

# AFTERSALE SERVICE

**Dear customer,**

Thank you so much for purchasing the product from us, we really appreciate your support.

We are aimed to provide the best shopping experience to our customers. We also want to build a mutually beneficial relationship with our customers, and step further to make our brand both reliable, responsible and recommendable.

We hope that our products could meet your needs and expectations, please consider us again if you need more products for your home and kitchen.

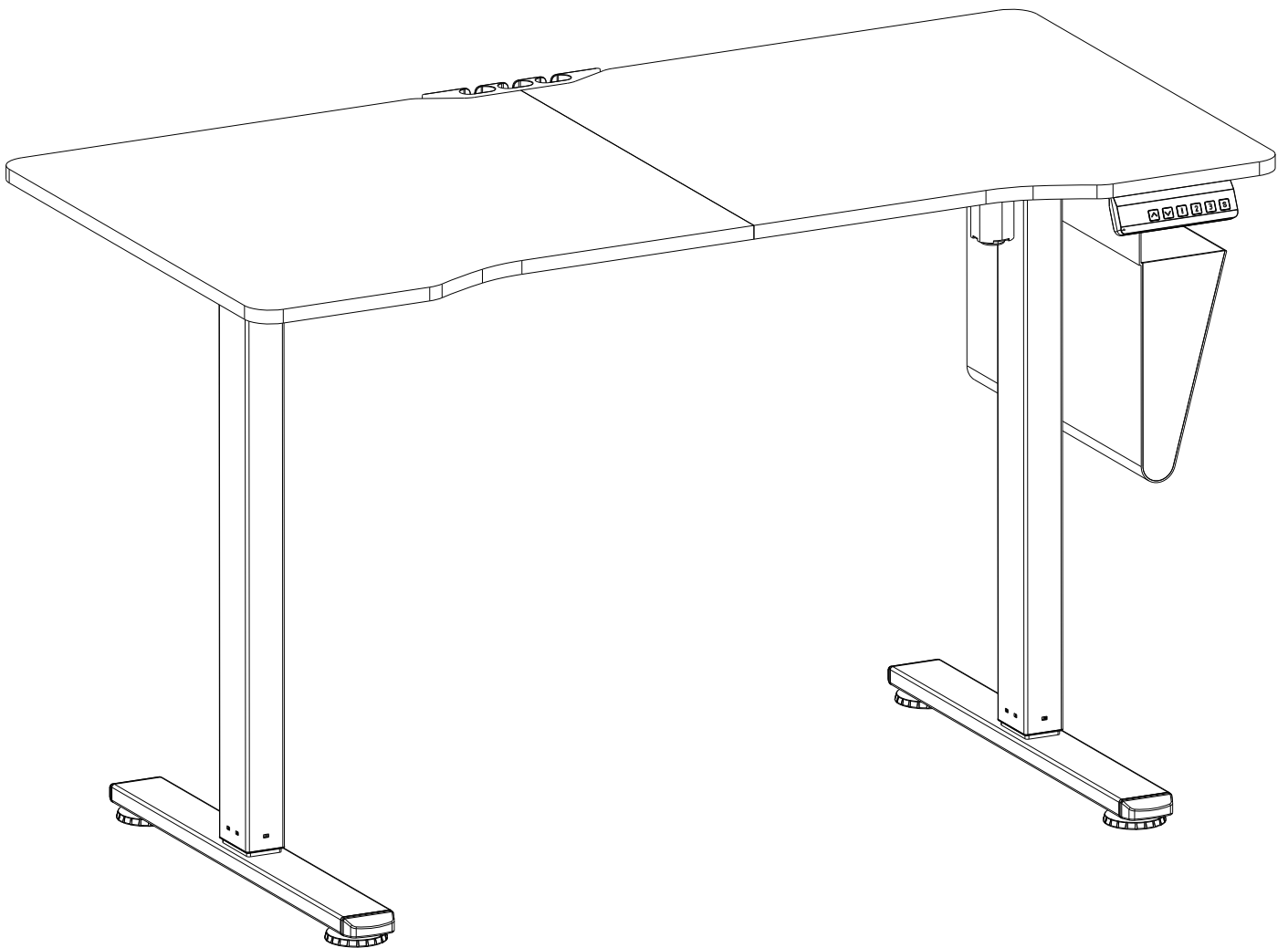
The package would be out of our control during shipping, please contact us through your purchasing channel directly if there is anything wrong with the box or contents. We are always here offering you our service.

We will reply your messages within 24 hours, please kindly wait for the response from our professional service team.

Your comfort and contentment are of utmost importance.

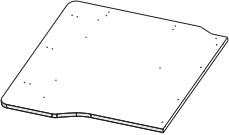
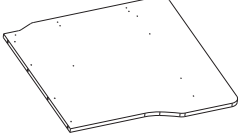
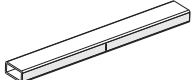
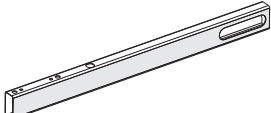
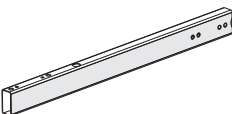
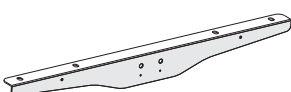
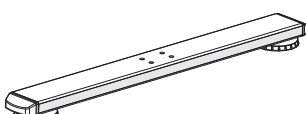
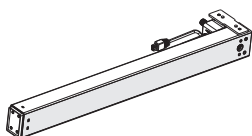
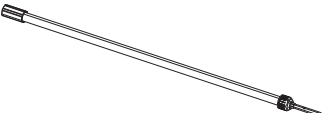


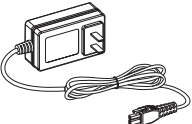
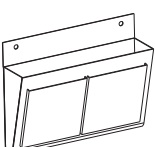


