

RETURN & EXCHANGE INSTRUCTIONS

We want you to be completely satisfied with your purchase. If your item arrives damaged, defective, or not as expected, please follow the steps below:

- **Contact Us First:**

Before initiating a return, please reach out to our customer service team with your order number, photos of the issue, and a brief description.

✉ Email: starise@starise-hk.com

- **Return Authorization:**

Once your request is approved, our team will provide a Return Authorization Number (RMA) and detailed return instructions.

- **Repack the Item:**

- Place all parts, accessories, and the original user manual back in the original packaging.
- Ensure the product is clean and free from damage caused by misuse.

- **Refund or Replacement:**

- Refunds will be processed once the returned product is received and inspected.
- Replacement items will be shipped within 3–5 business days after confirmation.

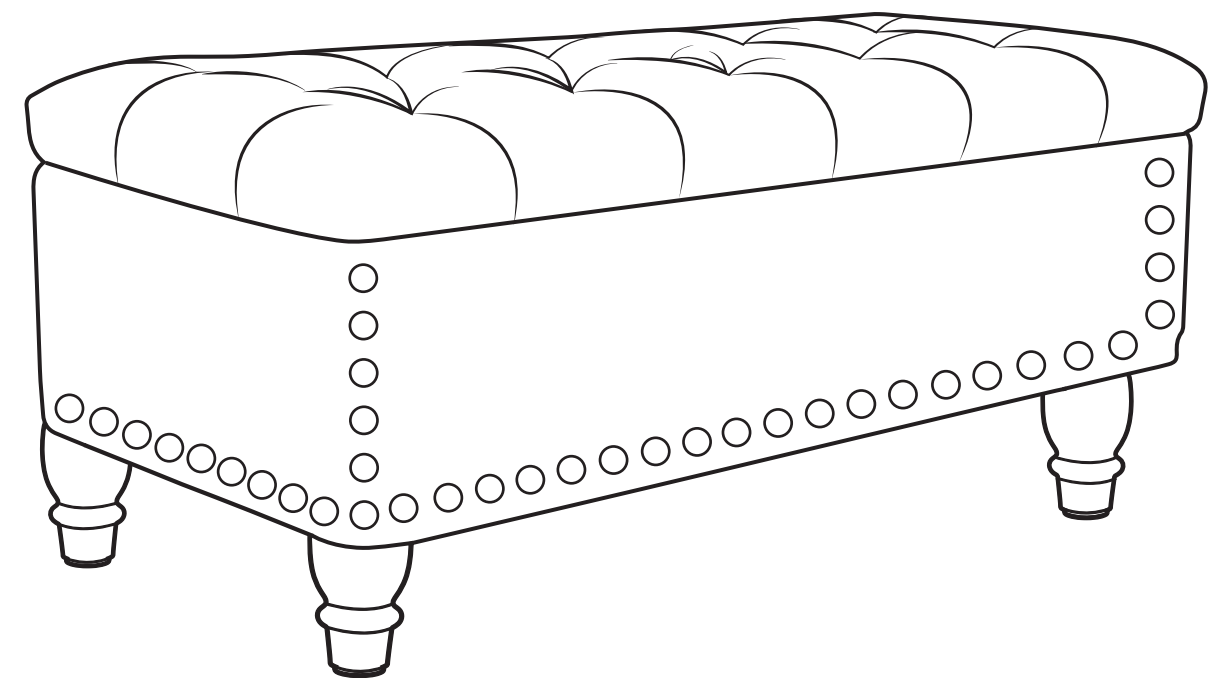


Note:

Returns without prior authorization may not be accepted. Items damaged due to improper use or assembly are not eligible for return.

