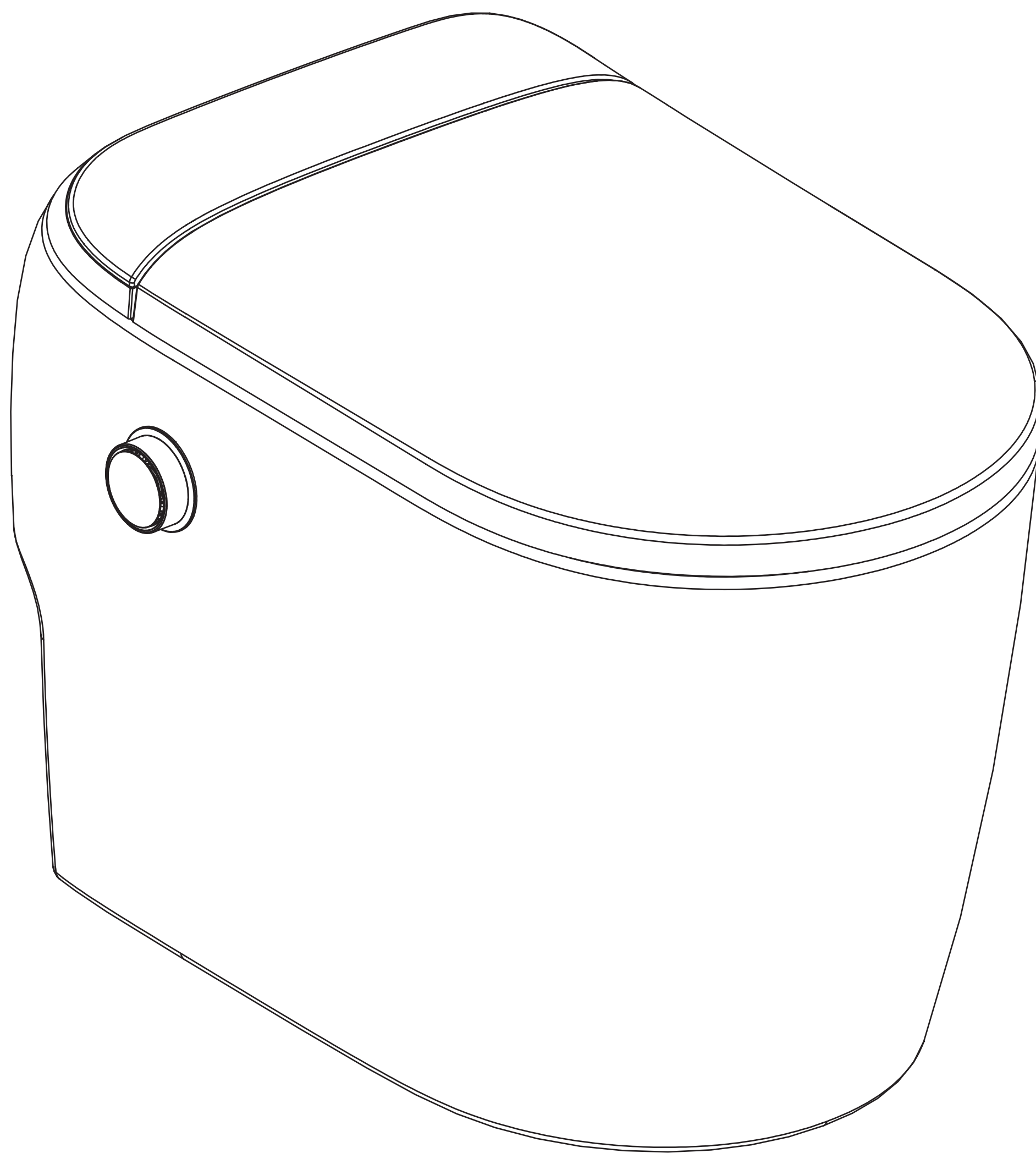


Installation and Owner's Manual

DeerValley®

Smart Toilet (DV-1S0381)



NOTE: Drawings may not exactly define contour of the product.



Before Installation

- Carefully inspect the toilet for any damage that may have occurred during shipping.
- Do not install the product if it is damaged. Contact customer service for assistance.
- Follow all applicable plumbing and building codes in accordance with state and local regulations.
- Make sure the installation area is clean, level, and free of debris.
- Ensure that the water supply line and electrical outlet are properly positioned and meet product requirements.
- Turn off the water supply and power before installation.

General Recommendations

Read all installation and maintenance instructions carefully before beginning.

Use the proper tools and always wear appropriate personal protective equipment.

**If you have any questions or concerns
please contact us:**

(312) 626-9466
service@deervalleybath.com

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SAFETY PRECAUTIONS

To prevent damage to the unit and possible injury to users, please follow all safety warnings. Be sure to read the user manual carefully before installation. Keep the manual after installation for future reference and troubleshooting.

Symbols and Meanings

The following symbols are used to indicate important safety precautions when using this product:

 WARNING	Could result in serious injury or death.
---	--

The following symbols are used to indicate important safety precautions when using the product.

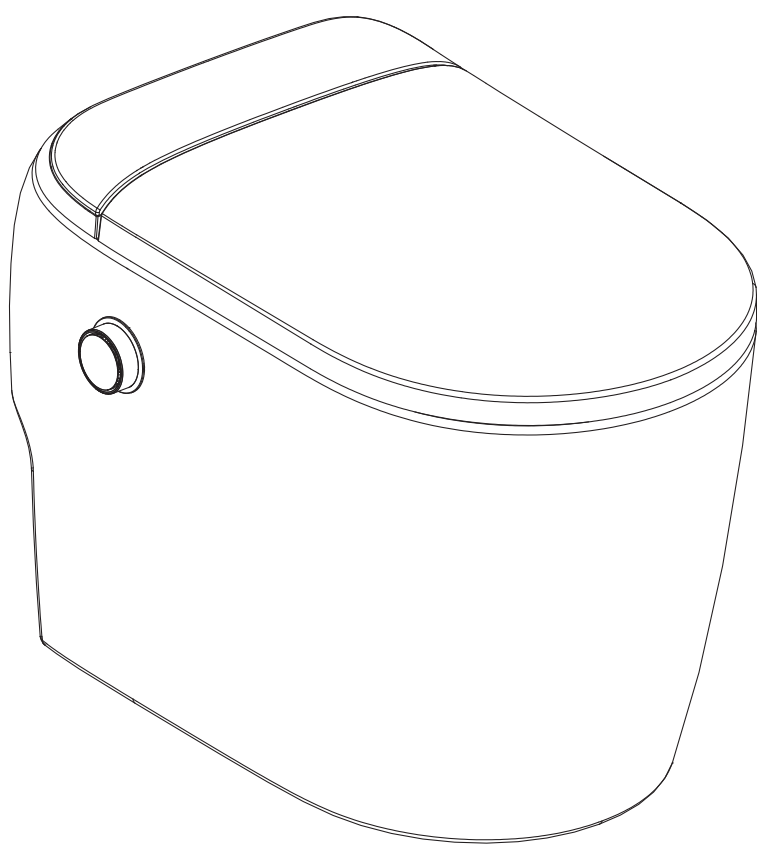
	Prohibited.
	Pay close attention; caution.

 WARNING	
 Prohibited	Stop using the product immediately if any of the following issues occur: Abnormal heating; Smoke emission; Unusual sounds or odors; Leaks, cracks, or visible damage; Blocked toilet bowl. Continuing to use the product without timely repair may result in electric shock, injury, fire, or water leakage into the room.
	Do not use banana oil, gasoline, putty powder, nylon brushes, or any non-neutral detergent to clean plastic parts such as the toilet seat cover. These may cause chemical reactions, leakage, or damage to the product, which can lead to injury.
	Do not use a loose electrical outlet, as it may cause electric shock or fire.
	Do not plug in or unplug the power cord with wet hands to avoid electric shock or fire.
	Do not touch the power plug during a thunderstorm, as it may cause electric shock.
	Do not use power sources other than the specified voltage. Overloading the outlet may result in overheating and fire.
	Do not allow detergent, water, cleaning agents, or urine to enter the product or electrical outlets. This may cause electric shock or fire.
	Do not allow children to stand on or place heavy objects on the toilet seat, seat cover, toilet bowl, or body. Do not hit or knock these parts with force.
	Do not attempt to disassemble or repair the product yourself. All repairs must be performed by qualified professionals. Unauthorized repairs may cause damage or malfunction.
	Do not damage or modify the power plug or power cord. If the plug is damaged, stop using the product immediately and have it repaired by a qualified technician. Improper handling may result in short-circuit, electric shock, or fire.
	Do not use an extension cord if the power cord is not long enough.
	Do not place stoves, lit cigarettes, or other heat sources near the toilet. Do not throw cigarette butts into the toilet bowl.
	Do not block the air openings. Keep them free of lint, hair, and other debris.
	Do not use the toilet while bathing.

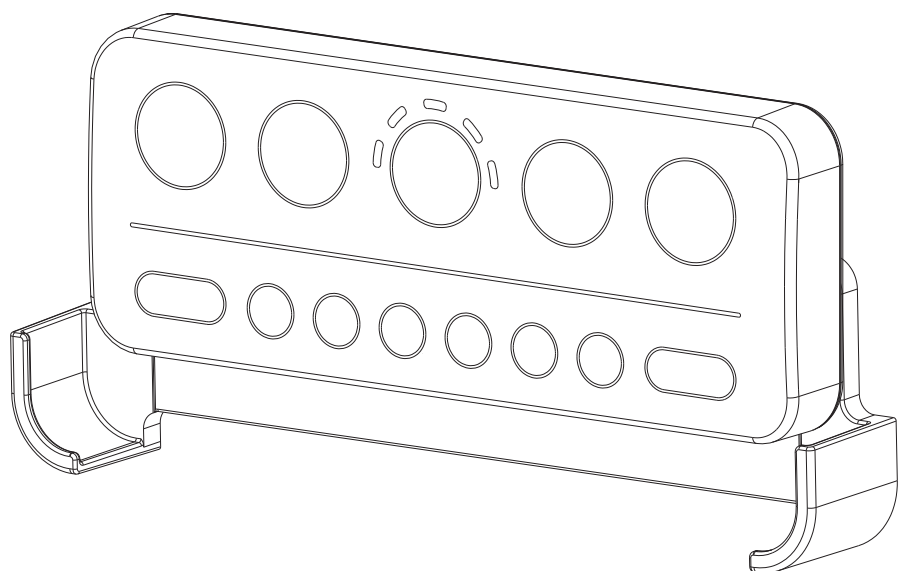
 WARNING	
 Caution	When installing in a shower room, make sure to install ventilation or air exchange equipment to reduce moisture levels. This is an electrical product and must not be installed in areas with high humidity or where it may be exposed to water splashes. Otherwise, it may cause electric shock or fire.
	Always disconnect the power supply before cleaning the product. Do not spray or wash the product directly with water, as this may cause electric shock or fire.
	Place and use the product in a shaded area. Do not expose it to direct sunlight, as this may cause discoloration or surface damage due to temperature fluctuations.
	Do not use industrial water, wastewater, seawater, reclaimed water, or other non-potable water sources. Doing so may lead to skin irritation or other health issues.
	Individuals (including children) with physical, sensory, or cognitive impairments, or those lacking experience or awareness, should use this product only under supervision or guidance. Improper use may result in electric shock, injury, or fire.
	Ensure the electrical plug is waterproof and installed at least 0.5 meters (19.7 inches) above the floor, and away from showers or bathtubs to prevent electrical leakage.
	When installing the product, replace any existing hoses with new ones. Do not reuse old hose assemblies to avoid safety risks.
	The grounding wire must meet the specified construction standards, and a three-level grounding structure must be properly connected. If not grounded, use of the product is strictly prohibited.
	The power plug must be connected to a circuit equipped with an air switch (circuit breaker).
	A water inlet angle valve must be installed within arm’s reach in the same room as this product. This valve allows you to shut off the water supply in emergency situations without using tools. Failure to do so may result in unexpected malfunctions and user loss.
	If the product will not be used for an extended period, close the angle valve, press the drain button to empty the water from the ceramic tank, and disconnect the power. When using the product again, flush it first to prevent water quality issues or skin irritation.
	When the outside air temperature is below 0°C (32°F), to prevent freezing-related damage to external filters and other components, be sure to close the water inlet valve and drain any remaining water. If the pipes have already frozen, increase the room temperature and wait until the pipes return to normal before using the toilet. Otherwise, the product may malfunction.