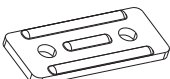


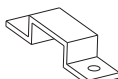

Best Regards,  
Customer Care Specialist

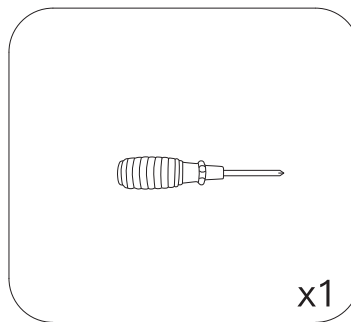
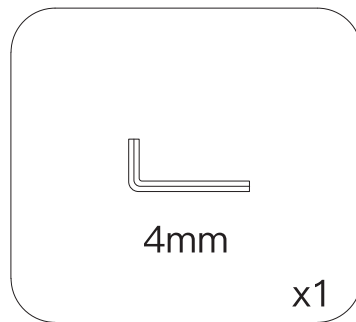
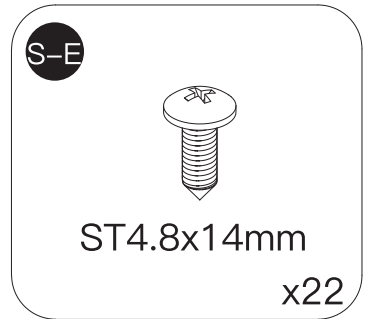
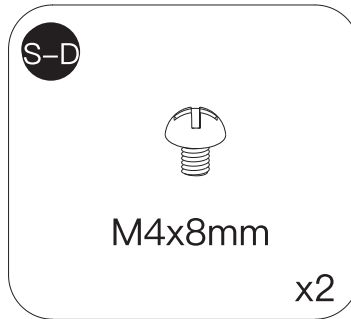
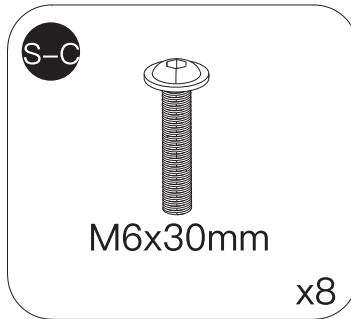
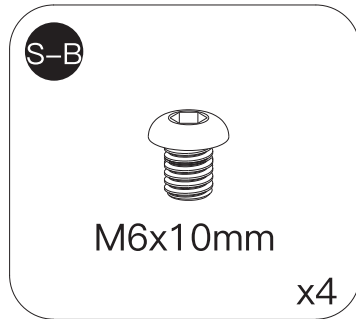
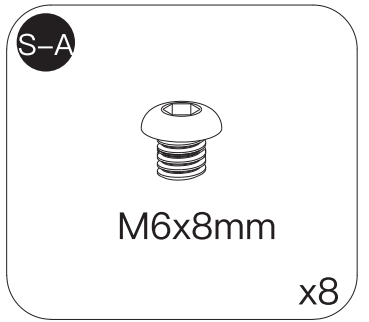
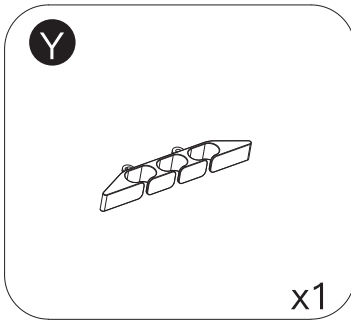
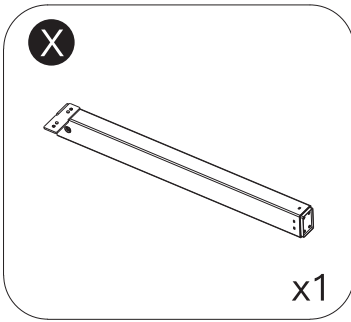
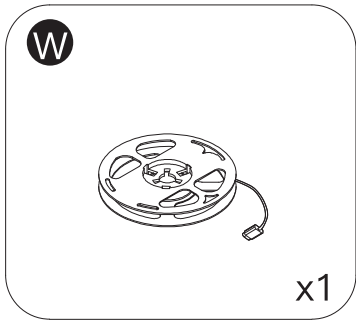
# ASSEMBLY INSTRUCTIONS



Please check all parts and accessories according to the parts list before assembling, make sure all contents are sufficient and in good condition. If there is any parts missing or defective, please contact us with purchase platform message immediately to get replacement parts.

PARTS:

<div><div>A</div><div>x1</div></div>	<div><div>B</div><div>x1</div></div>	<div><div>C</div><div>x1</div></div>	<div><div>D</div><div>x1</div></div>
<div><div>E</div><div>x1</div></div>	<div><div>F</div><div>x2</div></div>	<div><div>G</div><div>x2</div></div>	<div><div>H</div><div>x1</div></div>
<div><div>J</div><div>x1</div></div>	<div><div>K</div><div>x2</div></div>	<div><div>L</div><div>x1</div></div>	<div><div>M</div><div>x1</div></div>
<div><div>N</div><div>x1</div></div>	<div><div>P</div><div>x2</div></div>	<div><div>Q</div><div>x4</div></div>	<div><div>R</div><div>x4</div></div>
<div><div>S</div><div>x8</div></div>	<div><div>T</div><div>x2</div></div>	<div><div>U</div><div>x10</div></div>	<div><div>V</div><div>x20</div></div>



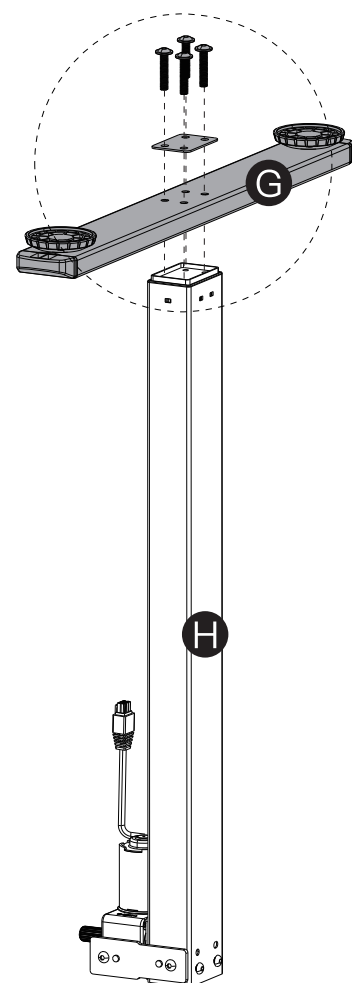
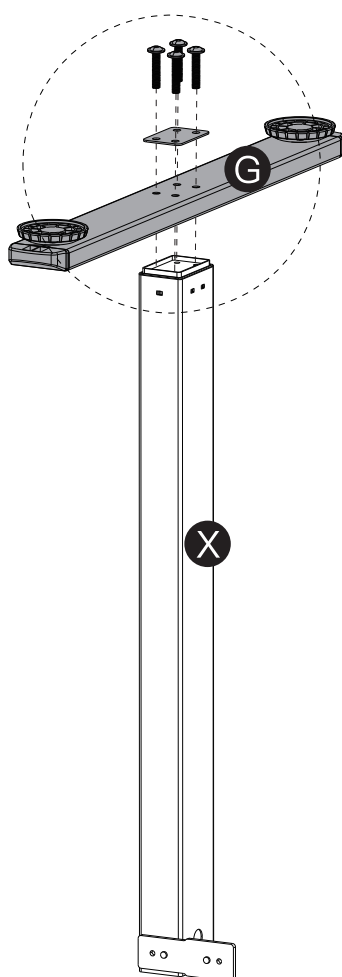
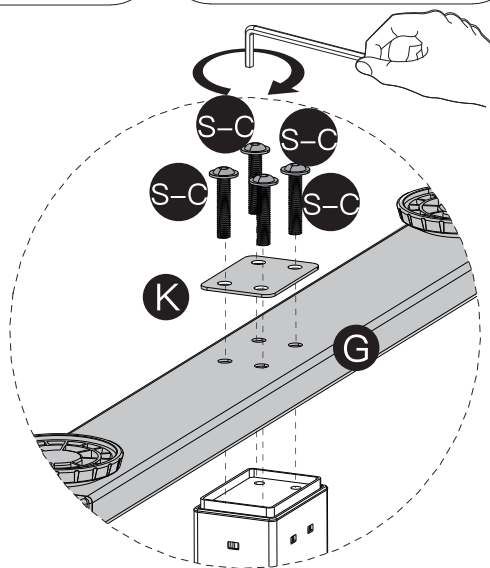
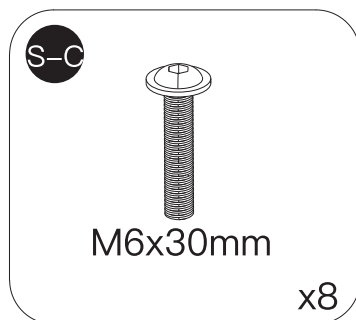
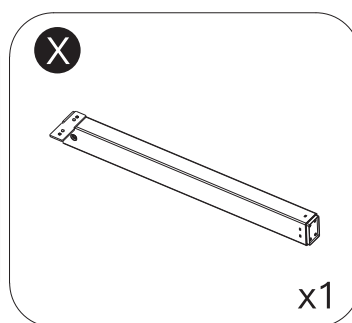
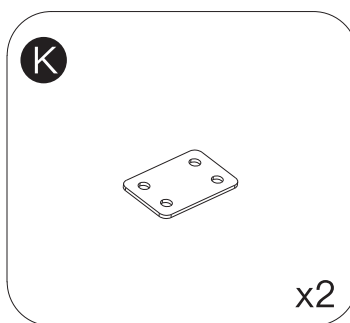
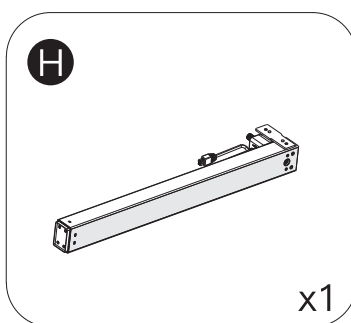
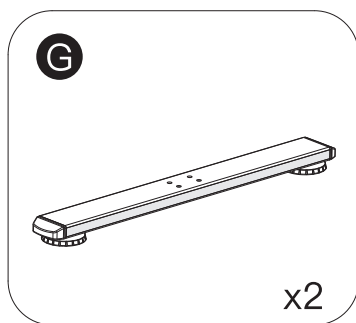


