

VIVOHOME

# THANK YOU!

## NOTE:

To continuously improve its products, VIVOHOME reserves the right to modify this information without prior notification.

For any questions regarding assembly, please watch the video on the product page or contact our customer service. Our customer service will gladly assist you with any additional questions, comments, or concerns.

Thank you for using VIVOHOME products in your home!

Thank You for Purchasing from

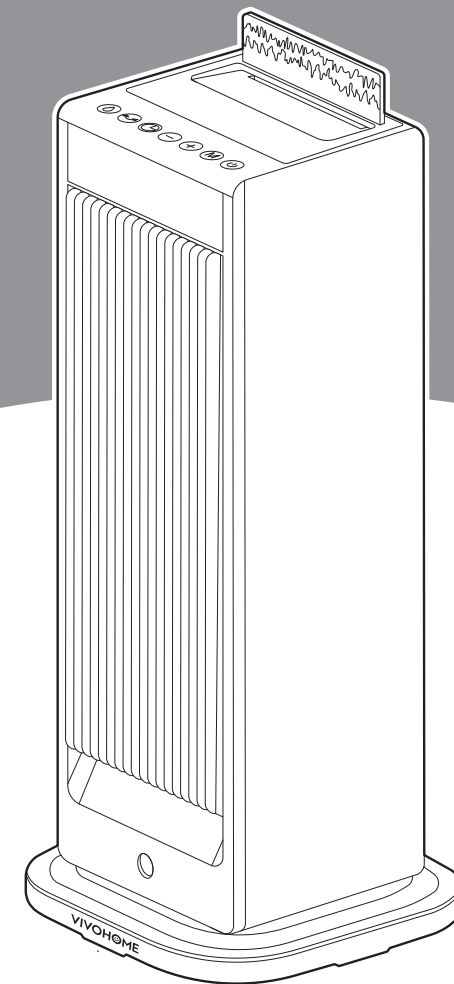
VIVOHOME

Made in China

VIVOHOME

# HOW-TO

## USER MANUAL



## Space Heater with Humidifier

Assembly is EASY!

**WE WANT  
YOU TO  
ENJOY LIFE  
AT HOME**

GO TO THE PRODUCT LISTING PAGE  
FOR AN INSTRUCTIONAL VIDEO!

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# Important Safety Instructions



Always use this product with the following precautions to prevent fire, electric shock, and bodily injury.



Don't place near flammable items.



Don't plug in the power cord when hands are wet.



Don't touch the air vent with hand.



Don't use water, wax, glaze or chemical solutions to clean this product.



Don't place near where children play.



Do not use in a humid place such as a shower room.



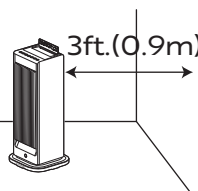
Don't below the limit line of the water tank.



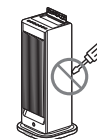
Don't exceed the limit line of the water tank.



This device has a polarized plug (one blade is wider than the other). To reduce the risk of impact, this plug can only be installed in unidirectional mode in a polarized socket. Polarized plug. If the plug cannot be connected to the socket, turn the plug horizontally and try again. If still not suitable, contact a qualified electrician. Do not attempt to destroy this safety feature.



Always place this product on stable, level ground. Remove any obstacles around the product and keep it at least 3 feet (0.9m) away from surrounding walls and flammable objects.



Do not disassemble this product. Also, do not operate the product with a damaged power cord or plug. Do not use the product after it has been damaged in any way (e.g. dropped).

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all the instructions before using this heater.
2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
3. Always unplug the heater when it is not in use.
4. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
5. Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped, or has been damaged in any manner.
6. Do not use it outdoors.
7. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
8. Do not run cords under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route the cord under furniture or appliances. Arrange the cord away from the traffic area and where it will not be tripped over.
9. To disconnect the heater, turn the controls to off, then remove the plug from the outlet.
10. Do not insert or allow foreign objects to enter any ventilation or exhaust opening, as this may cause an electric shock or fire or damage the heater.
11. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use it on soft surfaces, like a bed, where openings may become blocked. A heater has hot, arcing, or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
12. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to people.
13. Always plug heaters directly into a wall outlet or receptacle. Never use an extension cord or relocatable power tap (outlet or power strip).

