LIMITED RESIDENTIAL WARRANTY

Warranties to the original purchaser ("Purchaser") that, for a period of twenty (20) years (except as specified below) of residential use from the date of purchase, under normal use and service conditions, We shall be free from material defects, and shall not splinter, crack, chip, peel, or rot, or suffer structural damage from insect infestation.

METAL FRAMES

Welds and joints are warranted to not break or crack for five (5) years of residential use. Powder coat finish is warranted to not peel for five (5) years of residential use.

HARDWARE

Hardware used in production or assembly furniture is warranted to not break for five (5) years of residential use.

WOVEN INSERTS

Woven inserts are warranted to not fail structurally, crack, unravel, fade excessively, or rot for five (5) years of residential use.

SLING FABRIC

Sling fabric is warranted from tears and becoming non-functional because of loss of dimensional stability from exposure conditions including sunlight, mildew, rot and abnormal atmospheric conditions for three (3) years of residential use. Abnormal or excessive discoloration and fading is covered.

CUSHIONS, PILLOWS, & UMBRELLAS

Cushions, pillows, and umbrella canopies are warranted to be free from workmanship or material defects for thirty (30) days from purchase. The fabric on a cushion, pillow, or umbrella canopy is warranted to not tear, mildew, or fade excessively for one (1) year from purchase.

Umbrella frames and bases are not covered under the warranty.

FIRE PIT TABLE COMPONENTS

The fire components used in fire pit table, burners, ignitions, electronics, and glass guards, are not covered under the warranty.

EXCLUSIONS

The following items are specifically excluded from limited residential warranty. We shall not be liable for any failure, defect or damage resulting from or connected with the following:

- Fading, color change or color match — lumber is made with UV-stabilizers to minimize fading; however, upon exposure to the sun, all colors will fade to some degree. To minimize possible fading: keep product covered, utilize cushions where applicable, minimize direct sunlight by storing product when not in use, or use a UV-protectant
- Color or pattern variance between any new replacement section or pieces and other sections or pieces
- Rust or corrosion of stainless steel or zinc coated steel hardware
- Rust or corrosion of steel frames
- Assembly or handling of products after they leave our factory, including any lack of performance or improper performance in any way by the dealer or assembler
- Abnormal use of products
- Improper use of products with fire components, such as lighting a Crystal Fire burner without using the glass guard
- The application of paint, varnish or other coating or chemical not approved by Company or the application of heat or radiation from an external source, such as a barbecue grill, another appliance, fire or reflection from windows or doors
- Any lack of compatibility between our products and any other product not manufactured by us that causes damage to or failure of our products
- Post-delivery labor, transportation or assembly costs
- Damage caused by, among other things, use of incompatible accessories, intentional acts, unreasonable use, misuse, physical abuse, permanent deformation or destruction by human or animal, vandalism, riot, insurrection or civil disorder, accidents or corrosive atmospheres (such as those contaminated by acid rain, harmful chemicals or vapors), or any act of God (such as fire, flooding, hurricane, earthquake, tornado, lightning, ice, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which may cause any colored surface to gradually fade, darken, chalk, or accumulate dirt or stains)
- Assembly of hardware, accessory items, or defects caused by their assembly

LIMITED RESIDENTIAL WARRANTY

We reserve the right to discontinue or modify any product line or color without notifying the Purchaser. If the original product is not available, we retain the right to choose to provide replacement material of equal value or quality.

No person or entity is authorized by Company to make and we shall not be bound by any statement or representation as to the quality or performance of the products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by Company.

Under no circumstances will be liable for special, incidental or consequential damages, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and Company's liability with respect to defective products shall in no event exceed the replacement of such products or return of the purchase price, as described above.

Some states do not allow the exclusions or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

This warranty shall only be applicable and enforceable in the United States of America and Canada.

Proper maintenance of your product is required to support the benefits of this warranty. This warranty is voided in the event that there are indications of abuse or neglect to the furniture. This warranty does not apply to normal wear and tear effects on our products, which are received by regular use of the products.