COMPONENT LIST

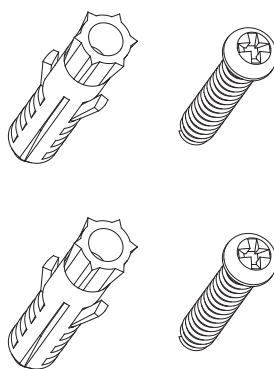
Smart Toilet



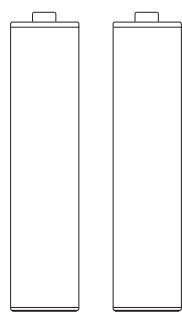
Remote Control



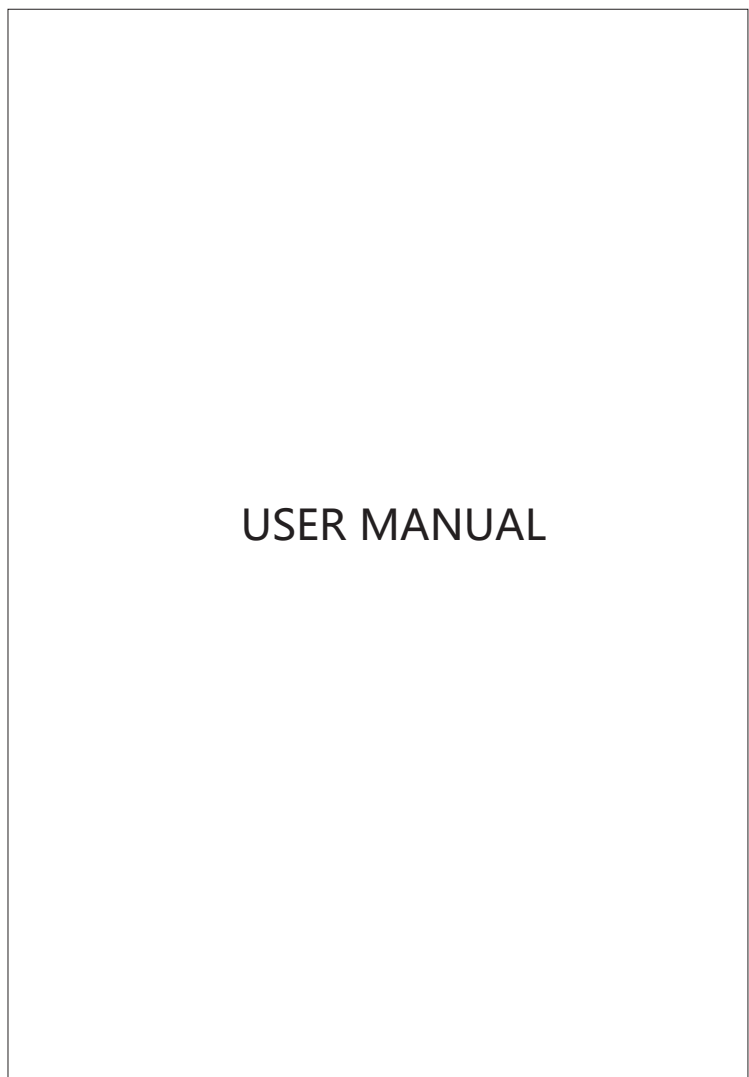
Screws & Expansion Nuts (2 pcs)



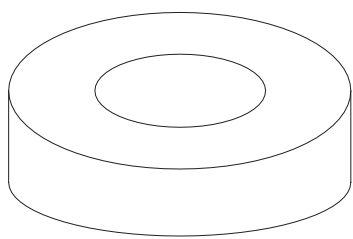
AAA Batteries (2 pcs)



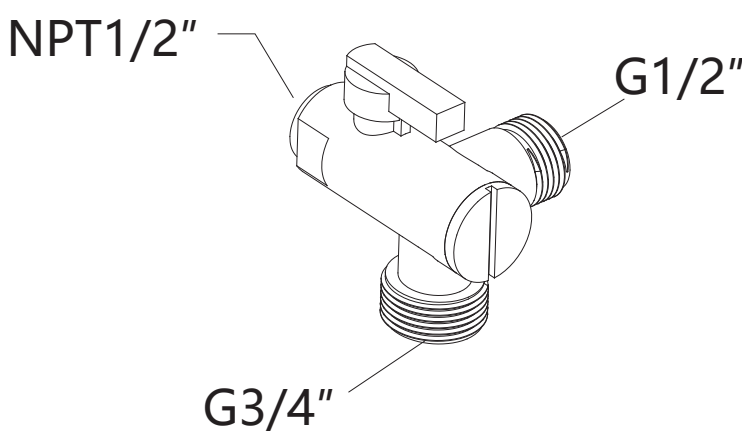
User Manual



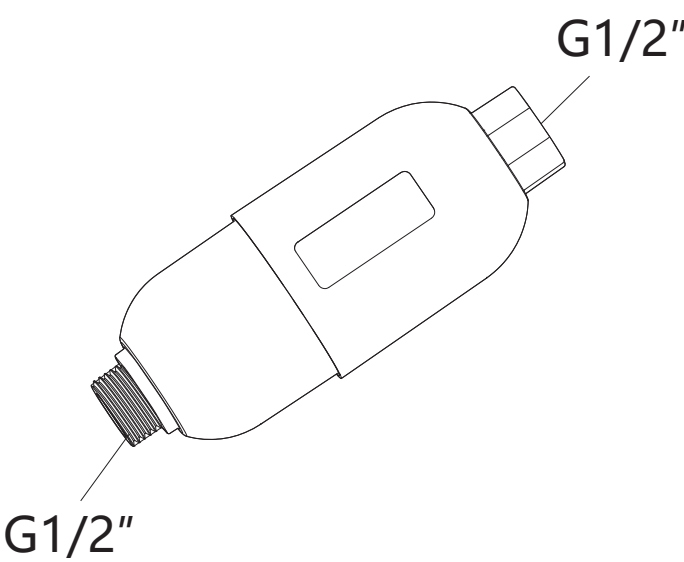
Sealing Ring



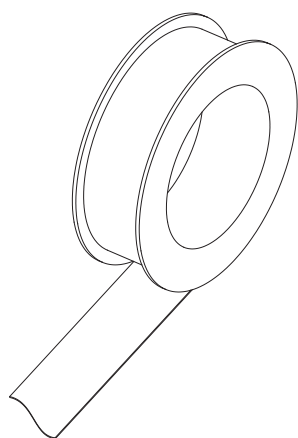
Inlet Valve



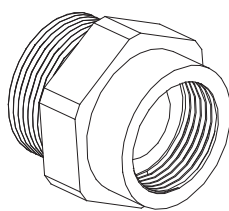
Filter



Teflon Tape



15/16-14UNS
Adapter



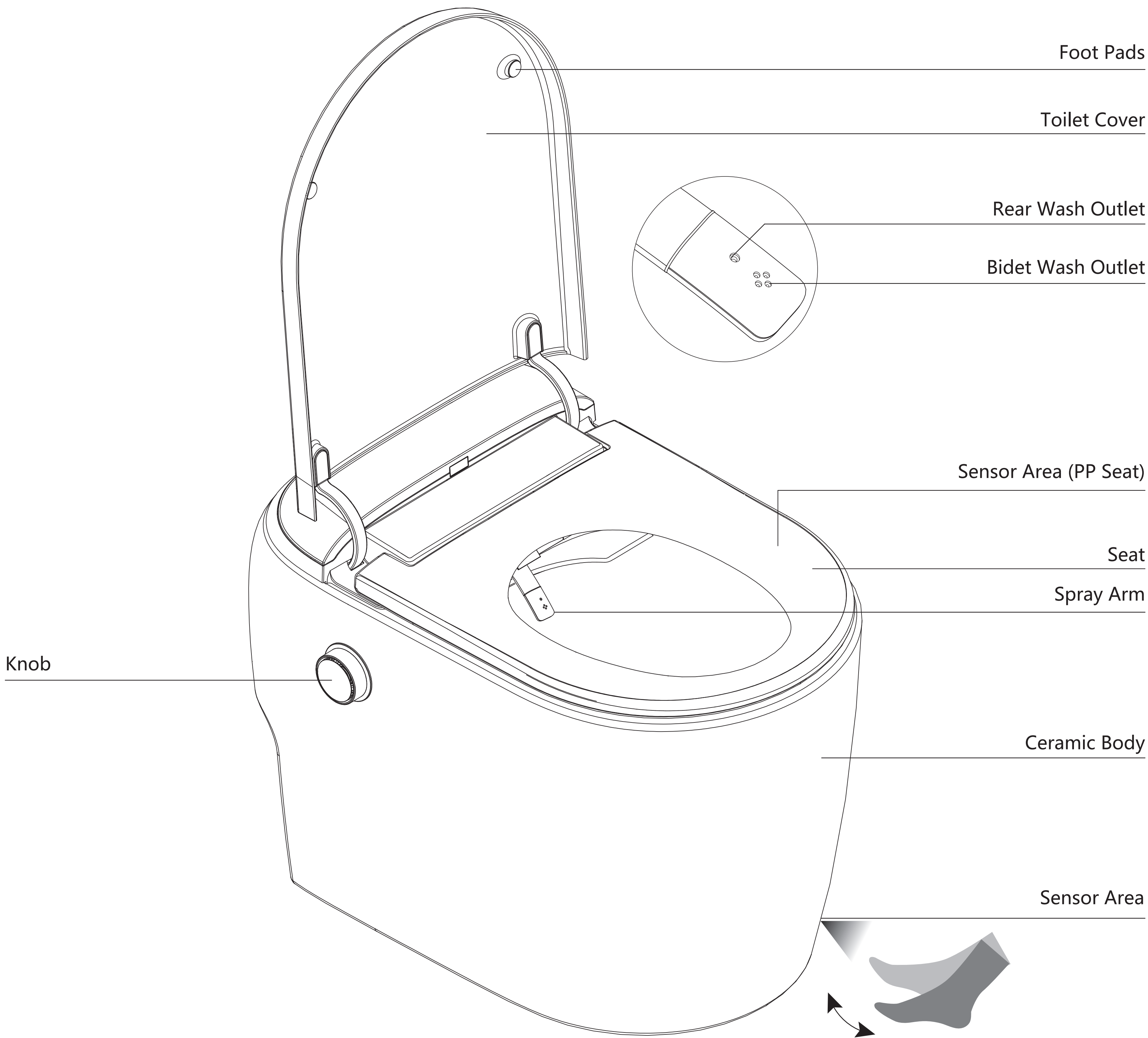
NOTE:Drawings may not exactly define contour of the product.

SPECIFICATIONS

Rated Voltage		120V~ 60Hz			
Power Cord Length		Approx. 0.9m (35 in)			
Cleansing Functions	Spray Volume	Rear Wash	Approx. 0.5–0.7 L/min (0.13–0.18 gal/min), adjustable in 5 levels (at 0.2 MPa water pressure)		
		Bidet Wash			
	Swing		Nozzle moves back and forth for wide-range cleaning		
	Massage		Pulsating spray for powerful cleansing		
	Water Flow		5 levels adjustable		
	Water Temperature		Adjustable from approx. 68°F to 107°F (4 levels)		
Drying	Safety Devices		Temperature limiter, thermostat, thermal fuse		
	Warm Air Temperature		Approx. 89°F–134°F (6 levels adjustable)		
Heated Seat	Safety Devices		Bimetallic thermostat, thermal fuse		
	Surface Temperature		6 levels adjustable; room temperature–107°F		
Self-Cleaning	Safety Device		Thermal fuse		
	Antibacterial Seat/Nozzle		Antibacterial material/stainless steel nozzle		
	Automatic Nozzle Cleaning		Self-cleaning		
Toilet	Pre-Wetting		Automatically pre-wet the toilet bowl before use		
	Flush Consumption		1.28 GPF / 4.8 LPF		
	Flushing Mode		Siphon jet		
Rated Power	Rough-In		305 mm (12.0 in)		
	1150W		Maximum Power	1600W	Waterproof Rating
	IPX4				
Water Supply Temperature Range	39°F–95°F		Ambient Temperature Range	37°F–104°F	Net Weight
Dimensions	Approx. 770 × 550 × 650 mm (30.6 × 21.7 × 25.6 in)		Water Supply Pressure	Approx. 42.5 kg (91.5 lbs)	
				Minimum required dynamic pressure: 0.16 MPa (≥ 5.3 gal/min flow rate) Maximum allowable static pressure: 0.75 MPa	

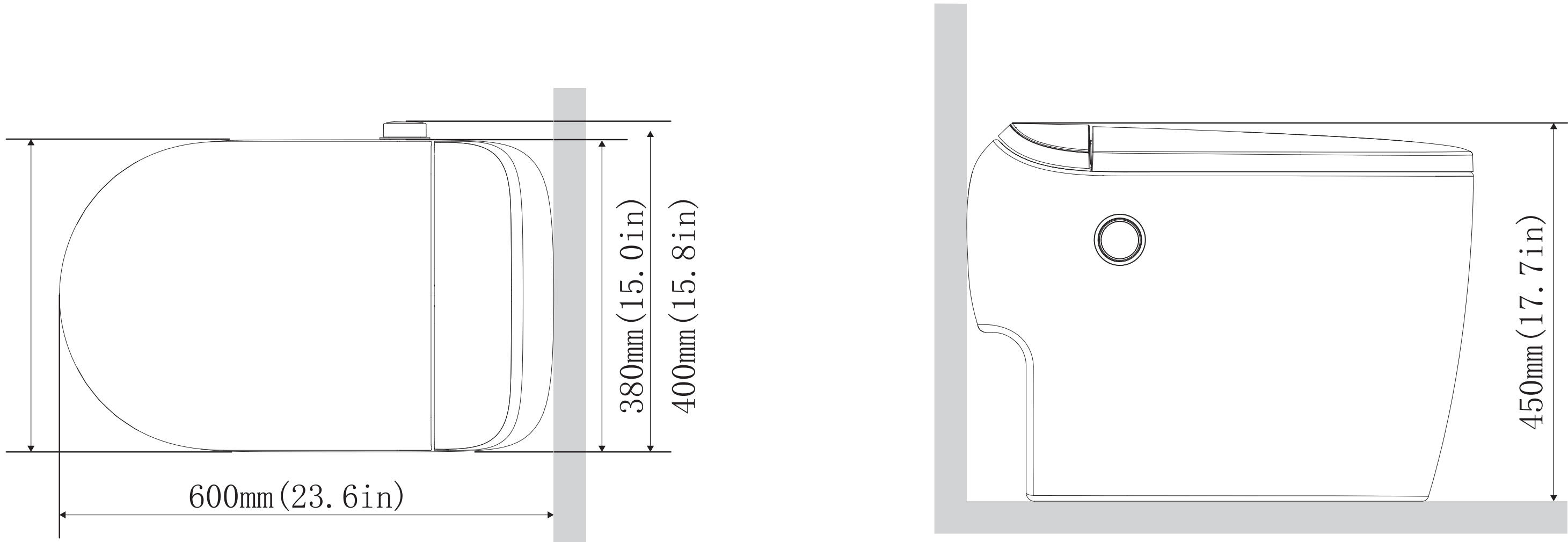
- ※1: Rated Power: Set water volume, seat temperature, and water temperature to the highest level under ambient temperature 68°F ± 41°F, inlet water static pressure 0.18 MPa ± 0.02 MPa, and inlet water temperature 59°F ± 33°F. Turn on the bidet function, and measure the average power consumption over 60 seconds after the outlet water temperature stabilizes.
- ※2: Maximum Power: Set water volume, seat temperature, and water temperature to the highest level under ambient temperature 73°F ± 35°F, inlet static pressure 0.18 MPa ± 0.02 MPa, and inlet water temperature 41°F ± 33°F. Turn on the bidet function and maintain stable operation at maximum power for a full cleaning cycle.
- ※3: Water Consumption Test: Measure water consumption separately at water pressures of 0.16 MPa and 0.55 MPa, each tested three times. Calculate the average of these six values to obtain the nominal water consumption.