# HOW TO INSTALL

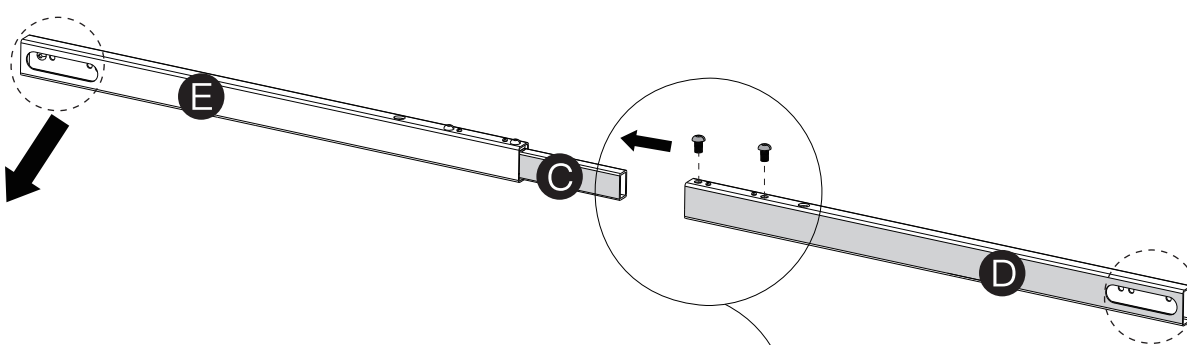
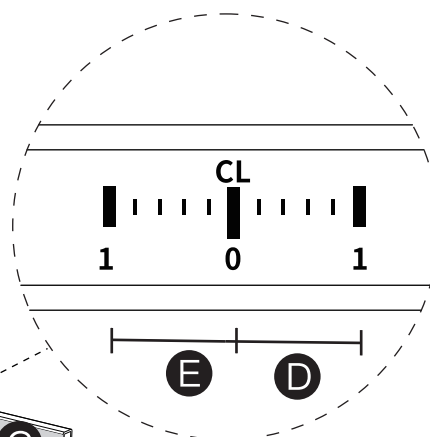
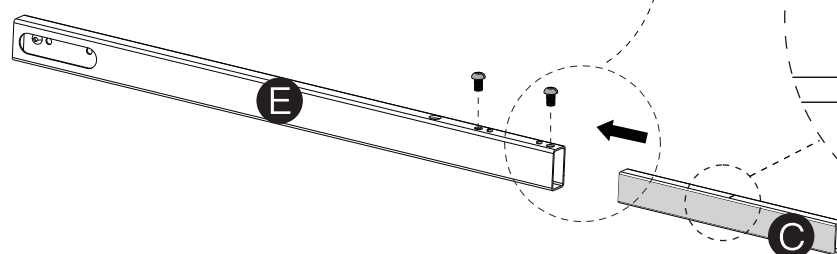
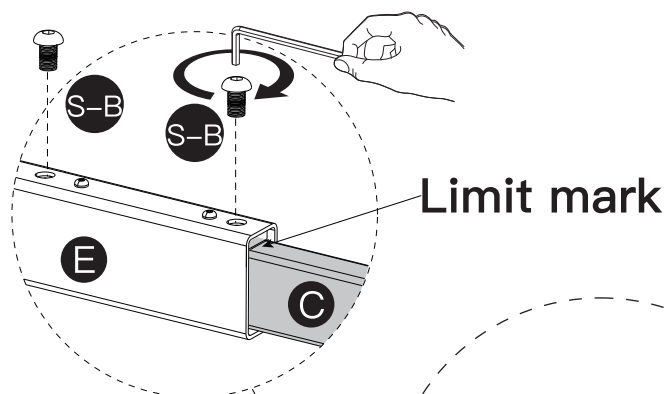
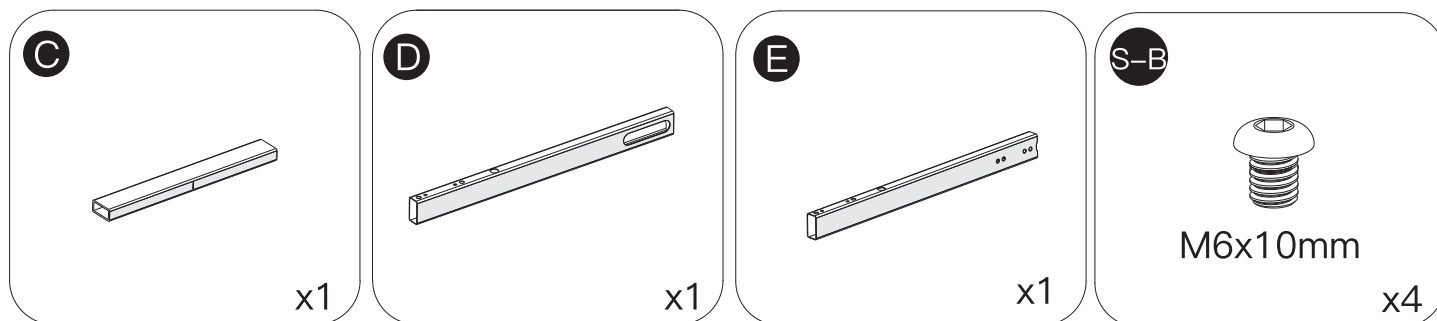


Attention: For your safety, we recommend two or more people to install it together.

## STEP 1

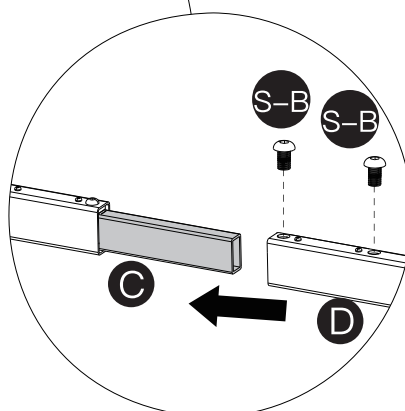


## STEP 2



### NOTICE:

Please pay attention to the orientation of the hole of part **E** & **D**.



