

Telescoping Triple Monitor Wall Mount

MOUNT-TS03C

Assembly Manual



Better Products for a Better Workspace Experience

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for the office with top of the industry support.

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WARNING



If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Failure to report missing parts within 30 days may result in denial of free replacement. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.



DO NOT EXCEED WEIGHT CAPACITY

FAILURE TO DO SO MAY RESULT IN SERIOUS INJURY.



WARNING: DO NOT INSTALL INTO DRYWALL ALONE

VERIFY YOUR WALL CONSTRUCTION. USE WOOD STUDS TO MOUNT. We include mounting for brick and concrete walls. If unsure, please contact us at [vivo-us.com](mailto:help@vivo-us.com), email at help@vivo-us.com, or call us at 309-278-5303.



WARNING: PINCH POINT

DO NOT PLACE HANDS ON OR NEAR SUPPORT BARS. MOVING PARTS CAN CRUSH AND CUT. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN SERIOUS PERSONAL INJURY.

Need Help? We're Here For You

US-Based Customer Support from Trained Professionals

Monday-Friday from 7am-7pm CST

Saturday 8am-4pm CST



Email Us

help@vivo-us.com



Chat with Live Agent

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Give Us a Call

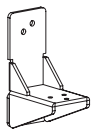
309-278-5303 ext. 1



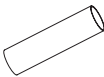
Assembly Video & Product Info

www.vivo-us.com/products/mount-ts03c

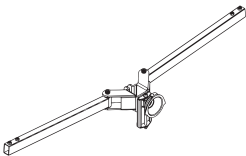
Package Contents



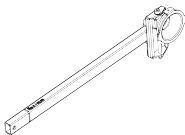
A (x1)
Wall Bracket



B (x1)
Pole



C (x1)
Arm Assembly



D (x2)
Arm Extension



E (x3)
VESA Plate



F (x4)
Arm Cable Clip



G (x2)
Safety Stopper



H (x2)
Insert

Included Hardware & Tools



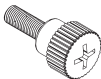
S-A (x3)
M5x12mm Flathead
Screws



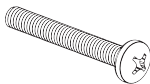
S-B (x3)
M4x6mm
Screws



S-C (x4)
M5x6mm
Screws



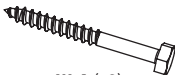
M-A (x12)
M4x12mm
Thumbscrew



M-B (x12)
M4x30mm Screw



M-C (x12)
M4 Spacer



W-A (x3)
ST6.3x50mm
Screw



T-A (x12)
3mm Allen
Wrench



T-B (x12)
5mm Allen
Wrench



T-A (x12)
6mm Allen
Wrench

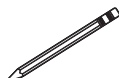
Tools Needed:



Stud Finder



Level



Pencil



Drill



Socket
Wrench



Phillips
Screwdriver

Weight Capacity:

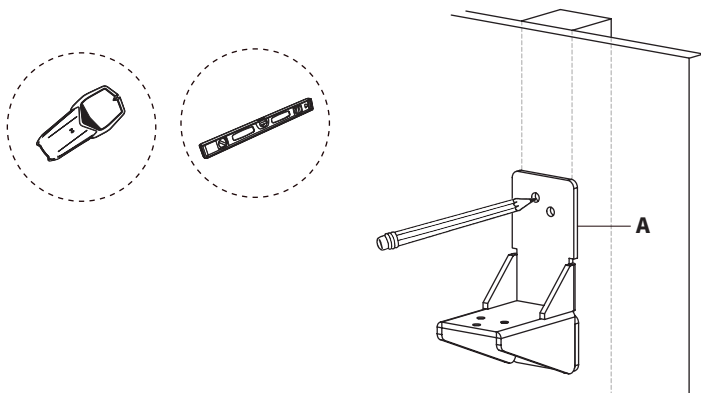


22lbs
(10kg)