PART NAMES

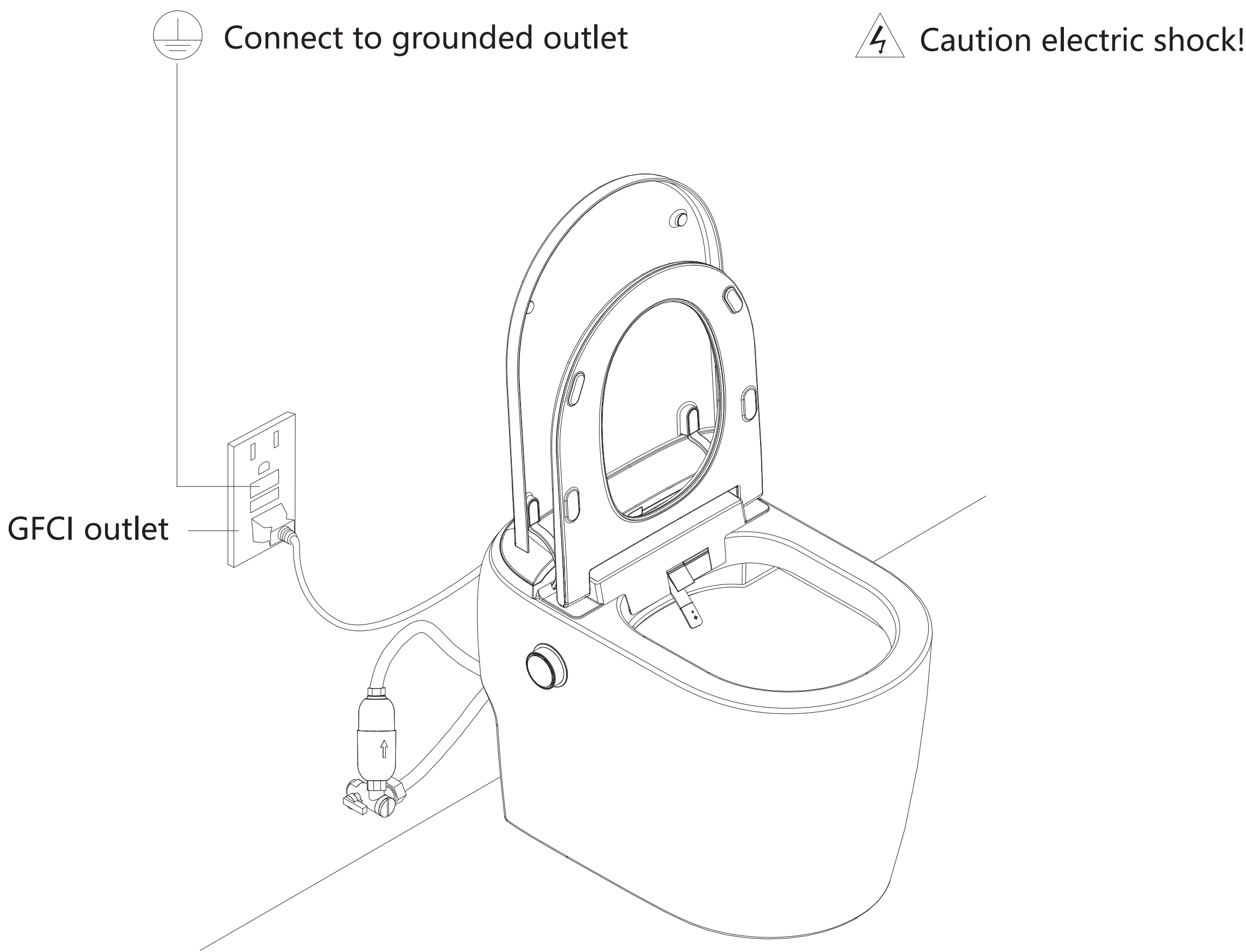


NOTE:Drawings may not exactly define contour of the product.

PRODUCT DIAGRAM



POWER AND WATER CONNECTIONS



- ※ If the power cord is not long enough, please use an extension cord manufactured by a certified provider.
- ※ For reference only.

NOTE: Drawings may not exactly define contour of the product.

INSTALLATION PRECAUTIONS

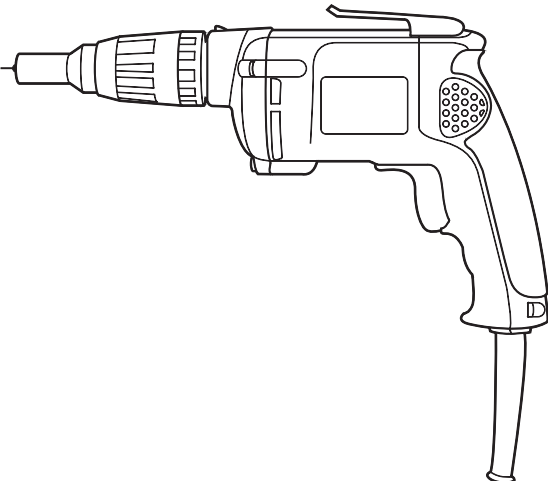
We reserve the right to change, update, modify, alter, or redesign this manual, product, or its related policies without prior notice.

We shall not be liable for any injuries or property damage arising from the installation or use of this product.

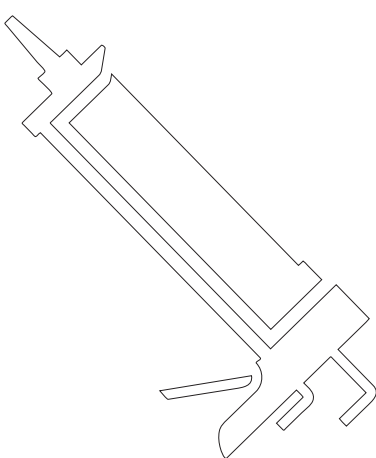
This product must be installed only by a fully insured and licensed plumber. Installation by anyone other than a fully insured and licensed plumber will void the limited warranty. We recommend using a plumber experienced in installing similar products.

Upon unpacking and before installation, inspect the product carefully for any damage or missing parts. Do not attempt to install or operate the product if it is damaged.

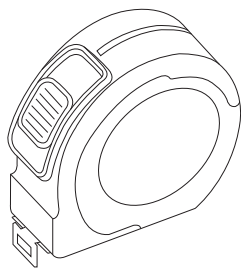
Installation Tools



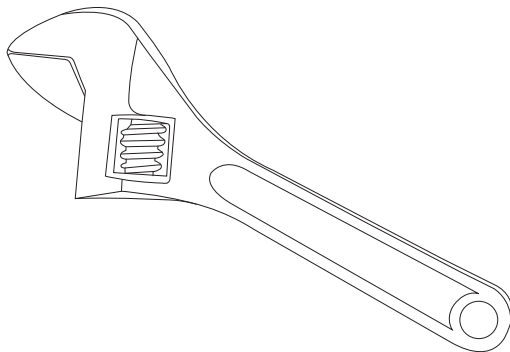
Hammer Drill



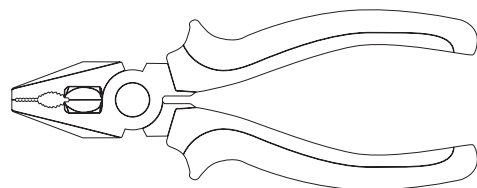
Caulking Gun



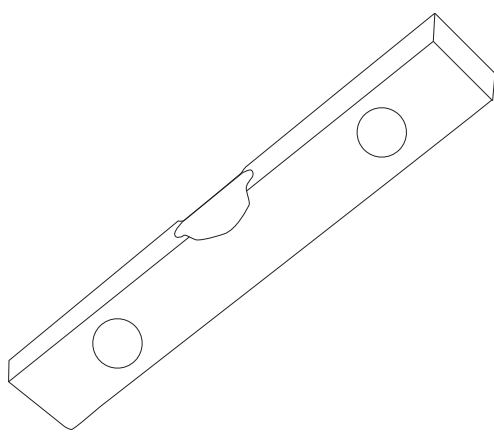
Tape Measure



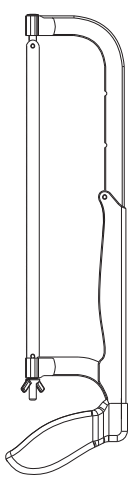
Adjustable Wrench



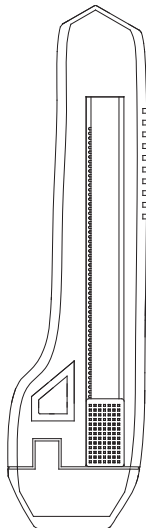
Pliers



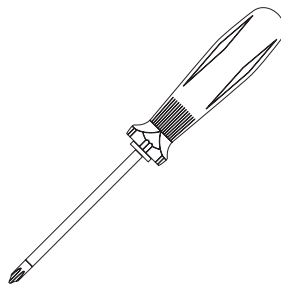
Torpedo Level



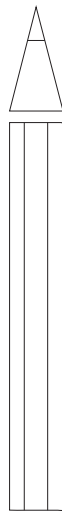
Steel saw



Utility Knife



Screwdriver



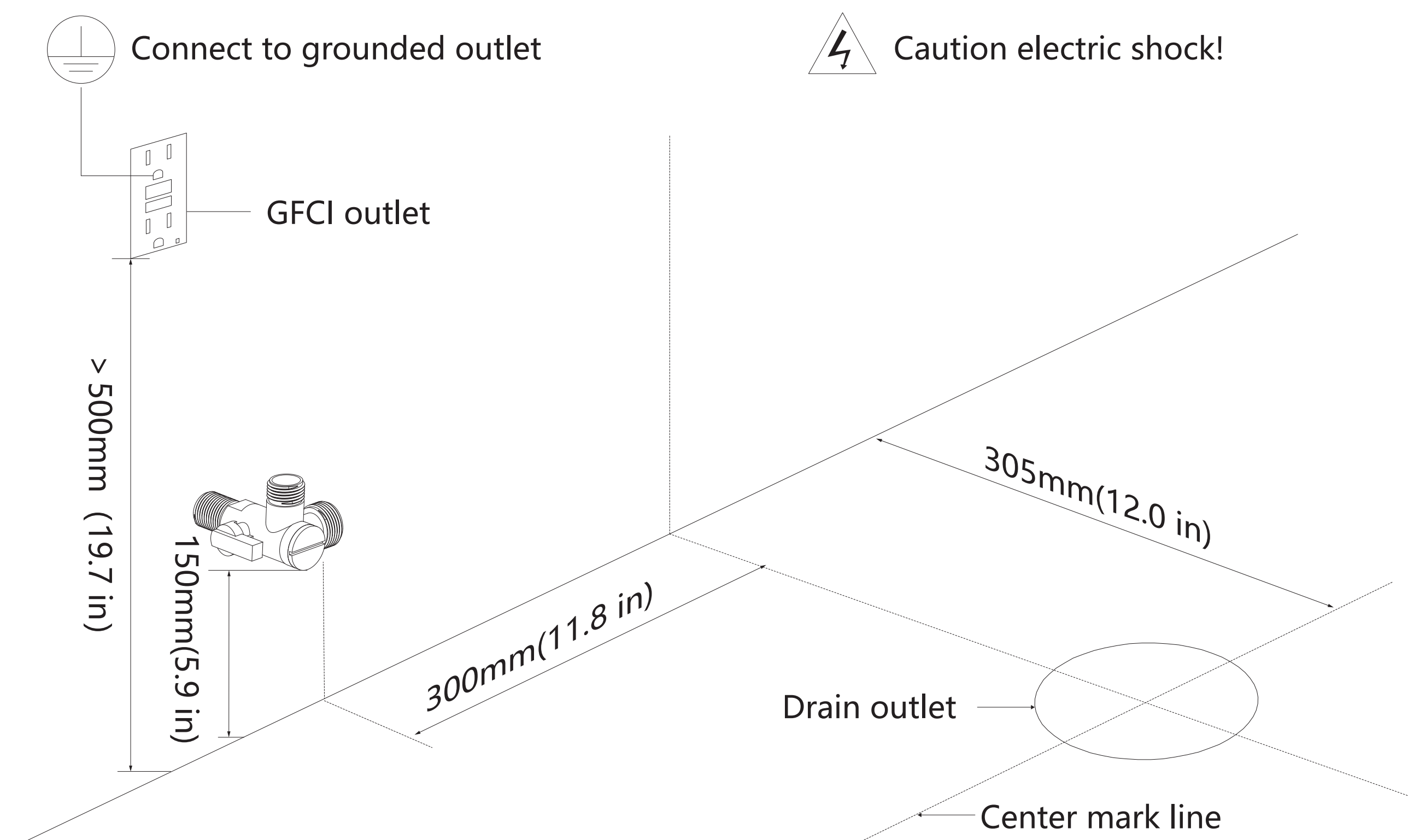
pencil

NOTE:Tools listed are for recommended use only and are not included with the product.

