30.00 cm

13.00 cm

11 Years limited Mattress Warranty

We warrant the Mattress in its original packaging sold to you against the defects in material and workmanship set forth below ("Defects") for a period of 11 years from the time your Mattress is purchased by you, when the Mattress is used normally for it sintended purposes in the home and on a bed base that is structurally capable of supporting the weight of the Mattress and user(s)

What Does This Limited Mattress Warranty Covers

This Limited Warranty is limited to material defects resulting from defective materials or workmanship in the Product you have purchased.

Specifically, this Limited Warranty covers the following defects, provided that they arise or appear in circumstances in which you have handled, maintained, and used the Product only for its intended purpose and have not subjected it to conditions likely to cause deterioration or damage beyond normal wear:

• A visible indentation or sag greater than three-quarters (3/4) of an inch in the foam material. This refers to an indentation that is visible when no weight is applied to the top of the Product. Please note that "normal wear" assumes and requires that your mattress is continuously supported by a proper foundation sufficient to support the distributed weight of your body and the mattress itself. If you have questions about whether the foundation you are using or intend to use is adequate, please contact customerservice-furniture@outlook .com

• Any physical flaw in the foam material that causes it to split or crack under conditions of normal household use and proper handling.

• Any manufacturing defect in the mattress cover such as the fabric tearing or stitching unraveling.

This Limited Mattress Warranty Does Not Cover

This Limited Warranty does not cover changes to your mattress that are caused by or result from normal wear and use. Nor do we cover commercial use, or changes caused by or resulting from circumstances or uses that go beyond the ordinary, intended maintenance and household uses of a mattress-namely, reclining and sleeping. This Warranty does not cover your Product if you use it in a manner incompatible with that intended design and use.

In addition, some degree of individualization of your mattress should be expected. Imperfections that do not prevent ordinary use and enjoyment of the Product by a reasonable person are not considered to be defects. For example, surfaces may not be perfectly even, and corners may not be perfectly shaped or symmetrical. These are not "defects" for which you can seek a remedy under this Limited Warranty.

More specifically, this Limited Warranty excludes: (a) minor imperfections and slight cosmetic flaws; (b) normal wear and tear; (c) tears, stains, soiling, burns, and discoloration that occur over time; (d) dampness or mold; (e) individual or personalized preferences relating to firmness, texture, comfort, etc.; (f) normal body impressions not greater than 3/4" in the mattress as measured below the cover level – in other words, some settling of the fiber in the cover should be expected and is not considered a "defect"); (g) individual or personalized allergies and sensitivities; and (h) naturally occurring cotton or foam aromas.

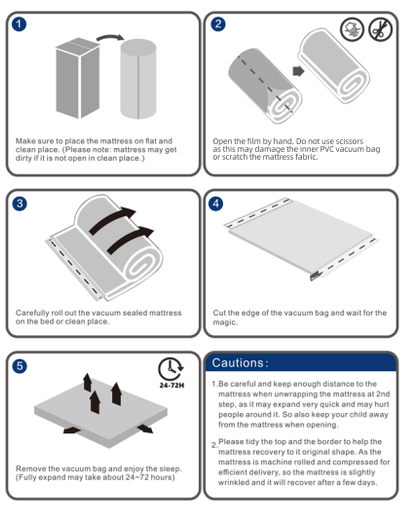
In addition, this Limited Warranty does not cover conditions resulting from abusive handling, misuse, or neglect. Accordingly, the f ollowing circumstances, if discovered upon inspection, will void your Warranty: (a) any unsanitary condition; (b) burns; (c) use of the Product on an improper bed frame; (d) physically abusing the Product; (e) attempting to clean the Product in an inappropriate manner; and (f) improper storage of the Product (including storage in damp locations, areas infected with insects or rodents, or any other unprotected storage areas); (g) commercial use; and (h) purchase from resellers who are not authorized retailers.

What Will We Do?

We will repair or replace the defective Product or the defective component(s) of the Product (if applicable). In the case of a manufacturing defect in a component of the Product, such as the mattress cover, we may elect to repair or replace the component if practicable rather than replace the entire mattress, and we reserve sole and complete discretion over that election. If we elect to replace the Product or component,we will replace it with the model, version, color, or style available at the time of replacement, which may be different in certain respects than the original you purchased. If you wish to replace a defective Product with a more expensive Product, you may be required to pay the difference in price between the original Product and the more expensive Product.

Unpacking and Care and Use Instructions

5 Steps to unpacking



Care and Use Instructions

1. Please place mattress on flat surface to allow it to fully expand and please make sure to use the mattress on clean and flat bed frame.
2. After long-term use, there will be slight depression on the mattress, which is a normal phenomenon.
3. It is recommended to rotate 180 degrees in the horizontal direction to increase service life of the mattress.
4. Please do not fight, single point jump, fixed point pressure or sitting on the edge for a long time on the mattress, it may causes irreversible damage to the inner structure.
5. As the mattress surface is hard to clean, we recommend to use fitted sheet or waterproof mattress protector to protect the mattress. You also can use vacuum cleaners(make sure the brush head is clean) or tapes to clean the mattress if there is crumbs on the surface.

Mattress

Unpacking and Care and Use Instructions

After-sales E-mail: customerservice-furniture@outlook.com

Hey, dear

Thanks for purchasing a our brand product. It is really our honor to meet you and be part of your home.

Hope that our products can satisfy your needs and make your life more comfortable. Please feel free to let us know any thoughts of you. We also hope that our product line can serve more and more families. So if you like products, you also can share your feeling of our product with your friends or colleagues. Your honest product suggestion and feeling is very important to us.
If you have any questions please feel free to contact us, we will do our best to help you.

Wish you have a good day.
Kind regards,
Mattress