

Altitude Limited Warranty

1. WARRANTY COVERAGE

We warrant the following components against defects in workmanship and materials present at the time of shipment from the factory:

- Motor: Five (5) years from the date of purchase by the original purchaser. (Excludes motor control devices and electrical components)
- Light Kit: Three (3) years from the date of purchase. (Excludes light bulbs, glass, and acrylic components)
- Other Fan Parts: One (1) year from the date of purchase. (Excludes fan blades)

2. WARRANTY CONDITIONS

This warranty is valid only if:

- The original purchaser owns the fan.
- The fan remains installed at the original location.
- Only the hanger bracket supplied with the product is used.
- No wall speed control, dimmer switch, or unauthorized accessories are attached.
- The product has not been serviced or modified by unauthorized personnel.

3. WHAT IS NOT COVERED

This warranty does not cover:

- Damage caused by accidents, misuse, or improper installation.
- Cosmetic finish changes due to environmental or coastal conditions, including but not limited to rusting, fading, pitting, corrosion, tarnishing, or peeling.
- Light bulbs, glass, acrylic parts, or fan blades.
- Minor wobble, which is considered normal and not a defect.
- Costs related to removal, shipping, or reinstallation of the product.

4. HOW TO OBTAIN WARRANTY SERVICE

To initiate a warranty claim, please:

1. Provide a copy of your original purchase receipt.
2. Contact our Customer Service Team using the information below.

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3. Ship the defective product (at your expense) for inspection and service.

Customer Service Contact:

Phone: 1-833-888-FANS (3267)

Email: support@altitudefans.com

Website: www.altitudefans.com

5. LIMITATION OF LIABILITY

- There is no other express warranty.
- We disclaim all implied warranties to the extent permitted by law, including merchantability and fitness for a particular purpose.
- The duration of any implied warranty not legally disclaimable is limited to the term of this express warranty.
- We are not liable for incidental, consequential, or special damages, unless required by law.

Some states do not allow limitations on implied warranties or exclusion of incidental or consequential damages. In such cases, these limitations may not apply to you.

6. SHIPPING COSTS

All shipping charges related to warranty service, including return shipping to the manufacturer, are the responsibility of the customer.

This warranty gives you specific legal rights. You may also have other rights that vary from state to state.

This certificate supersedes all prior warranty statements.