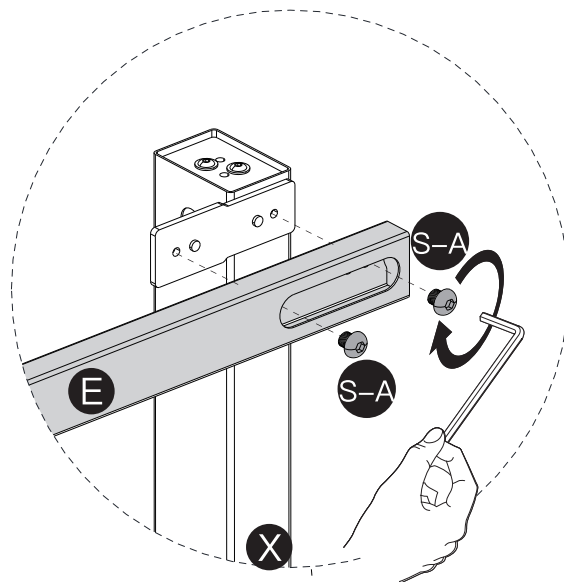
## STEP 3

S-A



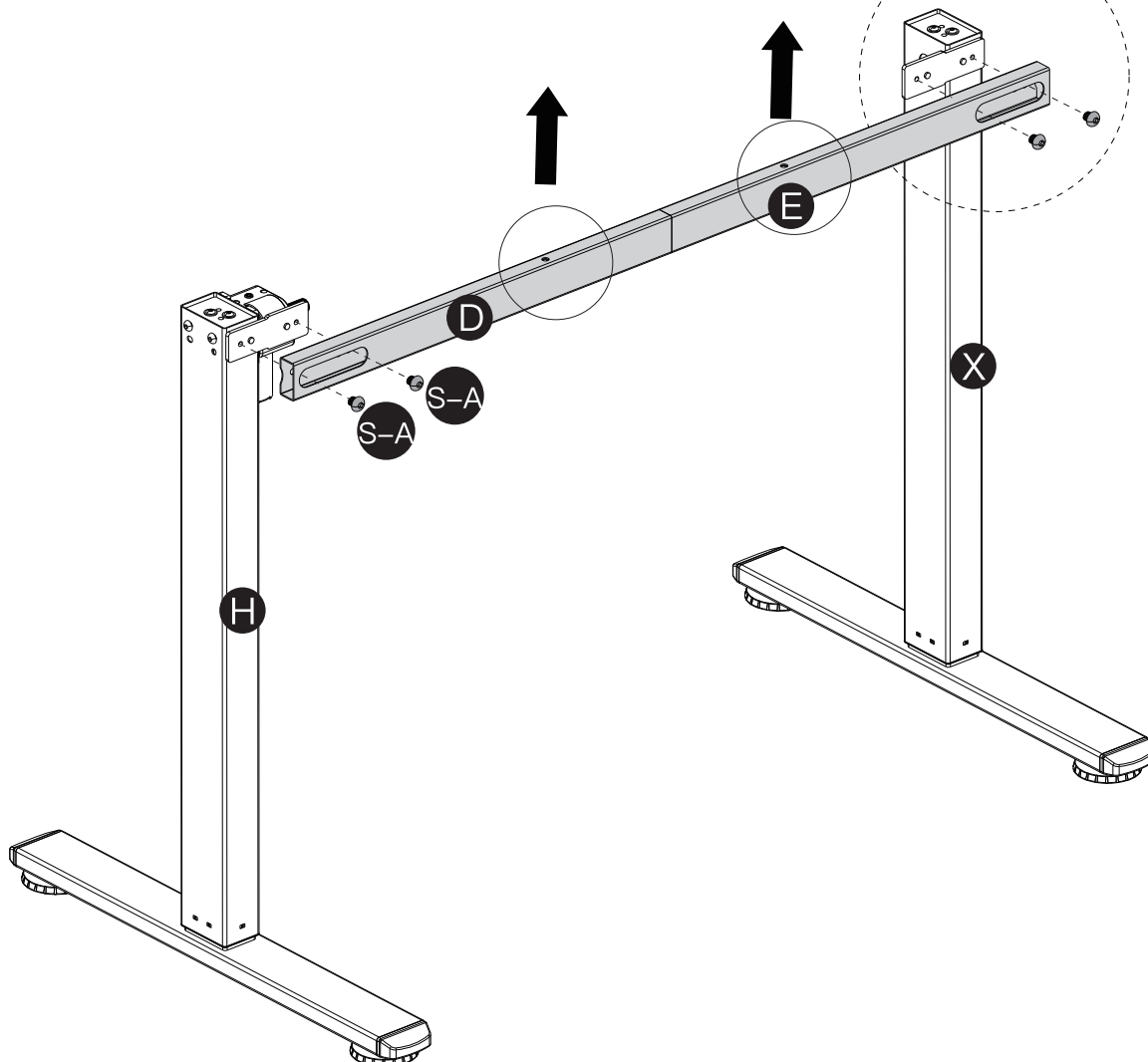
M6x8mm

x4

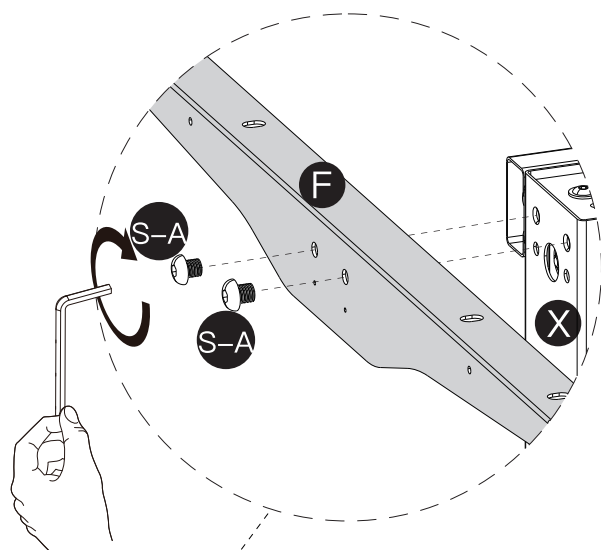
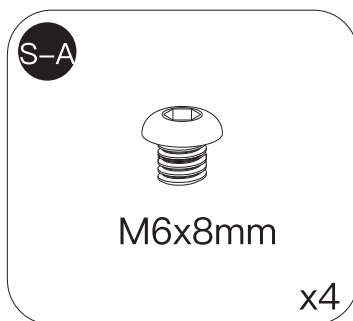
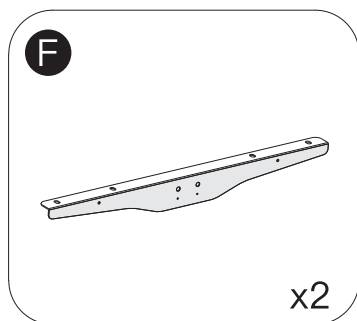


### NOTICE:

Please pay attention to the orientation of part **D** & **E** .

