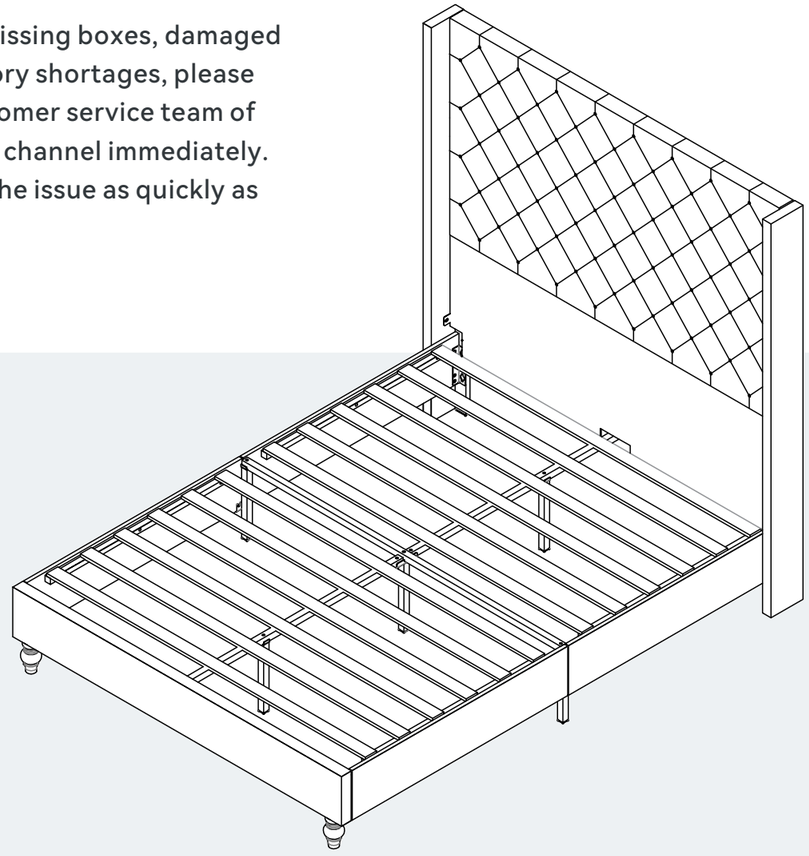
Bed

Assembly Instruction – Please keep properly for future reference.

If you find any missing boxes, damaged parts, or accessory shortages, please contact the customer service team of your purchasing channel immediately. We will resolve the issue as quickly as possible.



CONTACT US

- **Email: service@grandtunnel.com**
  In order to receive assistance more quickly, please provide

THE FOLLOWING INFORMATION:

- Order number
- Purchase platform
- Purchase date
- Detailed description of the issue along with photos (if applicable)

Important – Please read these instructions carefully before starting the installation.

Bed

SKU:
BC13J1-1Q0A0
BC13J1-1Q0B0
BC13J1-1Q0C0

V1.0

EN

Before Assembly

Thank you for choosing this product!
To ensure safe use and long-term maintenance, please read this manual carefully and keep it properly for future reference.

Important Notice:

- To ensure a smooth and successful installation, please read this guide carefully. It provides essential information about the required tools, materials, and assembly steps. Follow the instructions in each section to avoid any issues caused by improper installation.
- Please review all operational and safety guidelines to ensure proper and secure assembly.
- This guide reflects the most current product information available at the time of printing. We reserve the right to make changes to product features, packaging, or availability without prior notice.
- Before starting assembly, ensure that all necessary electrical and environmental preparations are completed.
- This manual contains important instructions regarding installation, cleaning, and maintenance. Please read it thoroughly and keep it for future reference.

Safety Warnings

1. Follow Warning Labels

Do not remove, alter, or obscure any warning labels on the product or packaging. Always adhere to the displayed safety instructions to ensure proper usage.

2. Conduct Regular Inspections

Periodically inspect all components to ensure they are properly installed, undamaged, and securely fastened. Report any issues to customer support immediately.

3. Practice Safe Usage

Avoid playing, jumping, or engaging in activities on or under the bed, as this may cause injury or structural damage.

4. Beware of Rope Hazards

Do not attach ropes, hooks, straps, or any non-designated accessories to any part of the bed, as this may pose a safety hazard.

Email : **service@grandtunnel.com**

5. Keep This Manual for Reference

Store this manual in a safe and accessible place for future reference.

6. Safety is a Shared Responsibility

Ensuring safety is a joint responsibility between the manufacturer and the user. Please follow all safety precautions during assembly and use.

Disclaimer

We are committed to delivering safe, high-quality, and reliable products to our customers. If you have any questions, concerns, or require further assistance, please contact our customer service team without hesitation.

Maintenance and Care Recommendations

1. Regular Cleaning

To maintain hygiene and prevent bacterial growth, clean the product regularly. Use a damp, well-wrung cloth to avoid excess moisture and prevent surface scratches.

2. Prevent Corrosion

Keep the product away from acidic or alkaline substances, as they may cause corrosion or damage to the materials.

3. Use Only Authorized Replacement Parts

Do not use unauthorized or third-party replacement parts, as they may compromise the product's safety and durability. If a replacement is needed, contact the manufacturer or an authorized dealer for approved parts.

4. Cleaning Precautions

Do not machine wash or rinse any part of the product directly with water, as this may damage the materials and reduce product lifespan.

5. Prevent Pests

Keep wooden furniture away from damp or humid areas to prevent pest infestations and wood damage. Use a dehumidifier or air conditioner during humid seasons to maintain a dry environment.

6. Protect from Sunlight

Avoid placing furniture in direct sunlight, as prolonged exposure may cause cracking, discoloration, or fading. If sunlight exposure is unavoidable, use curtains or shades to minimize damage.

Email : **service@grandtunnel.com**

EN

7. Keep Away from Fire
Position furniture away from heat sources and open flames to prevent damage and maintain its condition.

8. Perform Regular Care
Apply furniture oil periodically to maintain the wood's shine, prevent cracks, and extend its lifespan.

9. Clean Frequently
Regularly vacuum dust and debris, especially underneath furniture, to keep it clean and hygienic.

10. Maintain a Dry Environment
Ensure good ventilation to prevent moisture buildup, which can damage wood. Use a dehumidifier if necessary to protect the furniture.

11. Avoid Corrosive Liquids
Keep furniture away from acidic or alkaline substances, as these can damage the surface and reduce durability.

