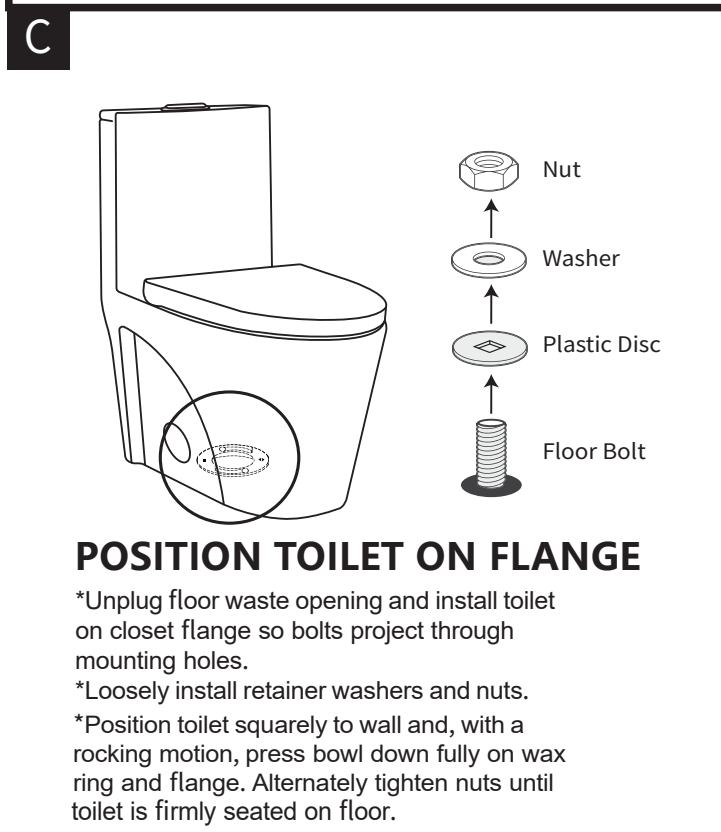
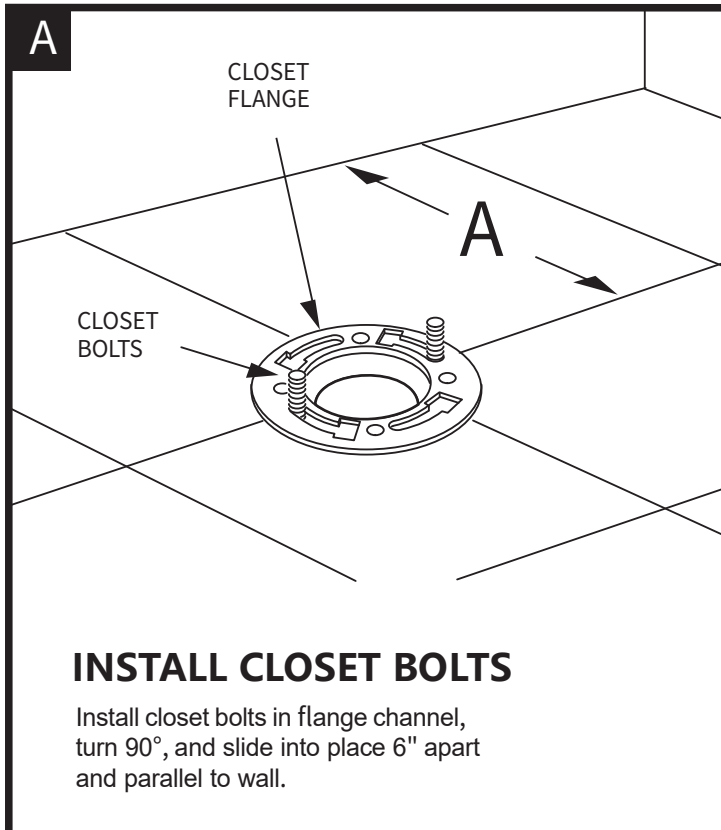
**PRECAUTIONS:** Follow all safety precautions to avoid personal injury or property damage.

