

BRAVAT

BY DIETSCHKE | 1873

SMART TOILET WARRANTY TERMS & CONDITIONS

Warranty card for BRAVAT Smart Toilet / Intelligent Toilet purchases.

Keep this card together with your proof of purchase and order record.

Quick Warranty Summary	
Product	BRAVAT Smart Toilet
Residential settings	Three (3) year Limited Warranty
Commercial settings	One (1) year Limited Warranty
Who is covered	Original end-use purchaser only; this limited warranty is not transferrable
Coverage scope	Defects in materials and workmanship, subject to the limitations and exclusions in this card

Select your model	Please select the model you are requesting warranty service for. Check one option only. ☐ Apex-C29025W3-3-US ☐ Aeon-C29026W1-3-4-US ☐ Avant-C29027W1-3-4-US
Retailer / Wayfair order no.	
Date of purchase	

Enjoy your life with Bravat.

WARRANTY CARD

Series and model number Please check the model you are requesting warranty service for.	☐ Apex-C29025W3-3-US
	☐ Aeon-C29026W1-3-4-US
	☐ Avant-C29027W1-3-4-US
Retailer / Wayfair order no.	
Date of purchase	
Sales person name and signature	
Stamp	

Limited Product Warranty

[Rational K&B Inc] ("THE COMPANY") expressly warrants to the original end-use purchasers (the "Consumers" or "you") of THE COMPANY products (the "Products") that the Products will be free of defects in materials and workmanship. This limited warranty ("Limited Warranty") only applies to THE COMPANY's Products purchased and installed in the [United States of America].

Who is Covered?

This Limited Warranty covers Consumers who purchase Products from THE COMPANY or [dealers, distributors or contractors officially designated by] THE COMPANY. This limited warranty is not transferrable.

What is the Warranty Period?

For BRAVAT Smart Toilet / Intelligent Toilet, the warranty period follows the original warranty-card terms for intelligent toilets:

Use Setting	Product Category	Limited Warranty Period
Residential settings	Intelligent toilets	Three (3) year Limited Warranty
Commercial settings	Intelligent toilets	One (1) year Limited Warranty

*The service life of any disposable replacement cartridge varies with local water conditions and water consumption and thus is not warranted other than to be free of defects in materials and workmanship at the time of purchase.

What THE COMPANY Will Do to Correct Defects?

THE COMPANY will, at its election, repair, replace or make appropriate adjustment where an inspection by THE COMPANY or its affiliates, or any third-party agent selected by THE COMPANY discloses any defects in materials and workmanship occurring in normal residential or commercial usage.

How to Make a Claim?

If you believe that you have a warranty claim, please contact THE COMPANY directly by email at Warranty@usbravat.com. Please be sure to describe your product type and include a valid proof of purchase, which, at a minimum, should clearly state the date of purchase, Product description, Product specification, Product number, bar code number and unit price. Please note that dealers, distributors or contractors and their agents are **NOT** authorized to approve or disapprove any warranty claim on behalf of THE COMPANY.

If a Product is determined to be defective according to THE COMPANY's specifications and quality standards (which shall be the sole criteria for determining defectiveness), THE COMPANY will instruct Consumers to ship the defective Product to THE COMPANY's designated location using a pre-paid shipping label provided by THE COMPANY. All shipping costs related to the defective Product will be borne by THE COMPANY; provided, however, that THE COMPANY will NOT be responsible for any disassembly and removal costs of the defective Product or for the installation costs of the replaced or repaired Product, and related labor costs. If THE COMPANY elects to replace the defective Product, THE COMPANY will retain the replaced part or Product that is exchanged during service as its property, and the replacement part or Product will become the Consumer's property.

Claim Information to Prepare

Valid proof of purchase showing date of purchase, Product description, Product specification, Product number, bar code number and unit price.

If a defect is found during prompt inspection after delivery, provide written Warranty, photographs, or other relevant documentation that clearly demonstrates the defect to THE COMPANY.

Contact THE COMPANY directly by email at Warranty@usbravat.com. Dealers, distributors, contractors and their agents are NOT authorized to approve or disapprove any warranty claim on behalf of THE COMPANY.