12. Use a Damp Cloth for Cleaning
Wipe furniture with a well-wrung damp cloth to prevent water damage or swelling. Avoid excessive moisture exposure.

13. Limit Sun Exposure
Excessive sunlight can dry out and weaken wood. Position furniture in shaded areas or use UV-blocking curtains to protect it from damage.

Customer Service Guide

Thank you for choosing our product! We are committed to providing you with excellent service. If you find any missing parts, damaged packaging, or product damage after receiving all packages, please follow the steps below to quickly contact our customer service team. We will do our best to resolve your issue.

1. Missing Parts

Verify Parts:

1. Refer to the "Parts List" in the manual to verify the name, specifications, and quantity of the missing parts.
2. Take a clear photo of the parts list and mark the missing parts with detailed information, e.g., "Missing 5 pieces of M6×30mm screws."

Contact Us:

By Email:
Send an email to **service@grandtunnel.com**, with the subject line "Missing Parts Issue." Include the following in the email:
- A description of the missing parts and a photo of the parts list.
- Order details (order number, purchase platform, purchase date).

2. Product or Packaging Damage

If it affects normal use:

Steps:
1. Take clear photos or videos showing the damaged parts and the extent of the damage (multi-angle shots are recommended).
2. Email the photos/videos along with order details to **service@grandtunnel.com**, with the subject line "Product Damage Issue."

Resolution:
After verification, we will arrange for a replacement part, product exchange, or refund as quickly as possible.

If it does not affect normal use:

Steps:
1. Contact our customer service team (by email: **service@grandtunnel.com**).
2. Provide a description of the damage and include relevant photos or videos.

Resolution:
We will provide repair guidance or an appropriate compensation plan based on the specific situation.

Contact Us:

Customer Service Email: **service@grandtunnel.com**

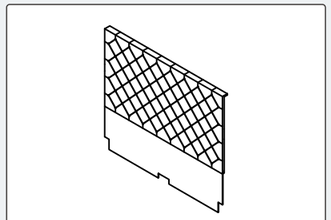
Helpful Tips

To process your issue efficiently, please prepare the following information:

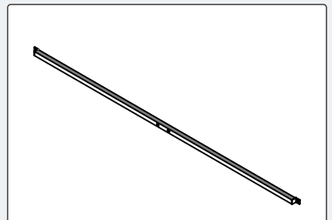
- Order details (order number, purchase platform, purchase date).
- Clear photos or videos.
- We are committed to providing quick and professional solutions, no matter the size of the issue, to ensure your satisfaction.

Thank you for your trust and support!
We hope you enjoy using our product!