14. If there is a loose fit between the plug and the socket or the plug becomes very hot, the socket may need to be replaced. Check with a qualified electrician to replace the socket.
15. It is normal for the plug and cord to feel warm to the touch. A plug or cord that becomes hot to the touch or becomes distorted in shape may be the result of a worn electrical outlet. Worn outlets or receptacles should be replaced prior to further use of the heater. Plugging the heater into a worn outlet / receptacle may result in overheating of the power cord or fire.
16. The output of this heater may vary and its temperature may become hot enough to burn exposed skin. Use of this heater is not recommended for people with a high sensitivity to heat or an inability to react to avoid burns.
17. Ensure the heater is on a stable, secure surface to eliminate the potential of tipping it over.
18. Make sure that no pieces of polystyrene or other packaging material have been left between the elements of the appliance. It may be necessary to pass over the appliance with a vacuum cleaner.
19. Do not attempt to modify or repair the product by yourself. Doing so could void the warranty and cause damage or personal injury. Only a repair technician may disassemble or repair this product.
20. Choking hazard - This remote control unit contains a small battery. Keep the remote control away from children and do not swallow the battery. If the battery is swallowed, seek medical advice at once.
21. If the machine is not working as it should, has received a sharp blow, has been dropped, damaged, left outdoors, or dropped into water, do not use it and contact Customer Support.

**NOTE:** There may be a trace of smoke or odor when the unit is first operated. This indicates that a drop of oil fell on the heating coil during the manufacturing process. It will quickly evaporate and should not re-occur.

**IMPORTANT:** This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to rig this safety feature.

## SECTION B

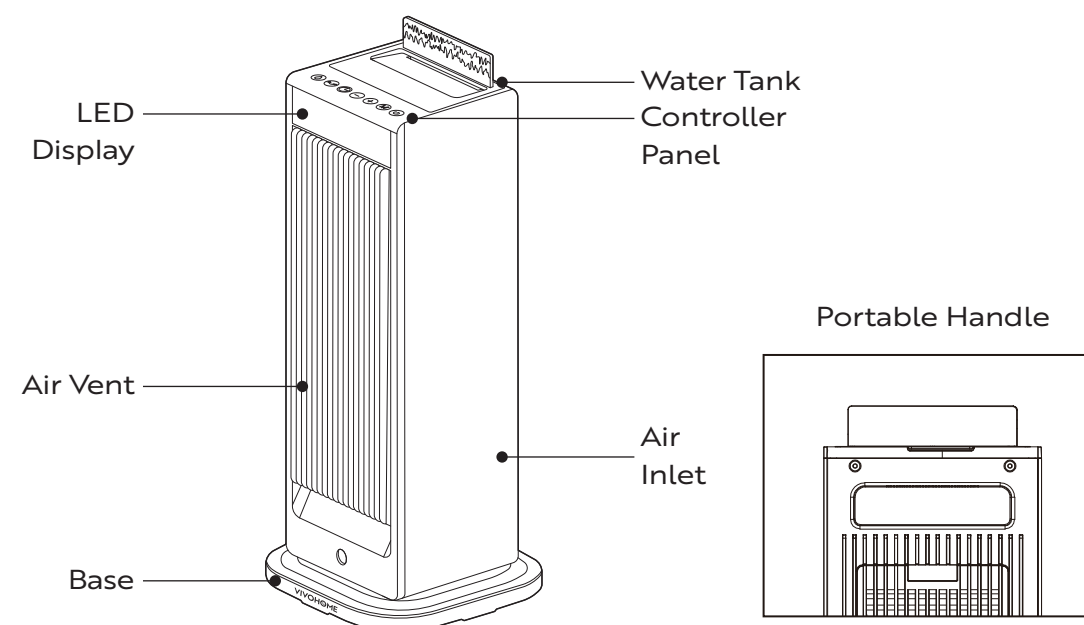
# Using Your Heater



## Package Contents

- 1\* PTC Heater With Humidification
- 1\* Remote Control
- 1\* Transparent Acrylic Panel
- 1\* User Manual
- 1\* Description of Power Plug