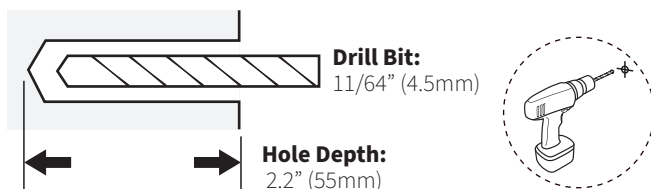
Assembly Steps

STEP 1

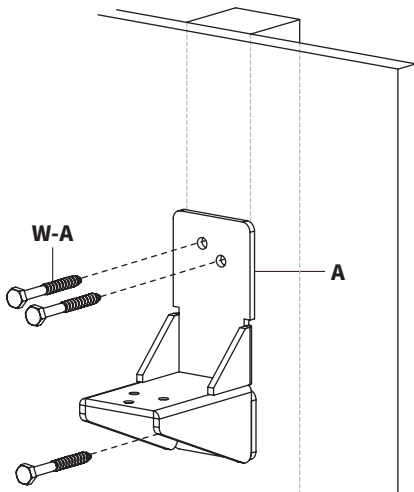
Place the Wall Bracket **(A)** in the desired location, and use a pencil to mark the drilling locations. Use of a stud finder and level is recommended.



Drill mounting holes at marked locations using the infographic below.

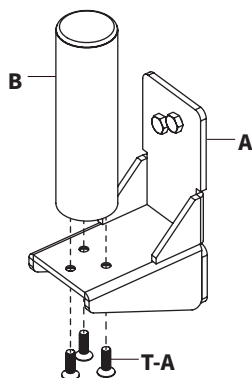


Secure the Wall Mount **(A)** to the wall using ST6.3x50mm Screws **(W-A)** and a 3/16"(10mm) socket wrench.



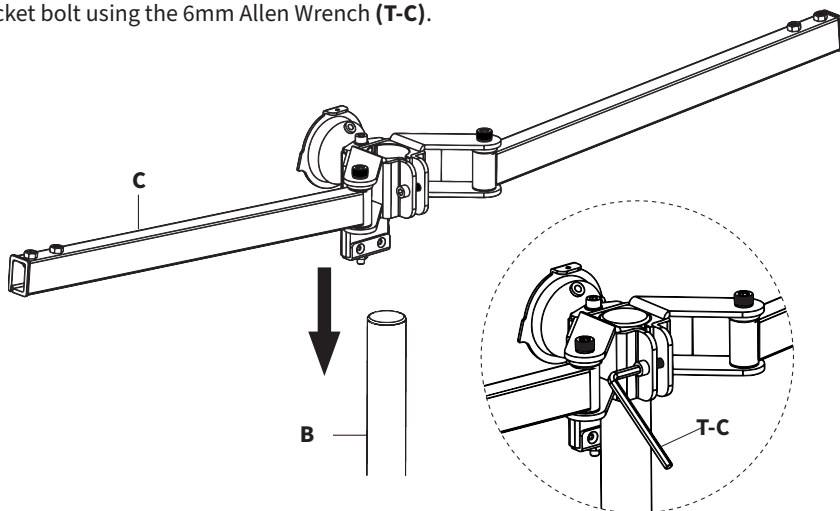
STEP 2

Attach the Pole (**B**) to the Wall Bracket (**A**) using the M5x12mm Flathead Screws (**S-A**), tighten with 3mm Allen Wrench (**T-A**).



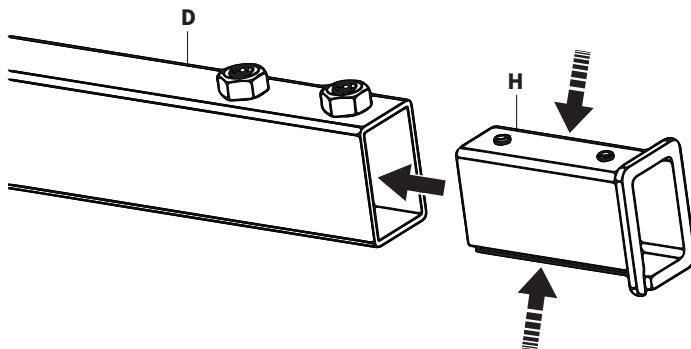
STEP 3

Slide the Arm Assembly (**C**) onto the Pole (**B**) at the desired height and tighten the pole bracket bolt using the 6mm Allen Wrench (**T-C**).