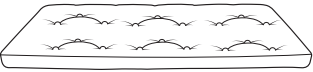
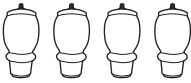
USER MANUAL

STORAGE BENCH WITH DUAL-SURFACE FLIP-TOP



MATERIAL: MDF/PLYWOOD FRAME, FABRIC UPHOLSTERY, FOAM CUSHION,
SOLID WOODEN LEGS MODEL: [9134] BRAND: [FZONIEL]

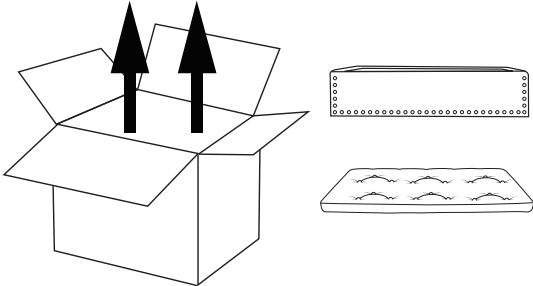
PACKAGE CONTENTS/PART LIST

NO	DESCRIPTION	SKETCH	QTY
1	Bench Body		1PC
2	Removable Dual-Surface Flip-Top Panels		1PC
3	Set of Legs		4PCS
4	User Manual		1PC

ASSEMBLY INSTRUCTIONS

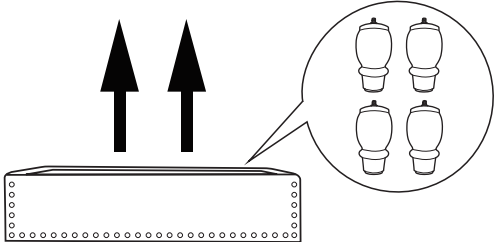
Tools Required:No tools required (legs are pre-threaded for easy assembly).

Step 1: Unpack the Bench



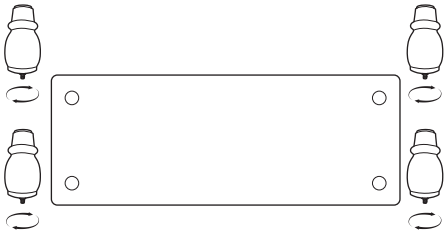
Carefully remove all parts from the carton. Check that all components are included and undamaged.

Step 2: Locate the Legs



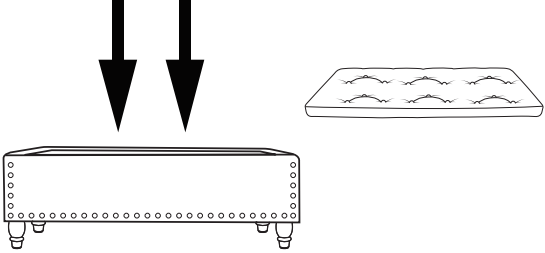
You'll find the legs and hardware stored inside the bench compartment.

Step 3: Attach the Legs



Turn the bench upside down on a soft surface to avoid scratches. Align each leg with the pre-drilled hole. Screw the legs clockwise into the threaded inserts until secure.

Step 4: Install the Flip-Top Panels



Turn the bench upright. Place the flip-top panel onto the frame. Ensure the panels fit securely and rest evenly on the edges. No hinge or mechanism is required — lids are designed for easy manual lifting.

USAGE INSTRUCTIONS

- 1. **As a Seat:** Ideal for seating; maximum weight capacity: 250–300 lbs.
- 2. **As a Footrest:** Lift either side of the flip-top panels to store or retrieve items easily.
- 3. **As Décor or Table Surface:** Can be used in entryways, bedrooms, or living rooms for seating or as an accent piece.

CARE & MAINTENANCE

- 1. **Upholstery Cleaning:**
Wipe gently with a damp cloth and mild detergent. Avoid strong cleaners or bleach.
- 2. **Wood or MDF Surface Cleaning:**
Wipe with a dry or slightly damp cloth. Do not soak or use harsh chemicals.
- 3. **Avoid Direct Sunlight and Humidity:**
Prevents discoloration and material warping.
- 4. **Do Not Stand or Jump:**
The bench is designed for sitting, not for use as a step stool.

SAFETY INFORMATION

- Indoor use only.
- Lift flip-top panels carefully — avoid pinching fingers.
- Do not allow children to climb inside the storage compartment.
- Always place the bench on a flat, stable surface.