### ⊘ "Prohibited acts"

|                        |  |                                                                                                                                                                                                                                                      |  |
|------------------------|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <br><b>PRECAUTIONS</b> |  | <p>1. Do not open/close the seat cover using unnecessary force. (It might cause cracks or failure on performance)</p> <p>2. Heavy loading may damage the seat cover and may cause a fall.</p>                                                        |  |
|                        |  | <p>3. Do not use strong abrasive cleansers, which might cause damage to the surface</p> <p>4. Clean the surface of the toilet seat with mild soap water.</p> <p>5. Use a clean and soft cloth to wipe the toilet seat until it is completely dry</p> |  |
|                        |  | <p>6. Keep children out of reach of the seat, to avoid personal injury.</p>                                                                                                                                                                          |  |
|                        |  | <p>7. Do not open/close the seat cover using unnecessary force. (It might cause cracks or failure on performance)</p>                                                                                                                                |  |
|                        |  | <p>8. Do not expose the seat cover directly to sunlight. (It might cause color fading)</p>                                                                                                                                                           |  |



# TOILET INSTALLATION





**READ ALL INSTRUCTIONS BEFORE UNPACKING THE PRODUCT**



**INSTRUCTIONS THAT, IF IGNORED, COULD RESULT IN DEATH OR SERIOUS INJURY CAUSED BY INCORRECT HANDLING OR INSTALLATION OF THE PRODUCT. THESE INSTRUCTIONS MUST BE OBSERVED FOR SAFE INSTALLATION.**

**ATTENTION !**



**2 PEOPLE ARE REQUIRED TO LIFT AND DURING ENTIRE INSTALLATION OF THIS PRODUCT**



**INSTALLATION OF THIS PRODUCT BY AN INEXPERIENCED INSTALLER MAY RESULT IN PERSONAL INJURY OR DEATH!**



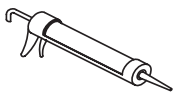
**We reserves the right to change, update, modify, alter, redesign this manual/product or its policies without prior notice!**

**It is your responsibility to visit the website to download or contact customer service for the most updated version of the installation instructions**

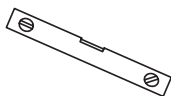
**We shall not be liable for any injuries or property damages in connection with this product during installation or use of this product!**

- Limited warranty is void on any commercial installation.
- We are not responsible for local code compliance for this product.
- Building and plumbing codes may vary from state-to-state in accordance to your location.
- We are not responsible for providing any compliance certifications.
- We are not responsible to provide any type of certifications for this product.
- Under no circumstances we shall not be liable for any and all incidental damages sustained in connection with this product. Neither manufacture, nor distributor, nor retailer is responsible for water damage or flood caused due to use of this product.
- Under no circumstances We shall not be liable for any and all fees, cost of installation/re-installation/removal, subsequent damage or transportation in case of the product defect.