STEP 4

Install the Inserts (**H**) into the Arm Extensions (**D**) by squeezing and pressing the Inserts in.



Please Read

Optional Safety Stopper

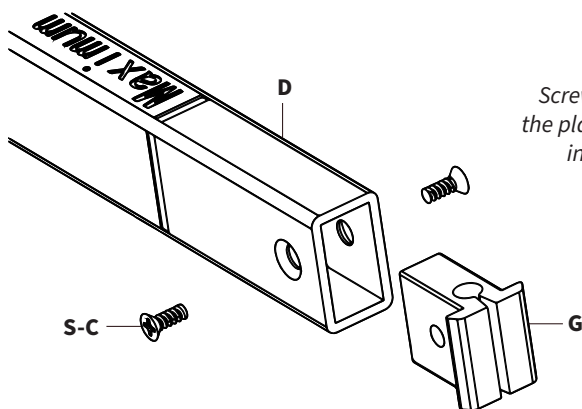
The Mount features **Safety Stoppers** to prevent the telescoping arms from being pulled out completely, once assembled.

While not required, we ***strongly recommend*** the installation of these Stoppers to prevent accidental damage to monitors. Follow steps below for installation of Stoppers.

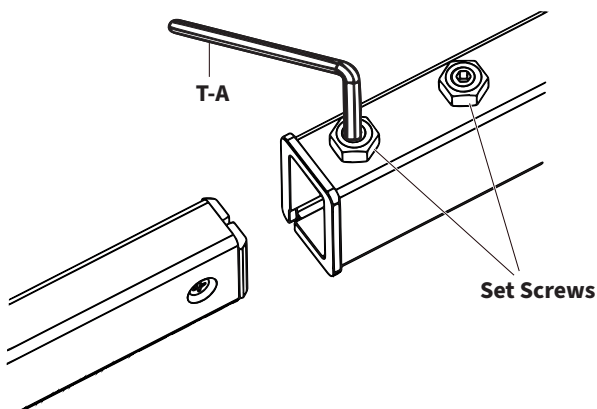
If opting NOT to install Safety Stoppers, please proceed to STEP 5 on Page 10

Safety Stopper Assembly

Slide the Safety Stoppers (**G**) into the Arm Extensions (**D**) using the M5x6mm Screws (**S-C**) and a Phillips screwdriver.

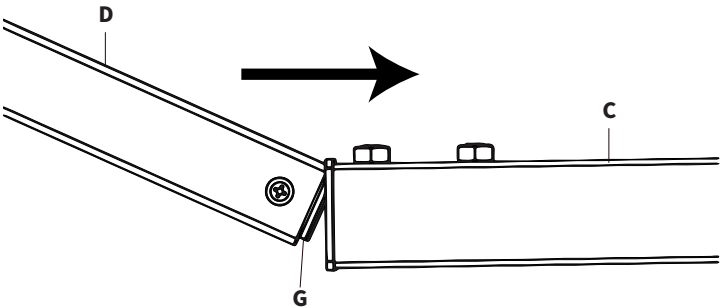


Loosen the two **Set Screws** on top of the arms using the 3mm Allen Wrench (**T-A**).



