

## Warranty

- a. We warrant all its products to be free from malfunction, subject to certain conditions and exclusions for the following time periods from the date the product was purchased:
  - i. Indoor Fixtures: 1 Year
  - ii. a) Outdoor Cast Aluminum Fixture: 3 Years (see exclusions below in Section j)
  - ii. b) Marine Grade Coastal Fixtures: 5 Years (see exclusions below in Section j)
  - iii. LED Modules: 3 Years
  - iv. Bulbs: Bulbs are not covered under warranty.
- b. In all cases we must be notified before any warranty action can be approved.
- c. For the purposes of this warranty we differentiate between items that are received damaged or defective and items that malfunction. Items that are received damaged or defective must be reported within ten days of receipt. (Please see Damaged and Defective Section 3 above for details.)
- d. Items that malfunction after installation and use has begun must be reported within the above timeframe. We reserve the right to ask for proof of purchase. All warranties only apply to the original purchaser and original installation of products. This warranty is not transferable. This warranty only applies when all components have been supplied by us. Substituting another manufacturer's product and/or components will render the warranty completely void.
- e. All bulbs that are supplied with fixtures are not warranted.
- f. The following costs, expenses and damages are not covered by the provisions of this limited warranty:
  - i. Labor costs including, but not limited to, such costs as the removal and reinstallation of product.
  - ii. Shipping and freight expenses required to return product to us.
- g. Rectification will be one of the following at our discretion:
  - i. Provide parts to fix reported problem.
  - ii. Return of problem fixture for repair and return
  - iii. Replacement of fixture
- h. The provisions of this warranty do not apply to Products:
  - i. Used in commercial applications.
  - ii. Used for purposes for which they were not designed or intended.
  - iii. Which have been subjected to alteration, abuse, misuse, negligence, or accident.
  - iv. Which have been improperly stored, installed, maintained, or operated.
  - v. Which has been used in violation of written instructions provided by us.
  - vi. Which have been subjected to improper temperature, humidity, or other environmental conditions.
  - vii. Based on our examination, do not conform to the warranty requirements.
  - viii. Scratches, abrasions, or deterioration due to the use of paints, solvents, chemicals, or abrasive cleaning techniques.
  - ix. Affected by acts of God / Severe or uncontrollable weather.
  - x. Purchased from an unauthorized reseller.
- i. The above warranties also do not apply if:
  - i. The original bill of sale, delivery date or product number cannot be verified.
  - ii. The claim falls within our Damage & Defective Policy.

iii. The product is not in the possession of the original purchaser.

j. Outdoor Cast Aluminum Fixture Exclusions:

- i. Finishes for fixtures installed outdoors are subject to change due to prolonged exposure to sunlight, pollutants, and other environmental conditions. Thus, any claim for fading, discoloration, or patina of a finish on an outdoor fixture is not applicable to the above warranty.
- ii. The environment within 25 miles of a seacoast can be extremely corrosive. Even with the appropriate maintenance, products installed in this environment will typically deteriorate more rapidly than products installed in a less severe environment. Thus, any claim for finish failures or for corrosion of other components due to coastal environmental conditions is not applicable to the above warranty. This exclusion (ii) does not apply to Marine Grade Coastal fixtures.