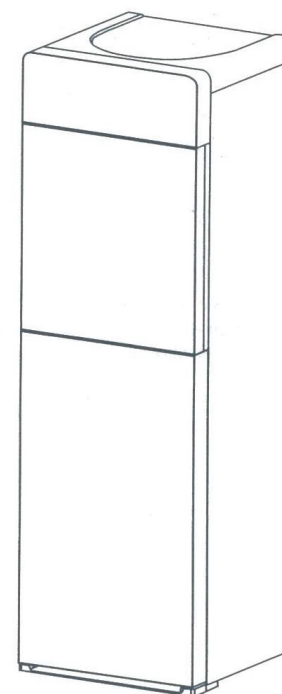


Water Dispenser

Operating Manual

Please read the Manual carefully before use



Dear customers:

Thank you for purchasing the water dispenser!

During use, please install, use and maintain the product correctly according to the Manual to make the product more effective.

In case of any difficulties in installation and use, please contact your local dealer or our service hotline. We will try our best to meet your requirements.

Special Statement:

Please read the Manual carefully before use, and keep the Manual properly for use. All contents in the Manual have been carefully checked. In case of any false or leaked printing or misleading content, we reserve the right to interpret.

Furthermore: our products are constantly updated. If there is any change in technology or product appearance, color, etc., we will not give prior notice, and the real product and nameplate on it shall prevail. The change will be included in the new version of the Manual.

Precautions for Use

❗	Instruction	Please follow the instructions	🚫	Prohibition	The act is prohibited
⚠	Caution	Remind the precautions for installation, use and maintenance	⚠	Warning	The wrong installation and operation will cause serious personal damage and property loss

❗ Instruction

1. The product must use a grounded three-hole socket with rated current of more than 10A and rated voltage of 220V~50Hz. The plug shall be fully inserted into the socket to prevent overheating and burning of components, short circuit or fire caused by poor contact.
2. If you will not use the product for a long time (more than three days), please cut off the power supply and water source, and drain the residual water in the product. In addition, please clean it before you use it next time.
3. To prevent electric shock or short circuit, do not put the product, power cord and plug in water or any other liquid. Do not touch the power cord or plug with wet hands or barefoot to avoid electric shock.
4. Keep the product and power cord away from high temperature, open fire, damp, smooth table or sharp edge to prevent product damage, failure or fire.

⚠ Caution

1. Under the low ambient temperature and voltage, the water heating time will be prolonged, which is normal.
2. Please clean the product with soft wet cotton cloth. Do not wipe the product with gasoline and other organic solutions to avoid discoloration or rust on the surface. Do not flush the product with water.

List of Food Contact Materials in Product

Part name	Part material	Executive standard
Water faucet	pp	GB/T17219-1988; <i>Standard for Hygienic Safety Evaluation of Equipment and Protective Materials in Drinking Water</i> (2001)
Joint	pp	
Water pump	pp/Silicone	
Silicone tube	Silicone	
Water tank	pp	
Hot liner	Stainless steel	
Cold liner	ABS	

Remarks: the parts in the list are the summary of all the main parts of different models of products. Whether the product contains modified parts or not depends on its actual configuration.

Name and Content of Restricted Substances in Product

Part name	Restricted substances					
	Plumbum (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr(VI))	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
Metal part	○	○	○	○	○	○
Plastic part	○	○	○	○	○	○
Glass panel	○	○	○	○	○	○
Silicone and rubber part	○	○	○	○	○	○
Electrical part (component)	X	○	X	○	○	○
Packed and printed part	○	○	○	○	○	○
Auxiliary material	○	○	○	○	○	○

This table is formulated in accordance with the provisions of SJ/T11364.

○: Means that the content of this restricted substance in all homogeneous materials of the part is below the limit requirements as specified in GB/T26572.


X: means that the content of this restricted substance in at least one homogeneous material of the part exceeds the limit requirements as specified in GB/T26572.

Explanation: Some models of products may not contain some parts in the table, and the real product shall prevail. The parts marked "X" cannot be replaced by restricted substances due to the limitation of industry technology development level.

Notes:

In order to protect the environment, you have the responsibility to separate the scrapped product or parts from domestic waste and send them to a qualified recycling site, which will carry out the classification, disassembly, recycling and reuse according to the relevant national regulations.

For more information about the recycling of the product, please consult the local government, and waste disposal agency, etc.