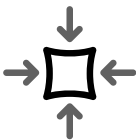
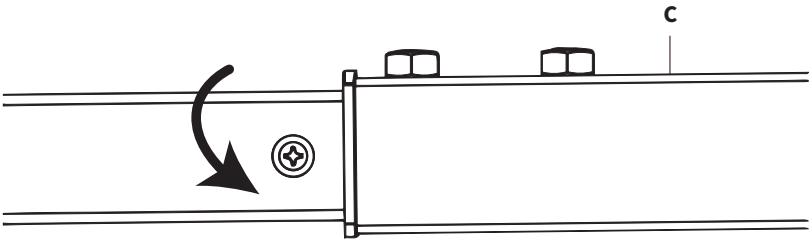
Safety Stopper Assembly – Cont'd

Line up the Arm Extension (D) with the arm of the Arm Assembly (C), then press the top of the Safety Stopper (G) into the the arm.



Note: The imprinted word “**Maximum**” should be facing up when intalling Arm Extensions.

Once the top is in, press the rest of the Safety Stoppers (G) fully into the the arms of the Arm Assembly (C). Repeat with other Arm.



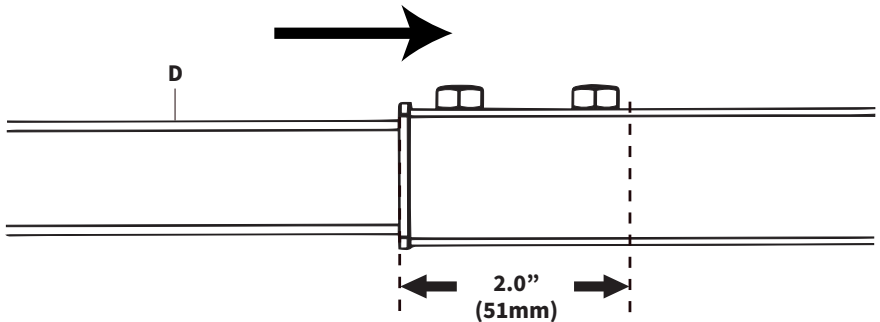
Tight Fit: Parts fit tightly together and may require gentle force.



Make sure arm segments are aligned and centered with each other for easier installation.

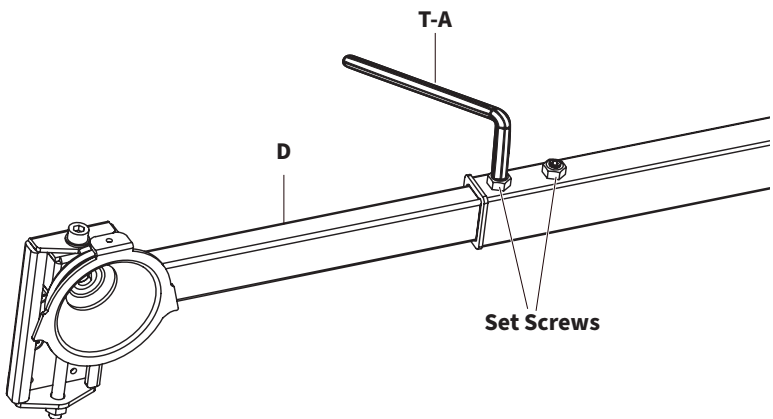
Safety Stopper Assembly - Cont'd

Apply an even, steady pressure motion on the Arm Extension (**D**) to fully insert.



*There will be a large amount of resistance for approximately **2”(51mm)** until the Stopper pushes past the Insert.*

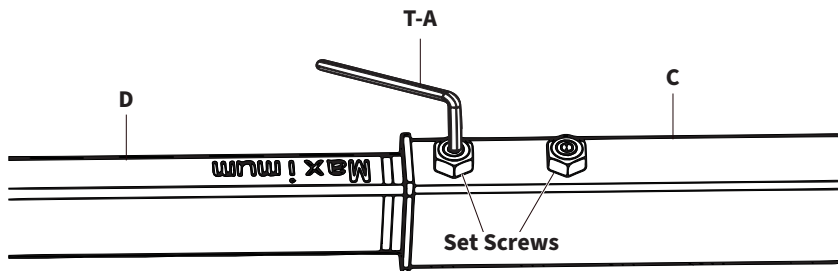
Once the Safety Stopper (**G**) is past the end of the Insert (**H**), the Arm Extension (**D**) should slide freely within the arm. Adjust accordingly, then tighten the **Set Screws** with the 3mm Allen Wrench (**T-A**). Repeat with other arm.