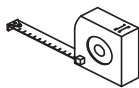
## **TOOLS REQUIRED FOR INSTALLATION**



Silicone



Level



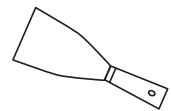
Tape Measure



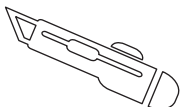
Socket extension



Safety Glass



Putty Knife



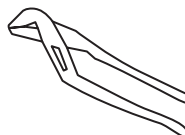
Knife



Soft Cloth



Pencil / Marker



Channel Pliers



Wrench



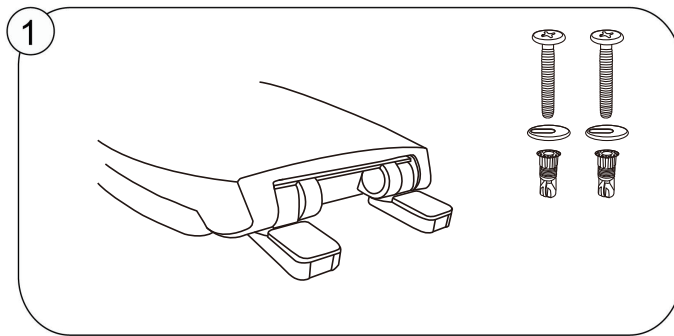
Wrench



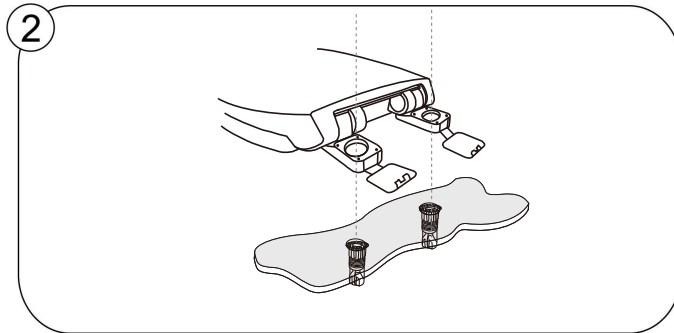
Email: [service@bestgosupplychaininc.com](mailto:service@bestgosupplychaininc.com)



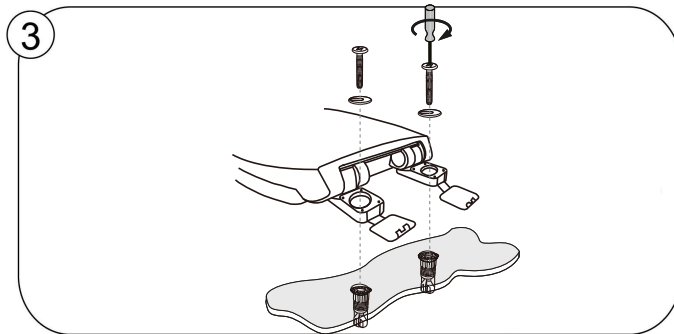
## Installation Instructions



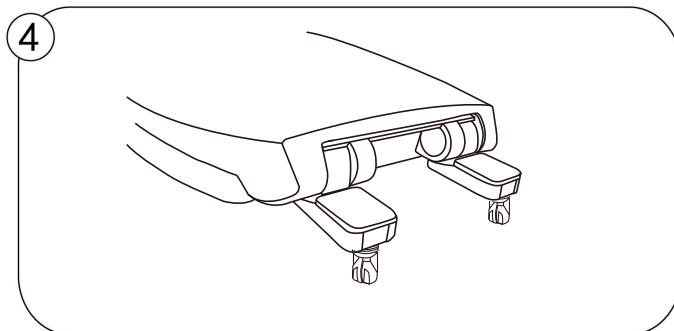
1. It comes with plastic install package:  
2\*long bolt, 2\*stainless steel washer,  
2\*Nylon expansion plug



2. Put the nylon pop plug into the toilet mounting hole.  
Place the toilet seat onto the toilet bowl  
with the hinge base overlapping the bolt  
holes in the bowl.

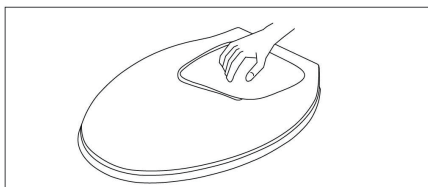


3. Insert stainless steel gasket into hinge  
mounting hole. insert the long bolts  
through the mounting holes from the top.  
Use a screwdriver to tighten the screws



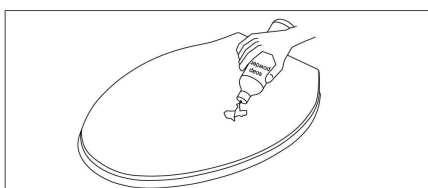
4. Please check if it is installed properly,  
check if it is already tight and not shaking.  
If shaking occurs, you need to re-adjust the  
position of the toilet seat mounting holes and  
the position between the toilet, if the toilet  
seat is completely consistent, it will not  
loosen.  
✗ In the last step, if there is no problem, you  
need to close the lid of the installation hole  
on the toilet seat.

## Maintenance Instructions



### 1. Periodical maintenance

- Wash the toilet seat with soft wet cloth.
- Dry with soft dry cloth.