PRODUCT INSTALLATION

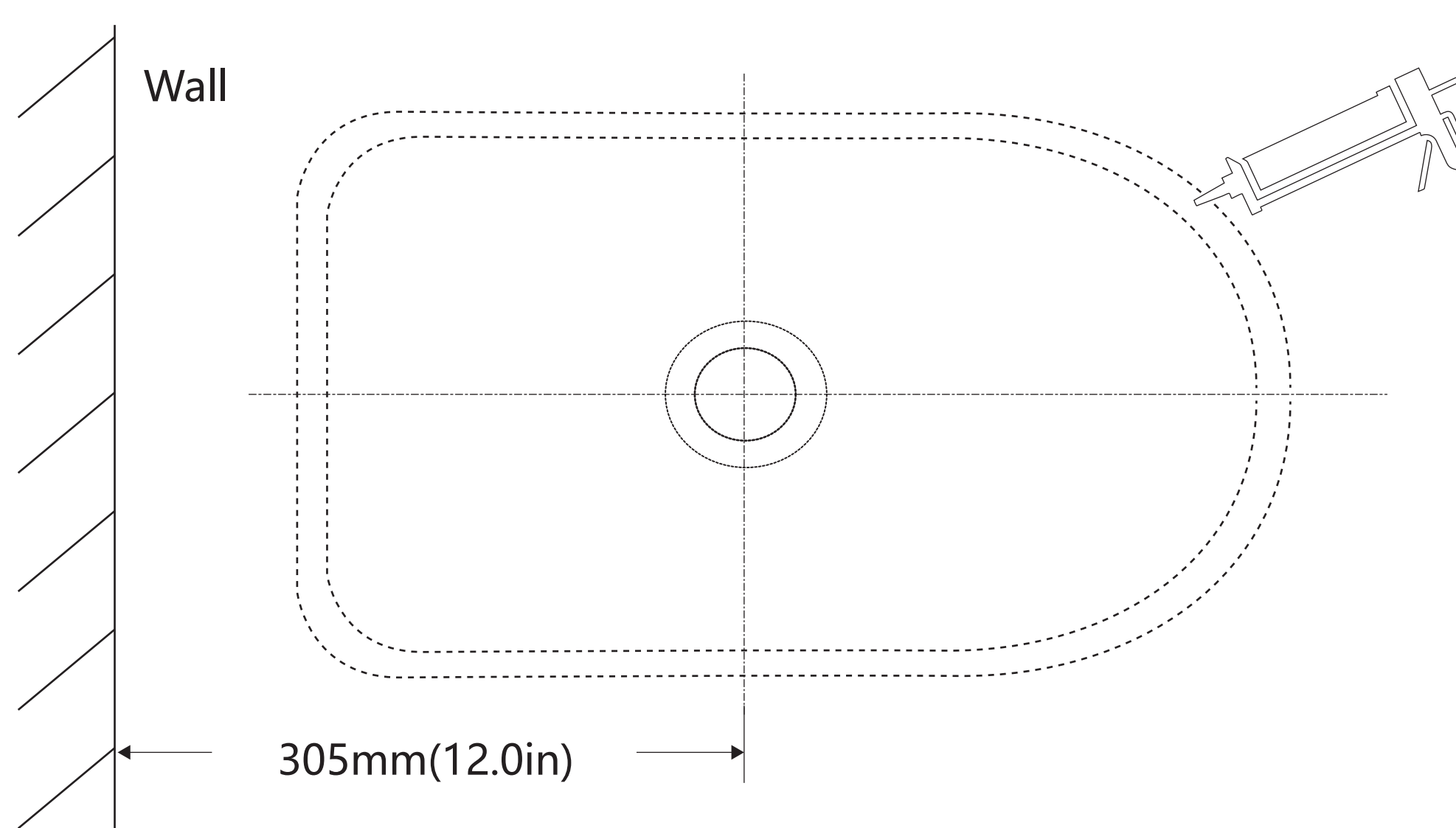
1. Install the water inlet valve

Clean the floor and dry any residual water before starting installation. Mark the center line of the drain outlet and mount the water inlet valve on the wall.



2. Mark the outline of the ceramic base

Align the ceramic toilet's drain hole with the center line. Mark the outer curve of the ceramic base for reference during installation. Apply silicone sealant along the marked outline to secure the ceramic in place.



NOTE: Tools listed are for recommended use only and are not included with the product.

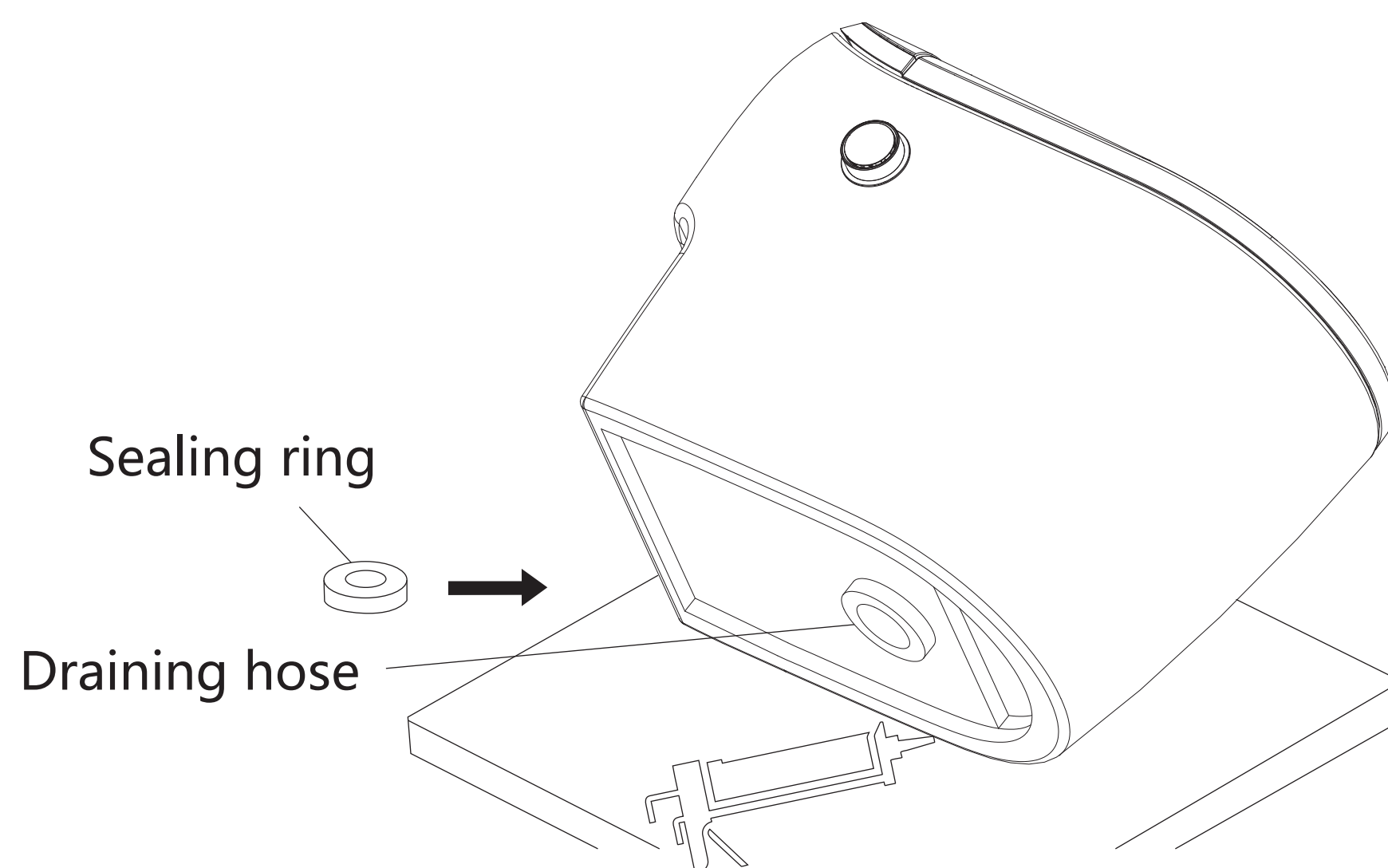
3. Toilet Installation (Method 1)

① Install the Sealing Ring

Gently tilt the toilet to rest it on its side.

Evenly install the sealing ring around the outlet, ensuring the narrow end faces the toilet.

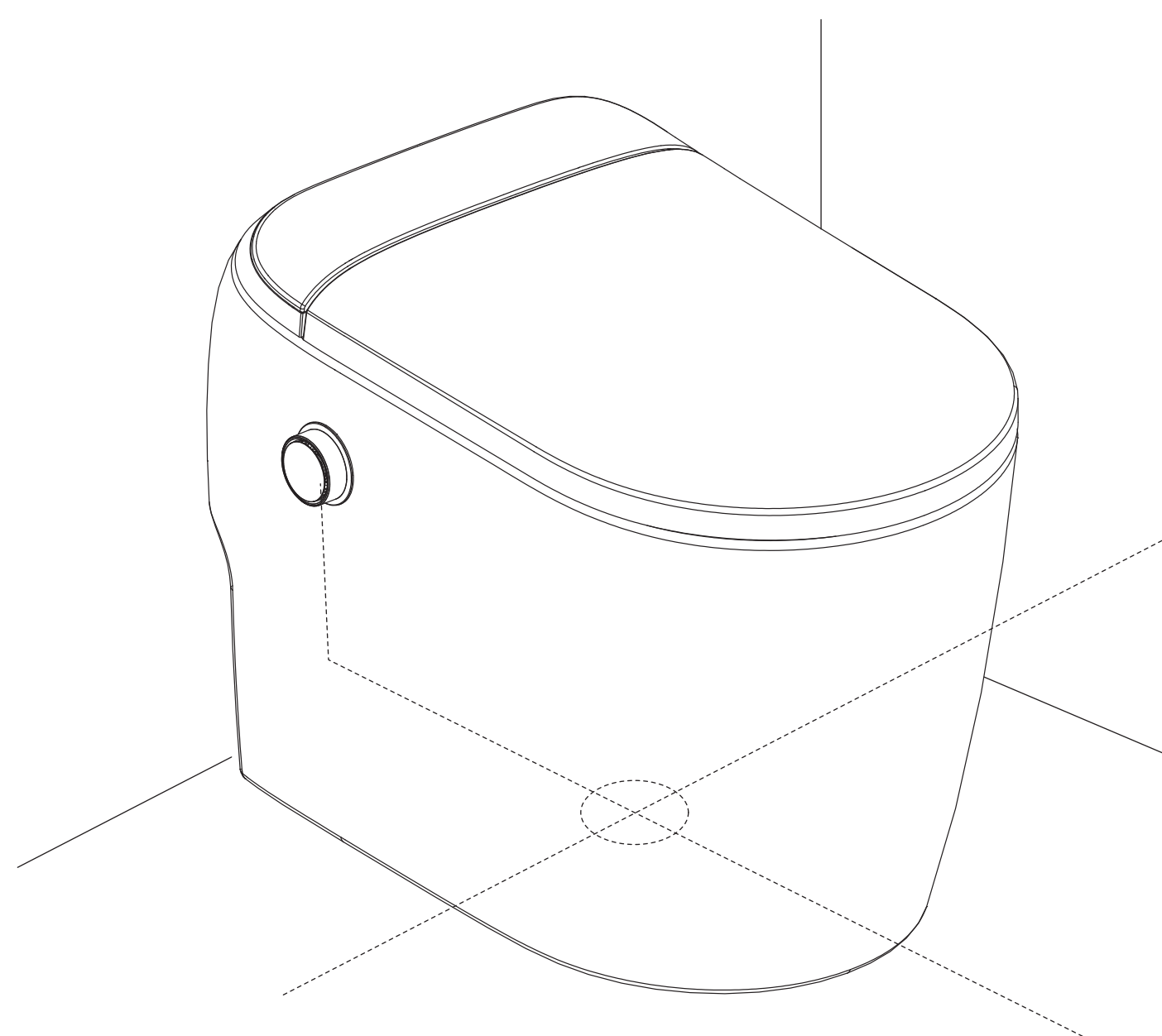
Apply silicone sealant along the edge of the toilet base, then place the toilet along the previously marked out-line.



② Install the Ceramic Toilet

Lift the toilet and align it with the floor drain and the marked outline on the floor. Slowly lower the ceramic onto the floor, making sure the marks overlap. Once aligned, press the toilet down firmly (you may use body weight) to ensure full contact between the sealing ring and the floor.

※Do not move or shake the toilet after aligning it with the marks. Doing so may damage the seal and result in water leakage.

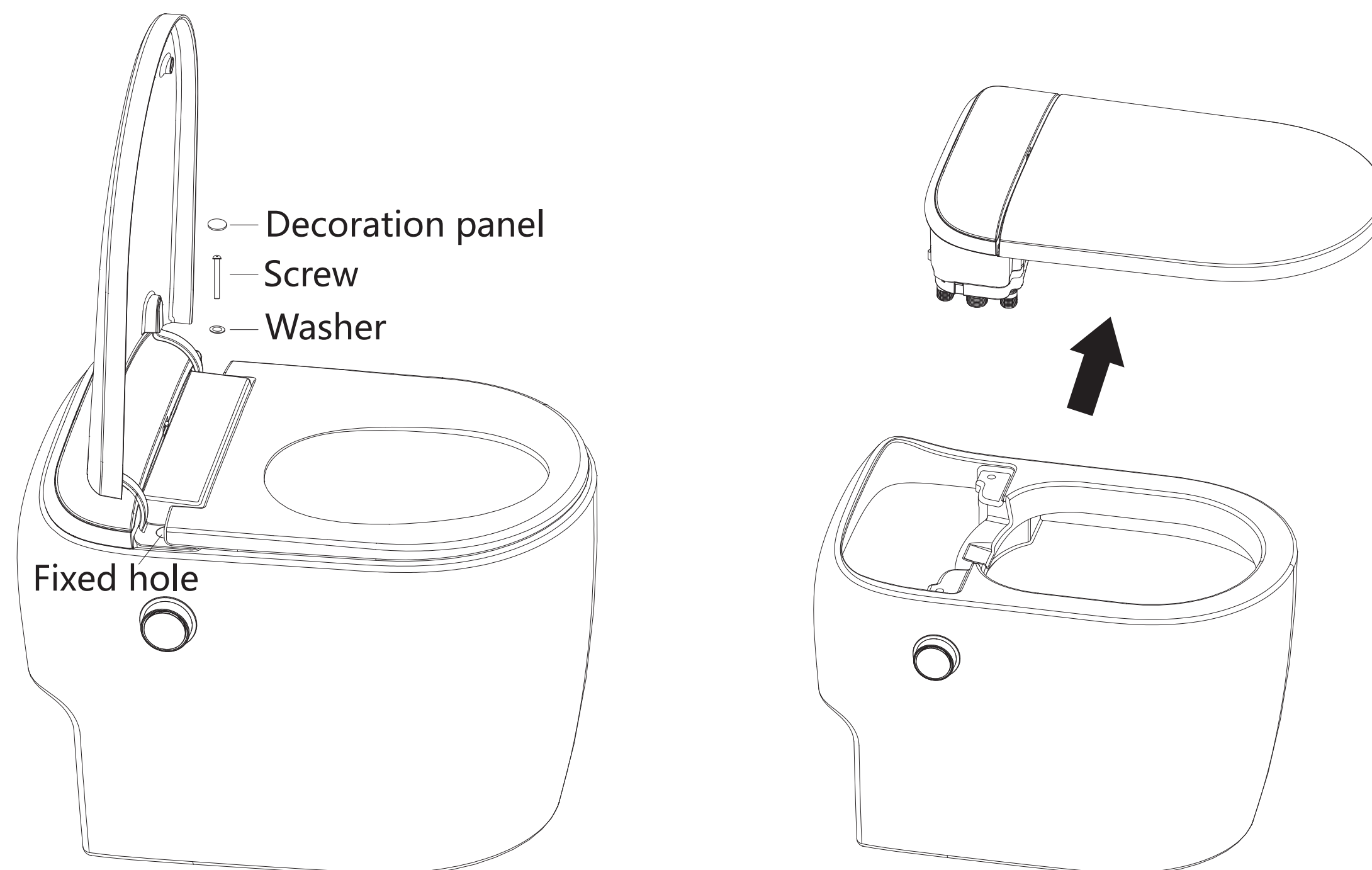


NOTE: Tools listed are for recommended use only and are not included with the product.

