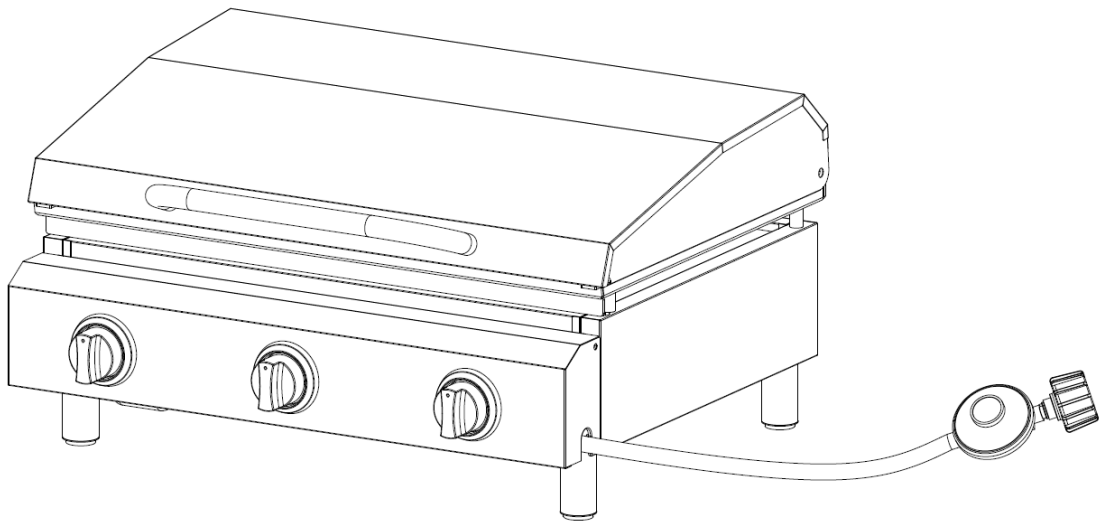


US

# **RAXMATE<sup>®</sup>**

## **22 inches 3 Burner Tabletop Portable Griddle User Manual**



### **Model: RM023BA12**

**WARNING: TO BE USED IN WELL VENTILATED AREAS ONLY**

For after sales service, please contact [ama@theraxmate.com](mailto:ama@theraxmate.com) for help.



## **WARNING**

- For Outdoor Use Exclusively (outside of any enclosure).
- This manual includes crucial details essential for the correct assembly and safe operation of this device.
- Prior to assembly and usage, carefully read and adhere to all warnings and instructions provided.
- Adhere to all warnings and instructions while utilizing the device.
- Retain this manual for future reference.



## **DANGER**

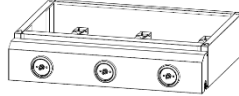
- If you detect the scent of gas:
  1. Turn off the gas supply to the appliance.
  2. Put out any open flames.
  3. Uncover the lid.
  4. If the odor persists, steer clear of the appliance and promptly contact your local fire department.

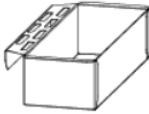
Failure to heed these guidelines may lead to a fire or explosion, resulting in property damage, personal injury, or loss of life.
- Never leave this appliance unattended during operation.
- Avoid storing or using gasoline or other flammable liquids or vapors near this appliance or any other.
- An LP cylinder not in use should not be stored near this appliance or any other.
- Prior to lighting the griddle, check for leaks each time, even if it was purchased fully assembled. Gas leaks can lead to fire or explosion.

## **SAFETY INFORMATION**

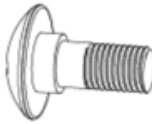
- Always use the griddle on a tabletop, not exceeding 32 inches in height.
- Position the propane tank on the ground directly beside the tabletop, maintaining a minimum distance of 24 inches from the griddle.
- Disregarding these guidelines may lead to the propane tank overheating and releasing propane, potentially resulting in severe personal injuries or property damage. It also poses a risk of tripping over the gas hose or propane tank, potentially pulling the griddle off the tabletop and causing serious harm or damage.

