

PLACE
STAMP
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HERITAGE PATIOS

Warranty Registration
Heritage Patios
6450 Caballero Blvd.
Buena Park, CA 90620

CARE & MAINTENANCE OF COATED ALUMINUM

Cleaning Tips

In addition to their enduring good looks, Heritage Patios aluminum products are easy to maintain. Airborne pollutants, however, such as emissions from autos and local manufacturing plants, can cause an acidic build-up on any baked enamel product surface. This can easily be removed by periodic cleaning with any household detergent. Simply mix a few teaspoons of dishwashing liquid in a bottle or hose sprayer and apply liberally to all exposed surfaces, then rinse freely.

CAUTION: DO NOT USE ABRASIVE OR SOLVENT-TYPE MATERIALS OR PAINT REMOVER. THOSE MATERIALS MAY SOFTEN OR REMOVE YOUR BAKED ENAMEL FINISH.

To remove mildew: Black spots on the surface of your aluminum product may be caused by mildew. Watch carefully for it, especially on protected surfaces, such as beneath eaves or in patio enclosures. To eliminate mildew, prepare the following solution:

1/3 cup detergent (example: Tide)
2/3 cup tri-sodium phosphate (example: Soilax)
3 quarts of water
1 quart 5% sodium hypochlorite (example: Clorox)

Mix ingredients together and apply with sponge or cloth to mildewed areas. Wear protective gloves and avoid skin contact.

CAUTION: GREATER CONCENTRATIONS MAY CAUSE DAMAGE TO THE ALUMINUM FINISH. AVOID SKIN CONTACT. FOLLOW INSTRUCTIONS FOR CLEANING AND RINSING GIVEN ABOVE UNDER "CLEANING TIPS".

WARRANTY REGISTRATION

Heritage Patios
6450 Caballero Blvd.
Buena Park, CA 90620

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HERITAGE PATIOS

PATIO COVERS, LATTICE,
CAR PORTS & AWNINGS



LIMITED LIFETIME WARRANTY

Please retain for your records.

TRANSFERABLE

LIMITED LIFETIME MATERIAL AND LABOR WARRANTY

Heritage Patios warrants that lattice, patio cover, carport and awning components (hereinafter referred to as the “Products”) manufactured by Heritage Patios will not peel, blister, flake, chip, split, rust or crack, subject to the limitations and conditions listed herein, for the life of the original retail purchaser (steel Products are not warranted against rust and the term “crack” as used herein shall not include minute fracturing of the Products which may occur in proper fabrication of the Products).

This limited lifetime warranty (hereinafter referred to as “Warranty”) commences on the completed construction date of the Products on the original purchaser’s property. This Warranty remains in effect for as long as the owner(s) of the property to which the Products were originally applied [the “Original Property Owner(s)”] continues to live in and/or own the property. In the event that there is more than one Original Property Owner, this Warranty will remain in effect as long as one of the Original Property Owners is living in and/or owns the property.

This Warranty is TRANSFERABLE by the Original Property Owner(s) to a subsequent owner(s) of the Products during the first ten (10) years of Warranty coverage. In the event of transfer of this warranty, the warranty period shall be ten (10) years from the date of the original installation of the Products and shall only apply to manufacturing defects in the Products.

NOTICE AND INSPECTION

If you suspect or notice manufacturing defect(s) in your Heritage Patios product, notify Heritage Patios in writing of the claimed defect(s) within 30 days of discovery of said defect(s), at the following address, 6450 Caballero Blvd., Buena Park, CA, 90620, Attention Warranty Services. This written notification must include a description of the defect(s) (to the best of your ability), the exact address of the installed Products, plus the work order number, date, and name/address/phone of the contractor who installed the Products. As Heritage Patios must have a reasonable opportunity to inspect the Products to confirm the defect(s), do not begin any repairs prior to said inspection. Any repairs or attempted repair made before inspection by Heritage Patios may void the terms of this warranty.

