

VIVOHOME

THANK
YOU!

NOTE:

To continuously improve its products, VIVOHOME reserves the right to modify this information without prior notification.

For any questions regarding assembly, please watch the video on the product page or contact our customer service. Our customer service will gladly assist you with any additional questions, comments, or concerns.

Thank you for using VIVOHOME products in your home!

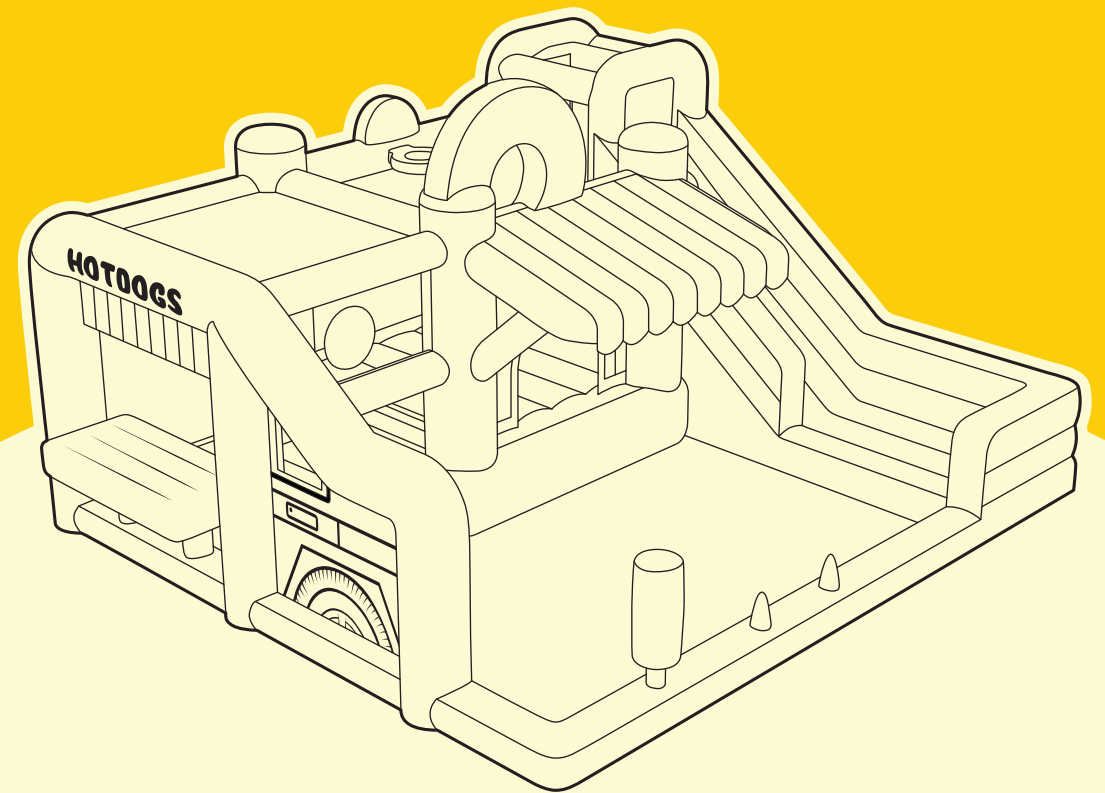
Thank You for Purchasing from

VIVOHOME
Made in China

VIVOHOME

HOW-TO

USER MANUAL



**Market Theme
Inflatable Bouncer**

Assembly is EASY!

WE WANT
YOU TO
ENJOY LIFE
AT HOME

GO TO THE PRODUCT LISTING PAGE FOR
AN INSTRUCTIONAL VIDEO!

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Introduction



VIVOHOME inflatable castle for kids (Inflate it in one minute)

Thank you for using the VIVOHOME inflatable castle.

Please read the following instructions carefully before setting up and using our product.

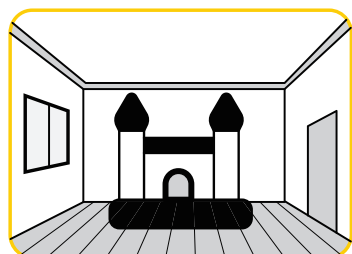
Bring the fun of a playground into your home with the VIVOHOME castle, an expansive, versatile toy brimming with surprises for any event.