## PACKAGE CONTENTS

| Part | Description                                                                                           | Qty |
|------|-------------------------------------------------------------------------------------------------------|-----|
| 1    |  Griddle hood handle | 1pc |
| 2    |  Griddle hood        | 1pc |
| 3    |  Griddle plate       | 1pc |
| 4    |  Griddle body        | 1pc |
| 5    |  Legs               | 4pc |

| Part | Description                                                                                            | Qty |
|------|--------------------------------------------------------------------------------------------------------|-----|
| 6    |  Grease cup brackets | 2pc |
| 7    |  Control knob        | 3pc |
| 8    |  Grease cup          | 1pc |
| 9    |  Propane regulator   | 1pc |

| Part | Description                                                                                                                  | Qty |
|------|------------------------------------------------------------------------------------------------------------------------------|-----|
| A    |  Grease cup bracket truss head screw M4x8 | 4pc |
| B    |  Grease cup bracket nut M4                | 4pc |

| Part | Description                                                                                                | Qty |
|------|------------------------------------------------------------------------------------------------------------|-----|
| C    |  Griddle hood screw M6 | 2pc |
| D    |  Griddle hood nut M6   | 2pc |
| E    |  Handle screw M6x12    | 2pc |

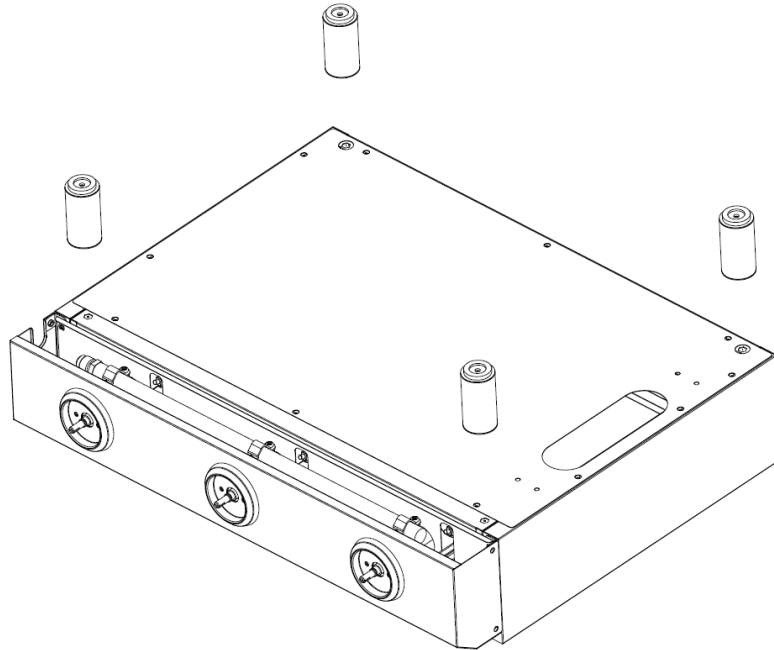
## BEFORE ASSEMBLY

Before starting the assembly, installation, or operation of the product, ensure all packaging materials are removed and verify the presence of all parts. If any part is missing or damaged, do not proceed with assembly, installation, or operation. Contact customer service for replacement parts.