4. Toilet Installation (Method 2)

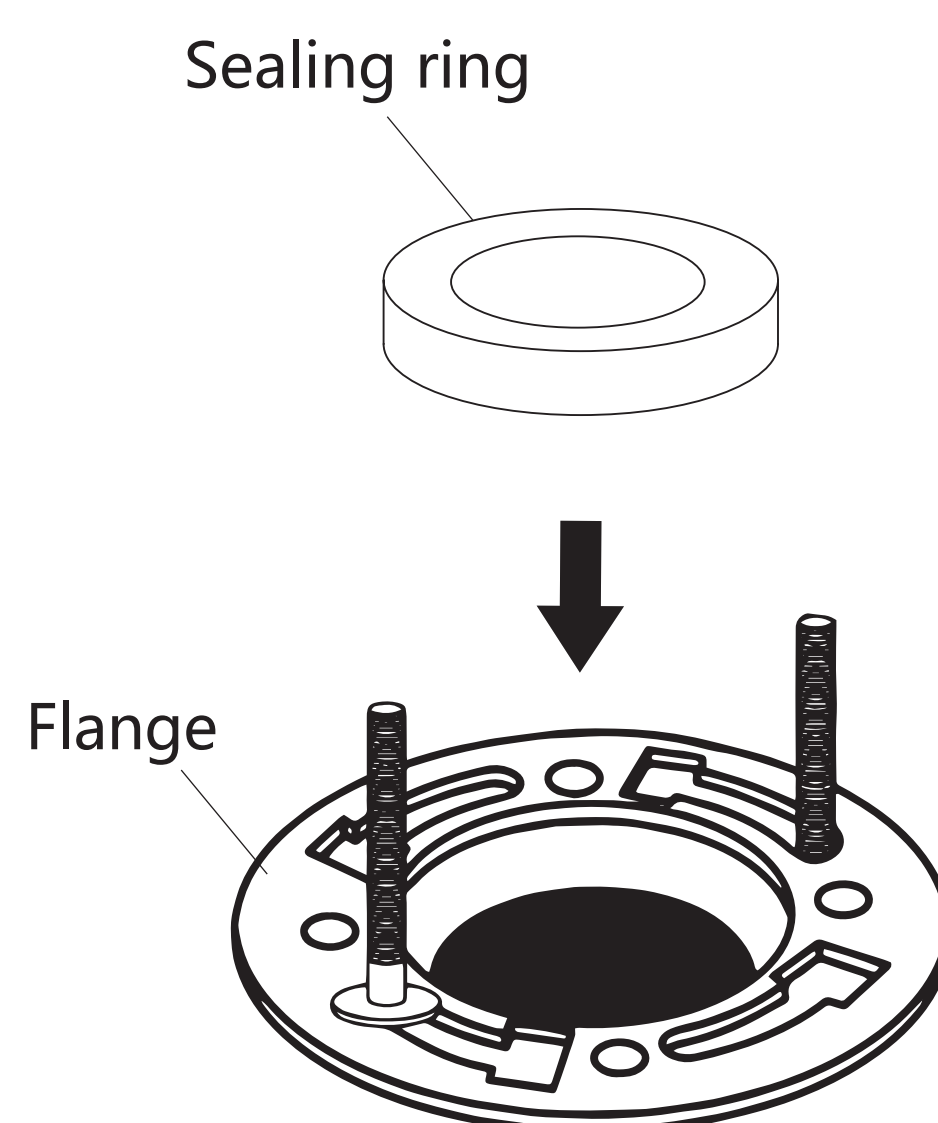
① Remove the Bidet Seat

Unscrew the toilet's mounting screws. Disconnect the water pipes and power cables, then separate the bidet seat from the toilet body.



② Install the Sealing Ring

Place the sealing ring securely onto the floor flange.



NOTE: Tools listed are for recommended use only and are not included with the product.

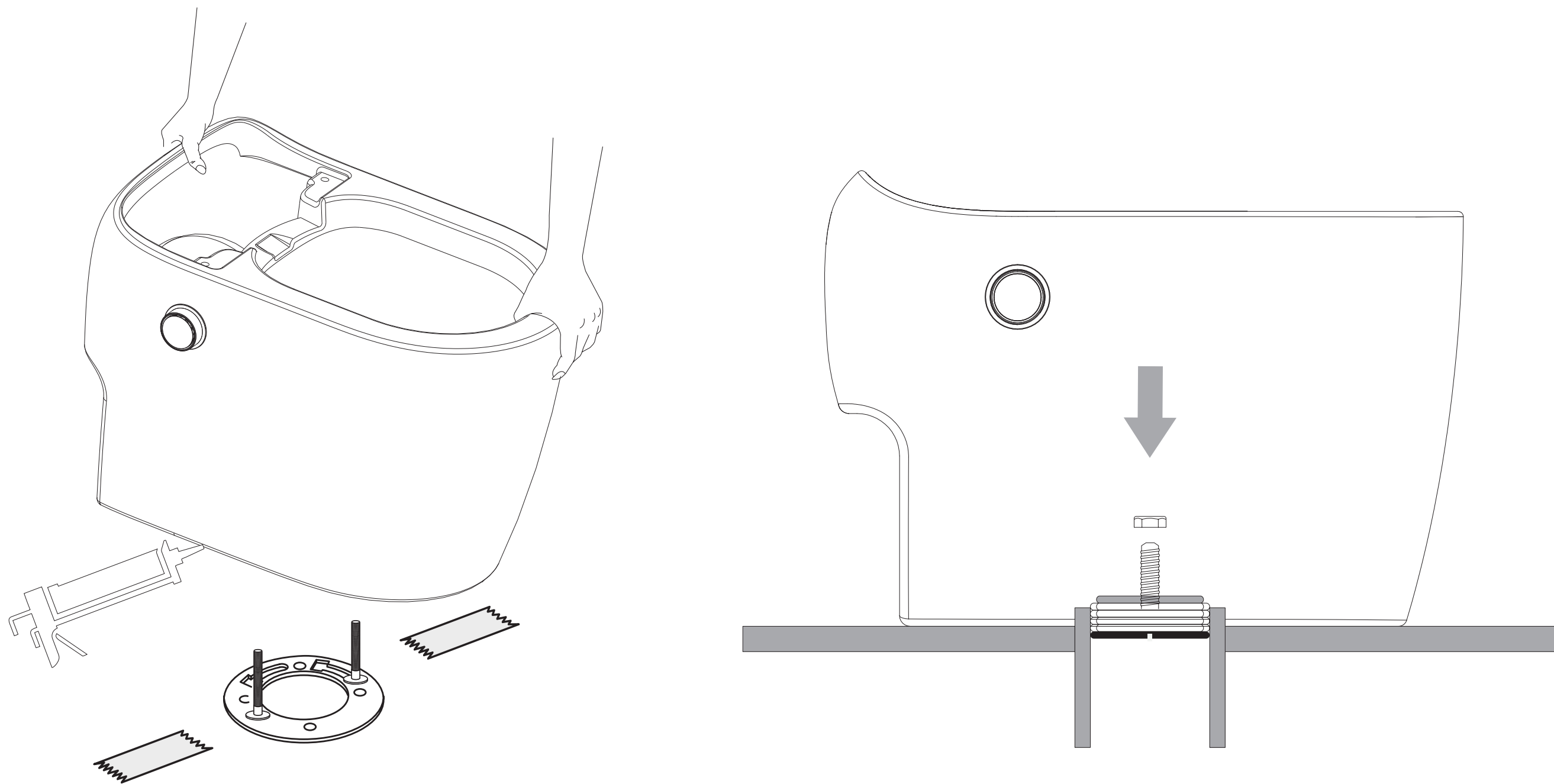
③ Install the Ceramic Toilet

Glue the edge of the toilet bottom with silicone sealant.

Line up the toilet base over the flange screws.

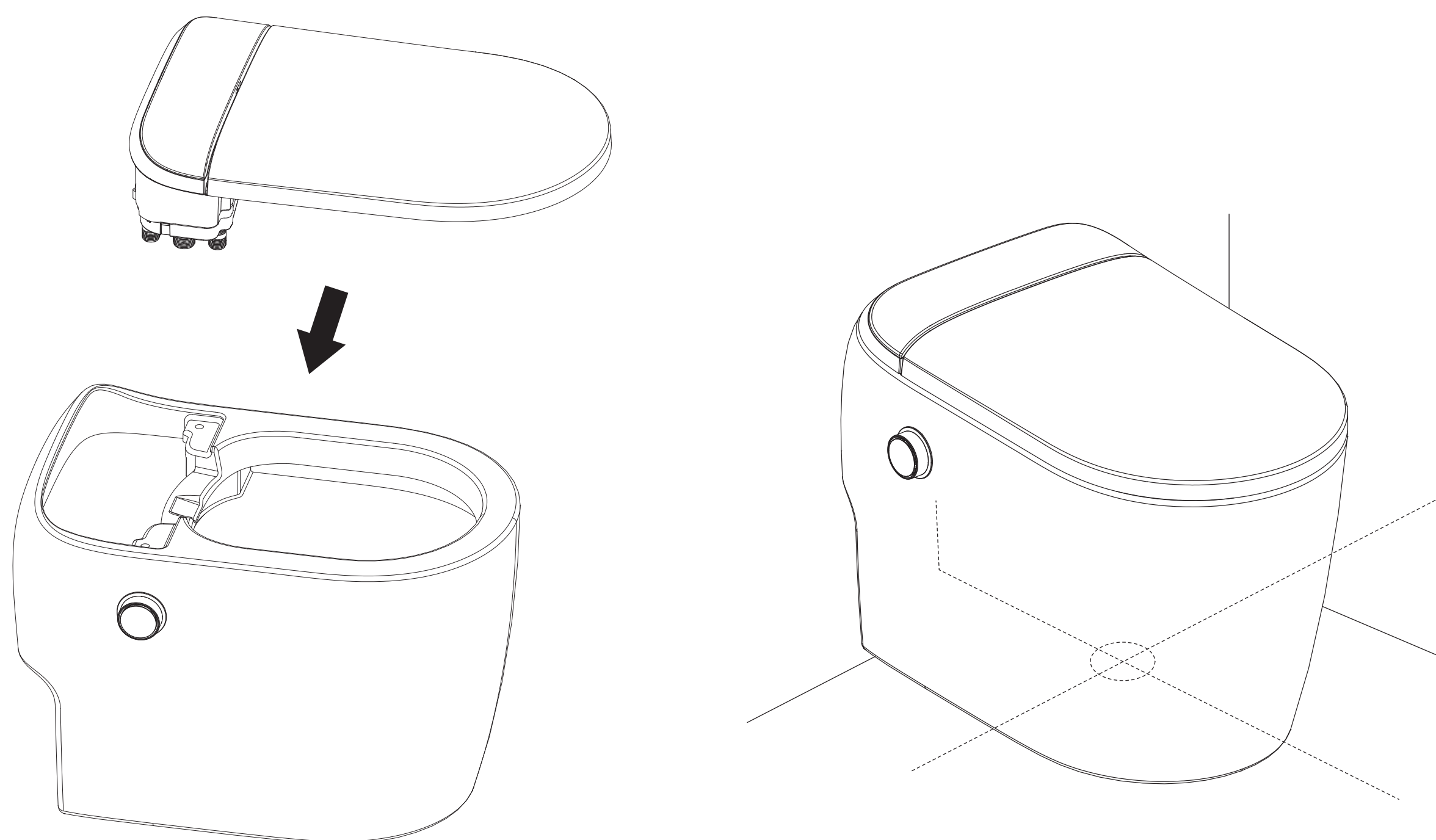
Place the toilet base and secure the flange bolts.

Glue the edge of the toilet bottom with silicone sealant again. Place the toilet base along the outline and position it accurately.



④ Bidet Seat Installation

Adjust the bidet seat to align with the toilet, and use screws to secure it in place.