### 2. Removal of stains

- Use neutral detergent (e.g. soap powder) to wipe softly, then dry with clean cloth.
- Do not use eradicant, abrasive powder, diluent, volatile oil, acid or alkali liquid detergent and nylon brush to clean the product, to avoid damage.

# ONE YEAR LIMITED WARRANTY

## LIMITED WARRANTY COVERAGE

### 1 YEAR LIMITED WARRANTY

ZEAFIVE products are made with quality materials and excellent craftsmanship to provide the customers a long-lasting product. In the case of any defects in materials or craftsmanship under regular use were inspected in the first one year of delivery, ZEAFIVE will provide replacement parts at no charge, or at its option, replace any product or part of the product that is deemed defective, under normal installation, use, service and maintenance. This warranty applies only to the original purchaser. Proof of purchase will be required in the case of a claim. SCRATCHES ARE NOT COVERED UNDER WARRANTY.

The manufacturer warrants this product to be free of manufacture defects during the above mentioned warranty time. Please keep a copy of the original invoice as proof of purchase.

ZEAFIVE will, as its option, (1) repair or replace the defective part(s) or product(s) at no charge; (2) issue a refund of the original purchase price of the product(s) (Valid within 30 days from the date of delivery); or (3) issue a credit to be applied toward the purchase of a new ZEAFIVE product shipping/delivery charges may apply and are in ZEAFIVE sole discretion.

OUR recommends the installations to be made by a licensed, professional plumber. ZEAFIVE will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to use a licensed professional. OUR is not responsible for any removal or installation cost.

This limited warranty shall not apply to goods which have been subject to accident, negligence, improper installation, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty.

ZEAFIVE responsibility under this limited warranty is limited to only to replacement parts and no other costs. ZEAFIVE will not be responsible for labor charges and/or damage incurred by installation, repair or replacement, nor for any indirect incidental or consequential damages, losses, injury or costs of any nature relating to this product Except as provided by law, this limited warranty is in lieu of and excludes all other warranties, conditions, and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those merchantability of fitness for use.

### RESPONSIBILITIES OF OTHERS

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage.

Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility.

In the event of a problem, the unit must not be installed. ZEAFIVE is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

### LIMITATIONS AND EXCLUSIONS

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product. This warranty is void if the ZEAFIVE is subject to alteration, or if repairs are attempted by anyone other than an authorized agent of ZEAFIVE. This warranty does not extend to plumbing or components installed by dealers, installers or by any party other ZEAFIVE.

ZEAFIVE will not be liable for loss of use of the ZEAFIVE inconvenience, or any other incidental or consequential costs, expense or damages. Please note that some states do not allow the exclusion or limitation of incidental damages.

### DISCLAIMER

Except as expressly provided, there shall be no warranty or obligation, express or implied, oral or statutory. No dealer or other person has the authority to make any warranties or representations concerning ZEAFIVE or its products. In no event shall ZEAFIVE be held responsible for any such warranties or representations.

### WARRANTY SERVICE

NOTE: When requesting warranty, be sure to have the following:

- Copy of original invoice
  - Date of installation
  - Description and pictures of defect
  - Model number or description of model
- To obtain warranty service and replacement part, please contact ZEAFIVE Customer Service. ZEAFIVE will determine whether to repair or replace your product, issue a refund, or issue a credit.

# HOME SERVICES



INSTALLATION VIDEO

**Missing Part or Defective?**

✉ Email: [service@bestgosupplychaininc.com](mailto:service@bestgosupplychaininc.com)

✉ Email: [service@bestgosupplychaininc.com](mailto:service@bestgosupplychaininc.com)

# THANK YOU!

*Dear Valued Customer,*

*Thanks to your kind support of ZEAFIVE, we hope our product can improve the quality of your life.*

*As our valued customer, your comments and opinions are very important to us. If you have any concerns, questions, or comments, we hope that you will bring them to our attention.*

*Please keep the carton and packaging materials until your product is completely installed.*

*Feel free to contact us if you encounter any problems such as missing parts, or product defects during the installation process. We are happy to provide you with the most sincere service.*

*Sincerely,  
ZEAFIVE Service Team*