LIMITED COMMERCIAL WARRANTY

Warranties to the original purchaser ("Purchaser") that, for a period of three (3) years (except
as specified below) of commercial use from the date of purchase, under normal use and service conditions, shall be free from material defects, and shall not splinter, crack, chip, peel, or rot,
or suffer structural damage from insect infestation.

METAL FRAMES

Welds and joints are warranted to not break or crack for three (3) years of commercial use. Powder coat finish is warranted to not peel for two (2) years of commercial use.

HARDWARE

Hardware used in production or assembly furniture
is warranted to not break for one (1) year of commercial use.

WOVEN INSERTS

Woven inserts are warranted to not fail structurally, crack, unravel, fade excessively, or rot for two (2) years of commercial use.

SLING FABRIC

Sling fabric is warranted from tears and becoming non-functional because of loss of dimensional stability from exposure conditions including sunlight, mildew, rot and abnormal atmospheric conditions for six (6) months of commercial use. Abnormal or excessive discoloration and fading is covered.

CUSHIONS, PILLOWS, & UMBRELLAS

Cushions, pillows, and umbrella canopies are warranted to be free from workmanship or material defects for thirty (30) days from purchase. The fabric on a cushion, pillow, or umbrella canopy is warranted to not tear, mildew, or fade excessively for one (1) year from purchase.

Umbrella frames and bases are not covered under the warranty.

FIRE PIT TABLE COMPONENTS

The fire components used in fire pit tables, burners, ignitions, electronics, and glass guards, are not covered under the warranty. For

LOCKING DOWN FURNITURE

This warranty will remain valid if a bench has been properly anchored to the ground. Suggested anchor materials include stainless steel hardware with a stainless or aluminum bracket, painted or unpainted material. It's best to utilize an appropriate pilot hole when screwing into the material.

EXCLUSIONS

The following items are specifically excluded from the limited commercial warranty. We shall not be liable for any failure, defect or damage resulting from or connected with the following:

- Fading, color change or color match — lumber is made with UV-stabilizers to minimize fading; however, upon exposure to the sun, all colors will fade to some degree. To minimize possible fading: keep product covered, utilize cushions where applicable, minimize direct sunlight by storing product when not in use, or use a UV-protectant
- Color or pattern variance between any new replacement section or pieces and other sections or pieces
- Rust or corrosion of stainless steel or zinc coated steel hardware
- Rust or corrosion of steel frames
- Assembly or handling of products after they leave our factory, including any lack of performance or improper performance in any way by the dealer or assembler
- Abnormal use of products
- Improper use of products with fire components, such as lighting a Crystal Fire burner without using the glass guard
- The application of paint, varnish or other coating or chemical not approved by Company or the application of heat or radiation from an external source, such as a barbecue grill, another appliance, fire or reflection from windows or doors
- Any lack of compatibility between our products and any other product not manufactured by us that causes damage to or failure of our products
- Post-delivery labor, transportation or assembly costs
- Damage caused by, among other things, use of incompatible accessories, intentional acts, unreasonable use, misuse, physical abuse, permanent deformation or destruction by human or animal, vandalism, riot, insurrection or civil disorder, accidents or corrosive atmospheres (such as those contaminated by
  acid rain, harmful chemicals or vapors), or any act of God (such as fire, flooding, hurricane, earthquake, tornado, lightning, ice, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which may cause any colored surface to gradually fade, darken, chalk, or accumulate dirt or stains)
- Assembly of hardware, accessory items, or defects caused by their assembly

LIMITED COMMERCIAL WARRANTY

We reserve the right to discontinue or modify any product line or color without notifying the Purchaser. If the original product is not available, we retain the right to choose to provide replacement material of equal value or quality.

No person or entity is authorized to make and shall not be bound by any statement or representation as to the quality or performance of products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by Company.

Under no circumstances will be liable for special, incidental or consequential damages, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and liability with respect to defective products shall in no event exceed the replacement of such products or return of the purchase price, as described above.

Some states do not allow the exclusions or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

This warranty shall only be applicable and enforceable in the United States of America and Canada.

Proper maintenance of your product is required to support the benefits of this warranty. This warranty is voided in the event that there are indications of abuse or neglect to the furniture. This warranty does not apply to normal wear and tear effects on products, which are received by regular use of the products.