## Product Diagram

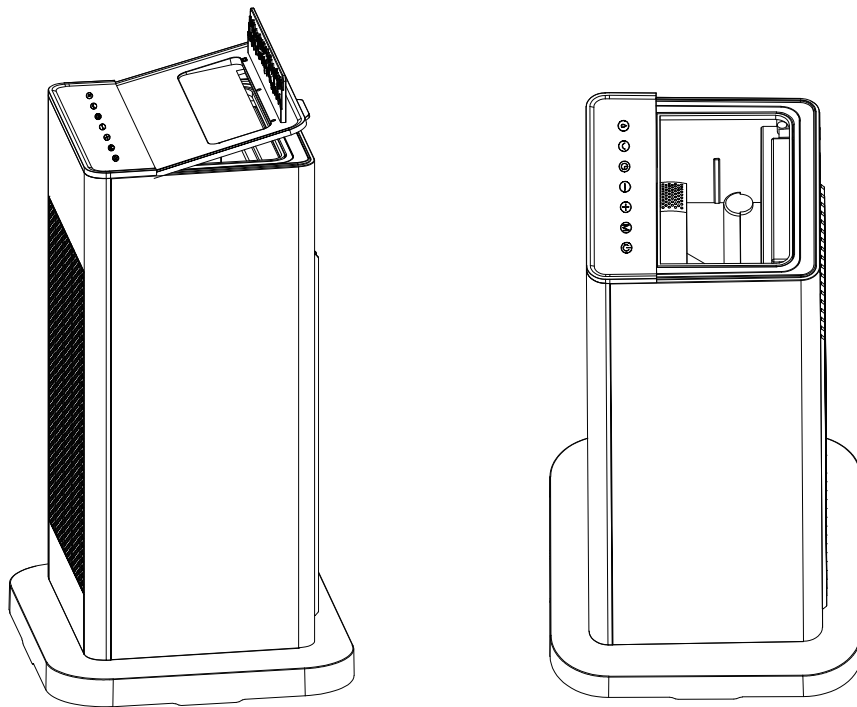


## Specifications

|                   |                   |
|-------------------|-------------------|
| SKU               | VH1634            |
| Model No.         | GD9215AD39        |
| Size              | 7.5*6.9*15.9 inch |
| Rated Power       | 1500W             |
| Input             | 120V              |
| Weight            | 1.7 KG            |
| Temperature Range | 41°F ~95°F        |

## Adding Water to the Water Tank

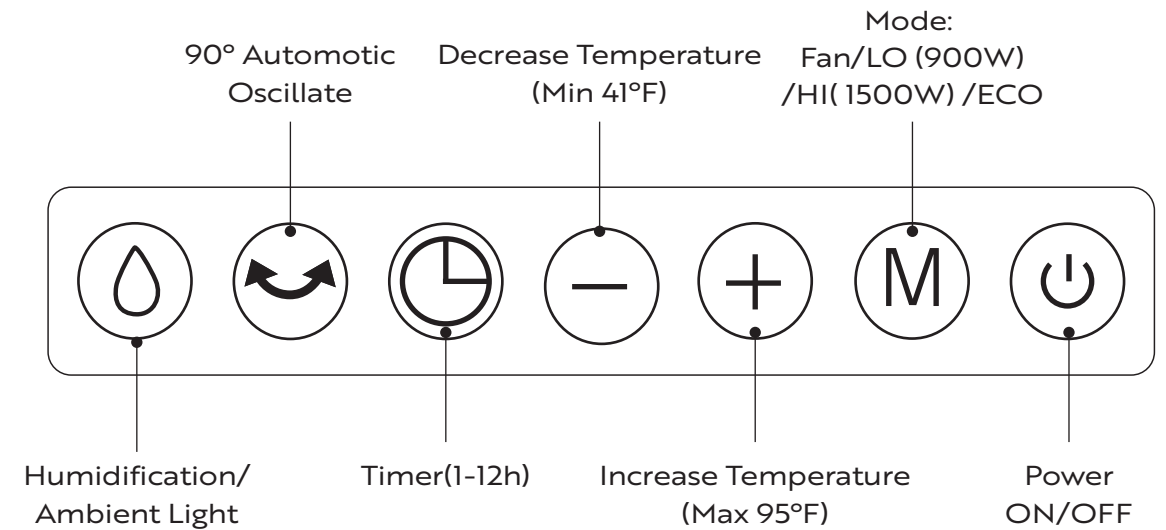
1. Lift the lid of the water tank and pour 250 ml of water.
2. Place the lid back and it will operate normally.