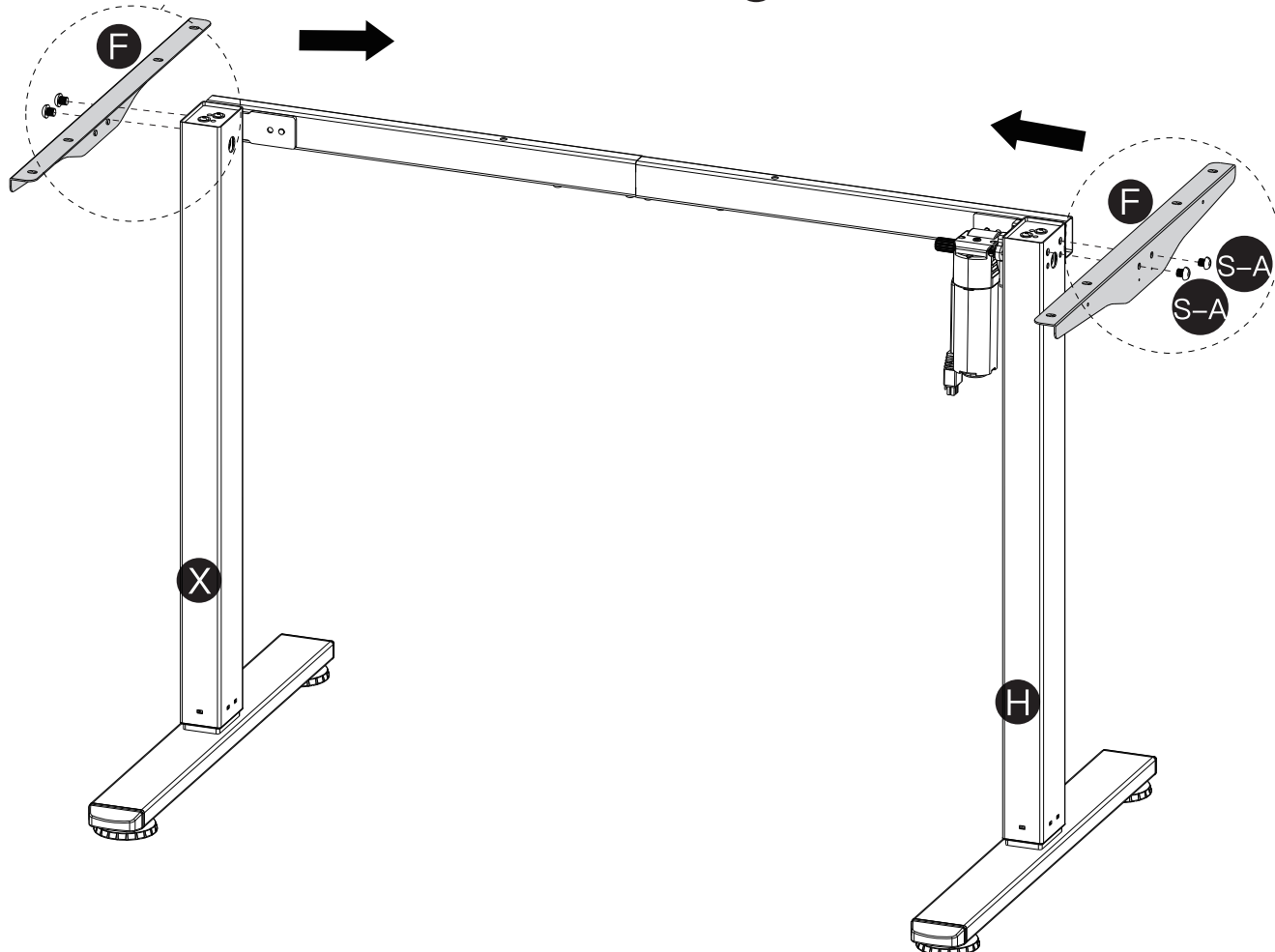


## STEP 4

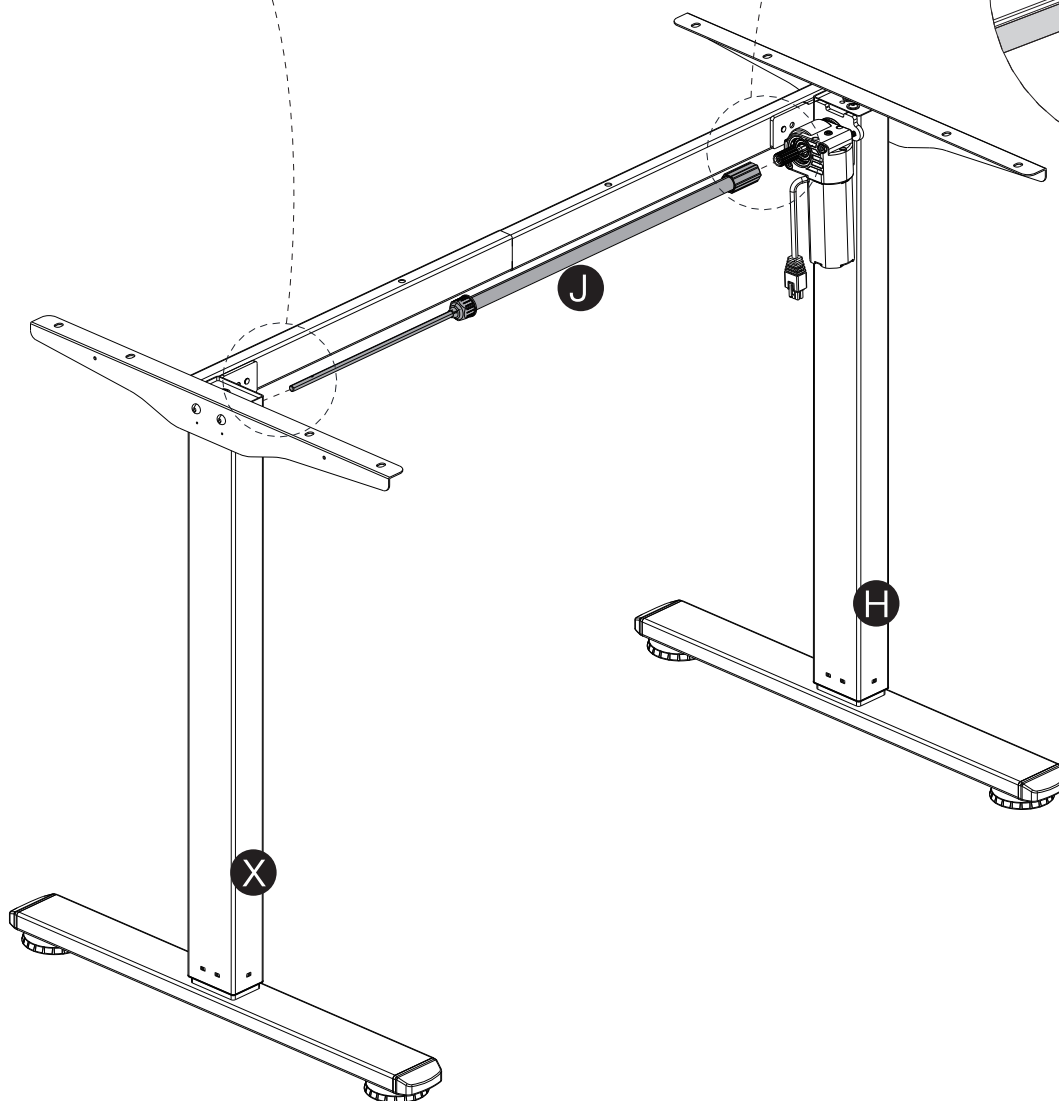
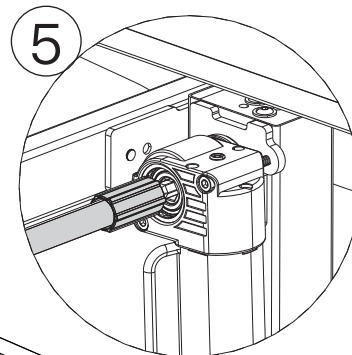
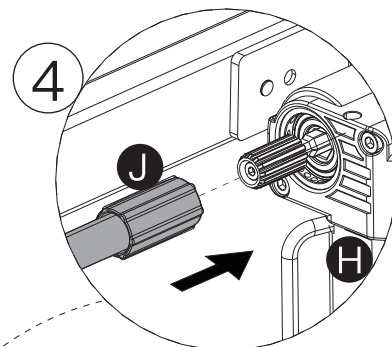
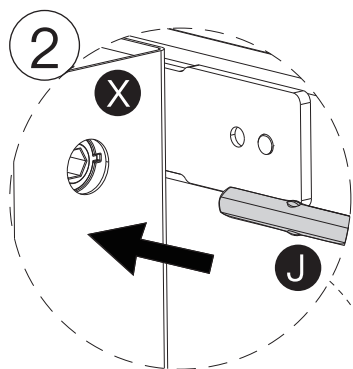
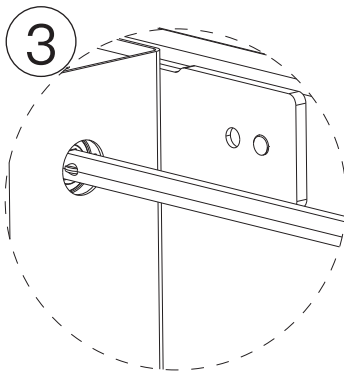
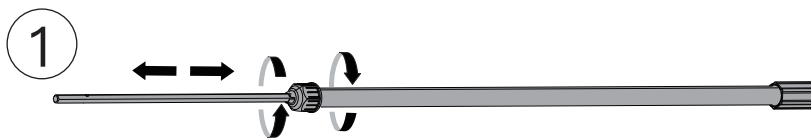
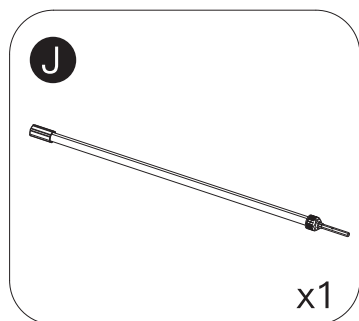