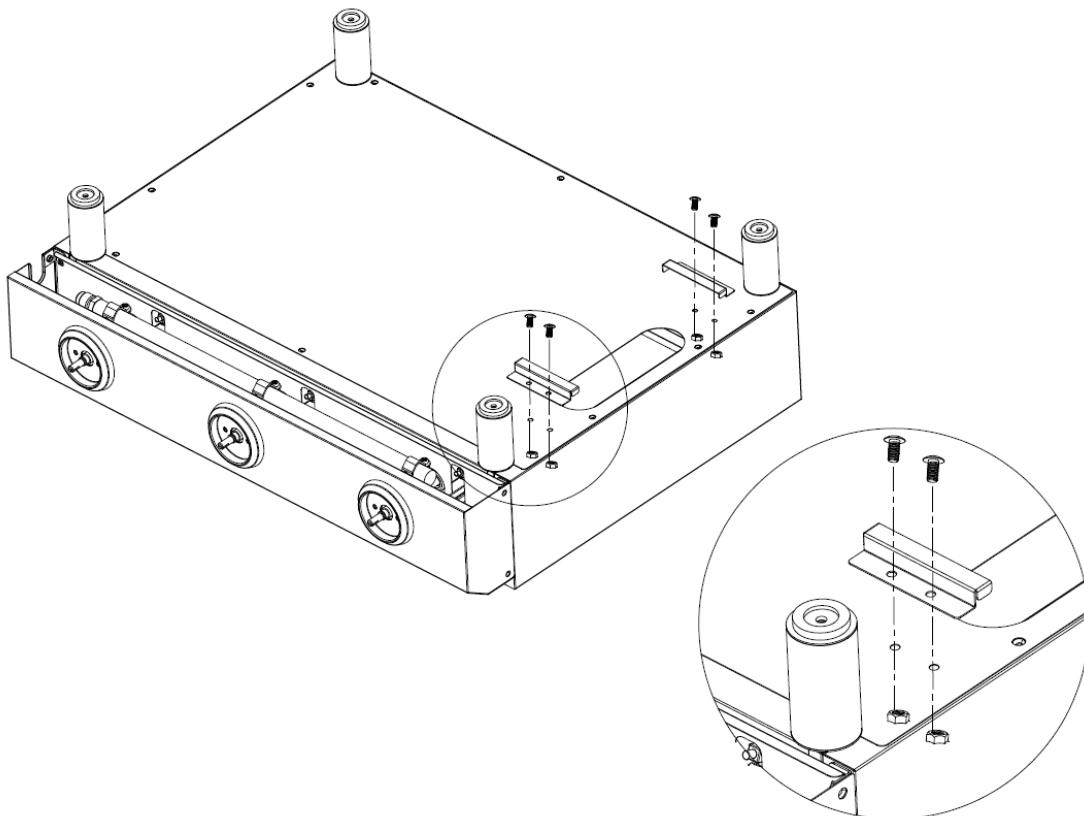
- Estimated Assembly Time: 12 minutes.
- Tools need: Phillips Head Screwdriver And Adjustable Wrench

## ASSEMBLY INSTRUCTIONS

**Step 1.** Invert the Griddle body (4) and affix Legs (5), rotating them clockwise until fully tightened.



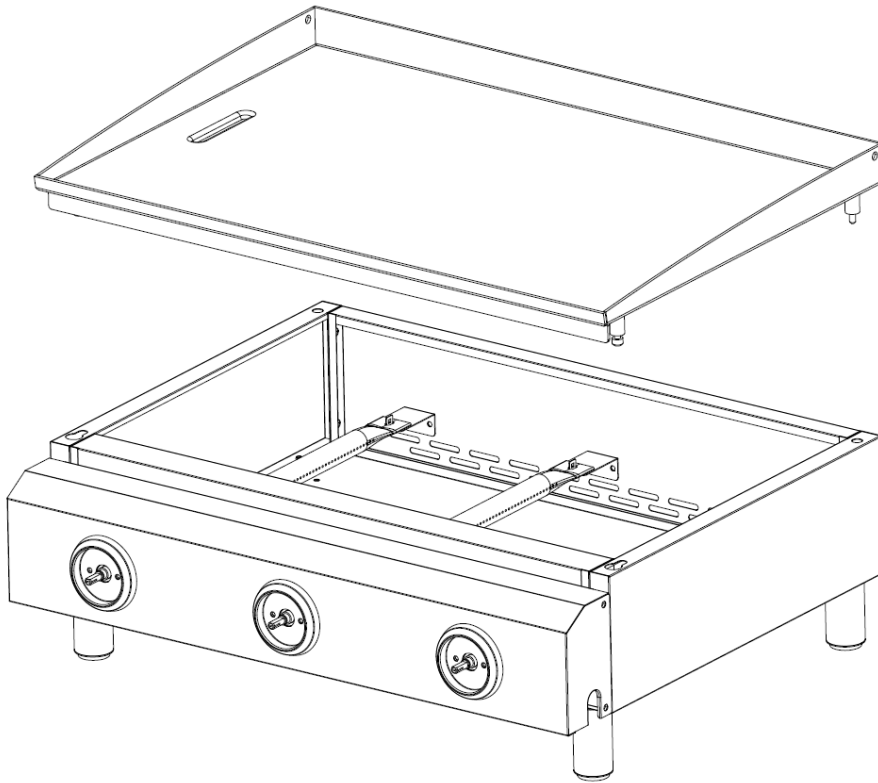
**Step 2.** Attach the Grease cup brackets (6) using 4 A screws and 4 B nuts.



