

Care and Maintenance

During Use:

- Avoid direct sunlight.
- Regularly check the kinetic parts and screws.

Storage:

- Cover with a dust-proof cloth.
- Avoid direct sunlight.
- Do not keep in damp or humid environments.

Mesh:

Daily Maintenance: Remove dust off mesh with soft brush.

Tips of Analysis & Eliminating of Problems

Problem	Caused	Solution
Unable to raise seat height	Was there any weight on the seat when you adjusted it?	Only increase seat height when there is no weight on the seat.
	Was the seat already at its highest height?	Please sit down on the seat and lower seat height to ensure you are not already at the highest height.
Unable to lower the seat height	Were you sitting on the front of the seat?	Center your weight on the seat and try again.
	Unable to lower the seat height further?	Please choose a seat height between the highest and lowest position.
Seat depth can not be adjusted forwards or backwards	Was the lever under the left side of the seat in the lock position?	Please lift the lever and try again.
	Was the tension hand wheel turned completed clockwise?	Please lower tension and try it again.
The castors are not moving freely	Was there any dirt or other debris caught in the castors?	Please clean the castor or change the castor.
Noise during use		Please contact the distributor.






Warranty and Terms & Conditions

This warranty offers 1 year foam & fabric and 5 years moving parts.

1 year Foam and Fabric	Foam & Fabric will be guaranteed for 1 year against any manufacturing defect. Accidental damage and misuse will not be covered under this warranty.
5 year Moving Parts	Parts will be guaranteed for 5 years against any manufacturing defect. Accidental damage and misuse will not be covered under this warranty.

Assembling Instruction for ErgoClick Plus / ErgoClick

Parts list

 <p>Castors x 5</p>	 <p>Base x 1</p>	 <p>Gas Lift x 1</p>
 <p>Chair Frame x 1</p>	 <p>Optional Headrest x 1</p>	