Garden, backyard, and outdoor scene

Suitable for large-size models or products with water-playing features.

For parties, kids activities, and summer water sprayer.



Indoor use

Small size bouncer

For parties, family indoor activities, and kids' exercises.

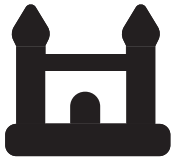

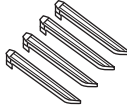

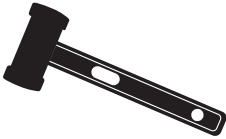





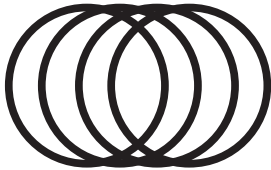
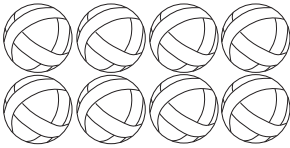


Commercial use to attract clients

Suitable for specially designed styles or models with unique themes.
To attract visitors and clients.

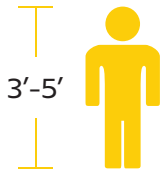
Product Includes



 <p>x 1pc</p> <p>Inflatable Castle</p>	 <p>x 1pc</p>  <p>x 4pcs</p> <p>Blower</p>	 <p>x 8pcs</p> <p>Stakes</p>
 <p>x 1pc</p> <p>Hammer</p>	 <p>x 1pc</p> <p>Storage Bag</p>	 <p>x 4pcs</p>  <p>x 1pc</p> <p>Repair Kit</p>
 <p>x 1pc</p> <p>Basketball</p>	 <p>x 1pc</p> <p>Air Pump</p>	 <p>x 4pcs</p> <p>Toss Ring</p>
 <p>x 8pcs</p> <p>Sticky Ball</p>		



**Never leave your child unattended-drowning hazards!
Please keep your children under adult supervision at all times!**



- **For safety, adhere to the weight limit of 45 kg (99 lbs) per person.**

- **The player's height shall not exceed 5 feet (150cm).**

- Minor size variations are within acceptable limits.
- Designed for children aged 3 to 8 years. Not recommended for children under 3 years for safety reasons.
- Adult supervision is required for children using this product. Small parts can pose choking hazards, and long cords or wires may lead to serious injuries.
- Suitable for indoor or outdoor use based on the environment and available space.
- Retain this instruction sheet for future reference. Ensure you read all safety guidelines, as well as the installation and operation manuals, before assembling the product.
- Adult supervision is required during the use of this product.
- Warning: Not following the instructions and operating guidelines may result in serious injury. Always adhere to all operating rules while using the product.



Avoid using the product outdoors during rain or adverse weather conditions.



Do not use the bouncer outdoors in winds exceeding 32 kilometers per hour, as strong gusts may lift the stakes and cause the bouncer to become unstable.



Do not install the product on sloped or uneven surfaces.



Keep the product away from water sources and puddles.



Warning: To prevent serious injury, do not place the item on hard surfaces such as concrete or asphalt. For enhanced protection, it is strongly recommended to use an impact-absorbing cushion, soft pad, or mat underneath.

Precautions for Stake



- The ground support stakes are used for lawn ground surfaces to maintain the stability of the structure.
- To prevent overturn or lift in use, make sure to apply enough stakes and firmly push them into the ground.
- Make sure the ground condition meets the basic requirements of installation (soil, weather, and environmental conditions).
- Carefully check and remove all the obstructs and objects that may affect the installation of the stakes.
- To maintain the stability of the structure and to prevent possible shift, overturn, or lift because of external force or horrible weather conditions, you must make sure the straps are being tied with stakes properly and push every stake into the ground firmly with a vertical angle.
- Do not drive stakes at an angle(keep vertical). For best holding strength, push states into hard and dry soil. Pushing them into soft and wet soil may weaken the stability of the installation.
- The stakes should be placed level with or underground to avoid tripping hazards.