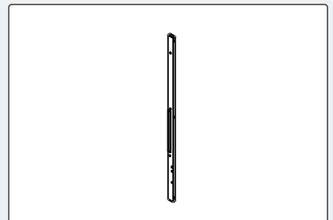
Parts List



A x1



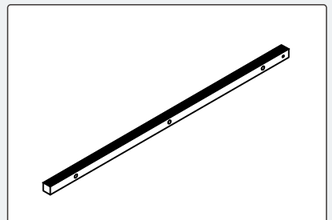
B x1



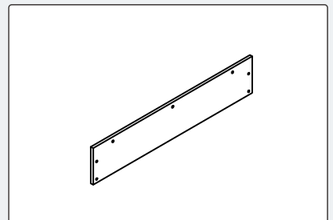
B1 x1



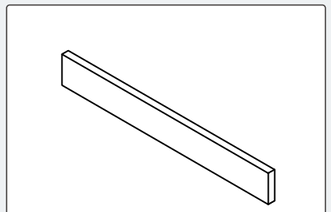
B2 x1



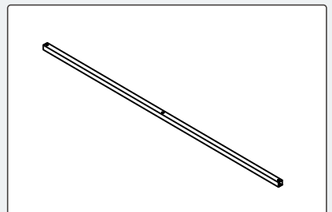
C x4



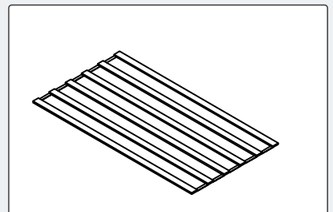
D x4



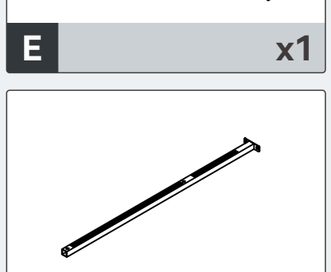
E x1



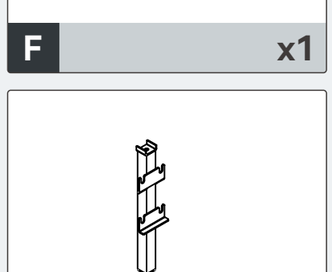
F x1



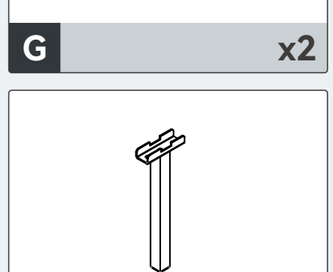
G x2



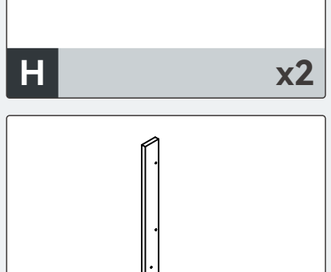
H x2



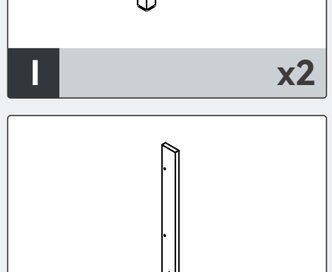
I x2



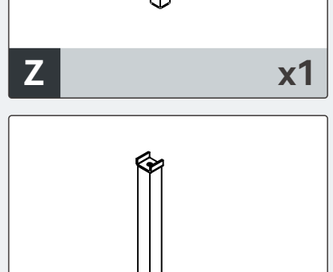
Z x1



K1 x1

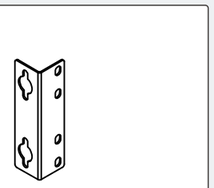


K2 x1

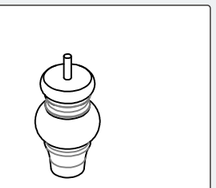


L x2

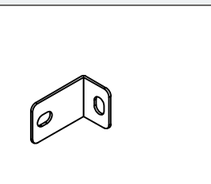
Email : **service@grandtunnel.com**



Q x4

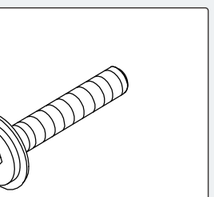


O x2

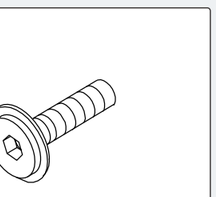


T x2

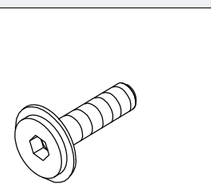
Hardware List



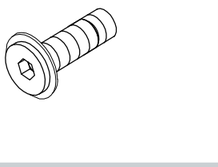
X1 M8*70mm x6



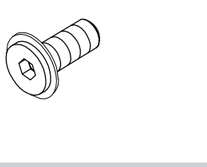
X2 M8*50mm x7



X3 M8*40mm x18



X4 M8*30mm x10

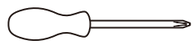


X5 M8*18mm x24



X6 M8 x1

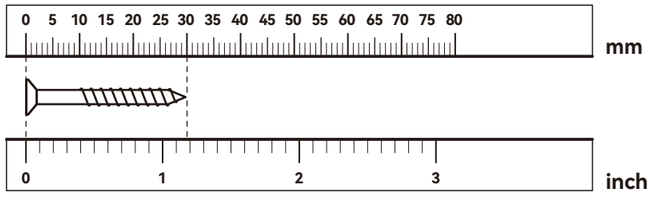
Tools required



Phillips screwdriver
(medium & large)

Ruler

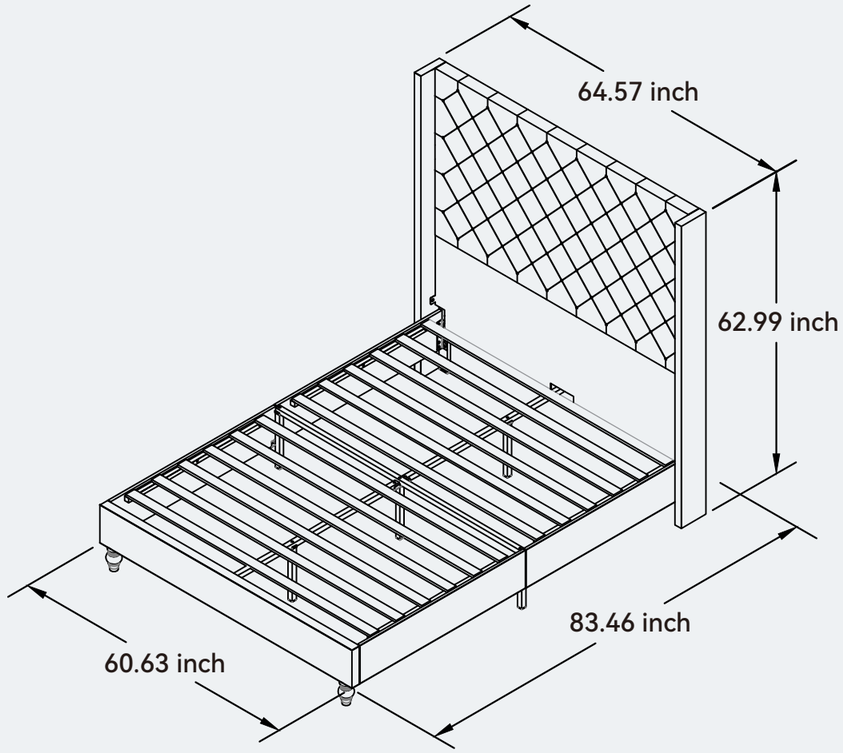
Use this ruler to help correctly identify the screws



The screws length is measured from the head to the point (30mm screw shown).

Email : **service@grandtunnel.com**

Queen Size

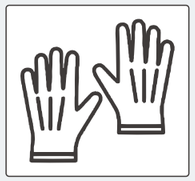


Important:
In each of the previous steps, tighten all screws to approximately 70% to stabilise the overall frame during assembly. Do not fully tighten any screws until the final step is completed.

