



Use and Care Manual

Thank you for purchasing this ZG-Recliner.
To ensure that you don't overlook any of your chair's features, and that you use it safely, read this manual carefully. Then sit back, relax, and enjoy!

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IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

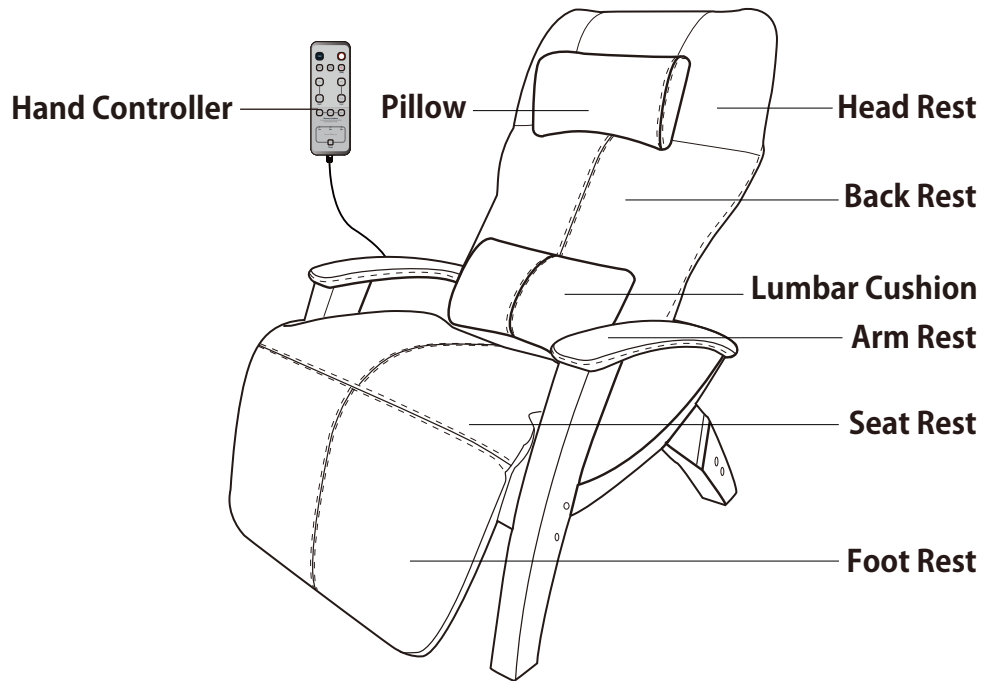
DANGER: To reduce the risk of electrical shock , always unplug recliner from the electrical outlet immediately after using and before cleaning.

WARNING: To reduce the risk of burns, fire, electric shock or injury to persons:

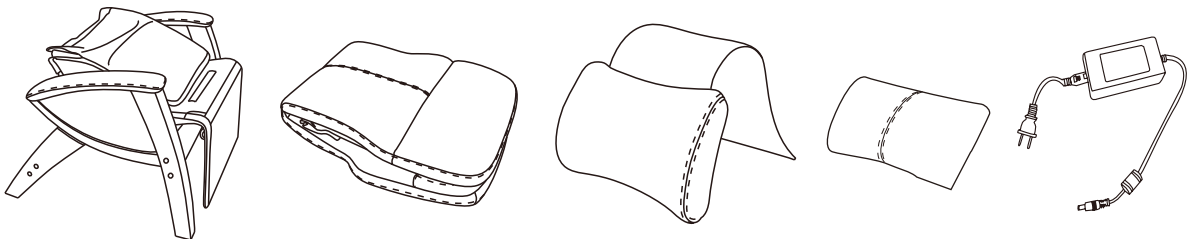
- Do not put hands or fingers near the footrest mechanism or the under side of the chair while this product is running. Touching the mechanism can result in injury.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- Close supervision is necessary when this product is used by, on, or near children, invalids, or disabled persons. Keep children away from extended foot support (or other similar parts).
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return this product to a service center for examination and repair.
- Do not carry this appliance by supply cord or use cord as a handle.
- Always keep the power cord away from heated surfaces.
- Never operate this product with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.

