Return Policies

If you're not totally satisfied with your purchase, you can return new and unopened products within 90 days, together with your proof of purchase, for a full refund. You may also return open products within 30 days, with your proof of purchase, for a full refund. Sorry, we do not accept returns on installed products. We are unable to refund or exchange your items if your merchandise is found to be modified from its original form when purchased, dirty, stained, What's more, we do not accept returns of opened items or items returned more than 30 days after delivery. Products cannot be returned if the reason is that you do not like a particular flavor.

Damaged or Incorrect Items

In the event that any of your products arrive damaged, or you receive the wrong item, please E-mail us within 48 hours. DO NOT DISPOSE OF ANY DAMAGED PRODUCTS until you contacted Customer Service for instructions, as we may require return of the damaged goods. In these situations we will promptly send you replacement product

Additional Information

We'll also provide free return shipping label if your return is the result of our error. If your return is not the result of our error, the shipping costs associated with your return will be deducted from the amount of the credit or refund. Once your return has been received, a credit or refund will be issued within 30 days and an e-mail confirmation will be sent.

Start your return

Learn more about how to start your return.

Missing and damaged orders

If your order arrived incomplete, contained damaged products, or didn't even show up, we're here to help.

Limited Warranties

We are confident in the quality of our products and many items are covered by warranties.