



DS LIVING  
HOME IS WHERE THE HEART IS

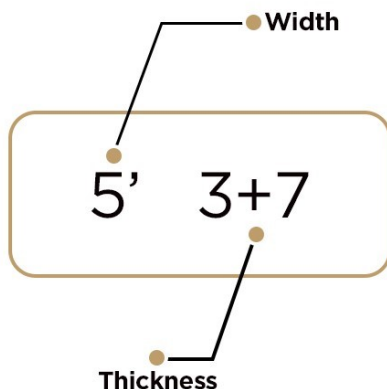
## Thank you for your purchase!

We want to personally thank you for choosing our small business and we hope that you'll be satisfied with your product.

### Packaged for Convenience

We would like to make you aware that our mattresses are compressed and vacuum sealed for convenience. Due to this, our mattresses can appear smaller than what you ordered. You can refer to the sticker inside the plastic wrapping (see image below), to check which size has been sent.

#### Sticker



You can use the below guideline for sizes:

WIDTH	THICKNESS
2'6 = Small Single	1+3 = (4 inch) 10cm
3' = Single	1+4 = (5 inch) 12cm
4' = Small Double	1+5 = (6 inch) 15cm
4' 6 = Double	2+6 = (8 inch) 20cm
5' = King	3+7 = (10 inch) 25cm
6' = Super King	3+9 = (12 inch) 30cm

**Please note:** Please open your mattress in a room temperature or warmer room to ensure it expands to its expected size. Our mattresses will usually expand to the expected thickness within 72 hours, but dependent on room temperature or length of product storage, this could take up to 7 days. Please allow for +/-8% variance in the mattress thickness compared to the expected levels, as various factors can affect how the mattress expands. Due to the make-up of memory foam mattresses, your mattress may have a newness smell that will disappear within three days with good ventilation.

**If you are happy with your purchase, then please leave us a 5\* review.**

We value our customers and always look to find ways to improve our service. If you have feedback for us, then get in touch via [customerservice@dsliving.co.uk](mailto:customerservice@dsliving.co.uk) where our team will be happy to help.