- Do not use this product when standing on a damp floor, or when any part of the body is in contact with plumbing or any similar ground.
- Do not use this product if noise above normal sound is heard.
- Do not stand on or in appliance. Use only while seated.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance. Please consult your doctor if you have any doubts about using this chair or if you are pregnant, undergoing medical treatment, using a medical electronic device or are receiving oxygen.
- Comfortable clothing is recommended while using this product.
- If you feel any abnormal discomfort during the operation of this product, turn off the power immediately and do not use the product. Consult your physician.
- **Do not pull on the AC cord.**
- When using this product after it has been in storage, check to see that the product is operating properly prior to use.
- Always confirm that there are no obstacles behind the product and that there is sufficient space to recline.
- **Do not attempt to repair this product yourself.**
- This product is designed for personal in-home use. Commercial use will void warranty.
- To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

CHAIR COMPONENTS



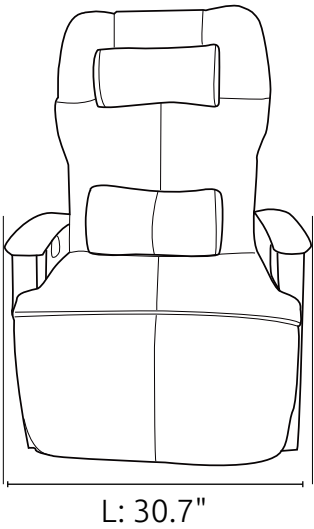
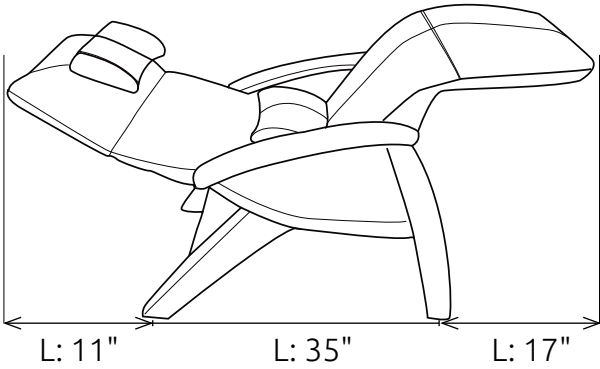
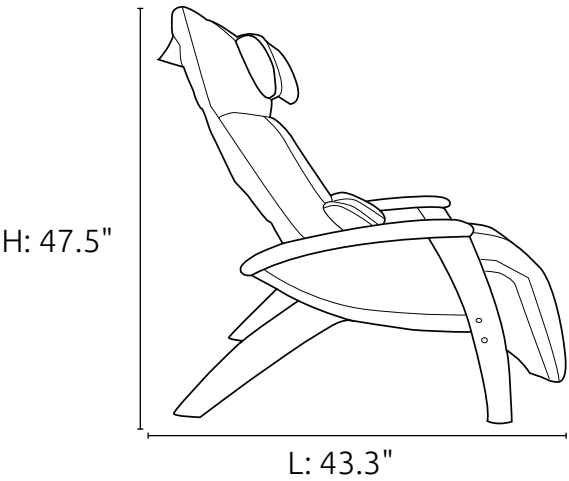
Check the accessories first



