

Limited Warranty

What Does This Warranty Cover?

This warranty covers structural defect or aesthetic damage due to negligence by the manufacturer or the shipping agency. The terms “structural defect” and “aesthetic damage” shall be defined on a per item.

How Long Does The Coverage Last?

This warranty lasts for a period of twenty years from the date of original purchase.

What Will Manufacturer Do?

Woodworks will, at the sole discretion, repair, replace or refund the original purchase price of the item(s) in question.

What Does This Warranty Not Cover?

This warranty does not cover abuse, misuse, neglect or acts of God (such as floods, fire or tornado). Also, this warranty does not include fading, discoloration or cracking due to exposure to sunlight or weather. The solid wood, edge-glued panels used in case goods, tables, etc. are not intended for exterior use. Placement and/or use under such conditions will void this warranty. Failure to properly protect this product by the proper application and periodic re-application of a quality consumer grade or better finish such as lacquer, varnish or exterior grade, weather resistant stain per the finish manufacturer’s directions and as is applicable to the products intended use, will void this warranty.

How Do You Get Repairs?

In order to be eligible for warranted repairs, replacement or refund (choice of which will be at the sole discretion) you must either return the warranty registration card within thirty (30) days of the date of original purchase or present a copy of the original receipt with the date and location of original purchase. Please be prepared to send pictures of the item showing the specific damage or defect resulting in the claim.

If you wish to contact regarding a warranty issue, please contact our corporate headquarters at:

How State Law Applies

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.