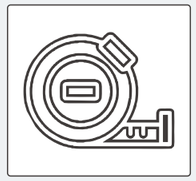
Tools & Equipment



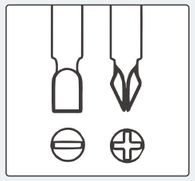
2 people needed



Work gloves



Tape measure

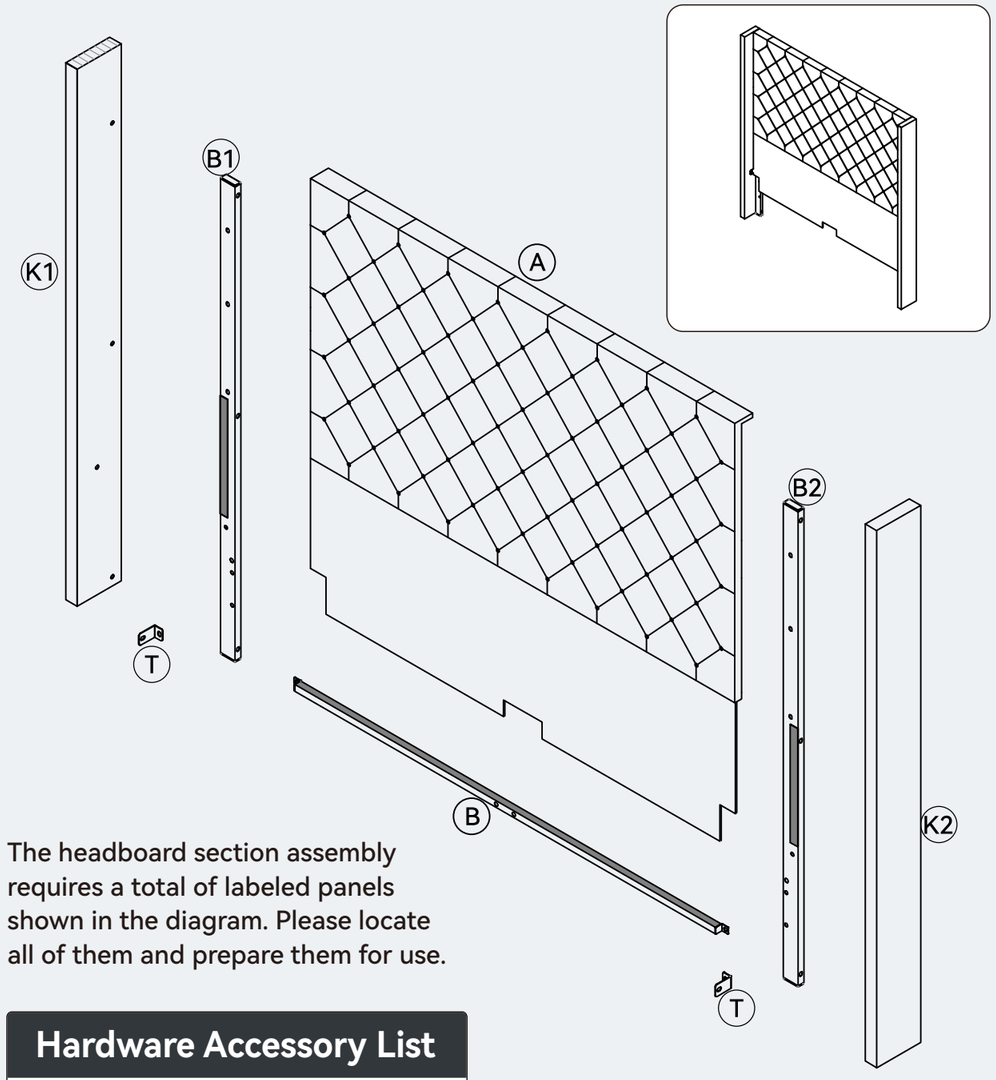


Other Tools Required
Phillips Screwdriver

Email : **service@grandtunnel.com**

Headboard Section Installation

EN



The headboard section assembly requires a total of labeled panels shown in the diagram. Please locate all of them and prepare them for use.

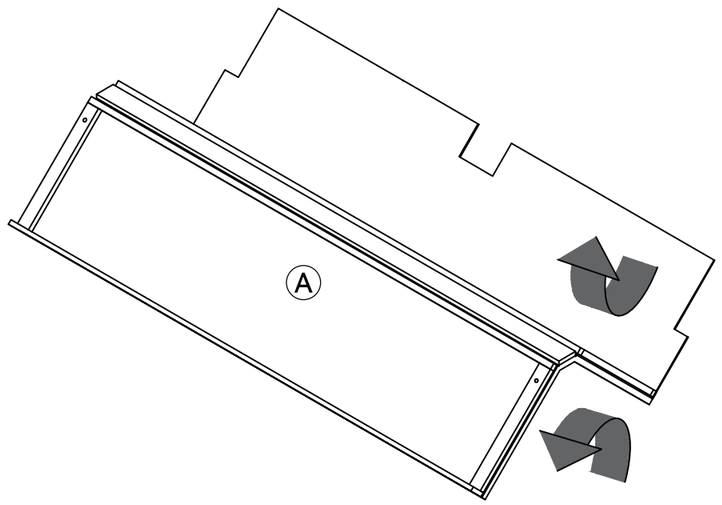
Hardware Accessory List		
X1		M8*70mm **x6**
X3		M8*40mm **x6**
X4		M8*30mm **x10**

Note:

Ensure all hardware components are accounted for before beginning assembly. Missing or damaged hardware should be reported to customer service for replacement.

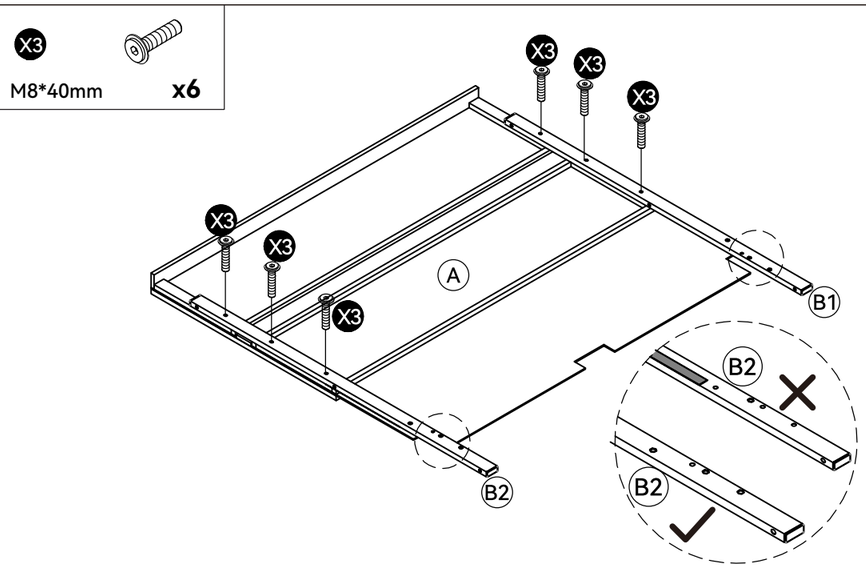
Email : **service@grandtunnel.com**

Step 1 Headboard Section



Part (A) needs to be opened.

Step 2 Headboard Section

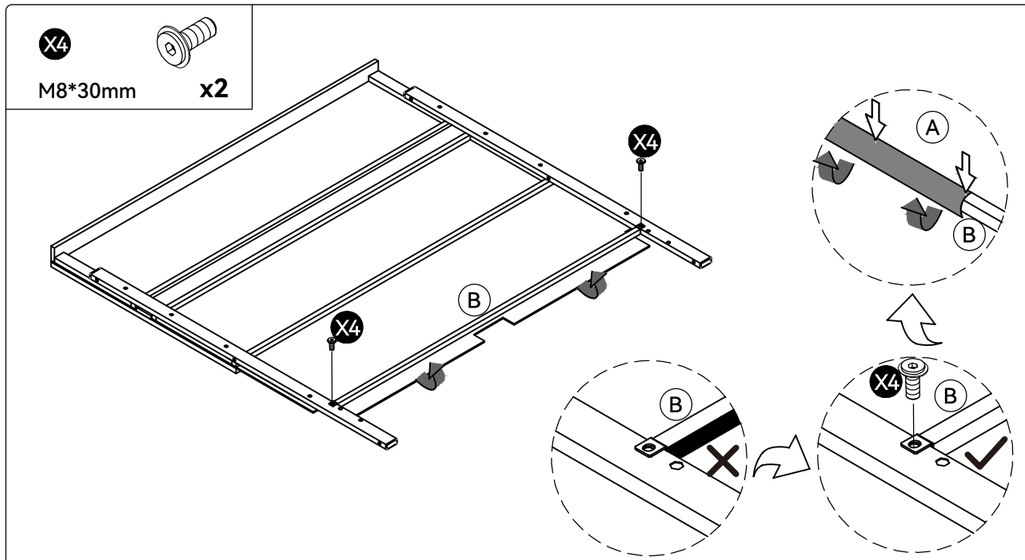


During the installation of parts (B1) and (B2), pay attention to the orientation of the hook-and-loop fastener and the mounting holes. Tighten them with the (X3) screw.