CHAIR SPECIFICATIONS

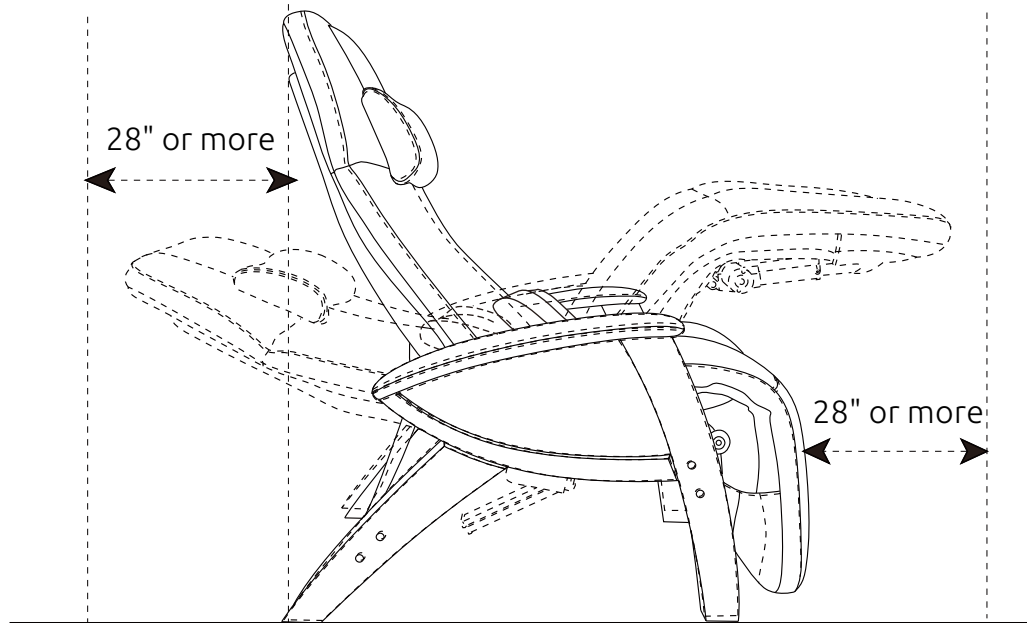
Specifications		Description
Rated Voltage		Input 110-120V
Rated Frequency		60Hz
Out-put		24V DC 3A
Rated Power Consumption		72W
Auto Timer		15 minutes
Dimensions (L*W*H)		Chair Upright: 43.3"x30.7"x47.5"
		Chair Reclined: 63"x30.7"x30"
		Packing Carton: 45.3"x31.7"x25.6"
Weight	Net Weight	99 lbs
	Gross Weight	117 lbs
Maximum Load Weight		400 lbs
Required Recline Clearance		28"
Usage Condition		Environmental temperature 10°C-40°C Contrasting humidity level 30-85RH
Storage Condition		Storage temperature 20°C-55°C Storage humidity level 30-85RH
Safety Feature		Equipped with overheating and power surge detectors

CHAIR DIMENSIONS



PLACING THE CHAIR

1. Lay a carpet, etc. at the set-up location. This will prevent damaging the floor, and muffles the noise during use.
2. Ensure there is sufficient space to allow the chair to recline. In order for the chair to not to touch the wall when reclined, allow a clearance of 70cm (28") to the front and back of the chair.



Notes

- Place the chair on a level surface.
- Keep the chair at least 1 meter (3ft) away from AV machines like a TV or radio.
- Keep the chair at least 1 meter (3ft) away from AV machines like a TV or radio.
- Do not keep the chair in a place where it will be exposed to direct sunshine for an extended period, or in a place near a heater where the temperature may reach high levels.

PREPARATIONS PRIOR TO USE

1. Check the cloth of the chair

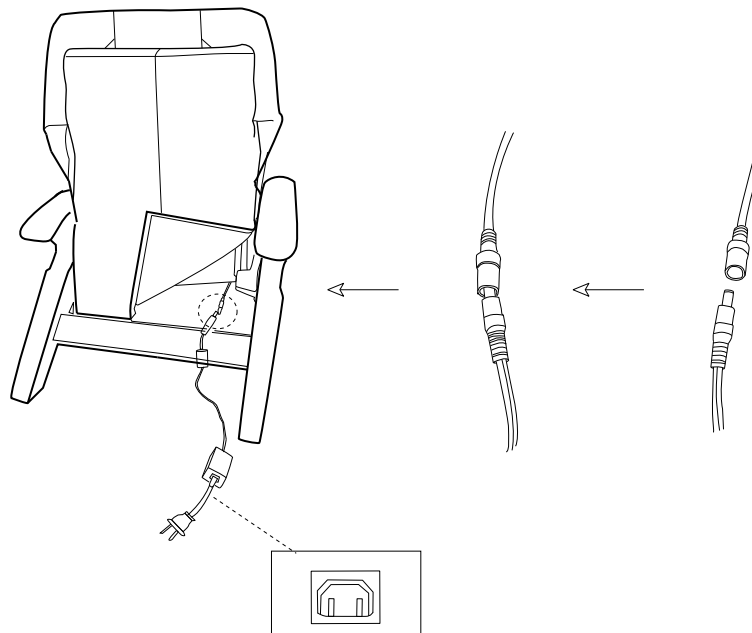
Prior to use, be sure to check that the cover cloth or the cloth of other parts is not torn. If a tear is found, stop using the chair immediately, unplug the power source, and obtain service. This is to avoid any injury or electric shock.