Proceed to **STEP 6** on [Page 10](#)
[Safety Stopper instructions take the place of STEP 5]

STEP 5

Slide the Arm Extension (D) into the arm on the Arm Assembly (C) and tighten the two **Set Screws** using the 3mm Allen Wrench (T-A) with Arm at the Maximum extension line.

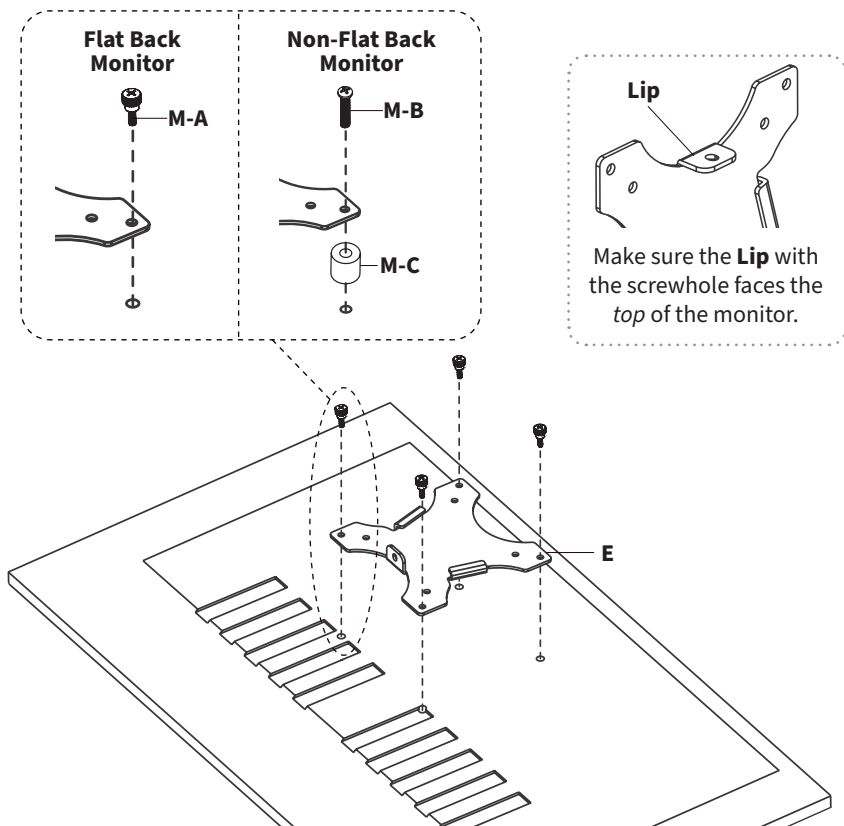


** WARNING **

DO NOT have the Arm Extension set beyond the Max Extension mark once the monitors are on.