\*Fill the humidifier with water for approximately 3 hours of continuous usage. Actual usage time may vary from person to person.

\*Please note that when adding water to the humidifier, do not exceed the water level mark. Excessive water will affect the atomization effect.

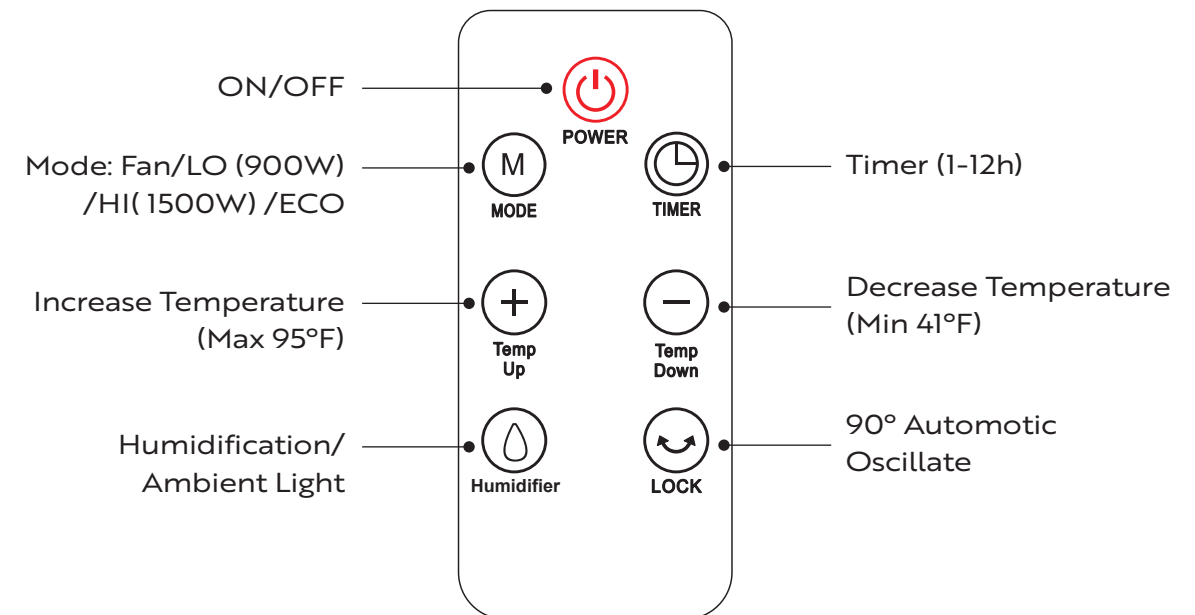
## Control Pannel



### NOTE:

Thermostat adjustment in ECO mode is from 41°F to 95°F (increase by 1°F). In other modes, the "Temperature +" and "Temperature -" buttons are not available.

## Remote Control



When using the remote control, align the transmitting sensor on the front of the remote control with the receiving sensor on the display screen.

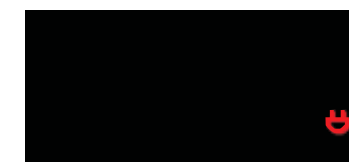
1. The maximum sensing distance of the remote control is about 5 meters, and the detectable angle is approximately 30 degrees to the left and right.
2. Direct sunlight should not directly hit the receiving sensor so as not to affect the reception effect.
3. Before using the remote control, remove the plastic sticker from the bottom of the remote control.