2. Check the power cord

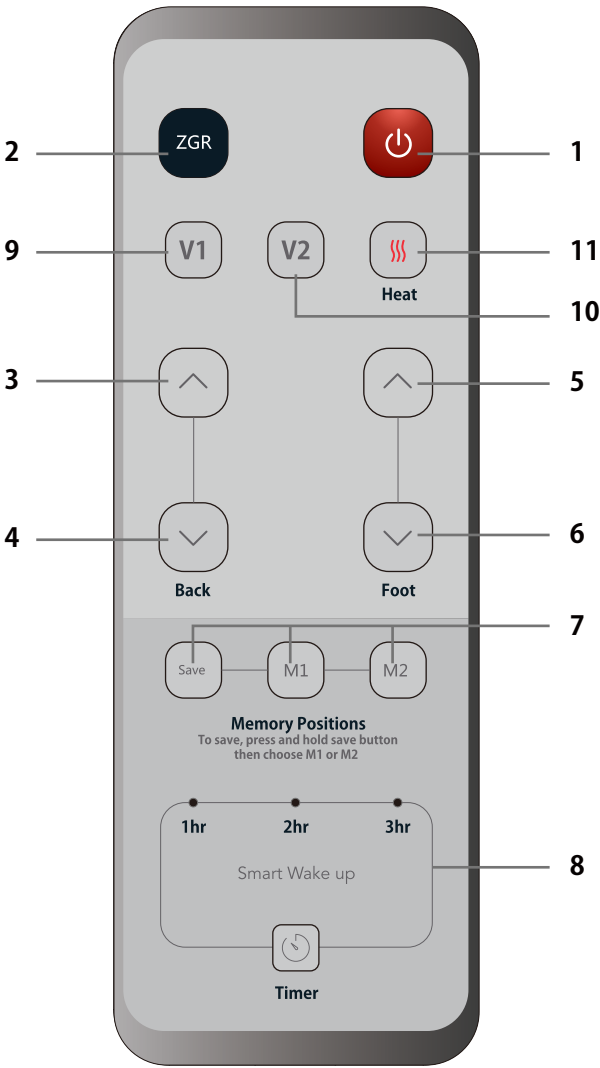
Check that there is neither breakage or damage to the power adaptor.
Check that the cords are not caught or placed beneath the chair.

3. How to connect the power source

- 1) Connect the power adaptor to the chair.
- 2) Insert the power plug into an outlet.



OPERATION GUIDE



Hand Controller

1. On/Off

When you press the button, the On/Off button illuminates, the chair is in idle, and will start to work when you press any other function buttons.

When you want to suspend the operation or have some abnormality with your body, press On/Off button, operation will stop.

2. ZGR

When you press this button, the back rest, foot rest, and seat will automatically adjust to a prearranged ZGR reclining angle.

- Reclining motion can be stopped by pressing either the On/Off button or the ZGR button. If the On/Off button is pressed, the chair will restore to the home position and will power off. If the ZGR button is pressed, you can press other buttons for desired motion.

- After achieving the ZGR position, you still may adjust back rest and foot rest angles

3/4. Back Rest Recline/Raise

- Press and hold the button to activate the back rest motion, release the button when desired angle is achieved.

- The angle of the seat will be changed automatically in accordance with the angle of the back rest.

- During back rest motion, the chair will not respond when you press the foot rest raise/lower, heating, or air massage buttons.

NOTE:

Be sure to check that there is no person or any pets around the chair prior to adjusting the back rest. It may result in an accident or injury.

5/6. Foot Rest Raise/Lower



- Press and hold the button to activate the foot rest motion, release the button when desired angle is achieved.
- During the foot rest motion, the chair has no response when you press either Back rest Recline/Raise, Heating or Air Massage.