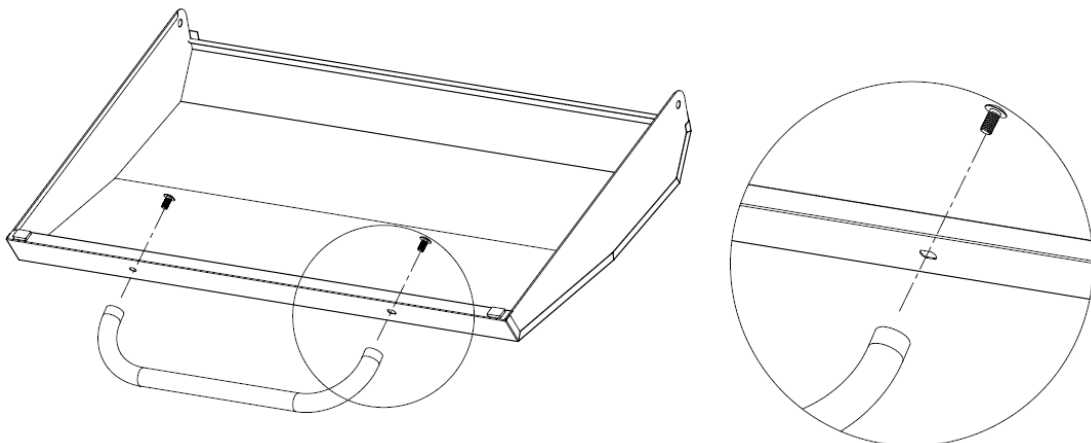
## ASSEMBLY INSTRUCTIONS

### Step 3.

- Align the front posts on the Griddle plate (3) with the large keyhole slot.
- Insert the front posts and push the Griddle plate backward.
- Secure the back posts into position.