Email : **service@grandtunnel.com**

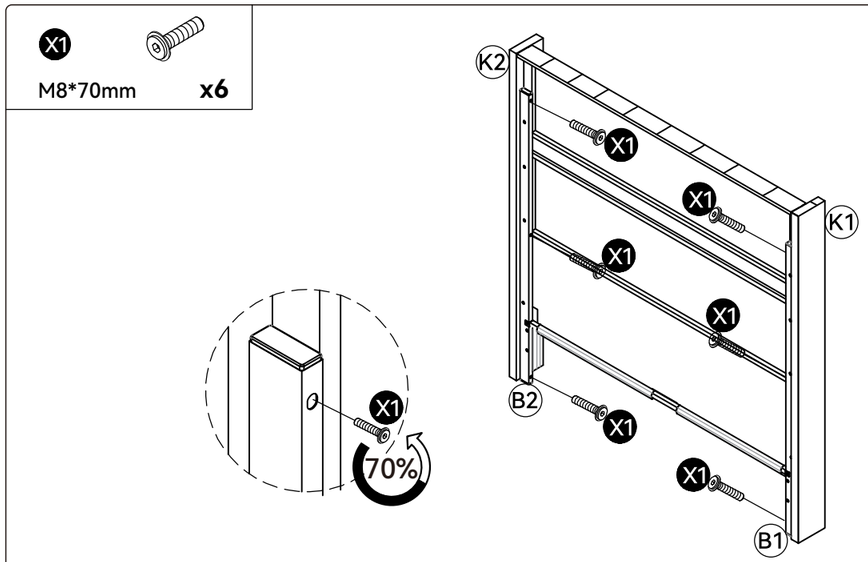
EN

Step 3 Headboard Section



When installing part (B), ensure the hook-and-loop fastener faces upward. Tighten it with the (X4) screw, then attach the fabric cover to the hook-and-loop fastener on part (B).

Step 4 Headboard Section



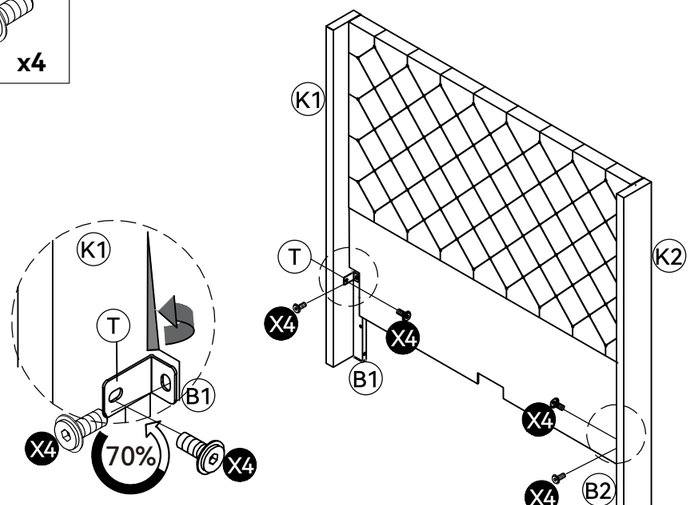
Connect (K1) and (K2) to (B1) and (B2). Tighten them using the (X1) screw until 70% tight.

Note: This step requires two people for installation.

Email : **service@grandtunnel.com**

Step 5 Headboard Section

X4 M8*30mm x4

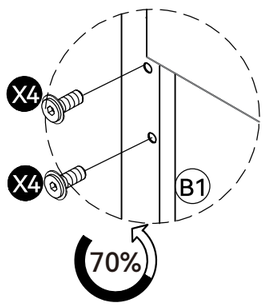


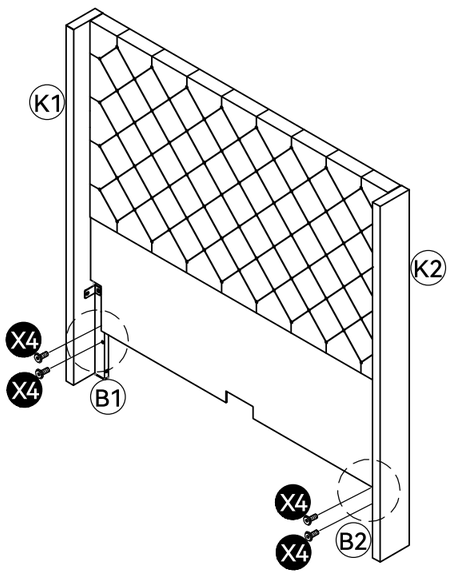
Connect part (T) to parts (K1), (B1), (K2), and (B2). Tighten using the (X4) screw until 70% tight.

Note: Ensure the fabric cover is securely attached to the hook-and-loop fastener.