7. Memory Position



- Press and hold Setup button for 3s to get flashing M1/M2, press M1/M2 to confirm a new memory position has been set.
- Press M1/M2 button to achieve the memory position which has been set before.
- If you want stop during the M1/M2 motion, press either the back rest or foot rest button to stop.

8. Smart Wake up



- Press the Timer button to start a timer. The time will change from 1hr to 6hr if you press repeatedly.
- When time is up, the On/Off buttons will flash, the vibration program will proceed, and the chair will take the user back to the home position.
- If you want to stop the timer program, press the On/Off button to restore to the idle mode.

9. Vibration Massage Autoprogram 1



- Press V1 button to start the vibration massage motion, press again to stop.
- Vibration massage will pause during any reclining adjustments and resume automatically after adjustment.

10. Vibration Massage Autoprogramme 2

- Press V2 button to start the vibration massage motion, press again to stop.
- Vibration massage will pause during any reclining adjustments and resume automatically after adjustment.

11. Heating



- Press heat button to start heating lumbar, press again to stop.
- Heating cycle lasts 1 hour unless you turn it off. This motion is independent to the 15 minute automatic shut off.
- Heating will pause during any recling adjustments and resume automatically after adjustments.

Automatic Shut-Off

This chair has a 15 minute automatic shut off function. All operations will stop after 15 minutes and can be reset by restarting the chair.

CAUTIONS - AFTER USE

- Bring the chair to its upright position.
- Turn off the power.
- If the chair will not be used for an extended amount of time, disconnect the power cord.

MAINTENANCE PROCEDURE

WARNING

Be sure to disconnect the power plug from the outlet prior to maintenance.

NOTE

Do not attempt to use benzene. Thinner alcohol, alkaline detergent or bleaching agent for cleaning, as this may result in deformation, discoloration or cracking.

HEAD REST, BACK PAD, SEAT COVER, ARM REST, FOOT REST, PILLOW (LEATHER)

Perform daily maintenance by wiping with a soft dry cloth. When parts are badly soiled, adopt the following maintenance procedure.

1. Soak a soft cloth in diluted neutral kitchen detergent and squeeze it well. Wipe the main unit with the damp cloth in a tapping motion.
2. Soak a cloth in clean water, and squeeze it well. Wipe off the remaining detergent with the damp cloth.
3. Wipe it with a dry cloth afterwards.

- Do not force-dry with a drier.
- Do not force contact with vinyl products for an extended period. It may cause discoloration.

NOTES

- Leather is a natural material, so imperfections in the grain, dye variations, and natural markings do not constitute a defect.
- Polyurethane foam padding tends to soften and light creases may form on the leather cover over a period of three months. These are natural occurrences and do not require any type of maintenance.
- A professional cleaner should be contacted for particular types of stains such as ink marks.

TROUBLESHOOTING

WARNING

If the trouble still persists after following the proper countermeasures, stop using the chair to avoid possible accidents. Disconnect the power plug from the outlet and consult our service department. Do not attempt to repair the chair, instead contact a certified technician.

Type of Troubles	Check points	Countermeasures
Operation failure	Check that the power plug is securely plugged into the outlet.	Push the power plug into the outlet securely.
	Check that the power adaptor is well connected to the chair.	Well connect the DC terminals between the chair and power adaptor.
The chair stops in the middle of operation.	This phenomenon is caused by the timer, but not a problem.	
Impossible to recline. Impossible to raise or lower the foot rest.	Check that there is no obstruction.	Remove the obstruction.

If you continue to have problems, please read the warranty card and contact our service department.

WARRANTY INFORMATION

Svago products have the following warranty:

ZG-Recliners have a one year in home servicing warranty and a two year parts warranty. Our customer service will not issue Return Material Authorizations (RMAs) for products. In case of missing parts or service issues, please contact the Svago service department.

SERVICE AND TECHNICAL SUPPORT

- Consumers may contact our Customer Service Department by calling us, emailing us, or visiting our website.

WARRANTY REGISTRATION FORM

Product Serial No.(Located on product) _____

Purchase Price: _____ Model No: _____

Date Purchased: _____

First Name: _____ Last Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____

Email: _____