

# LIMITED LIFETIME WARRANTY



The warranty extends only to the original purchaser/consumer.

## Faucet

MONDAWE warrants all structure and finish of all kitchen faucets, lavatory faucets, bathtub faucets, free standing faucets purchased from authorized sellers are warranted to the original purchaser/consumer to be free from defects in material and workmanship for as long as the original purchaser/consumer owns the home in which it was first installed.

If the faucet is used in public space, for commercial, industrial, or institutional purposes, or is installed outside of the Americas, MONDAWE warrants the faucet to be free from defects in material and workmanship for five **(5)** years from the date of purchase.

When used in a leased or rented residential single or multi-family unit, including duplexes, townhouses, condominiums, and apartments, MONDAWE warrants the faucet to be free from defects in material and workmanship for a period of ten **(10)** years to the original consumer who owns the property but does not live there. Excluded are installations in public, industrial, or for any business purpose, such as hospitality or healthcare, which would be considered commercial use, referenced above.

MONDAWE warrants any sprayhead assembly (the engine, aerators, structure, restrictors, backflow preventors, sprayer hoses, braided supply line hoses which encompass nylon, silicon stainless steel) to be free from defects in material and workmanship under normal usage one **(1)** year from the original date of purchase.

MONDAWE warrants any cartridge to be free from defects in material and workmanship under normal usage five **(5)** years from the original date of purchase.

Electronic parts (not including batteries), if any, of MONDAWE faucets purchased from mondawe.com or authorized MONDAWE sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship for three **(3)** years from the date of original purchase or, for commercial purchasers, for one **(1)** year from the date of original purchase. No warranty is provided on batteries.

## Tub/Shower valves systems

MONDAWE warrants all structure and finish of all tub/shower systems; shower systems purchased from authorized sellers are warranted to the original purchaser/consumer to be free from defects in material and workmanship for as long as the original purchaser/consumer owns the home in which it was first installed.

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If the tub/shower valve is used in public space, for commercial, industrial, or institutional purposes, or is installed outside of the Americas, MONDAWE warrants the valve to be free from defects in material and workmanship for five **(5)** years from the date of purchase.

When used in a leased or rented residential single or multi-family unit, including duplexes, townhouses, condominiums, and apartments, MONDAWE warrants the tub/shower valve to be free from defects in material and workmanship for a period of ten **(10)** years to the original consumer who owns the property but does not live there. Excluded are installations in public, industrial, or for any business purpose, such as hospitality or healthcare, which would be considered commercial use, referenced above.

MONDAWE warrants any sprayhead assembly (the showerhead, body jet, handheld shower, tub spout, engine, aerators, structure, restrictors, backflow preventors, sprayer hoses, braided supply line hoses which encompass nylon, silicon stainless steel) to be free from defects in material and workmanship under normal usage one **(1)** year from the original date of purchase.

MONDAWE warrants any cartridge to be free from defects in material and workmanship under normal usage five **(5)** years from the original date of purchase.

Electronic parts (not including batteries), if any, of ,MONDAWE tub/shower valves purchased from mondawe.com or authorized MONDAWE sellers are warranted to the original consumer purchaser to be free from defects in material and workmanship for three **(3)** years from the date of original purchase or for commercial purchasers for one **(1)** year from the date of original purchase. No warranty is provided on batteries.

## Care

Certain cleaning products may cause damage to a product's finish, and any use of the following product will **VOID** this warranty.

- Abrasive pads, steel wool or wire brushes
- Abrasive cleaners such as powders, bleach, alcohol, chlorine, or ammonia

Any product reported to an authorized seller or MONDAWE as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of MONDAWE.

## Not Covered

**The warranty does not cover any products that were discontinued at time of purchase, display products, products purchased at any unauthorized dealer or discount outlet, and or sold on clearance.**

**This warranty does not cover any free gifts included with a purchase.**

**This warranty does not apply due to incorrect operation, breakages, or damages caused by fault of improper installation, carelessness, abuse, misuse, misapplication, improper maintenance, or alteration of the product, as well as damage caused by hard water, chemical, or natural corrosion, accident, fire, flood, any act of God, or any other casualty.**