Precautions for Playing



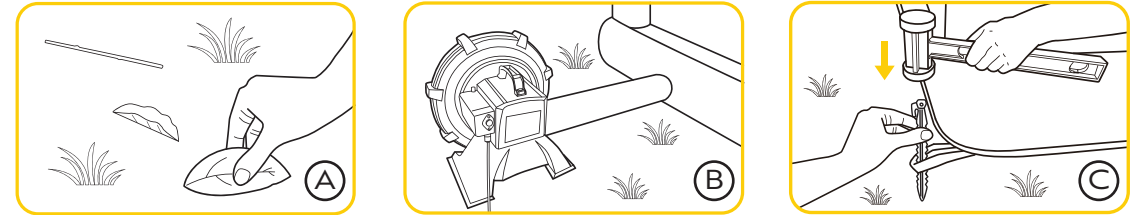
- Avoid sliding head-first as it may cause serious head injuries. Always slide feet-first and ensure constant adult supervision.
- Adhere strictly to the operational guidelines for all functional areas, including slides and climbing walls.
- Keep pets away from both the inflatable product and the blower during use.
- Do not attach non-approved items such as jump ropes, clotheslines, pet leashes, cables, wires, or chains to the inflatable device, as these could pose serious suffocation risks.
- Ensure that children use the product's designated activity area and are supervised by adults at all times.
- Keep the castle's entrance and exit clear of obstacles to ensure safe access at all times.
- Dress Code: Avoid headgear and loose clothing. Remove all hard, sharp, or dangerous items like jewelry, capes, scarves, and helmets before entering the bounce house.
- Separate children of significantly different ages during play to prevent accidents.
- Climbing or hanging on the support structures of the castle, such as support pillars, is prohibited.
- Prevent inappropriate activities, including rolling, shaking, colliding, wrestling, and rough play.
- Food, drinks, and chewing gum are not allowed while playing on the bouncer.

Precautions for Blower



- Warning: Electrocution Hazard!
To prevent circuit overload, do not use an extension cord with the blower.
- Adult supervision is mandatory at all times. This product is recommended for children aged 3 to 8 years. Follow all operating instructions and safety precautions closely to avoid electric shock or serious injury.
- Keep all electrical wires, radios, speakers, and other electrical appliances away from the inflatable bouncer.
- Warning: Electrocution Hazard! Do not position the bouncer near or beneath electrical wires.
- To prevent electric shock, do not immerse the blower in water or clean it with a damp cloth.
- Avoid running cords under carpets or covering them with blankets, rugs, or similar items. Do not route cords under furniture or appliances. Keep cords away from high-traffic areas to prevent tripping hazards.
- Keep the blower and cords away from fire.
- Do not disconnect the blower while it is in use.
- Avoid using the blower in adverse weather conditions.
- Inspect the blower and power sources before each use. Do not operate if the cord or plug is damaged. If defects are found, cease use immediately and have the equipment inspected by a professional.
- Warning: To reduce the risk of fire or electric shock, do not use the blower with any solid-state speed control devices. Unplug the blower when not in use or during maintenance.

Installation Instructions



A: Inspect the ground area thoroughly before set up. Ensure the location is free of hard objects and debris. Set up the main structure on a flat and tender surface and maintain a minimum distance of 2 meters from surrounding objects.

B: Position the electrical blower in a dry area, away from water sources. Stretch and attach the inflation tube to the blower nozzle, keeping the tube smooth and untwisted. Plug the blower into a 220V power supply and switch it on. The product will inflate quickly. Keep the blower running while the bouncer is in use.

C: Warning: When setting up outdoors, use a rubber mallet to drive all ground stakes into the soil to ensure stability and prevent displacement. Stakes should be perpendicular to the ground and inserted as deeply as possible to minimize tripping hazards. Secure the product and blower with the appropriate number of stakes for your model.

Remove the inflatable castle and accessories from the packaging. Lay them out on a smooth, level area of grass or dirt. Ensure the surface is free of rocks, bumps, sticks, glass, or other debris that could damage the material. Avoid areas with pipelines, sprinkler systems, electrical wires, or other underground utilities.