|                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                               | <b>Power On/Off</b><br>Touch to turn the heater on or off.<br><b>Note:</b> <ul style="list-style-type: none"> <li>- When the heater is plugged into the electric outlet, the power indicator  will light red.</li> <li>- Once turned off, a 30-second countdown will show up on the display as the fan will continue to run for 30 seconds to blow out the remaining heat.</li> </ul>                                                                    |
|                                                                                               | <b>Humidification</b><br>Touch to cycle through Humidificationr ON/Ambient light ON-Humidification ON/Ambient light /OFF-Humidification OFF/Ambient light OFF.<br><ul style="list-style-type: none"> <li>- The humidifier function will automatically off when the water is run out.</li> </ul>                                                                                                                                                                                                                                           |
|                                                                                             | <b>Oscillation</b><br>Touch to turn on or off oscillation.<br>The angle of oscallation is 90° .                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                                                                             | <b>Auto-Off Timer</b> <ul style="list-style-type: none"> <li>- When the heater is on, touch to set a timer(0-12h). After the timer ends, the heater will turn off automatically.</li> <li>- To cancel, set the timer to 0 hour.</li> </ul>                                                                                                                                                                                                                                                                                                |
| <br><br> | <b>Temperature Setting</b> <ul style="list-style-type: none"> <li>- In ECO mode, touch (+) or (-) to adjust the set temperature.</li> </ul> <b>Note:</b> In ECO mode, when the ambient temperature reaches the set temperature, it will automatically adjust to low heat mode. When the ambient temperature drops below the set temperature, the heater will run at medium or high power (900W or 1500w), depending on the two difference between temperatures<br><b>Note:</b> In other modes, the "+" and "-" buttons are not available. |

|                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <b>Mode Settings</b><br>Touch to cycle through ECO-LO( 900W )-HI(1500W)-FAN In ECO mode, the heater will automatically select its optimal heating power, depending on the difference between the set temperature (41 -95°F) and the ambient temperature.<br><b>Note:</b> <ul style="list-style-type: none"> <li>- In ECO mode, when the ambient temperature reaches the set temperature, it will automatically adjust to low heat mode. When the ambient temperature drops below the set temperature, the heater will run at medium or high power (900W or 1500w), depending on the two difference between temperatures</li> </ul> |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## Display Functions

1. Insert the power plug into the power outlet, the display will show.



2. Pressing the Power ON/OFF button starts heating in ECO mode.



3. Pressing the mode button will run at a low heating level.



4. Pressing the mode button again will run at a high heating level.



5. Press the mode button again to run at natural wind mode.



6. Press timer to set a automatic shutdown for 1-12 hours.



7. Pressing ① turns the humidification ON/OFF.



Panel Turn-Off: The LED screen will automatically turn off after 3 minutes of inactivity. It can be turned on again by pressing any button.

## Other Function

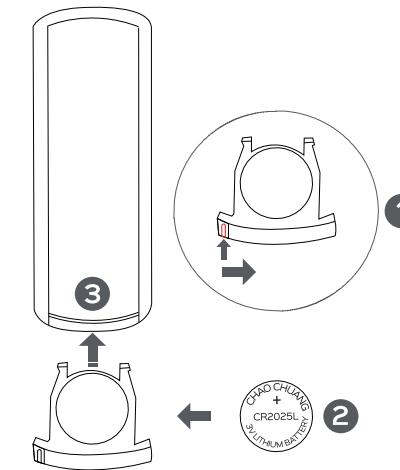
### Tip-over Protection

If the product tilts forward or backward, the built-in automatic power-off function at the base will activate. Hence, it is crucial to use this product on a level surface. If you wish to use the product after a tip-over, simply place it back on a flat surface, press the power ON/OFF switch, and readjust the settings to your preferences.

### Overheating Protection

When the heating element reaches a certain temperature, the overheat protection function is automatically activated to lower the temperature.

## Battery Replacement



1. Press the locking button to pop out the battery holder.
2. Replace with the same battery type with the (+) side facing up.
3. Push in the holder until securely locked into place.

### Note:

If the indicator on the remote control doesn't turn on anymore, please consider replacing the battery.



### WARNING

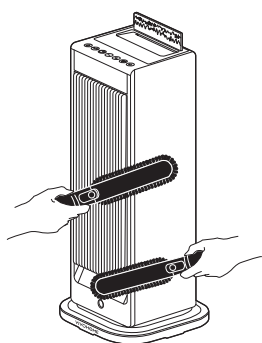
**Chemical Burn Hazard. Keep batteries away from children.**

- This product contains a lithium button/coin cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as 2 hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the battery, and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
- The batteries must be disposed of properly, including by keeping them away from children. Even used cells may cause injury.