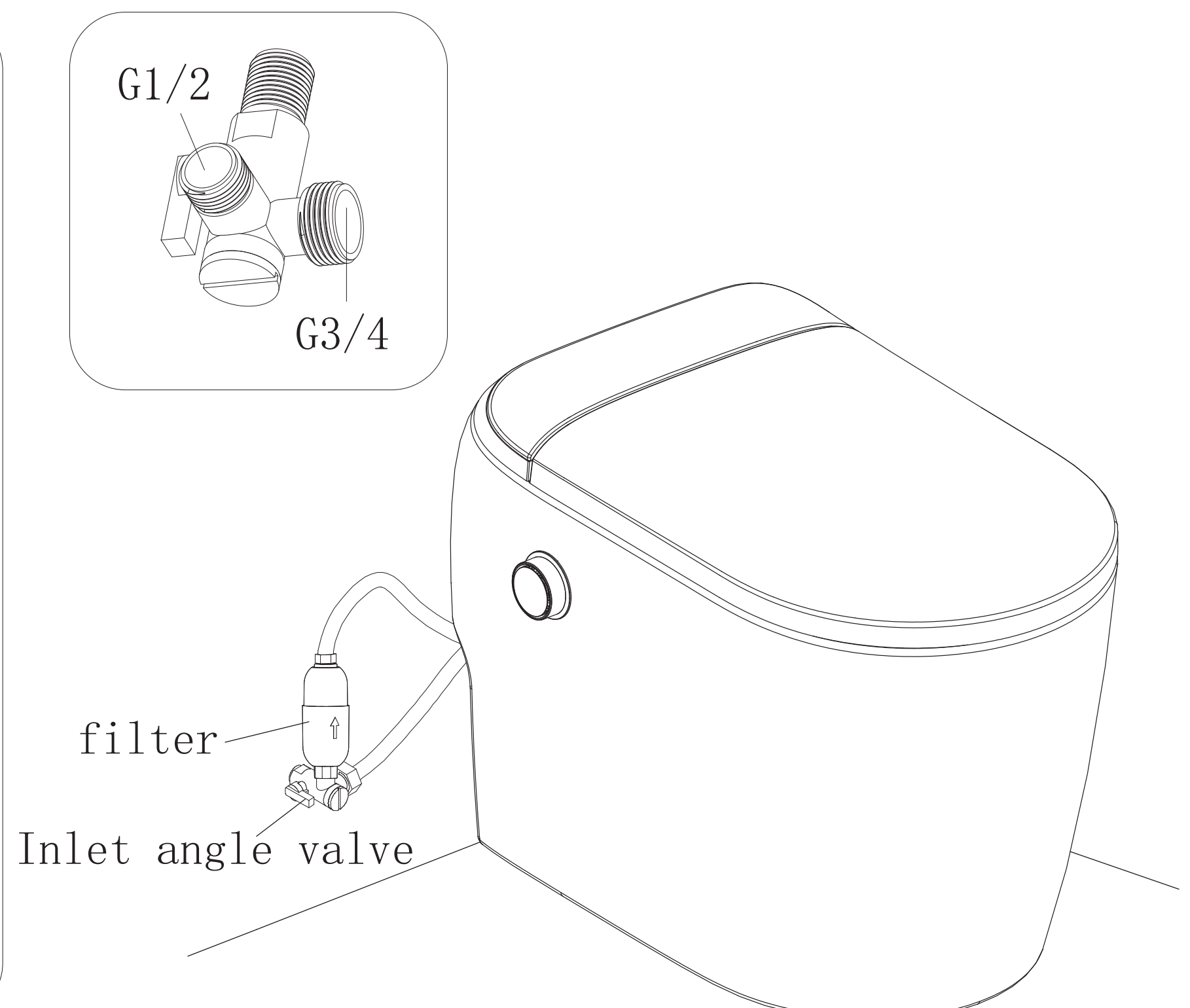
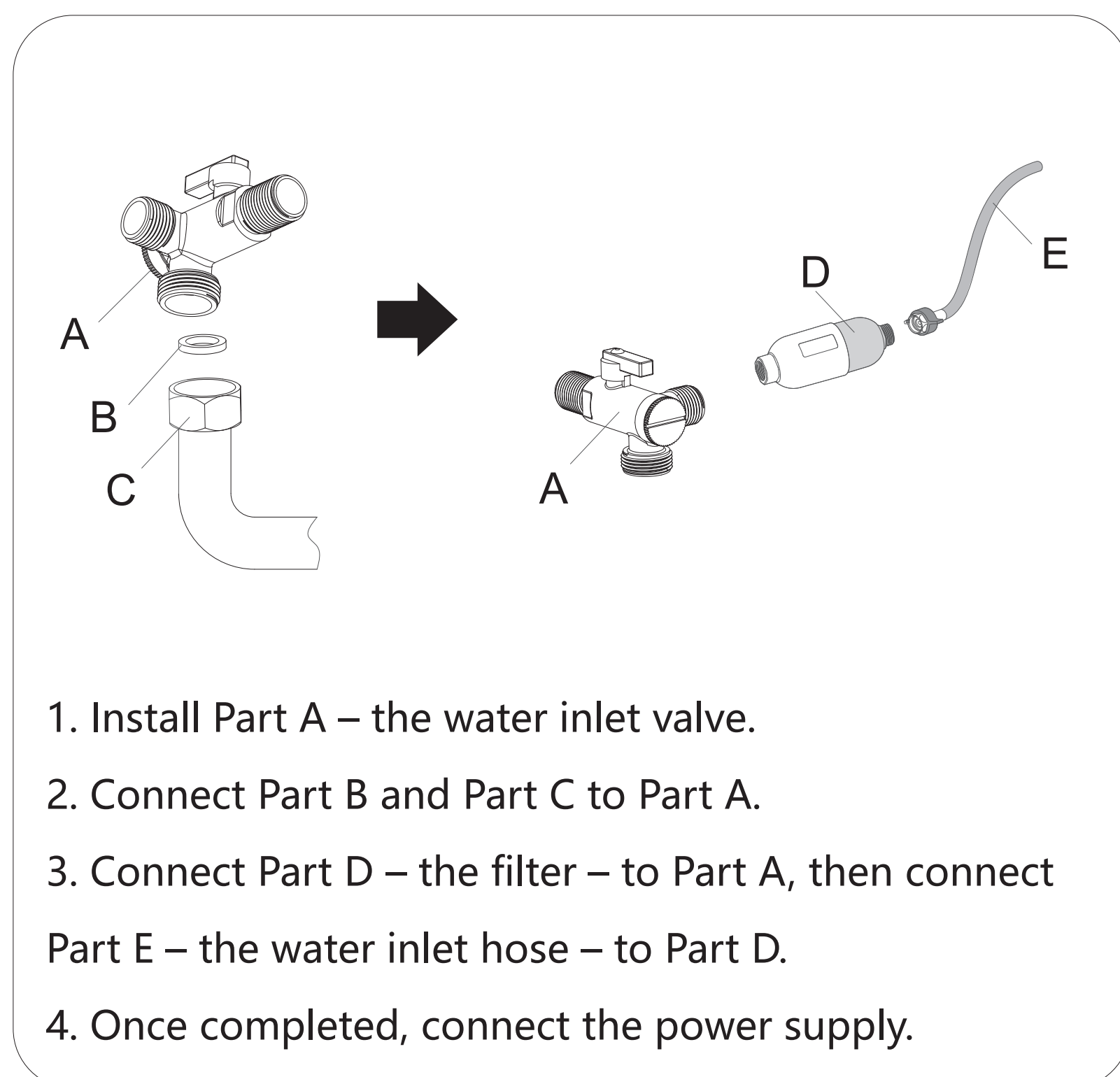
NOTE: Tools listed are for recommended use only and are not included with the product.

5. Connect the Water Inlet Valve and Filter

As shown in the following figures.

NOTE:

Do not use the smart toilet immediately after installation. Wait 48 hours to allow the wax ring to fully set. Premature use may compress or shift the wax ring, causing leaks at the drain connection.



6. Connect to the Power

Only connect this product to a properly grounded outlet.

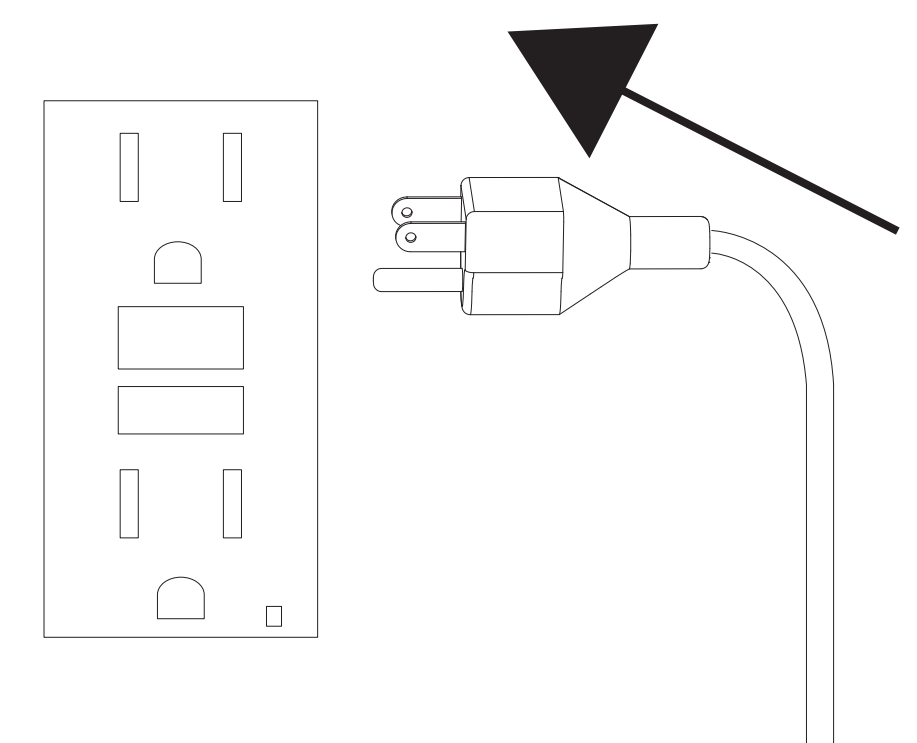
7. Using the Product for the First Time

① Connect the power and open the water inlet valve.

Check all function buttons on the remote control and side control panel, including rear/bidet wash, dryer, flow adjustment, water temperature adjustment, massage cleaning, swing cleaning, LED light, seat temperature adjustment, etc.

② Rear/Bidet Wash Performance Test

Touch the seat sensor (built into the seat) with your hand to activate the smart toilet. At the same time, press the Rear/Bidet button to check whether these functions work properly.



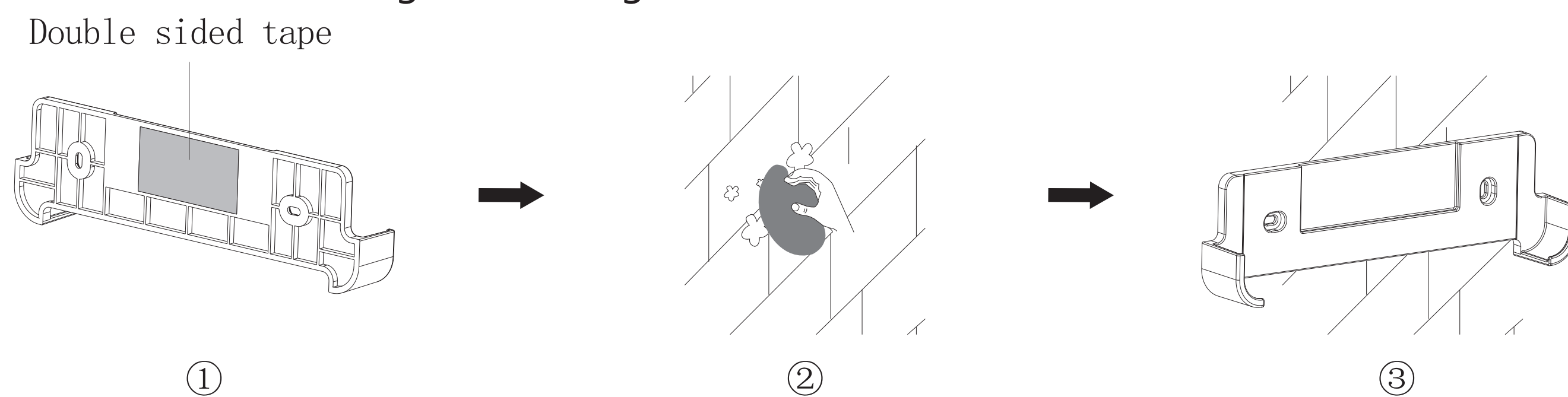
NOTE: Tools listed are for recommended use only and are not included with the product.

REMOTE CONTROL INSTALLATION

Method 1:

- ① Peel off the backing of the double-sided adhesive tape on the back of the remote control holder.
- ② Clean the wall surface thoroughly to remove dust, grease, or water droplets.
- ③ Firmly press the remote control holder against the wall and hold it evenly for 3 to 5 minutes.

Note: This method is suitable for glazed tiles, glass, and other smooth surfaces.

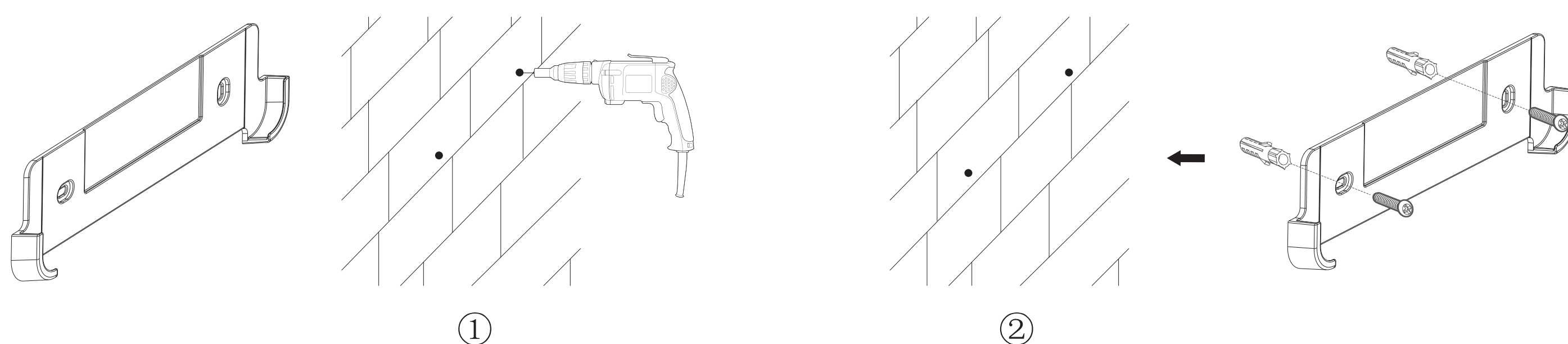


Method 2:

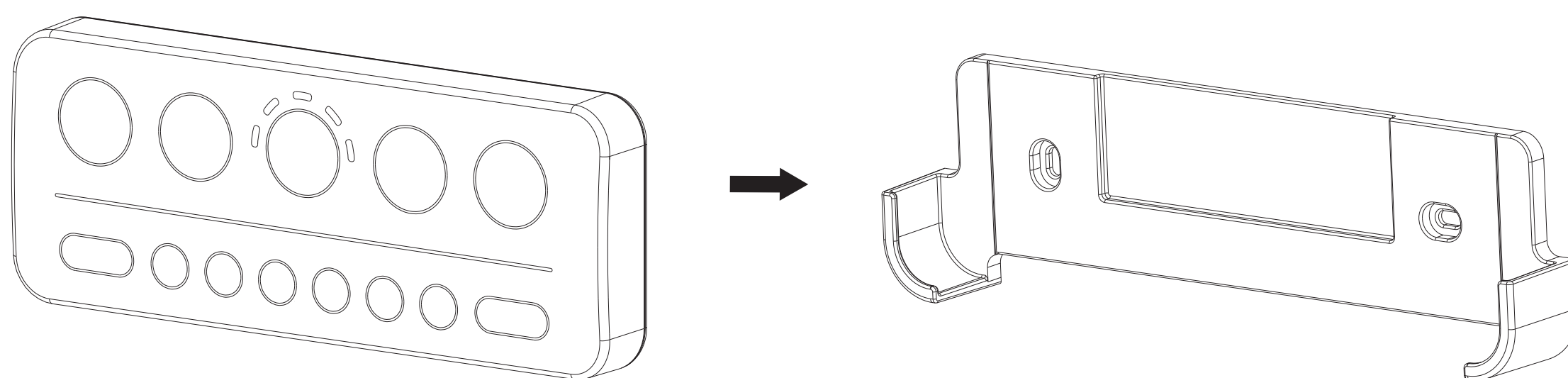
- ① Drill two holes in the wall.