To prevent damage to the bottom of the inflatable, place a tarp or mat underneath.

For added safety, position an impact-absorbing cushion, such as an EVA foam pad, on the ground near the climbing wall and at the end of the slide to protect children from accidental falls.

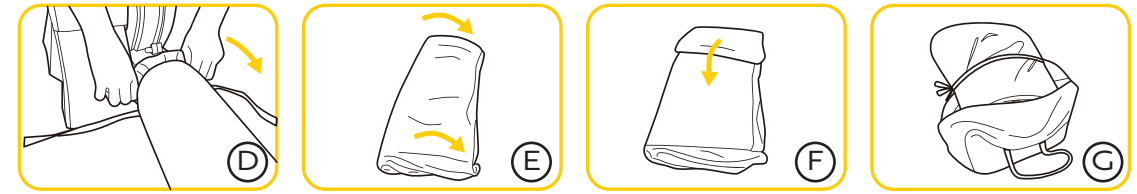
Note: Due to the size increase after inflation, ensure the castle is set up with at least 10 feet (3 meters) of clearance from any free-standing structures or obstacles, including houses, garages, fences, trees, clotheslines, electrical wires, playground equipment, and large rocks. Maintain a minimum clearance of 2 meters around the unit during play.

Response to Emergency

Ensure that an adult guardian always carries a mobile phone with a list of emergency contacts while using the product. This allows for prompt assistance in case of an emergency.

It is strongly recommended that adult guardians be certified in cardiopulmonary resuscitation (CPR). Immediate CPR can be critical in an emergency situation.

Deflate and Fold



Deflate

- Ensure all children are out of the structure and the blower before beginning deflation.
- Turn off the blower and unplug the power cord. The structure will deflate rapidly.
- Remove the inflation tube from the blower and set it aside near the bouncer.
- Take out all ground stakes.

Fold

- Fold the product from the outer edges towards the center, expelling as much air as possible. Shape it into a long rectangle.
- Complete the folding process from the end opposite the inflation port, making sure to cover the inflation tube properly.
- Finally, place the folded bouncer into the provided storage bag.



STEP 1

Turn off the blower, disconnect the inflation tube, and deflate the bouncer.



STEP 2

Remove excess water from the bouncer. If there's a large amount of water in the pool area, lift the bouncer to pour it out.



STEP 3

If water has seeped inside the bouncer, wring it out by hand or squeeze it out using body weight.



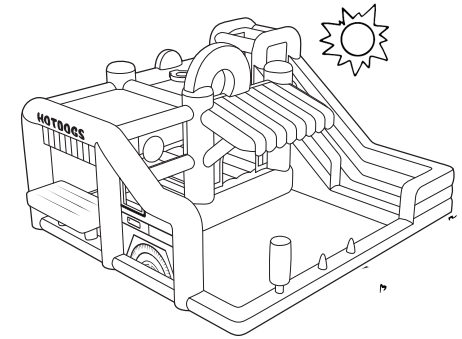
STEP 4

After removing the remaining water, unfold the bouncer on a flat surface and let it dry outdoors.



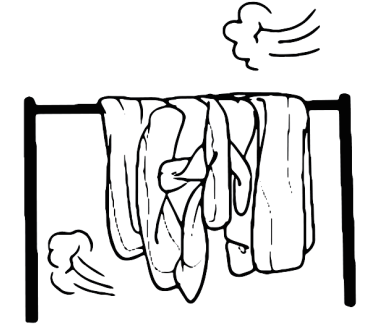
STEP 4

If a significant amount of water remains after unfolding, inflate the bouncer and expose it to sunlight for 2 to 3 hours.



STEP 5

Hang the bouncer in a dry, well-ventilated area. If drying in the sun, limit exposure to avoid prolonged direct sunlight. Return the bouncer to a cooler area after 3 to 4 hours of sun exposure.