Disclaimer of Warranties

THE COMPANY's Products must be stored, handled, installed, used and maintained in accordance with instructions provided by THE COMPANY, and this Limited Warranty is conditioned upon compliance with all such instructions. Consumers should carefully read THE COMPANY's Product Service Manual, which is available on THE COMPANY's website at www.chiarabella.com.

This Limited Warranty does not cover defects caused by:

- 1 Non-compliance with THE COMPANY's Product Service Manual;
- 2 Improper storage, installation, handling, use, maintenance and/or fabrication of the Product (including, without limitation, the Consumer's failure to regularly replace the washer sealant).
- 3 Damage not resulting from manufacturing defects;
- 4 Damage that occurs while the Product is not in the Consumer's possession;
- 5 Unreasonable or unintended use of a Product;
- 6 Minor conditions such as stains and scratches that do not affect the normal use of a Product;
- 7 Dissatisfaction with the appearance of a Product;
- 8 Damage caused by water pressure shortage, or excessive impurity in water;
- 9 All products of THE COMPANY must be inspected right after delivery. In the event that any defect found during the prompt inspection, evidence should be in the form of written Warranty, photographs, or any other relevant documentation that clearly demonstrates the defect to THE COMPANY.

If unproven defective product is installed prior to prompt inspection, THE COMPANY shall not be held responsible for any costs incurred during the installation process.

Any information or suggestion by THE COMPANY with respect to the Products concerning applications, specifications or compliance with codes and standards is provided solely for your convenient reference and are made without any representation as to accuracy or suitability. You must verify and test the suitability of any information with respect to the Products for your specific application.

Disclaimer of Warranties - Continued

THE WARRANTIES SET FORTH HEREIN ARE THE ONLY WARRANTIES MADE BY THE COMPANY IN CONNECTION WITH THE PRODUCTS. THE COMPANY CAN NOT AND DOES NOT MAKE ANY IMPLIED OR EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCTS, AND DISCLAIMS ALL OTHER WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. PRODUCTS SOLD BY THE COMPANY ARE SOLD ONLY TO THE SPECIFICATIONS SPECIFICALLY SET FORTH BY THE COMPANY IN WRITING. OTHER THAN THE LIMITED WARRANTY SET FORTH HEREIN, THE COMPANY MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. YOU ASSUME ALL RISK WHATSOEVER AS TO THE RESULT OF THE USE OF THE PRODUCTS PURCHASED, WHETHER USED SINGULARLY OR IN COMBINATION WITH ANY OTHER PRODUCTS OR SUBSTANCES.

Limitation of Liability

No claim by the Consumer of any kind shall be greater in amount than the purchase price of the Products in respect to which damages are claimed. IN NO EVENT SHALL THE COMPANY BE LIABLE TO CONSUMER IN TORT, CONTRACT OR OTHERWISE, FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, RELIANCE, STATUTORY, SPECIAL, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, PERSONAL INJURY, LOST PROFITS, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUES, INCONVENIENCE, LOSS BUSINESS OPPORTUNITIES, DAMAGE TO GOOD WILL OR REPUTATION, OR LOSS OF DATA, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES COULD HAVE BEEN REASONABLY FORESEEN, IN CONNECTION WITH, ARISING OUT OF, OR AS A RESULT OF, THE SALE, DELIVERY, SERVICING, USE OR LOSS OF USE OF THE PRODUCTS SOLD HEREUNDER, OR FOR ANY LIABILITY OF BUYER TO ANY THIRD PARTY WITH RESPECT THERETO.

State Law

This Limited Warranty gives specific legal rights. Since some jurisdictions have laws governing consumer rights and damages, some of the above limitations may not apply to you, and you may have other rights which vary from jurisdiction to jurisdiction.

Contact Information

Should you have any questions concerning your Product, please do not hesitate to contact our Customer Service by email at info@usbravat.com.

Repair works record

Date	Reason	Work record	Service company	Serviceman name	Signature

Customer's name

I agree with liability service conditions and have received the warranty card

(signature)

CERTIFICATE

CERTIFICATE

Purchased from	
Date of Purchase	
Invoice Details	
Product Details	

*Please insist on buying Bravat Products only from Authorised Bravat Dealers.

Inspector:	
Manufacturing date:	

Designed and Developed by Bravat/Dietsche, Germany