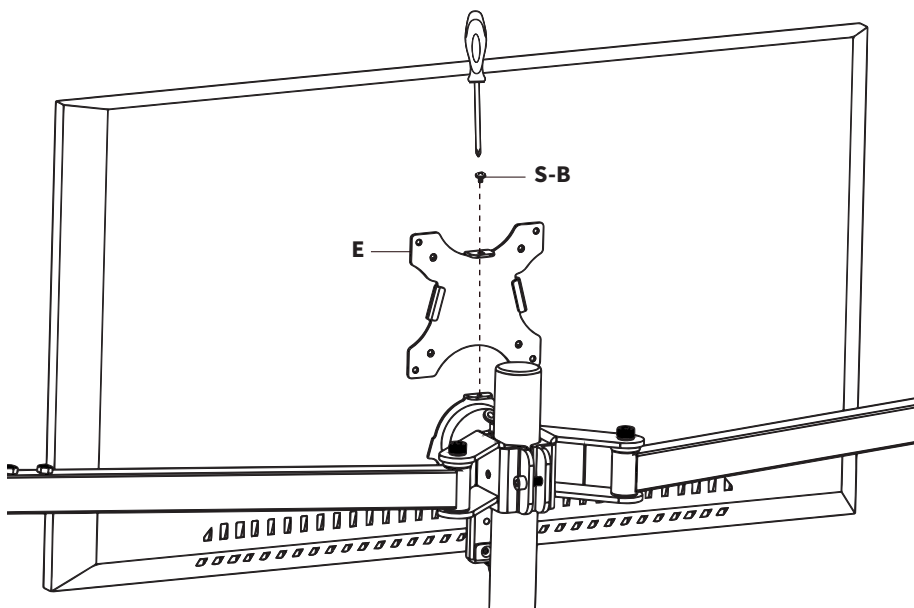
STEP 6

Attach the VESA Plates (E) to the monitors using appropriate Screws (M-A, M-B), Spacers (M-C), and a Phillips screwdriver.



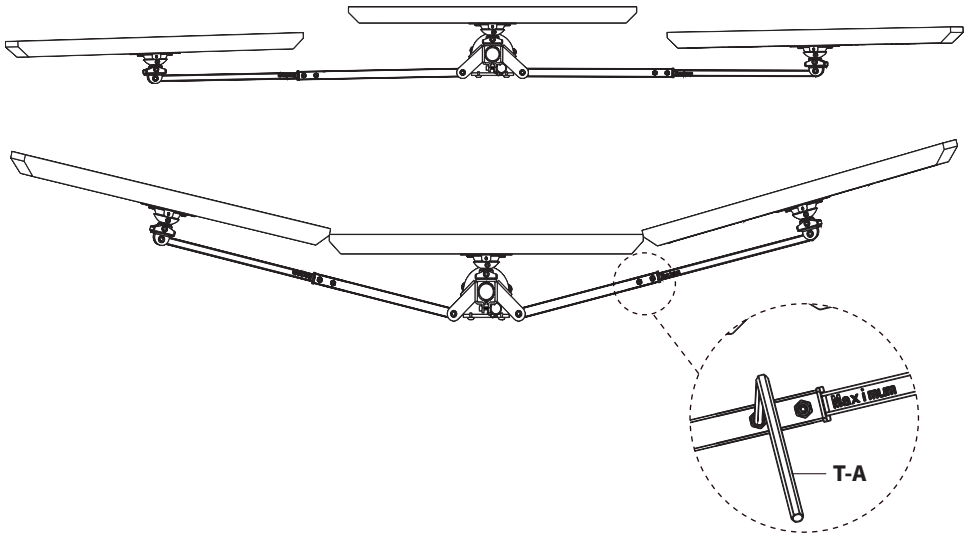
STEP 7

Slide each monitor with VESA Plate **(E)** attached onto the VESA brackets, and fasten using the M4x6mm Screws **(S-B)** and Phillips screwdriver.



Monitor Adjustment

Adjust the positions of the monitor by sliding the arms in and out to get desired layout.
Secure with 3mm Allen Wrench (**T-A**).