### NOTICE:

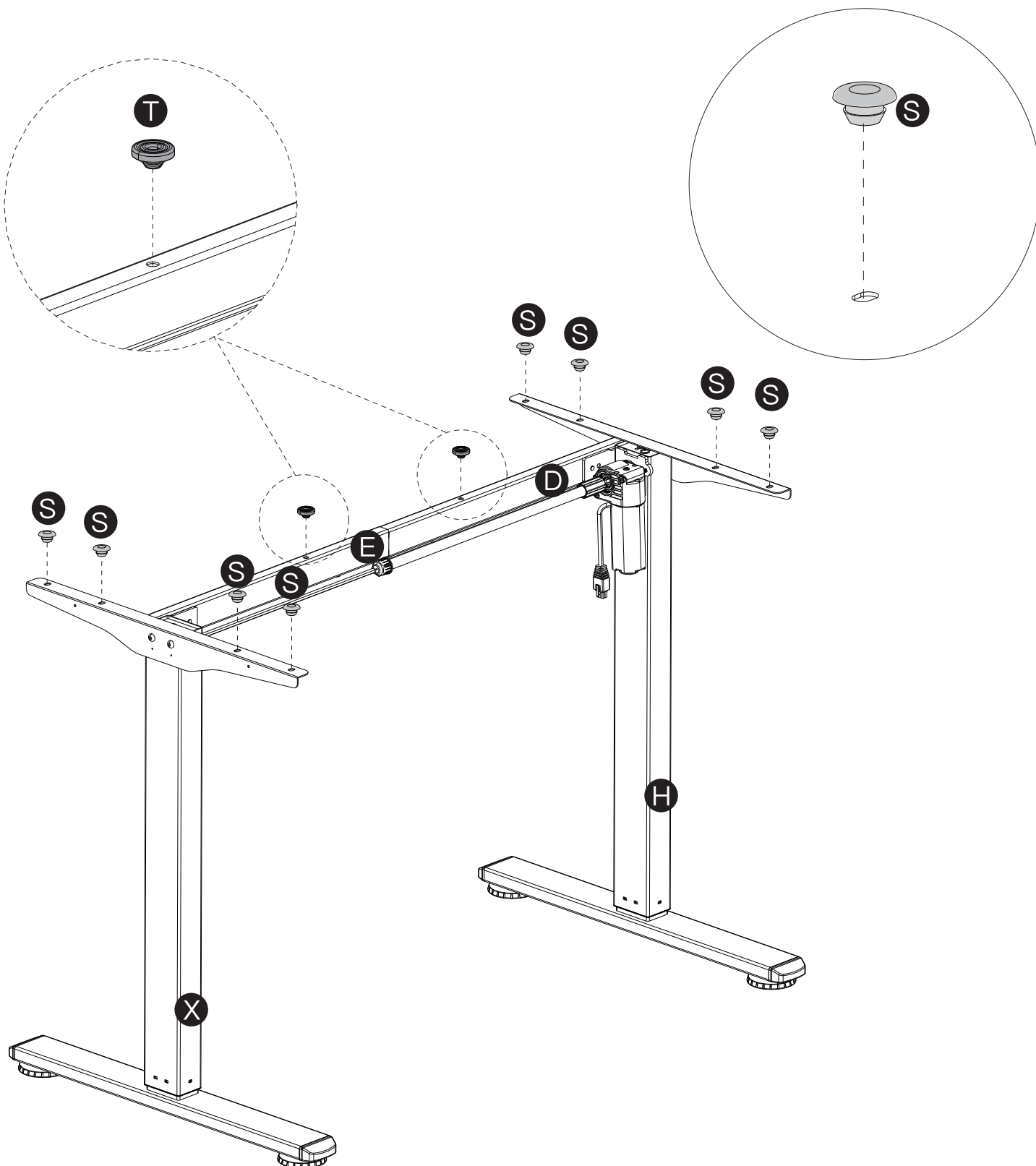
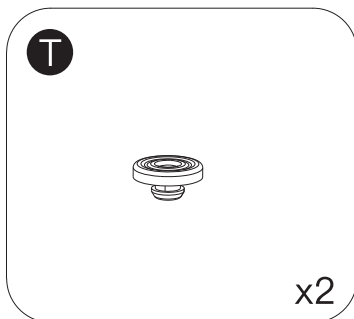
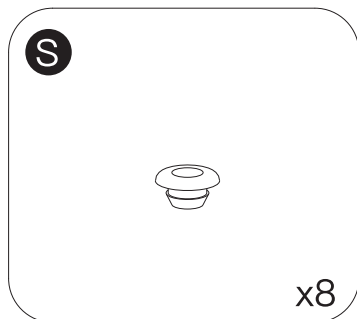
Please ensure that the notch of part **F** is facing inwards.



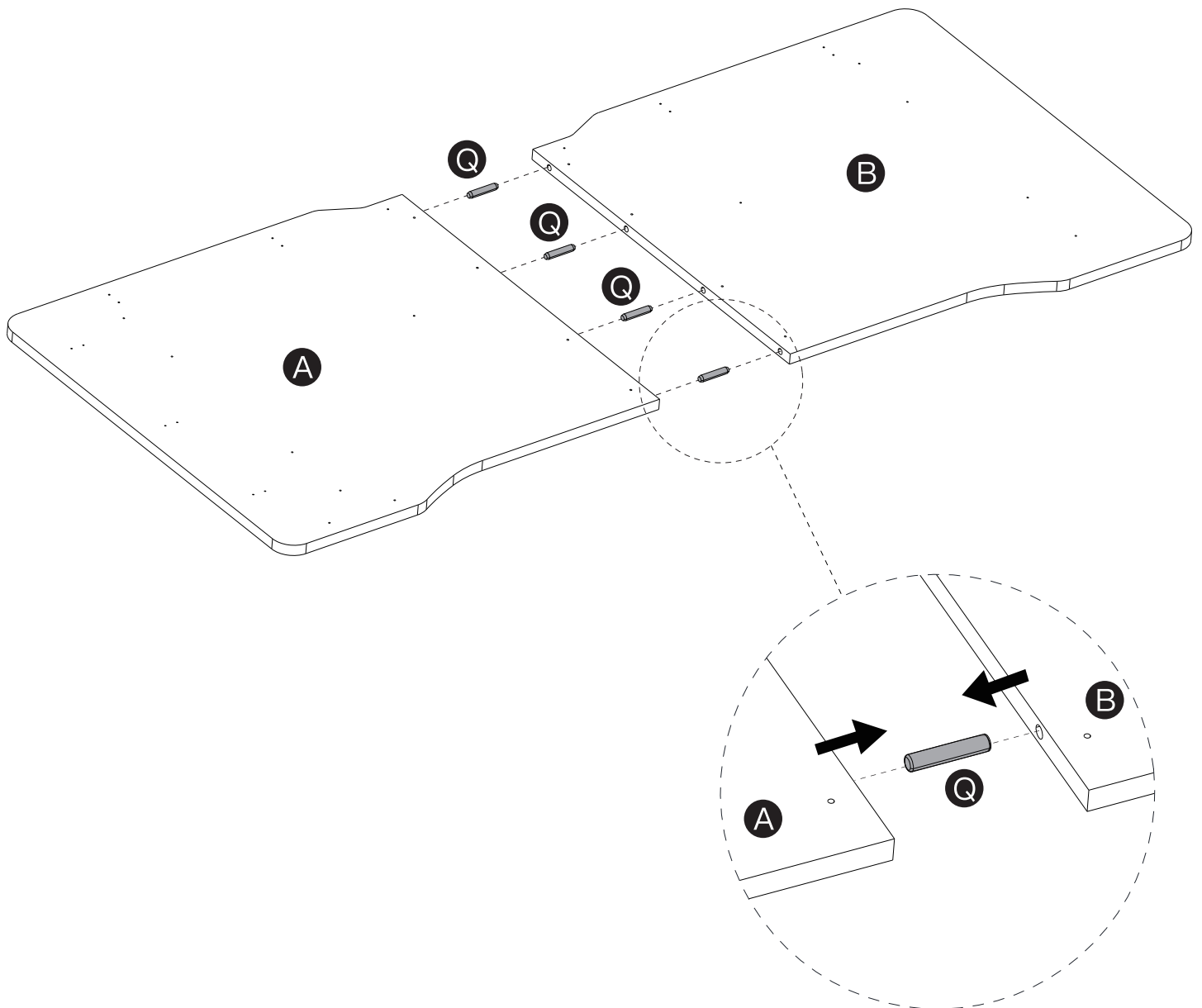
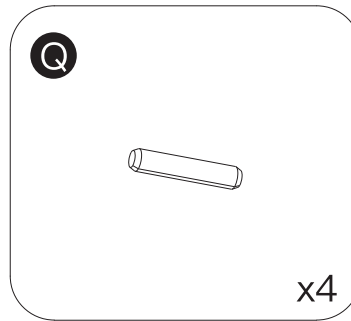
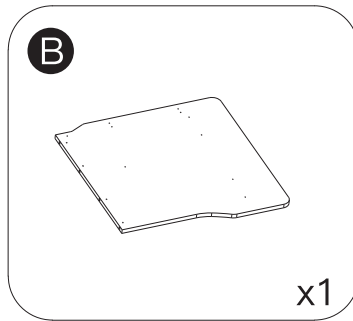
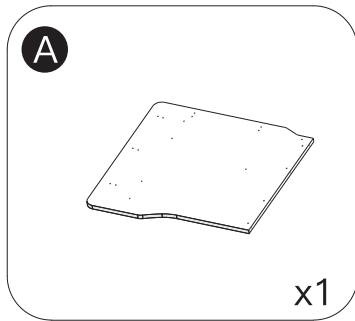
## STEP 5