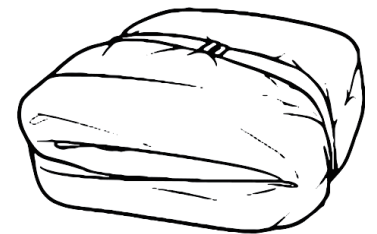
STEP 6

Ensure the bouncer is completely dry before storing. Once dry, fold it using the webbing and buckles provided.



STEP 7

Store the bouncer indoors in a dry location to prevent mold and bacterial growth. Keep it in a cool, dry place when not in use.





- Regularly inspect and maintain the structure to prevent accidents caused by cracks or leaks.
- Ensure the bouncer is completely dry before storing it. Residual water can damage the material; never store the inflatable while it's still wet or damp.
- Allow the inflatable to air-dry thoroughly outside before putting it away.
- Store both the product and the blower indoors in a dry location when not in use.
- Before, during, and after each use, check the product for tears, holes, or any signs of damage. Do not use if damaged or deteriorated, as it can affect performance and stability, posing safety risks.
- Regularly inspect the ground stakes to ensure they are secure. Damaged or loose stakes can compromise stability and may lead to shifting, overturning, or lifting of the bouncer, increasing the risk of injury.
- After each use, carefully examine the surface and gaps, removing all debris. Ensure the product is completely dry before storing.
- The inflatable is made of Oxford fabric. Clean the surface with a cloth using neutral, non-flammable, non-toxic cleaners or simply rinse with water. Ensure it is dry before storage.
- Avoid using chlorine, bleach, bathroom detergents, or cleaners labeled 'Do not use on soft vinyl,' as these may damage the surface. Refrain from using abrasive cleaners to prevent damage.
- Since children will have close contact with the product, use only safe, non-toxic cleaners.
- Food and drinks are not allowed on the inflatable or near the blower.

Blower Maintenance

- Please properly turn off and unplug the blower after the operation.
- Check the blower regularly for unsafe conditions including damaged cords, plugs, or extension cords. If damage is found, do not use the blower and find a professional to repair it.
- The blower is equipped with thermal auto-rest production. If the motor is overheated, the protector will trip to protect your safety. Then, turn off the blower and let it cool down. Please follow the blower instructions and check for wrong operations that may cause overheating.
- The blower does not require lubrication oil and has no serviceable parts for users to repair.
- To maintain the service lifespan of the cords and other electrical components, never leave the blower outside or in wet weather conditions when not in use.
- To prevent electric shock, do not immerse the blower in water and do not wipe with a damp cloth. Make sure the blower is turned off and unplugged before cleaning. Use a wring cloth to clean the surface of the blower. Allow it to dry before storage.
- Do not clean the blower with chemical solutions or cleaners as they may corrode the coating and plastic parts.
- Store the blower indoors in a safe and dry location away from children when not in use.
- Loosely coil the cord when storing the blower.

Repair and Disposal Instructions



- Each product includes a repair kit for fixing any surface damage you may encounter.
- Note: It is not advisable to repair the same damaged area more than twice.

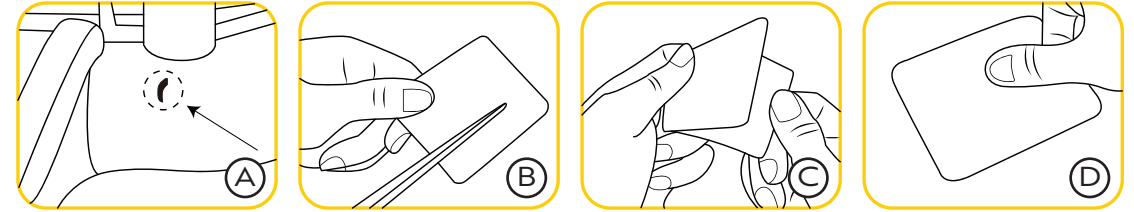
Method 1: Coil repair

- For minor surface cracks, use a needle and thread to stitch them. Ensure stitching is limited to the surface fabric to avoid damaging the underlying material. Store needles safely and avoid leaving them on the product.
- Sewing needles are not included; please purchase a #3 sewing needle for repairs.