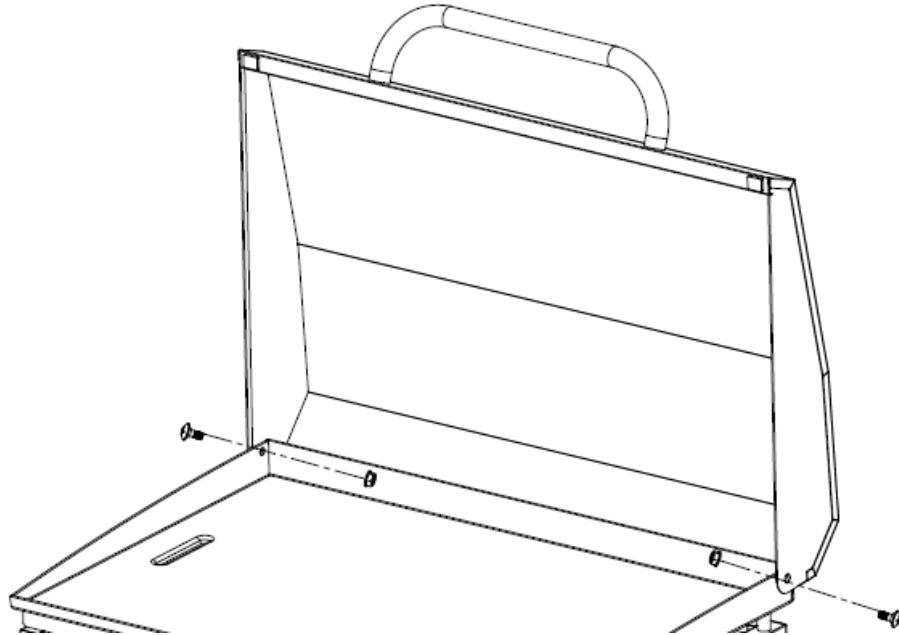


**Step 4.** Secure the Griddle hood handle (1) to the Griddle hood (2) using 2 E screws.



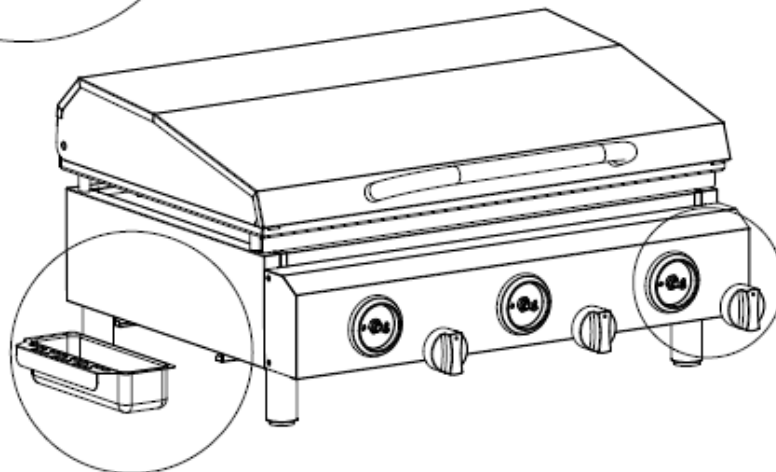
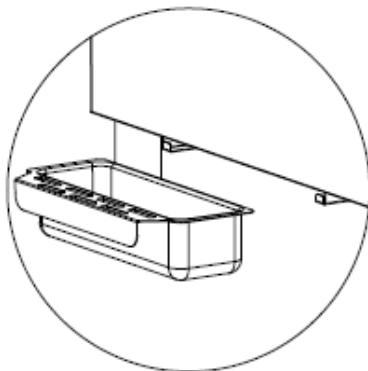
## ASSEMBLY INSTRUCTIONS

**Step 5.** Secure the hood to the Griddle plate using 2 C screws and 2 D nuts.



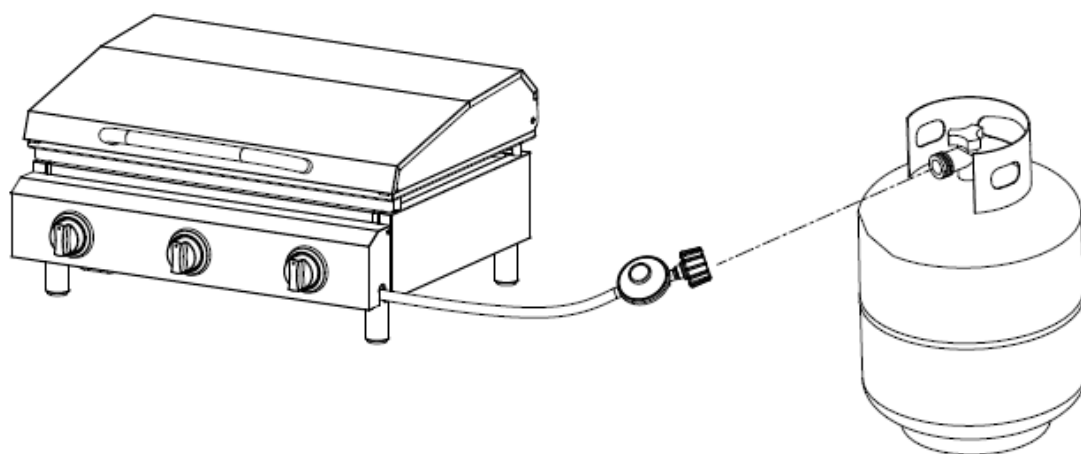
**Step 6.**

- Press the Control knob (7) onto the valve stem. Ensure the D-shaped stem fits into the corresponding D-shaped hole in the Control knob.
- Insert the Grease cup (8) into the grease cup brackets.