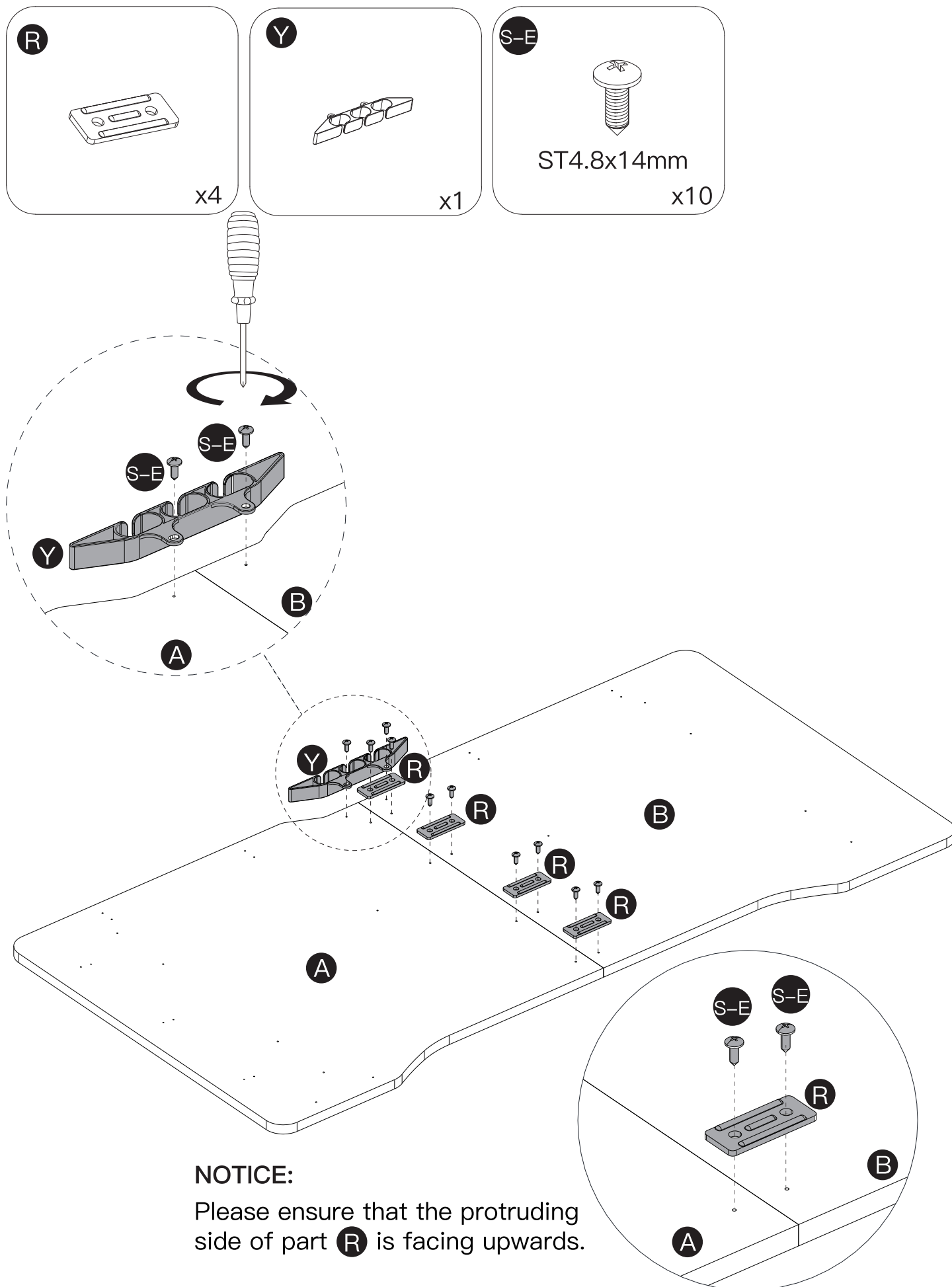
## STEP 6



# STEP 7



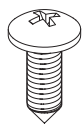
## STEP 8





## STEP 9

S-E



ST4.8x14mm

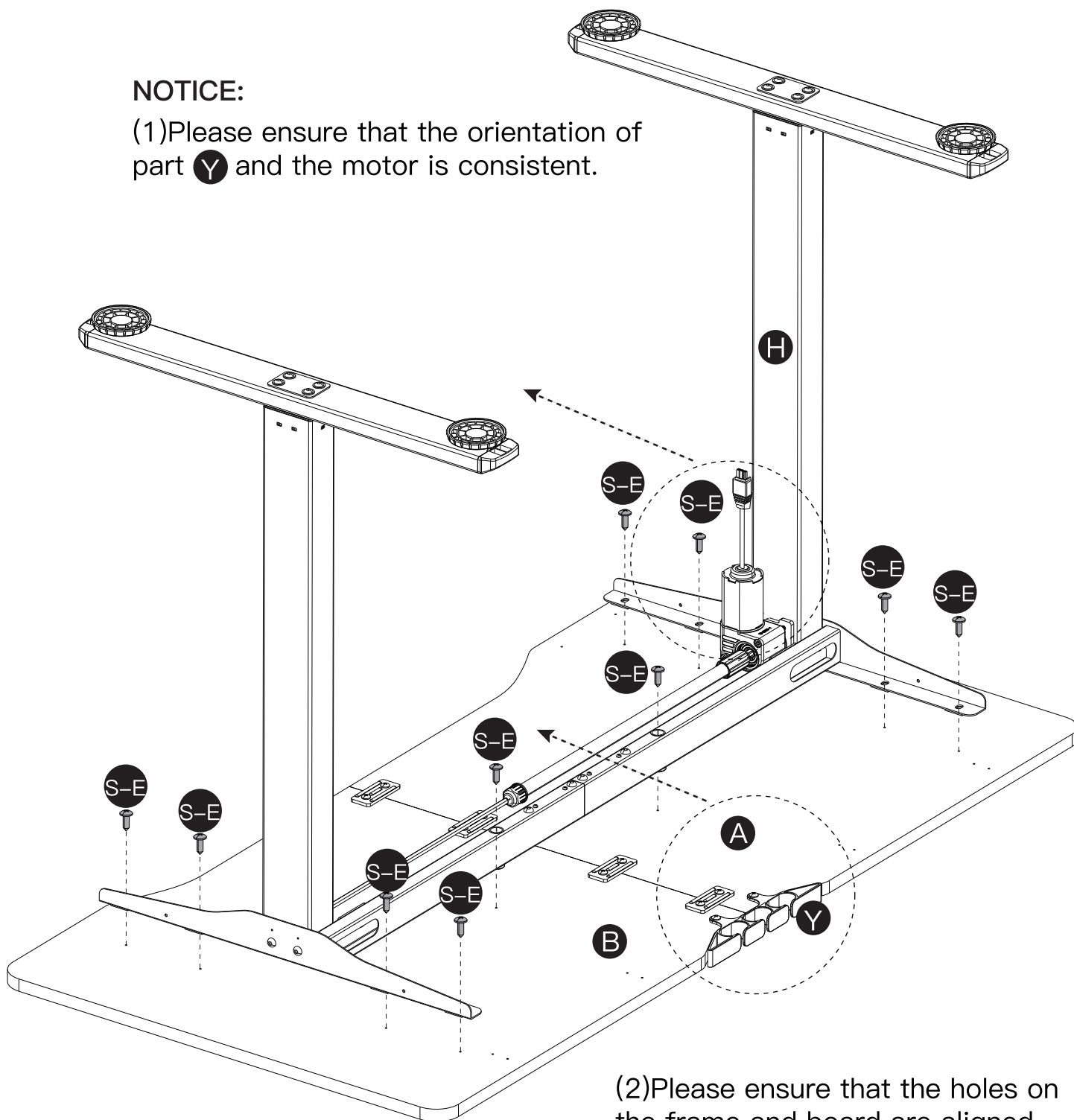
x10

### Warm Tip

Due to the special material of part **S**, it may be flattened during this installation step. Please do not worry, this is a normal situation.

### NOTICE:

(1) Please ensure that the orientation of part **Y** and the motor is consistent.