Note: The hole positions should allow the user to conveniently reach the remote control while seated.

- ② Insert the wall anchors into the holes, align the remote control holder with the anchors, and secure it using screws.
- ③ After installing the batteries, place the remote control into the holder.



- ③ After installing the batteries, place the remote control into the holder.

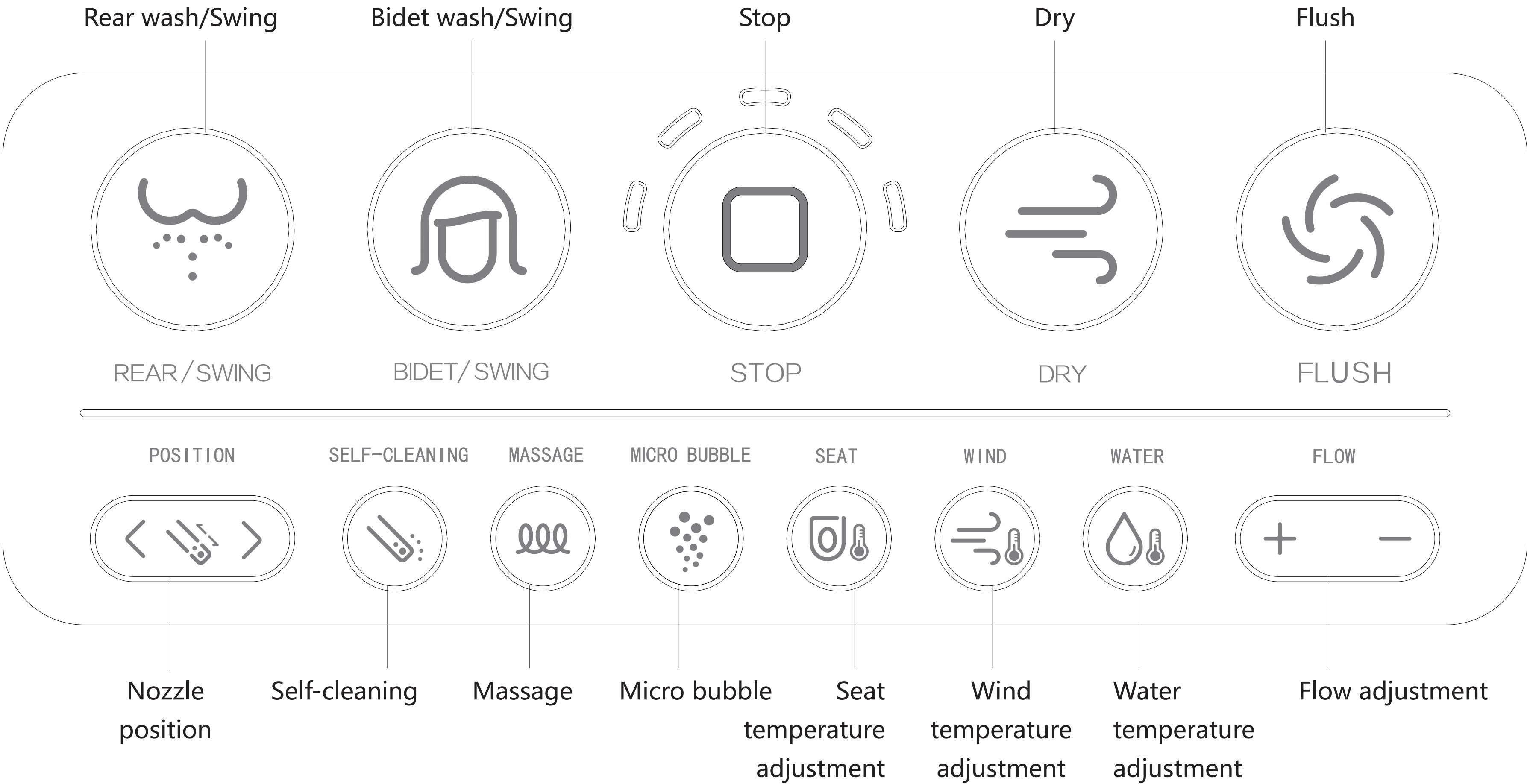


Tips:

- ✖ Always place the remote control back in the holder after use. Dropping it onto a hard surface may cause damage or malfunction.
- ✖ Do not spill water on the remote control or submerge it in water, as this may cause malfunction or permanent damage.

NOTE: Tools listed are for recommended use only and are not included with the product.

REMOTE CONTROL OVERVIEW



Remote Control Pairing

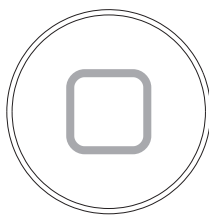
Turn off the power to the smart toilet, then turn it back on. When the display shows numbers, press and hold the BIDET and DRY buttons on the remote control at the same time until all indicator lights start flashing. Press the WATER button to select the user code. Each press increases the code value by one, indicated by an additional light turning on. After selecting the code, briefly press the STOP button to confirm. A beep from the toilet indicates that pairing is successful.

Tips:

Please remain seated to ensure the seat sensor is activated before operating the smart toilet via the remote control or side control.

NOTE:Tools listed are for recommended use only and are not included with the product.

REMOTE CONTROL INSTRUCTIONS



STOP
Short press the button to stop all functions.
Long press to turn the knob light on or off.



REAR / SWING
Short press to activate the posterior wash function.
It will stop automatically after 2 minutes, when the stop button is pressed, or when the user leaves.
※ In posterior/feminine wash mode, long press to enable swing (nozzle moves back and forth). Long press again to stop.



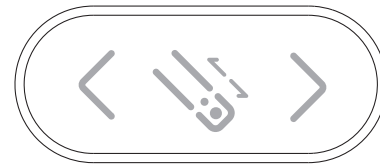
BIDET / SWING
Short press to activate the feminine wash function.
It will stop automatically after 2 minutes, when the stop button is pressed, or when the user leaves.
※ In posterior/feminine wash mode, long press to enable swing (nozzle moves back and forth). Long press again to stop.



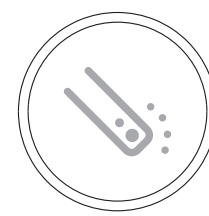
DRY
Press the button to activate the drying function.



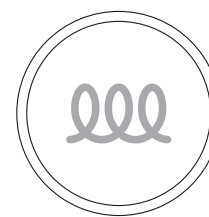
FLUSH
Press the button to flush the toilet.



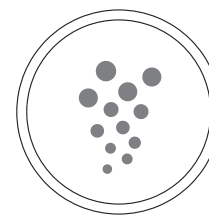
POSITION
During posterior or feminine wash, press “>” to move the spray position forward, and “<” to move it backward.
The spray position has 3 adjustable levels, with the default at level 2. Each level has a corresponding indicator.



SELF-CLEANING FUNCTION
Short press the “Self-cleaning” button to automatically retract and clean the spray arm.
Long press to activate manual self-cleaning.



MASSAGE
During rear or bidet wash, press the “Massage” button. The function starts after a beep.
Modes:
Interval Massage – Nozzle sprays with alternating pressure.
Continuous Massage (if applicable) – Nozzle sprays with constant pressure.
※ Cycle order: Interval → Continuous → Off



MICRO BUBBLE
Switch to a gentler, spa-like cleanse. During rear/bidet wash, press MICRO BUBBLE to activate dense micro-bubble massage for a softer feel and thorough hygiene.

NOTE:Tools listed are for recommended use only and are not included with the product.



SEAT TEMPERATURE ADJUSTMENT

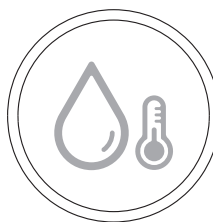
SEAT TEMPERATURE ADJUSTMENT

Each press adjusts the seat temperature by one level.
There are 6 settings, including “Off”, which cycle with each press.
Long press the button to activate Energy Saving Mode:
Seat temperature is set to low (Level 1)
Night light and knob light turn off
※ When in use, the seat will temporarily return to the last used temperature.
※ After the user leaves, Energy Saving Mode will reactivate automatically.



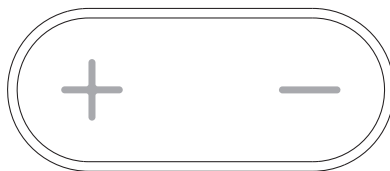
WIND TEMPERATURE ADJUSTMENT

Each press adjusts the drying air temperature by one level.
There are 6 levels in total, and the settings cycle with each press.



FLOW ADJUSTMENT

In posterior or feminine wash mode, press “+” to increase the water flow and “-” to decrease it.
There are 5 adjustable levels, with level 3 as the default. Each level is indicated by a light.

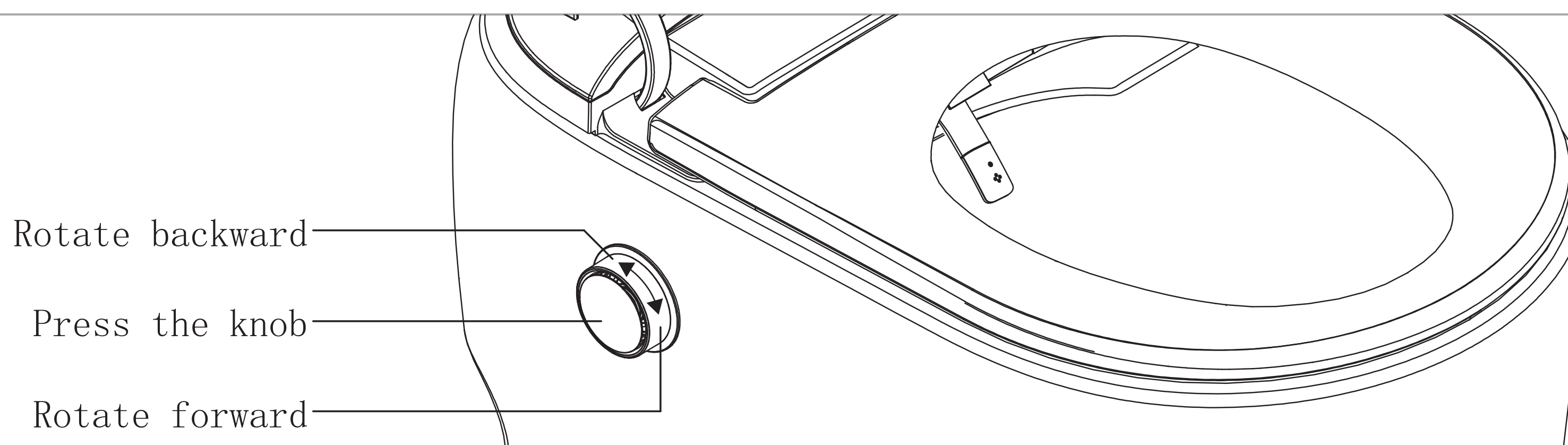


COMBINATION FUNCTION KEYS

STOP + SELF-CLEANING: Long press 5 seconds to activate manual spray arm cleaning.
BIDET + SELF-CLEANING: Long press 5 seconds to turn the night light on or off.
STOP + BIDET: Long press 5 seconds to activate or deactivate the auto night light function.
STOP + REAR: Long press 5 seconds to activate or deactivate the deodorization function.
STOP + FLOW: Long press 5 seconds to activate or deactivate kick flushing.
FLUSH + REAR: Long press 5 seconds to activate or deactivate the pre-wetting function.
DRY + REAR: Long press 5 seconds to activate or deactivate the button sound.
STOP + FLUSH: Long press 5 seconds to activate or deactivate auto flushing.

NOTE:Tools listed are for recommended use only and are not included with the product.

SIDE KNOB INSTRUCTIONS



■ User Sitting

User Sitting

When seated (indicator light stays solid white):

- 1- Rotate the knob forward to activate Bidet Wash, and backward to activate Rear Wash.
- 2- While Bidet Wash, Rear Wash, or Drying is active, short press the knob to stop the current function.
- 3- When no function is active, short press the knob to flush once.
- 4- Long press the knob for about 3 seconds to start the Drying function.
- 5- During Bidet or Rear Wash, rotate the knob to move the nozzle forward or backward.
- 6- During Drying, rotate the knob forward to increase the air temperature, and backward to decrease it.

■ User Standing

User Standing

When not seated (indicator light shows a white breathing pattern):

- 1- Short press the knob to flush once.

(Note: This function may not be available on some models.)

■ Description of Other Functions

- 1- Auto Flush (not available on some models): Automatically flushes once after the user leaves the seat.
- 2- Nozzle Sterilization: After the user leaves the seat for 1 minute, the nozzle performs UV sterilization for 2 minutes. If the user sits down during this time, the process stops immediately.
- 3- Deodorization: Automatically activates when the user is seated and deactivates when the user leaves.
- 4- Foot Sensor Flush: When both the lid and seat are open, touching the foot sensor will trigger flushing.

NOTE: Tools listed are for recommended use only and are not included with the product.