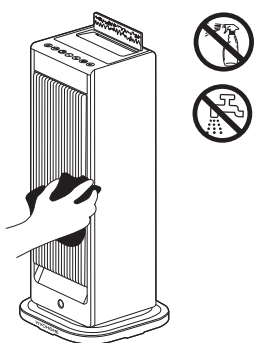


We recommend cleaning the heater at least once during the operating season and before the off-season. This will ensure optimal performance.

## Dust Cleaning



## Care



Always disconnect the appliance from the mains by switching it off and removing the plug from the power outlet before cleaning.

- Use only a soft cloth to gently wipe the outer surfaces of the heater clean.
- Do not use any cleaning agents or detergents.  
Never immerse the heater in water, and never allow water to drip into the motor housing. Be sure not to wet the heating element or the switches.
- For storage, you may leave the heater covered to protect it from dust. Store it in a cool, dry location and arrange the cable away from traffic areas so that it will not be tripped over or damaged.



## CAUTION

- Do not allow water to run into the interior of the heater, as this could result in a fire or electric shock hazard.
- Any other servicing should be performed by an authorized service representative.
- Except cleaning, any other servicing should be performed by an authorized service representative.
- Carefully fold the power supply cord and tie it up with a cord, then put the heater into the packing box. Keep it in a cabinet away from any hot or wet location.



| Problem                                                    | Possible Causes                                                                                | Solution                                                                                                             |
|------------------------------------------------------------|------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| Malfunction codes on LED display.                          | E3-Tip-Over Protection.                                                                        | Place the heater back on a flat, level and stable surface.                                                           |
| Heater does not start.                                     | Power cord is not properly plugged in.                                                         | Connect the plug to a powered electrical outlet.                                                                     |
|                                                            | Overheat protection has been activated.                                                        | Unplug and allow it to cool.                                                                                         |
|                                                            |                                                                                                | Remove any objects on or near the heater.                                                                            |
| The set temperature is lower than the ambient temperature. | The set temperature is lower than the ambient temperature.                                     | Ensure that the temperature is set to be higher than the ambient temperature.                                        |
|                                                            | The temperature exceeds the threshold of the thermal cut off.                                  | Turn off and unplug the unit. Allow it to cool and plug into the electrical outlet again.                            |
|                                                            | The heater is tipped over.                                                                     | Place it on a flat, level and stable surface.                                                                        |
|                                                            | In ECO mode, the heater will turn off automatically when the set temperature has been reached. | This is normal. If your heater turns off frequently, please raise the set temperature, or switch to Power Heat mode. |



The VIVOHOMES warranty program is our commitment to you. We are committed to providing you with a high-quality product that meets your needs and expectations. To demonstrate our confidence in the durability and performance of our products, we offer the following warranty.

## Warranty Coverage

This warranty program applies to any orders, purchases, receipts, or use of any products sold by VIVOHOMES and is valid for a period of 1 year from the date of purchase. However, please note that this warranty period is only valid for the original order. If you receive a replacement order during the warranty period, it will not include a separate warranty period.

## Warranty Exclusions

This warranty does not cover damage resulting from misuse, accident, unauthorized modification, or any other circumstances not directly related to the manufacturing and design of the product, including but not limited to:

- Parts lost during use.
- Normal wear and tear of products or parts.
- Incorrect installation (such as using the wrong voltage) or assembly.
- Exceeding the bearing capacity of the product.
- Use under extremely harsh conditions.
- Improper cleaning or maintenance.
- Damage caused by any reason other than the intended use of the product.
- Indirect loss or damage caused by the product.

## How to Make a Warranty Claim

If you find any defects that affect the use of the product or if the product stops working and cannot be repaired during the warranty period, please contact our customer service team at our email or via Amazon & app's direct messaging service as soon as possible. Provide the following information to expedite the process:

- Order number
- Images and/or videos illustrating the issue
- A detailed description of the problem

VIVOHOMES will provide technical support, replacement, refund, or other solutions based on the nature of the issue. If you wish to return the original package for any reason, please contact us for confirmation before proceeding. You can expect to receive a response within 48 hours.

Thank you for choosing VIVOHOMES. We are committed to ensuring the quality and satisfaction of your purchase. If you have any questions or need assistance, please do not hesitate to contact our customer service team.