

Solar BBQ Light Warranty Information

Thank you for choosing our company's Solar BBQ Light! We are committed to delivering high-quality products with superior performance and reliability. To safeguard your rights and interests, we hereby solemnly state the following quality assurance commitments:

1. Quality Standards

This Solar BBQ Light is manufactured in strict compliance with industry standards and internal quality control protocols. Core components, including the solar panel, LED lamp, built-in battery, and mounting bracket, undergo rigorous selection and quality testing to ensure stable performance and extended service life under normal usage conditions. The product is designed with waterproof and high-temperature-resistant features, suitable for outdoor BBQ scenarios, and has passed relevant safety and performance certifications.

2. Warranty Period

Your product is covered by a 12-month warranty starting from the date of purchase. During this period, if the product malfunctions due to manufacturing defects, we will provide free repair or replacement services.

3. After-Sales Service

Warranty Coverage:

- Defects caused by substandard materials or production flaws during the warranty period.
- Non-human-induced damage under normal usage conditions.

Non-Warranty Coverage:

The following scenarios are not covered by the warranty, and repair or replacement costs will be borne by the customer:

- Damage caused by misuse, accidents, collisions, drops, water exposure, disassembly, or other human factors.
- Malfunctions resulting from failure to follow installation guidelines or usage instructions.
- Issues arising after the warranty period expires.
- Damage caused by force majeure (e.g., natural disasters, wars).

Service Process:

If a quality issue arises during the warranty period, please contact our customer service team immediately. Provide proof of purchase (invoice or order number) and a detailed description of the issue. We will verify the warranty status and arrange for inspection, repair, or replacement as needed.