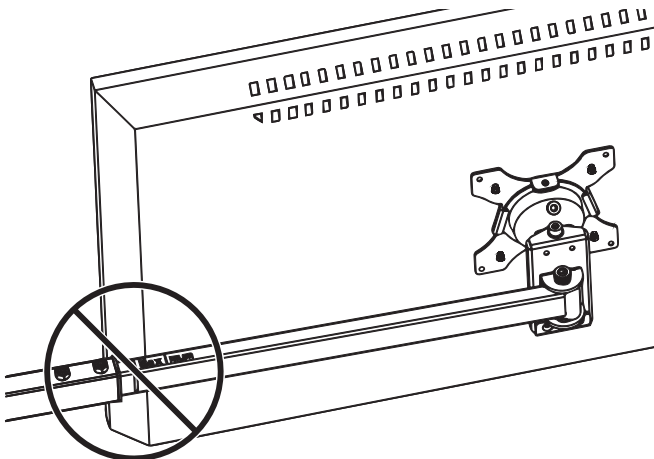


WARNING: Do Not Extend Past Maximum Line

Take caution in adjusting monitor placement. **DO NOT** pull Arm Extensions beyond the **Maximum Extension** marks once the monitors are installed.

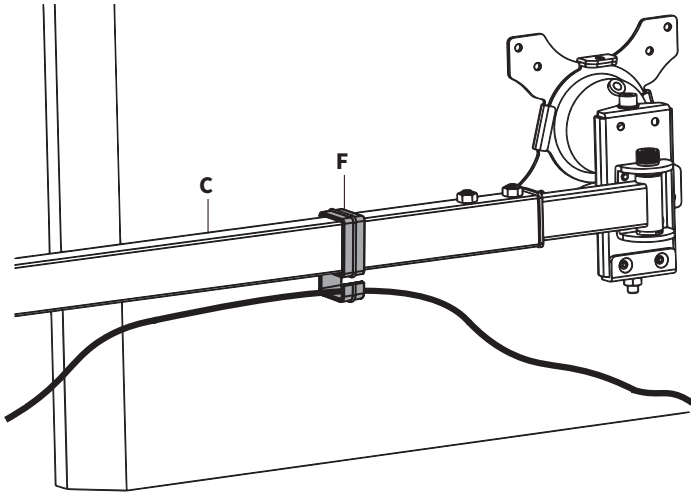
If you need to extend the arm again, **ALWAYS** remove the monitor **FIRST** to prevent accidental damage.

NOTE: If the Safety Stops (**G**) are installed, this is not necessary.



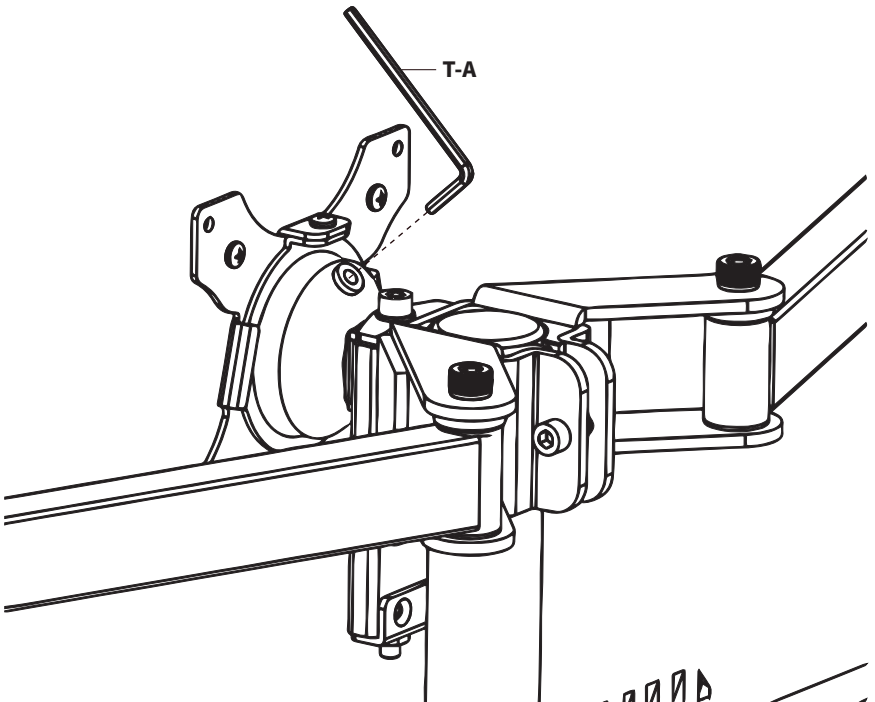
Cable Management

Secure Arm Cable Clips (**F**) to the Arm Assembly (**C**). Route the cables through Arm Cable Clips.