 Electronic information products sold within the territory of the People's Republic of China must be marked with this mark. The number in the circle indicates the environmental protection service life of the product under normal use.

- After heating, the water from the hot water tap is hot water, please be careful of scalding, especially children's injury caused by Misoperation.
- In case of water leakage, please turn off the power switch immediately, drain the residual water in the product completely, and inform our After-sales Service Department or local dealer for treatment by professional service personnel. Do not repair by yourself.

Prohibition

- Do not cover the water faucet to affect the water outflow, or cover within 1cm below the water faucet.
- Do not start or stop the product by inserting or pulling out the power plug.
- Do not use the product in the environment with the temperature lower than 5°C. If the ambient temperature is lower than 5°C, please take anti-freezing measures, such as turning on the heating or air conditioning, to prevent the water leakage and electric leakage caused by the cracking of the pipe fittings caused by the freezing of water in the product due to the low temperature.
- The product is not intended to be used by people with weak physical ability, slow reaction or mental disorder, unless it is used safely under the guidance or assistance of the person responsible for its safety. Unattended children and disabled people are prohibited to use the product, and children are prohibited to play with it.
- The product shall be placed in a cool and dry place, avoiding direct sunlight. There is at least 10CM between the back of the product and the wall, and foam, cardboard and other debris cannot be laid at the bottom to avoid electric leakage. Do not use the product outdoors or in places with water splashing.

Precautions for Use

- During use, if it shows water shortage, it means that the bucket is in a water shortage state, please add water in time.
- Do not disassemble or refit the product without authorization. We will not be responsible for the consequences and faults caused by failure to operate according to the Manual. Such damage is not within the scope of warranty.
- Do not place the product outdoors (it is applicable to the indoor environment, such as shops, offices, restaurants, hotels and places of residence).
- Do not place the product upside down after power on or when there is water.
- Do not move or shake the product after water supply.
- In case of heating without water or no heating, do not dismantle the product for maintenance. It must be replaced by the professional personnel of the dealer or After-sales Maintenance Department.
- Before using it, please firstly check whether the power cord and the plug are damaged or not. If the power cord is damaged, it must be replaced by a special person of the dealer or After-sales Maintenance Department to avoid danger. Do not refit the power plug or lengthen the power cord to avoid fire.

Warning

For your personal and property safety, you must comply with the safety tips in the Manual to minimize property loss and personal injury. Do not operate the product without reading and understanding the Manual. Otherwise, there will be problems.

Packing List

Water dispenser	1
Manual (including certification)	1

Product Introduction

1. Main product parameters

Function	Heating -type water dispenser	Heating and cooling-type water dispenser
Rated voltage/frequency	220-240V 50/60Hz 110V /60Hz	220-240V 50/60Hz 110V /60Hz
Rated power	550W	640W
Heating power	550W	550W
Water heating capacity	5L/h \geq 90 $^{\circ}$ C	5L/h \geq 90 $^{\circ}$ C
Cooling power	—	90W
Water cooling capacity	—	2.0 L/h \leq 10 $^{\circ}$ C
Ambient temperature	10 $^{\circ}$ C-38 $^{\circ}$ C	10 $^{\circ}$ C-38 $^{\circ}$ C
Ambient temperature	\leq 90%	\leq 90%
Electric shock resistance	Class I	Class I
Applicable water quality	Purified water	Purified water
Executive standard	GB 4706.1-2005 GB 4706.19-2008	GB/T 22090-2008

Note: 1. Due to product upgrade, the above parameters may change, and the real product shall prevail.

2. All parameters related to the product performance are the results under the standard test, and will change with the different service conditions during the actual use.

Installation and Usage Methods and Maintenance

1. Installation and usage methods

- ① Open the packing box and check whether the whole product is in good condition.
- ② Before using for the first time, please put the bucket with purified water in the lower door of the water dispenser, and make sure that the water extraction pipe has been inserted in the bucket without bending.

4. Repair Service

Within the warranty period, we will provide a full range of repair services according to the provisions for the product fault or damage, which meets the warranty conditions and does not violate the exceptional conditions. The repair service will include:

- (1) Repair the faulty product free of charge.
- (2) Replace faulty parts free of charge.
- (3) Other items stipulated by national laws and regulations (including *Law on Protection of the Rights and Interests of Consumers* and *Product Quality Law*).