Method 2: Repair with Adhesive Patches

- For small holes, use adhesive patches to repair the surface.
- If there is significant or structural damage, cease use immediately and consult a professional for repair.
- Deflate the product, clean the surface thoroughly, and ensure it is completely dry. (A)
- Cut a patch to cover the damaged area. (B)
- Peel off the adhesive backing and apply the patch to the damaged area. (C)
- Press the patch firmly and smooth out any air bubbles. (D)
- Allow the adhesive to set for at least 30 minutes before reinflating the product.

WARNING: For Adult's operation Only



Disposal

- When disposing of the product, ensure that you do not create any hazardous conditions or dangerous situations.
- For example, do not discard the product near fire sources or in areas that obstruct exits.
- The blower must be disposed of at designated disposal centers specializing in electrical and electronic waste.
- Button cell batteries should be disposed of through a specialized household or battery collection program as hazardous waste.

Common Problem



Q: What should I do if there is air leakage at the suture of the product?

A: Minor air leakage from pinholes and seams is normal and helps maintain balanced pressure to prevent over-inflation.

Q: I've found pinholes in some parts of the product. Is this a problem?

A: Small pinholes (less than 6mm) are common and are used for stitch positioning during production. They do not affect the product's performance.

Q: Should I turn off the blower after the product is fully inflated?

A: Do not turn off the blower while the product is in use, as it may cause the structure to deflate.

Q: How should I store a product designed for water play?

A: If water seeps inside, allow the product to drain by positioning it at an angle. Ensure the bouncer is completely dry before storing. Store it in a dry, well-ventilated area.

Q: I see bubbles in the pool or around the needle suture when using the product with water. Is this normal?

A: - The product has passed chemical tests at a certified laboratory before shipping.
 - Bubbles appearing at the bottom pinhole during water play are a physical occurrence due to the sewing process. The product is safe to use.

Tips



- Do not switch off the blower while the product is in use, as this will cause the castle to deflate.
- The inflatable castle may have small pinholes (less than 6mm) due to traditional sewing methods. These pinholes do not impact the product's functionality or performance.
- Air and water leakage from pinholes are normal and help maintain balanced pressure to prevent over-inflation. If water seeps inside, allow the product to drain by positioning it at an angle.
- Ensure the bouncer is completely dry before storing.
- For storage, keep the bouncer in a dry, well-ventilated area.



The VIVOHOME warranty program is our commitment to you. We are committed to providing you with a high-quality product that meets your needs and expectations. To demonstrate our confidence in the durability and performance of our products, we offer the following warranty.

WARRANTY COVERAGE

This warranty program applies to any orders, purchases, receipts, or use of any products sold by VIVOHOME and is valid for a period of 1 year from the date of purchase. However, please note that this warranty period is only valid for the original order. If you receive a replacement order during the warranty period, it will not include a separate warranty period.

WARRANTY EXCLUSIONS

This warranty does not cover damage resulting from misuse, accident, unauthorized modification, or any other circumstances not directly related to the manufacturing and design of the product, including but not limited to:

- Parts lost during use.
- Normal wear and tear of products or parts.
- Incorrect installation (such as using the wrong voltage) or assembly.
- Exceeding the bearing capacity of the product.
- Use under extremely harsh conditions.
- Improper cleaning or maintenance.
- Damage caused by any reason other than the intended use of the product.
- Indirect loss or damage caused by the product.

HOW TO MAKE A WARRANTY CLAIM

If you find any defects that affect the use of the product or if the product stops working and cannot be repaired during the warranty period, please contact our customer service team at our email or via Amazon & app's direct messaging service as soon as possible. Provide the following information to expedite the process:

- Order number
- Images and/or videos illustrating the issue
- A detailed description of the problem

VIVOHOME will provide technical support, replacement, refund, or other solutions based on the nature of the issue. If you wish to return the original package for any reason, please contact us for confirmation before proceeding. You can expect to receive a response within 48 hours.

Thank you for choosing VIVOHOME. We are committed to ensuring the quality and satisfaction of your purchase. If you have any questions or need assistance, please do not hesitate to contact our customer service team.