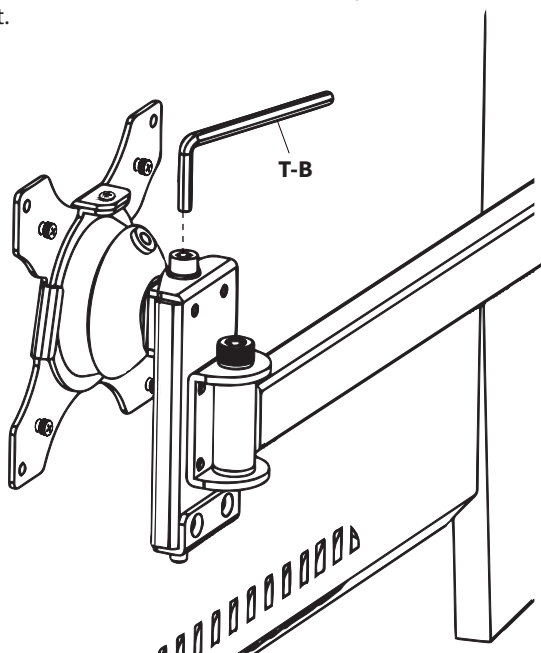
Swivel & Tilt Adjustments

To adjust the swivel or tilt, use 3mm Allen Wrench (**T-A**) to loosen and tighten center **Set Screw** on the VESA bracket.

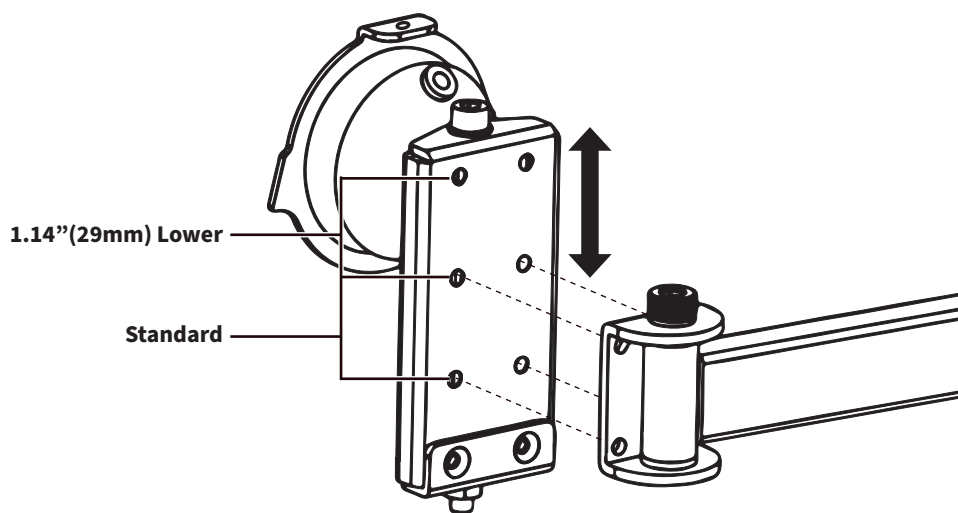


Leveling Your Monitors

To level the monitors, use the 5mm Allen Wrench (**T-B**) to adjust the bolt located behind the VESA bracket.



For additional height adjustment options, remove your monitor from the arm and use a Phillips screwdriver to remove the 4 screws fastening the VESA bracket to the arm. Position the VESA brackets at desired height, then secure with previously removed screws.



It may be necessary to adjust the main adjustment bolt to access the screws.

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