Step 6 Headboard Section

X4 M8*30mm x4

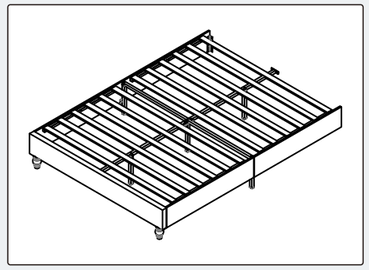


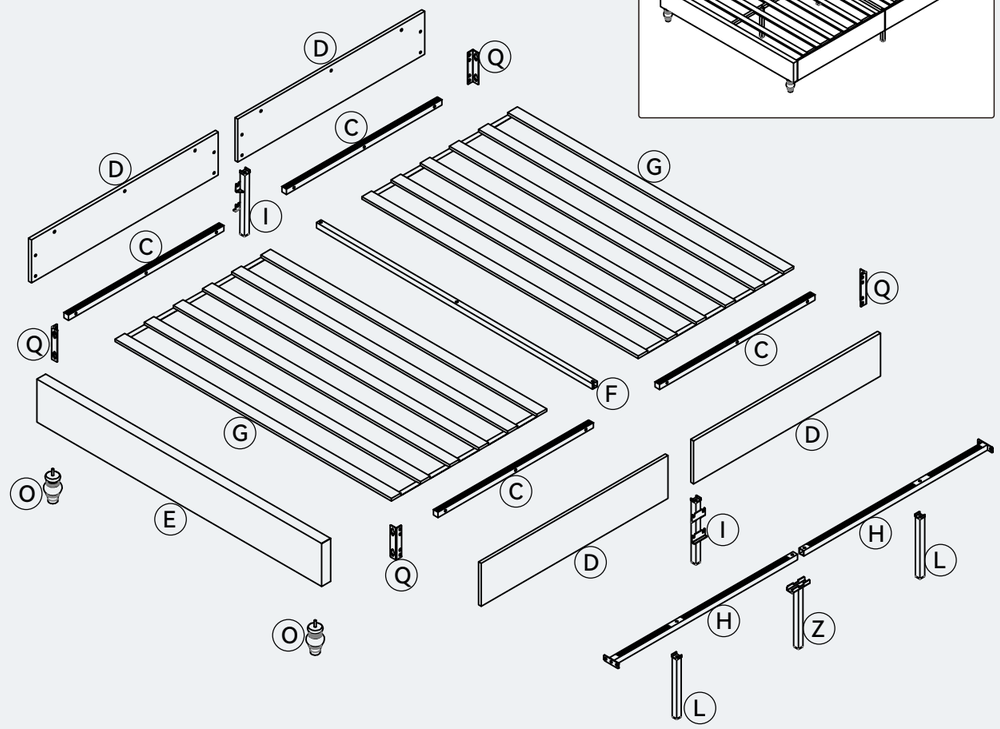


Pre-install the (X4) screw into (B1) and (B2). Tighten to 70%.

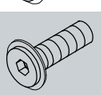
Email : **service@grandtunnel.com**

Frame Parts Section Installation





The frame parts section assembly requires a total of labeled panels shown in the diagram. Please locate all of them and prepare them for use.

Hardware Accessory List		
X2		M8*50mm **x7**
X3		M8*40mm **x12**
X5		M8*18mm **x24**

Note:

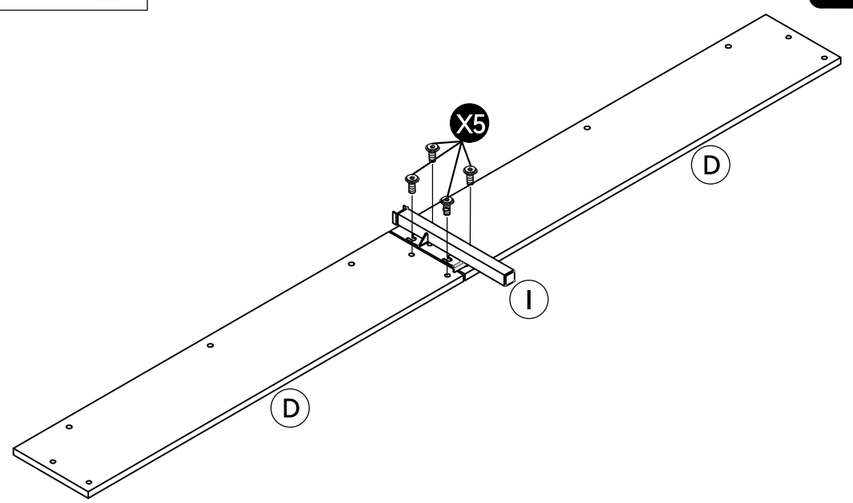
Ensure all hardware components are accounted for before beginning assembly. Missing or damaged hardware should be reported to customer service for replacement.

Email : **service@grandtunnel.com**

Step 7 Frame Parts Section

X5 M8*18mm **x8**

x2

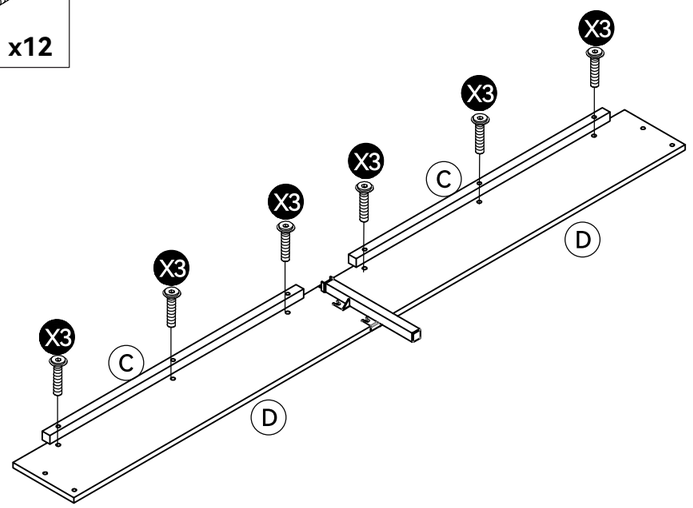


Connect part (I) to part (D). Tighten with the (X5) screw.

Step 8 Frame Parts Section

X3 M8*40mm **x12**

x2



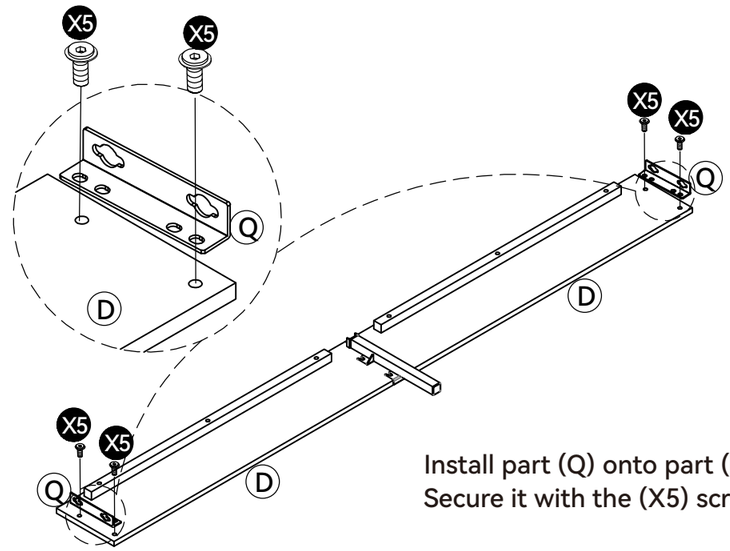
Connect part (C) to part (D). Tighten with the (X3) screw.