REMEDIES AND PRORATIONS

If, after inspection by Heritage Patios, it is determined that said defect(s) is covered by this warranty, Heritage Patios shall have one hundred twenty (120) days to deliver to you refinished, repaired or new Products to remedy the defective Products as follows:

- 1. During the first three (3) years of the warranty period, the Products, at Metal’s option, will be refinished, repaired or replaced to remedy any defect at no cost to you.
- 2. During years four (4) through fifteen (15) of the warranty period, the Products, at Heritage Patios’s option, will be refinished, repaired or replaced to remedy any defect at no cost to you other than labor and shipping.
- 3. From the sixteenth year through the remaining lifetime of the warranty period, any defective Product, at Heritage Patios’s option, will be refinished, repaired or replaced, at a cost to the original buyer of 50% of the current wholesale cost of the defective Product(s). Labor and shipping charges will be the responsibility of the Original Property Owner or proper transferee, as the case may be. This shall be the exclusive remedy for any such defect. Heritage Patios, in any event, shall not be liable for any shipping, labor (except during the first three years of the warranty period), removal or installation costs to remedy the defective products. All replacement material is furnished F.O.B. at our nearest Service Center.

EXCLUSIONS AND LIMITATIONS

This warranty is strictly limited to the Products outlined herein and shall only apply to products manufactured by Heritage Patios. Heritage Patios does not control the installation of its products and cannot be held responsible for consequential damages caused by misapplication or improper installation, or for damage done to the product by you or by third parties, by unreasonable use, by the installer, or by failure to provide necessary and proper maintenance. Defects in installation are warranted, if at all, by the installers and/or the manufacturers of related equipment used in the installation.

EXCLUSIONS AND LIMITATIONS (CONT’D)

This warranty shall not be valid or enforceable unless it is registered with Heritage Patios within thirty (30) days after completion of the original installation of the product covered hereby and on the registration form attached hereto. If any statement on the registration form shall be false, if any claimed defect shall be false, or if the registration form does not contain the true signature of the property owner, this warranty shall not be valid or enforceable. Repaired, refinished, restored or replaced Products supplied by Heritage Patios to correct the defect(s) will only be warranted for the unexpired portion of the original warranty and shall not be deemed to have been warranted from the date warranty work was performed or completed. Fading or chalking of any painted finish, as well as defects caused by condensation on skylights located above hot tubs, spas or pools are excluded from this warranty. Normal weathering and aging of existing Products will preclude a perfect color-match of repaired, refinished, restored or replaced Products.

Heritage Patios reserves the right to discontinue and make changes in any of its Products. In the event that Products covered by this warranty are not available, Heritage Patios shall have the right to substitute Products, that at Heritage Patios’ discretion, are of comparable grade, quality or price. At no time does this warranty confer on the homeowner the right to repairs, refinishing, restoration or replacement, without written notice and agreement by a duly authorized representative of Heritage Patios. Any such work undertaken by the homeowner shall be for its own account and may result in this warranty becoming null and void.

This limited warranty only applies to Products erected within the United States, Canada and Mexico, which have been exposed to normal weather and atmospheric conditions. It does not apply to any failure or defects caused as a result of acts of God, war, fire, other accidents or casualty, vandalism, radiation, falling objects, external forces, explosions, riots, civil commotion, harmful fumes, cement and foreign substances in the atmosphere, blowing sand, dust particles, hail storm, salt spray due to proximity to the seacoast, chemical spray in the community where the Products are installed, and damage as a result of walking over the products.

Heritage Patios is providing this limited lifetime warranty under the provisions of the Magnuson-Moss Federal Warranty Act; Heritage Patios can not and shall not be liable to you for breach of any other written or oral express warranties, such as those, if any, given by sales representatives, dealers, contractors, or installers of Heritage Patios Products. This instrument covers any and all warranted agreements, express or implied, between Heritage Patios and the original retail purchaser of the Heritage Patios Products. No other person is authorized to offer any other warranty, or assume any other liabilities on behalf of Heritage Patios.

ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PURPOSE ARE LIMITED IN TIME TO THE DURATION OF THIS EXPRESS WARRANTY. Heritage Patios SHALL NOT BE LIABLE TO YOU FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS, WRITTEN, ORAL OR IMPLIED WARRANTY ON ITS PRODUCTS.

Your EXCLUSIVE REMEDY shall be repair, refinishing, restoration or replacement only on the terms stated in this warranty; any claims do not extend the duration of this warranty.

LEGAL RIGHTS

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which may vary, from state to state.

HERITAGE PATIOS LIMITED LIFETIME WARRANTY REGISTRATION

Please complete and return this certificate within thirty (30) days of completion of installation. I hereby certify that I am the original retail purchaser of the installation described on this certificate, that it has been supplied as ordered, has been properly installed, and functions satisfactory.

Buyer _____ Date: _____

Buyer Address _____

City _____ State _____ Zip _____

Phone Number _____

E-mail Address _____

Location _____ Invoice of Job # _____

☐ Check here if you do not wish to receive product updates and notifications.

