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(Monday-Friday, PST.)

About MCOCOD®:

We are a professional shower door manufacturer with U.S. patents. For over 10 years, MCOCOD has specialized in designing, manufacturing, and distributing premium shower and tub doors. We use only the finest materials to deliver quality, luxury, and safety to our customers.

Product Design Patent Legal Statement:

Product patents are exclusively held by MCOCOD USA INC. U.S. copyright law safeguards our original designs, prohibiting any unauthorized manufacture, production, importation, sale, or distribution of infringing products within the United States. MCOCOD USA INC retains full rights to initiate legal proceedings and enforce all intellectual property protections against violations.

Shower/Tub Door Warranty:

This product includes a **Limited Lifetime** Warranty for the original purchaser against defects in materials and craftsmanship. Coverage begins upon online purchase at **Wayfair**. For defective or damaged items, contact Wayfair or our customer service for replacement. This warranty is only valid within the United States and is not honored by **MCOCOD** internationally.

Regardless of which model of shower door you decide to purchase, MCOCOD recommends professional installation by licensed contractor and requires minimum 2 adults to be involved in the installation. Unless you have experience with the installation, preferably not do it by yourself. Installation of shower doors by inexperienced installers may result in glass broken. Therefore personal injury may occur, please follow the installation manual when installing.

This warranty does not cover defects or damage due to improper installation, alteration, accident or any other event beyond the control of the manufacturer. Defects or damage resulting from misuse, abuse or negligence will void this warranty. This warranty does not cover scratching, damage, normal abrasion or natural corrosion that may result from normal usage. Of course, welcome to contact us, we will do our best to meet the needs of our customers and bring you better shopping experience!

This warranty is nontransferable and is expressly limited to the repair or replacement of the defective product. During the warranty period, we shall replace defective parts for free to the purchaser. Insurance are not covered and are the responsibility of the purchaser. Labor charges and related expenses for removal, installation or replacement of the product or components are not covered under this warranty.

We reserves the right to make substitutions to warranty claims if parts or unavailable or obsolete. We shall not be liable for loss of use of the product or other consequential or incidental costs, expenses or damages incurred by the consumer of any other use. The user assumes all risk of injury resulting from the misuse of this product.

This warranty is expressly in lieu of all other warranties, expressed or implied, including warranties of Merchant ability or fitness for use to the extent permitted by Federal or state law. Neither we nor any of its representatives assumes any other liability in connection with this product. Before purchasing this product, please make sure it complies with your local state legal policies. Some states don't allow the exclusion or limitation ofincidental or consequential damages, so the above exclusion of incidental damages may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Commercial Use:

Products installed for commercial applications or used in commercial activities are covered by a 1-year limited warranty from the date of online purchase. More than 1 year for the full cost of replacement.

Warranty Points:

All warranty claims must be submitted through WayFair.com where the product was originally purchased. A valid receipt or proof of purchase is required for all claims. When requesting parts or warranty service, please provide the model/part number from the assembly instructions. After verifying purchaser identity, we will process your warranty claim. Note: The warranty becomes void if the order has received a full refund.

To file a warranty claim the following information is required:

- *Name, Product model number, Order number, or other proof of purchase.
- *Complete description of issues(Some issues may require pictures to be attached for faster processing)

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