Note: Ensure the hook-and-loop fastener on part (C) faces upward during installation.

Step 9 Frame Parts Section

X5 M8*18mm **x8**

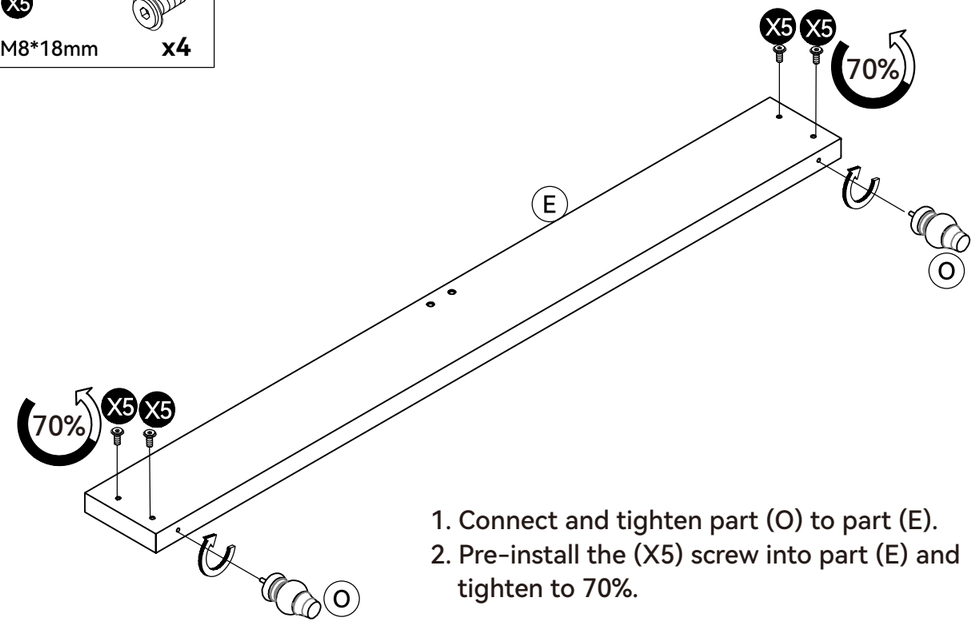
x2



Install part (Q) onto part (D).
Secure it with the (X5) screw.

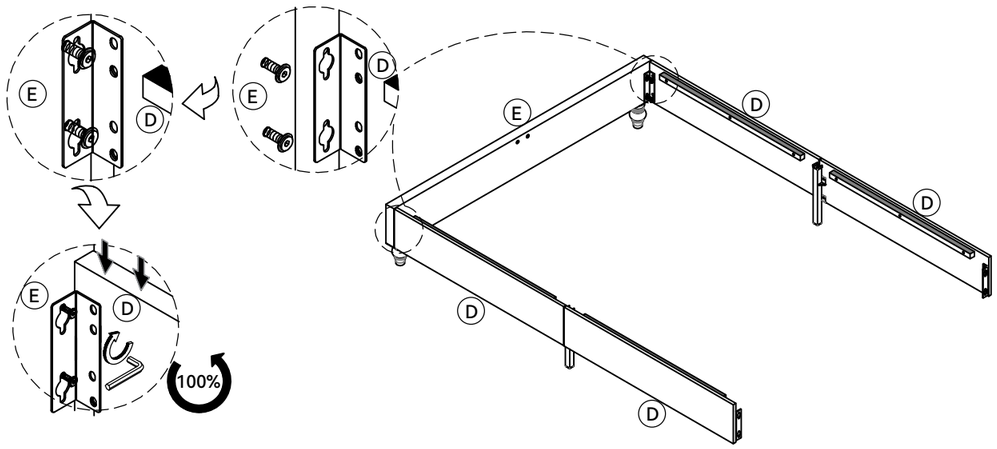
Step 10 Frame Parts Section

X5 M8*18mm **x4**



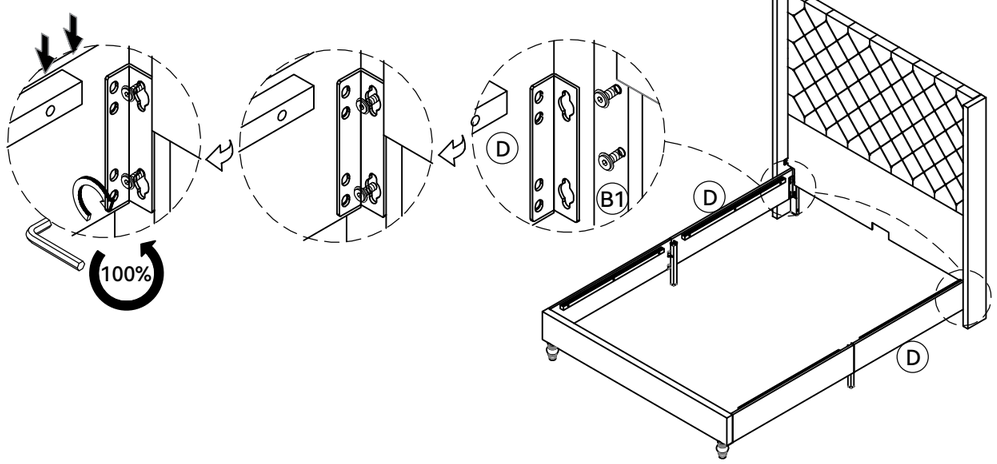
1. Connect and tighten part (O) to part (E).
2. Pre-install the (X5) screw into part (E) and tighten to 70%.

Step 11 Frame Parts Section



Connect part (D) to part (E) and tighten the pre-installed screw.