5. Warranty Service Procedure

- (1) In case of any fault during use, please turn off the water source and cut off the power supply immediately. After confirming that all conditions meet the requirements, call our service hotline for warranty.
- (2) When the maintenance personnel provide on-site service, you shall present a valid invoice and introduce the service condition and fault condition to the service personnel. After verifying the product, the service personnel will carry out corresponding inspection and maintenance.
- (3) After the maintenance, you shall sign the opinion on the repair bill and sign for approval. In case of any doubt, ask the service personnel for clarification in time.
- (4) If the fault is not within the scope of warranty, you shall pay the service fee according to the charging standard shown by the service personnel.
- (5) In case of any objection or problem to the service process, please contact the After-sales Service Department for consultation.

Warranty card

Product model		User name	
Sales unit		Contact number	
Purchase date		Invoice number	
User address			
Maintenance date	Maintenance item		

Provisions of Warranty Service

1. Warranty Period

- (1) The warranty period will be calculated from the date of purchase invoice, and the whole product will be guaranteed for one year.
- (2) No invoice, altered product number, disassembling and refitting or modifying the water dispenser without authorization, operation without following the Manual as well as all man-made damages do not belong to the scope of warranty.

2. Warranty Conditions

You must follow the following rules, otherwise, you will lose your warranty rights

- (1) Purchase the product from a legal retailer through legal channels.
- (2) Keep the purchase invoice properly, and maintain the product with the purchase invoice within the warranty period.
- (3) Ask the installation personnel designated by the manufacturer or the qualified installation unit recognized by the national authority or organization for the installation of the product.
- (4) Operate the product in strict accordance with the Manual.
- (5) Make sure that the product is operated under proper conditions.
- (6) If maintenance is needed during use, call our service hotline to register for repair.

3. Exceptional Conditions

Product failure or damage in one of the following cases does not belong to the scope of warranty:

- (1) The product is obtained by illegal means or channels.
- (2) The invoice or Manual is lost, and relevant documentary evidences cannot be provided.
- (3) Fault or damage caused by the installation personnel without qualification or by yourself during installation without the guidance of the manufacturer.
- (4) Fault and damage caused by unreasonable use and in violation of the provisions of "Manual for Installation and Usage".
- (5) Fault and damage caused by the forced use of the product beyond the normal conditions of use.
- (6) Man-made (intentional or unintentional) damage.
- (7) Damage caused by force majeure (such as natural disasters, war, etc.).
- (8) Product that has not been repaired by unauthorized nonprofessional personnel without calling our service hotline for repair.

- ③ Turn on the power switch on the back of the product, at this time, the power lamp will be on, and the water pump will pump water, and wait for 3-5 min (at this time, the product will enter the water replenishment state, and the water shortage lamp will flash). After the water replenishment, the heating function will be automatically started.
- ④ During heating, the heating lamp will be red. When the water temperature reaches the set temperature, the heating lamp will be off (the heat preservation lamp of heating-type water dispenser will be on).
- ⑤ Turn on the cooling switch, at this time, the cooling lamp will be on, and the product starts the cooling function. When the water temperature reaches the set temperature, the cooling lamp will be off.
- ⑥ When the bucket is in the water shortage state, the water shortage lamp of the product will flash to remind you to change the water. Turn off the power switch when changing the water, and turn on the power switch again after changing the water.
- ⑦ For the first time use, it is recommended to open the tap to drain the water in the water tank after the water replenishment.

2. Maintenance and Service

1. Before maintenance and service, please turn off the power switch, unplug the power plug, and keep away from charged objects.
2. Do not clean the bucket with detergents or chemicals that are harmful to health.
3. Wipe the dust or foreign matter on the shell (if any) with wet soft fabric after being wrung dry to prevent water from entering the interior of the product.
4. After cleaning, fill the bucket with water and put it into the lower door of the water dispenser according to Article 2 in the Installation and Usage Methods. After the water replenishment, carry out other work.
5. In general, the descaling shall be conducted every three months. You can contact our after-sales telephone to buy a special detergent for descaling.

