
Warranty

We guarantee and warrant all products for a period of one year from its original ship date. All warranties are limited to manufacturing and material defects that appear under normal, indoor residential use and conditions.

Our warranty covers the following:

Upholstered Furniture -

Frames and Springs: We warrant to the original purchaser, protection against manufacturing defects of frames and springs. Defects are defined as causing the furniture to be unsound structurally or mechanically, or substantially altering the appearance of the piece. This warranty applies only under the conditions of normal usage and for **(1) year**.

Cushions: We warrant to the original purchaser, protection against abnormal loss of resiliency of the upholstered furniture, for **(1) year**. Abnormal wear and abnormal loss of resiliency should not be confused with softening and flattening of the foam and fibers, which are considered normal wear, and are not defects.

Filling Materials: We warrant to the original purchaser, protection against loss of resiliency of filling materials for **(1) year**. Compressing of polyester with use is not considered loss of resiliency.

Reclining Mechanisms: We warrant to the original purchaser, protection against manufacturing defects of the non-electronic reclining mechanisms for **(1) year**.

Wood Furniture –

We warrant to the original purchaser, protection against manufacturing defects in material and workmanship of our wood products for **(1) year**. This warranty applies under conditions of normal household use but does not apply to finish and color variations which are natural in wood products.

We will, for one year following the date of the original purchase, at its sole discretion; repair/replace, or provide a substitute for any piece or part found to be defective in material or workmanship.

****Remember all items listed above are for the original purchaser only and true under “normal use” and conditions. This warranty does not cover damage incurred during transit, by use of chemical cleansers, pet damage or any damages caused by consumer.*

Please note, images must be submitted with all warranty claims so we can adequately determine/evaluate how to proceed.

All damages Must be noted at the time of delivery/installation.