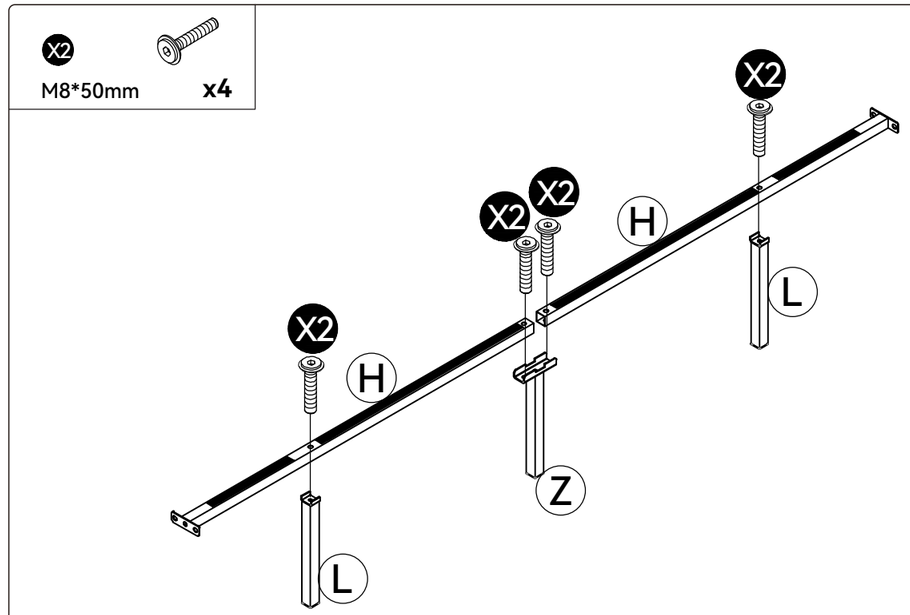
Step 12 Frame Parts Section



Connect part (D) to parts (B1) and (B2), and tighten the pre-installed screw.

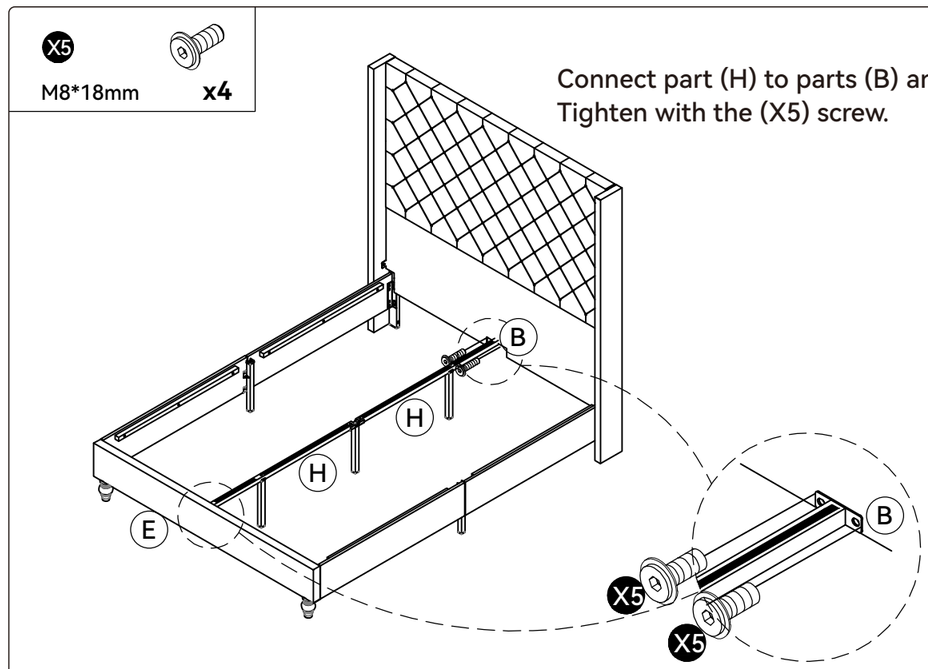
Email : **service@grandtunnel.com**

Step 13 Frame Parts Section



Connect parts (H), (Z), and (L). Tighten with the (X2) screw.

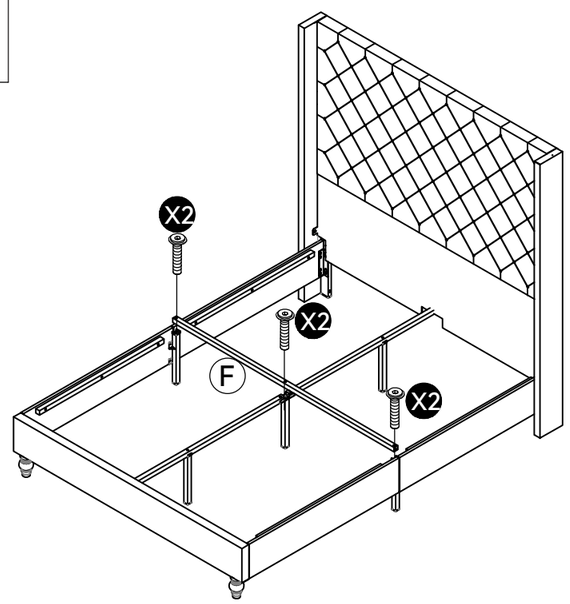
Step 14 Frame Parts Section



Email : **service@grandtunnel.com**

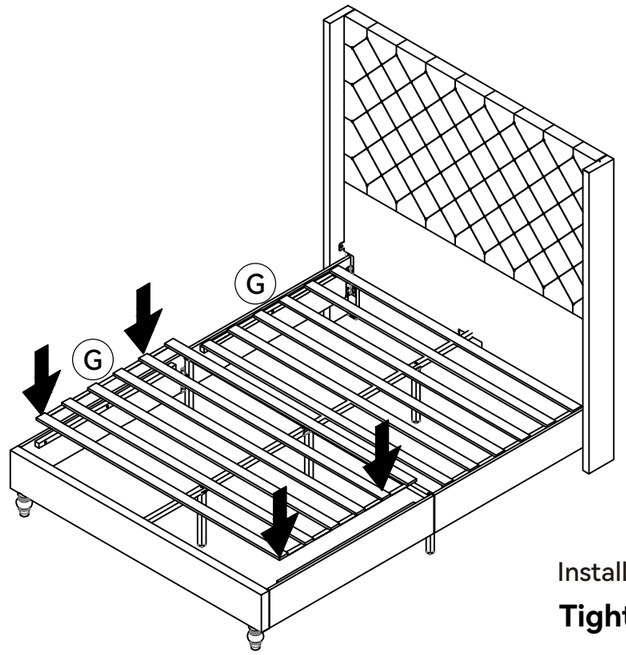
Step 15 Frame Parts Section

X2 M8*50mm x3



Install part (F) onto parts (Z) and (I). Tighten with the (X2) screw.

Step 16 Frame Parts Section



Install part (G).

Tighten all screws.

Email : **service@grandtunnel.com**