3. Fault Diagnosis and Elimination

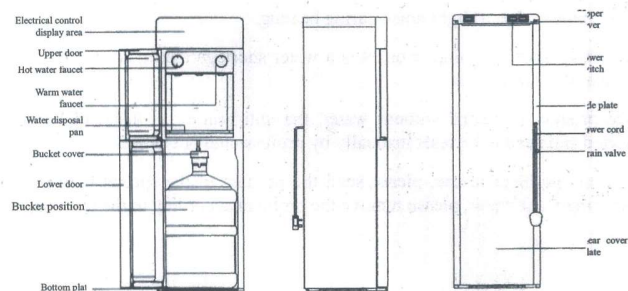
In case of the following situations during use, it is normal. Please rest assured to use:

1. The heating pipe makes a slight noise during heating.
2. When the water shortage lamp is on, it is a water shortage alarm. At this time, heating and cooling cannot be carried out.
3. When the product is heated without water, the anti-heating device will be automatically disconnected and need to be reset manually by professional personnel.
4. If there is any problem in use, please send the product to the special maintenance station. Before sending it for repair, please remove the problem according to the reasons listed below:

Faults	Possible causes	Elimination methods
The status lamp is not on	1. The power switch is not turned on	1. Turn on the power switch
	2. The power is not connected	2. Check whether the plug is inserted or not
	3. Electrical control of wiring harness falls off	3. Connect the electrical control of wiring harness
There is a loud noise during heating	1. The product is not placed properly	1. The product shall be placed vertically on the table
	2. The water in the water tank will be used up	2. Timely add water
There is a continuous dripping from the water faucet	1. There is an impurity in the water faucet	1. Clean the water faucet
The hot water is not hot	1. The heating switch is not turned on	1. Turn on the heating switch
	2. Too much hot water is used in a short time	2. Wait a moment, and you can get water again
The cold water is not cold	1. The cooling switch is not turned on	1. Turn on the cooling switch
	2. Too much cold water is used in a short time	2. Wait a moment, and you can get water again
There is electric leakage and the product has induced electricity	1. The water dispenser has poor grounding	1. It is necessary to use a grounded three-hole socket and install leakage protector to eliminate the electric leakage

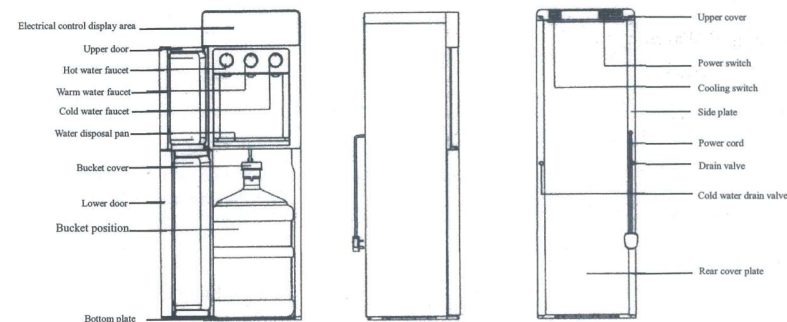
Product Introduction

2. Product part name (the product you purchased may not be the same as this picture. The real product shall prevail)

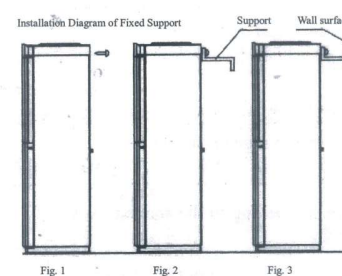


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Heating-type water dispenser



Heating and cooling-type water dispenser



If the ground where the water dispenser is placed is not smooth, you can install the fixing device according to the following methods to ensure the enough stability of the water dispenser:

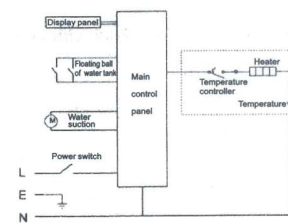
1. Remove a screw from the upper right (or left) corner of the back of the product. See Figure I;

2. Install the support at the place where the screw is removed, and fix the support with the removed screw. See Figure II;

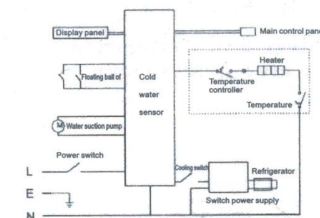
3. Fix the support on the wall or other places with screws (if the wall is too hard, drill with electric drill and fasten with expansion screws, then fix with screws). See Figure II.

Note: if the support is required, please get the support free of charge from your local dealer.

3. Electrical Schematic Diagram



Heating-type water dispenser



Heating and cooling-type water dispenser

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