CLEANING & MAINTENANCE

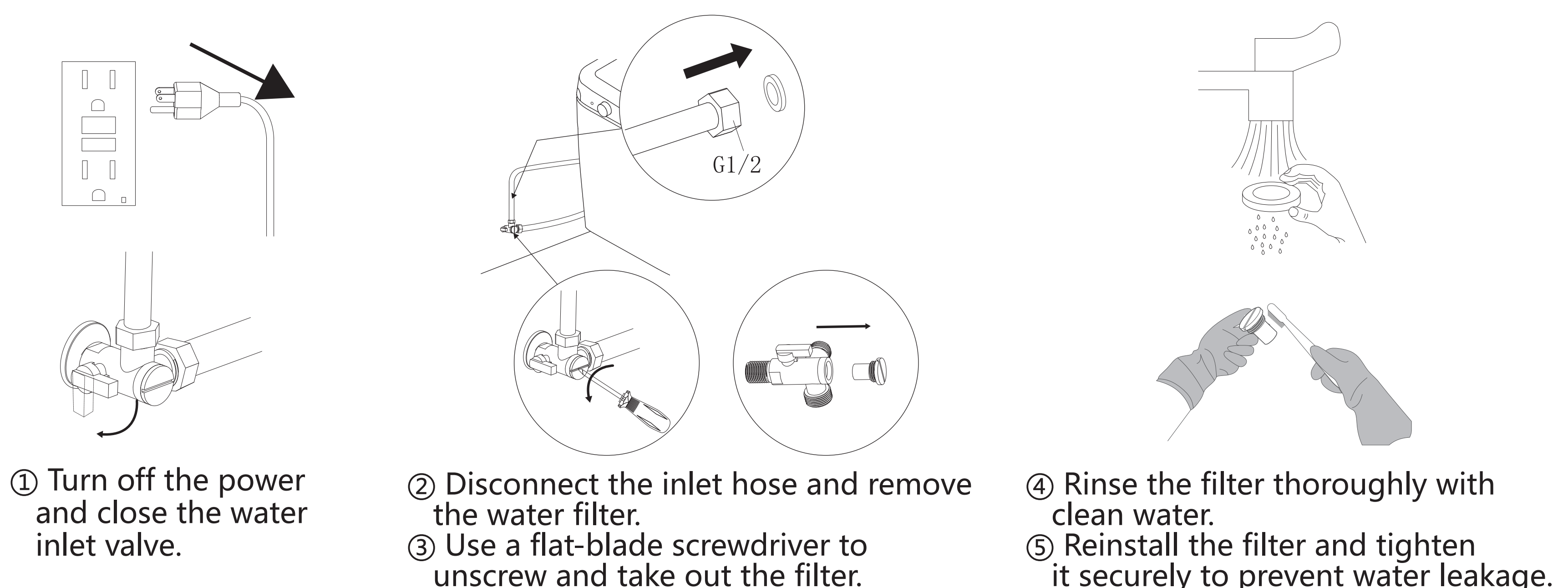
Maintenance and Cleaning of Toilet Lid and Seat

- 1- Turn off the power and close the water supply valve.
- 2- Use a soft cloth to clean the lid and seat.
- ※ Be careful not to let water enter the gap between the top unit and the bowl unit, and do not leave detergent in this area.
- ※ Avoid using materials that may damage the surface. Clean with a soft, damp cloth only.
- ※ Do not use corrosive chemicals or cosmetics (such as cleaners with abrasive compounds or aftershave) to clean the lid and seat.
- 3- Turn on the power and open the water supply valve.

Maintenance and Cleaning of the Toilet Bowl

- 1- Turn off the power.
- 2- Use a toilet brush and toilet cleaner to clean the bowl.
- ※ Do not use corrosive chemicals such as abrasive cleaners, strong acids, or strong alkalis.
- ※ Do not use wire brushes or abrasive nylon scrubbers, as they may damage the surface.
- 3- Turn the power back on.
- ※ Avoid using materials that may damage the surface. Clean with a soft, damp cloth only.
- ※ Do not use corrosive chemicals or cosmetics (such as cleaners with abrasive compounds or aftershave) to clean the lid and seat.
- 3- Turn on the power and open the water supply valve.

Cleaning the Water Filter

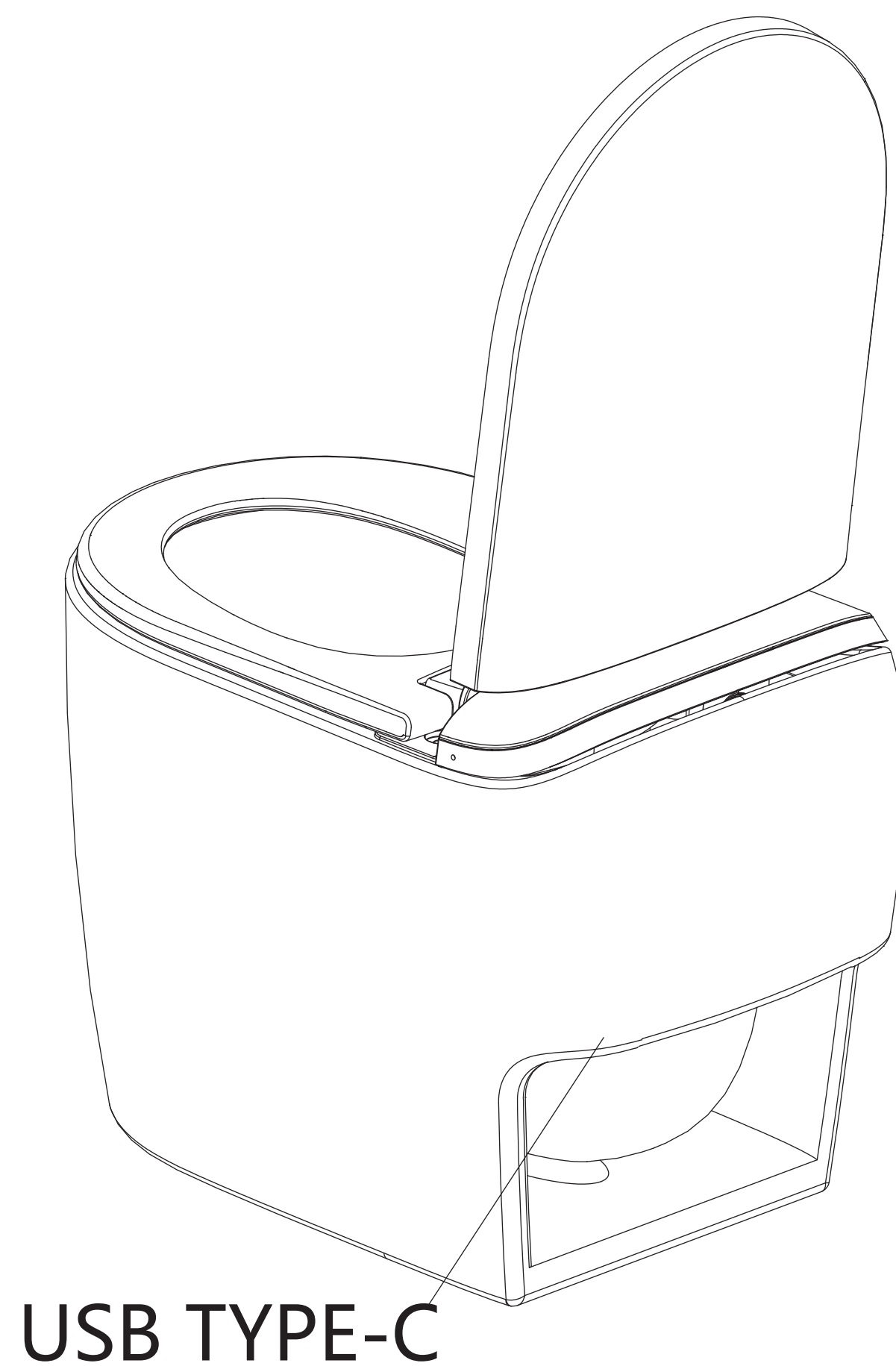
- 
- ① Turn off the power and close the water inlet valve.
 - ② Disconnect the inlet hose and remove the water filter.
 - ③ Use a flat-blade screwdriver to unscrew and take out the filter.
 - ④ Rinse the filter thoroughly with clean water.
 - ⑤ Reinstall the filter and tighten it securely to prevent water leakage.

NOTE: Tools listed are for recommended use only and are not included with the product.

MEASURES FOR SPECIAL CASES

When the toilet can't be flushed automatically due to power interruption.

When the power is off, connect to the USB TYPE-C with a power bank to achieve the power-off flushing.



When the toilet can't be flushed automatically due to water interruption.

Flush away the sewage in the toilet by a special basin for taking in water.

After water flushing, water level is lowered and water is added to avoid stink.

Notice:

When the toilet can't be flushed automatically due to water interruption.

After long-term idle condition, make sure to wash it for several times and the inner pipelines are cleaned before use.

Maintenance in case of long-term idle status

Disconnect the power plug, and turn off the tee valve, unscrew inlet hose. Exhaust the water inside inlet hose.

Press the release button of the product, exhaust the water inside the toilet.

NOTE: Tools listed are for recommended use only and are not included with the product.

TROUBLE SHOOTING

The product out of work	Power supply not connected	Insert the plug or check the power outlet.
	Power outage	Wait until the power supply is restored.
	Leakage protector disconnected	Restart the product.
► Rear/Bidet/Dry Does not activate Toilet does not flush even when the button is pressed	Water supply is cut off	Wait until water supply is restored.
	Water outlet valve is closed	Open the water outlet valve.
	Low water pressure or clogged filter	IClean or replace the filter.
	Water temperature is too low	Adjust water temperature via remote control.
	Seat sensor not detecting user	Sit properly on the toilet seat.
Nozzle stops cleaning suddenly	User moved too fast or left the seat	Clean or replace the filter.
Weak water pressure in rear/bidet mode	Filter screen blocked	Check and tighten the hose.
	Inlet hose leakage	Check the hose and tighten it.
Water leaks from inlet hose	Inlet hose defective	Replace the inlet hose.
Water comes out unexpectedly from the inlet hose.	The inlet hose is defect.	Replace the inlet hose.
Seat does not warm	Seat sensor not detecting user	Sit properly on the toilet seat.
	Low seat temperature setting	Adjust seat temperature using the remote control.

TROUBLE SHOOTING

Air drying temperature is low	Drying temperature set to minimum	Adjust drying temperature via remote control.
Toilet does not flush	Water not reaching the unit	Pour water manually to flush.
	Tee valve not fully open	Check and fully open the valve.
Sewage not flushed completely	Filter clogged or weak water pressure	Clean the filter or check the water pressure.
	Sticky waste	Re-flush and clean with a brush if needed.
Residue on bowl surface	Oil or dirt stuck to ceramic	Clean with non-abrasive toilet cleaner.
Remote control does not respond	Low battery	Replace batteries.
	Batteries inserted incorrectly	Reinstall batteries properly.
	Remote too far from toilet	Move closer to the toilet.
	Signal emitter blocked	Clean the emitter area.
LED light does not turn on	Room light too bright	Turn off the room light or close the curtain.
Seat unit unstable	Small gap between seat and bowl	This is normal.
Water leaks from pipe joints	Loose pipe connection	Tighten the pipe joints.
	Pipe needs replacing	Close valve and replace with a new hose.

LIMITED WARRANTY COVERAGE

2-YEAR LIMITED WARRANTY

DeerValley products are made with quality materials and excellent craftsmanship to provide customers with a long-lasting product. If any defects in materials or craftsmanship are found under normal use within the first two years of delivery, DeerValley will provide replacement parts at no charge or, at its option, replace any product or part of the product deemed defective under normal installation, use, service, and maintenance. This warranty applies only to the original purchaser. Proof of purchase will be required to process any claims. **SCRATCHES ARE NOT COVERED UNDER WARRANTY.**

The manufacturer warrants that this product will be free from manufacturing defects for the duration of the above-mentioned warranty period. Please retain a copy of the original invoice as proof of purchase.

DeerValley will, at its option, (1) repair or replace the defective part(s) or product(s) at no charge; (2) issue a refund for the original purchase price of the product(s) (valid within 30 days from the date of delivery); or (3) issue a credit to be applied toward the purchase of a new DeerValley product. Shipping/delivery charges may apply and are at DeerValley's sole discretion.

DeerValley recommends that installations be performed by a licensed, professional plumber. DeerValley will not be held responsible for any damage or product failure resulting from improper installation, misuse, or failure to hire a licensed professional. Additionally, DeerValley is not responsible for any removal or installation costs.

This limited warranty does not cover goods that have been subjected to accidents, negligence, improper installation, product abuse, product misuse, or the use of cleaners containing abrasives, alcohol, or other organic solvents. Such exclusions apply regardless of whether the actions were performed by a contractor, service company, or the purchaser.

DeerValley's responsibility under this limited warranty is limited solely to the replacement of parts and does not cover any other costs. DeerValley will not be responsible for labor charges or any damage incurred during installation, repair, or replacement, nor for any indirect, incidental, or consequential damages, losses, injuries, or costs of any kind related to this product. Except as required by law, this limited warranty replaces and excludes all other warranties, conditions, and guarantees, whether expressed or implied, statutory or otherwise, including but not limited to those regarding merchantability or fitness for a particular purpose.

RESPONSIBILITIES OF OTHERS

It is the responsibility of the installer or building contractor, acting on behalf of the user, to inspect the unit prior to installation. They are responsible for ensuring that the unit is free from defects or damage.

Notices are placed on and within the unit, as well as on the shipping carton, to inform the installer of their responsibility.

If a problem is identified, the unit must not be installed. DeerValley is not responsible for failures or damage that could have been identified, repaired, or prevented through proper inspection and testing prior to installation.

Damage occurring during transit is the responsibility of the carrier. The user or installer must open the crate and inspect the unit for damage upon delivery. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection must be requested. If the carrier fails to respond, the issue should be reported to both the seller and the carrier. Freight claims should be filed promptly thereafter.

LIMITATIONS AND EXCLUSIONS

This warranty does not cover negligence, misuse, abuse, improper installation, carelessness, accidents, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages resulting from improper maintenance, alteration of the product, or failure to follow the care or installation instructions provided with your product. The warranty becomes void if the DeerValley product is altered or if repairs are attempted using unauthorized accessories or parts not provided by DeerValley.

DeerValley is not liable for the loss of use of its products, inconvenience, or any other incidental or consequential costs, expenses, or damages. Please note that some states do not allow the exclusion or limitation of incidental damages.

DISCLAIMER

Except as expressly stated, no warranties or obligations, whether express, implied, oral, or statutory, are provided. No dealer or other individual has the authority to make any warranties or representations regarding DeerValley or its products. DeerValley shall not be held responsible for any such unauthorized warranties or representations.

WARRANTY SERVICE

NOTE: When requesting warranty service, please ensure you have the following:

- A copy of the original invoice
- Date of installation
- Description and pictures of the defect
- Model number or product description

To obtain warranty service or replacement parts, contact DeerValley Customer Service. DeerValley will determine whether to repair or replace the product, issue a refund, or provide a credit.