## ASSEMBLY INSTRUCTIONS

**Step 7.** • Insert the Propane regulator into a tank (not included) and twist clockwise until securely tightened.



## OPERATING INSTRUCTIONS

### LIGHTING THE GRIDDLE

1. Ensure the propane cylinder is securely screwed into the regulator (hand tighten only).
2. Open the lid. It's crucial to have the lid open when lighting.
3. Slowly push and turn the Main burner knob to IGNITE/HI as depicted in Fig.4; the burner should ignite promptly.
4. If ignition doesn't happen within 3-5 seconds, turn the control knob to "OFF." Wait for 5 minutes before trying to relight the griddle. Once the burner is lit, gently close the lid and let the griddle warm up for 5 minutes before use.

Note: If the knob fails to spark, insert a match into the lighting rod as shown in Fig.5. Ignite the match and insert it through the cooking grids to the burner.

5.

### TURNING THE GRIDDLE OFF

1. Rotate the knob to the "OFF" position.
2. Set the propane cylinder control knob to the "OFF" position. Caution: Do not relight the griddle without following all lighting instructions.
3. Allow the griddle body to cool for at least 30 minutes before attempting to move or transport.
4. Clean the grease tray before transport, then reinstall it.

### USING THE GRIDDLE

1. Select a level surface for Griddle
2. Warm up the griddle with the lid closed for 5 minutes before cooking.
3. You can griddle in any weather conditions. Extreme cold or hot temperatures may slightly alter cooking times. Avoid operating the griddle in strong winds.

## TROUBLE SHOOTING

Spiders and insects have the potential to nest inside the griddle burners, leading to gas flow disruptions. This hazardous situation could result in a fire behind the valve panel, causing damage to the griddle and posing a safety risk. It is crucial to inspect the griddle at least twice a year.

### When to Check for Spiders:

Inspect the burners at least biannually or promptly after any of the following situations:

- Detection of a gas odor alongside burner flames displaying a yellow hue.
- Failure of the griddle to reach the desired temperature.
- Uneven heating of the griddle.
- Audible popping noises emanating from the burners.

### BEFORE CALLING FOR SERVICE

Before reaching out to customer service for assistance with a malfunctioning griddle, consider using the following checklist:

| Problems                                                       | What To Do                                                                                                                                                                                                                                                                                                                                                                             |
|----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Griddle will not light.                                        | <ul style="list-style-type: none"><li>• Verify if the liquid propane cylinder is depleted.</li><li>• Inspect burner ports for any obstructions. Utilize a soft wire brush to clear any blocked ports.</li><li>• Check the gas orifice on the burner for any blockages. If the orifice is obstructed, clean it using a needle or thin wire. NEVER UTILIZE A WOODEN TOOTHPICK.</li></ul> |
| Burner flame is yellow or orange in conjunction with gas odor. | Check for spiders and insects                                                                                                                                                                                                                                                                                                                                                          |
| Low heat with the control knob on the "HI" setting.            | <ul style="list-style-type: none"><li>• Ensure the griddle area is free of dust.</li><li>• Confirm that the burner and orifice are clean.</li><li>• Inspect for spiders and insects.</li><li>• Verify the availability of sufficient gas supply.</li><li>• Is the griddle preheating for 15 minutes??</li></ul>                                                                        |

## **WARRANTY**

This warranty provides coverage for defects in parts and workmanship for a duration of 1 years from the initial purchase date. Any claim for damage related to the painting must be lodged within 30 days of purchase to fall under the warranty.

### **Exclusions under this warranty encompass the following conditions:**

- Inconsistencies and color discrepancies in the coated surfaces.
- Damage due to improper assembly or failure to follow the manual.
- Utilization of spare parts not provided by the manufacturer.
- Damage resulting from alterations or inappropriate usage.
- Misuse of the griddle.
- Damage caused by improper maintenance or unauthorized repairs.

### **Limitations and exclusions:**

This warranty is applicable solely to the original buyer and is non-transferable.

Replacement or repair parts are covered for the remaining duration of the original part warranty.

### **Your responsibilities:**

This griddle should be assembled, installed, operated, and maintained in compliance with all relevant codes and the provided instruction manual for this griddle. You must keep an invoice, cancelled check or payment record to verify the purchase date of the griddle.

**Queries, concerns, or missing components? Prior to initiating a return to your vendor, please email our customer service division at [ama@theraxmate.com](mailto:ama@theraxmate.com).**