(2) Please ensure that the holes on the frame and board are aligned before tightening the screws.

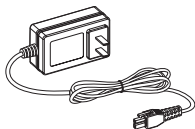
## STEP 10

L



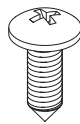
x1

M



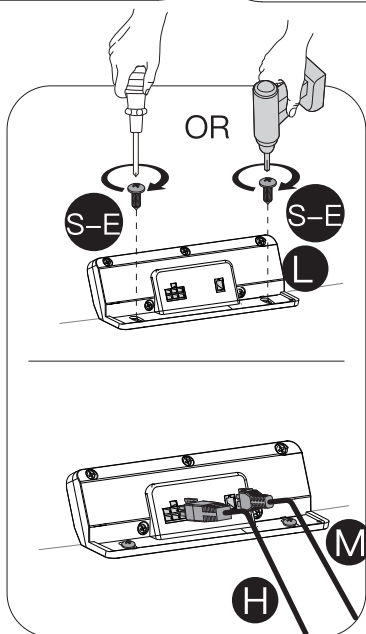
x1

S-E



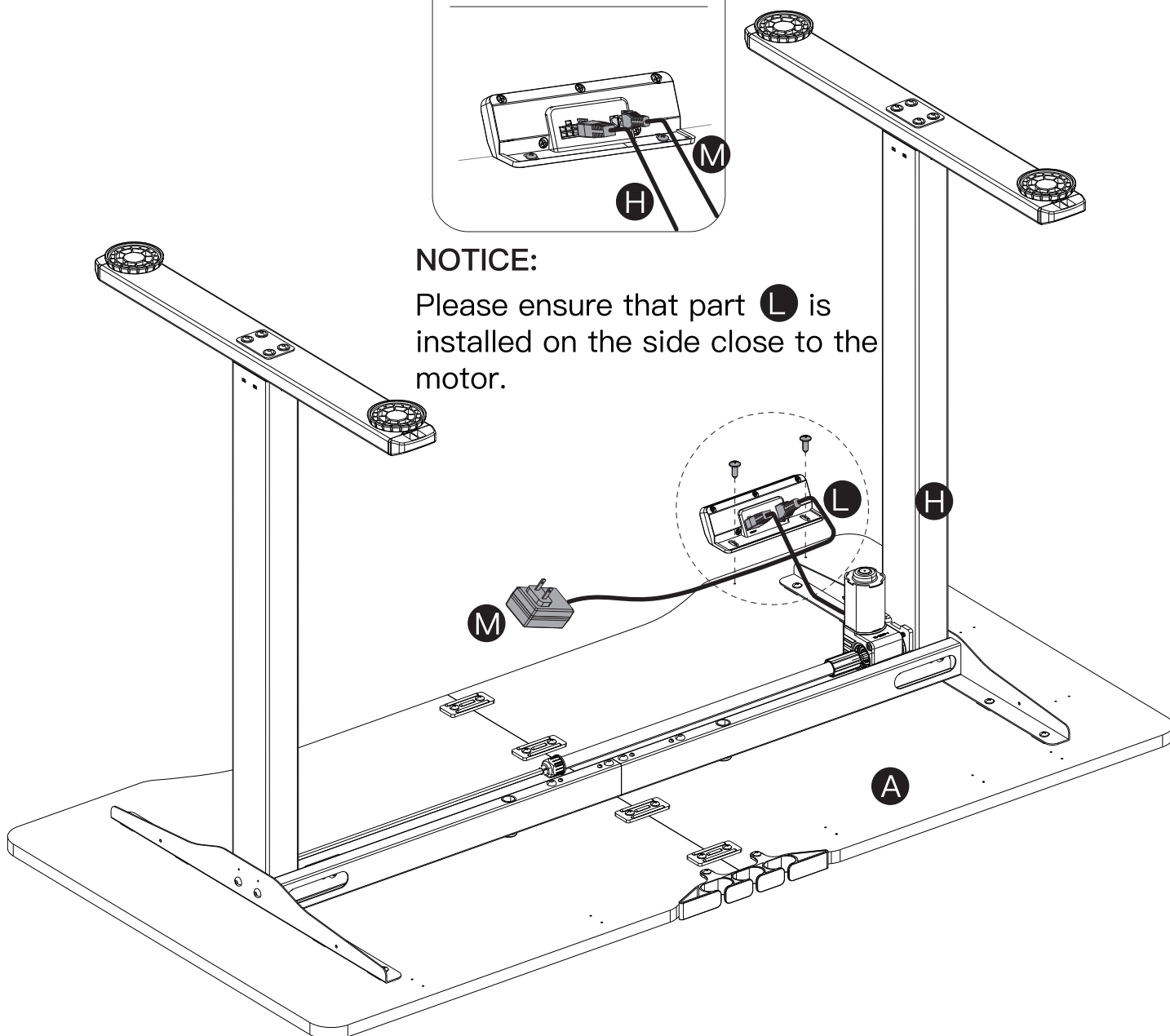
ST4.8x14mm

x2



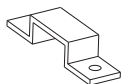
### NOTICE:

Please ensure that part **L** is installed on the side close to the motor.



# STEP 11

U



x10

V

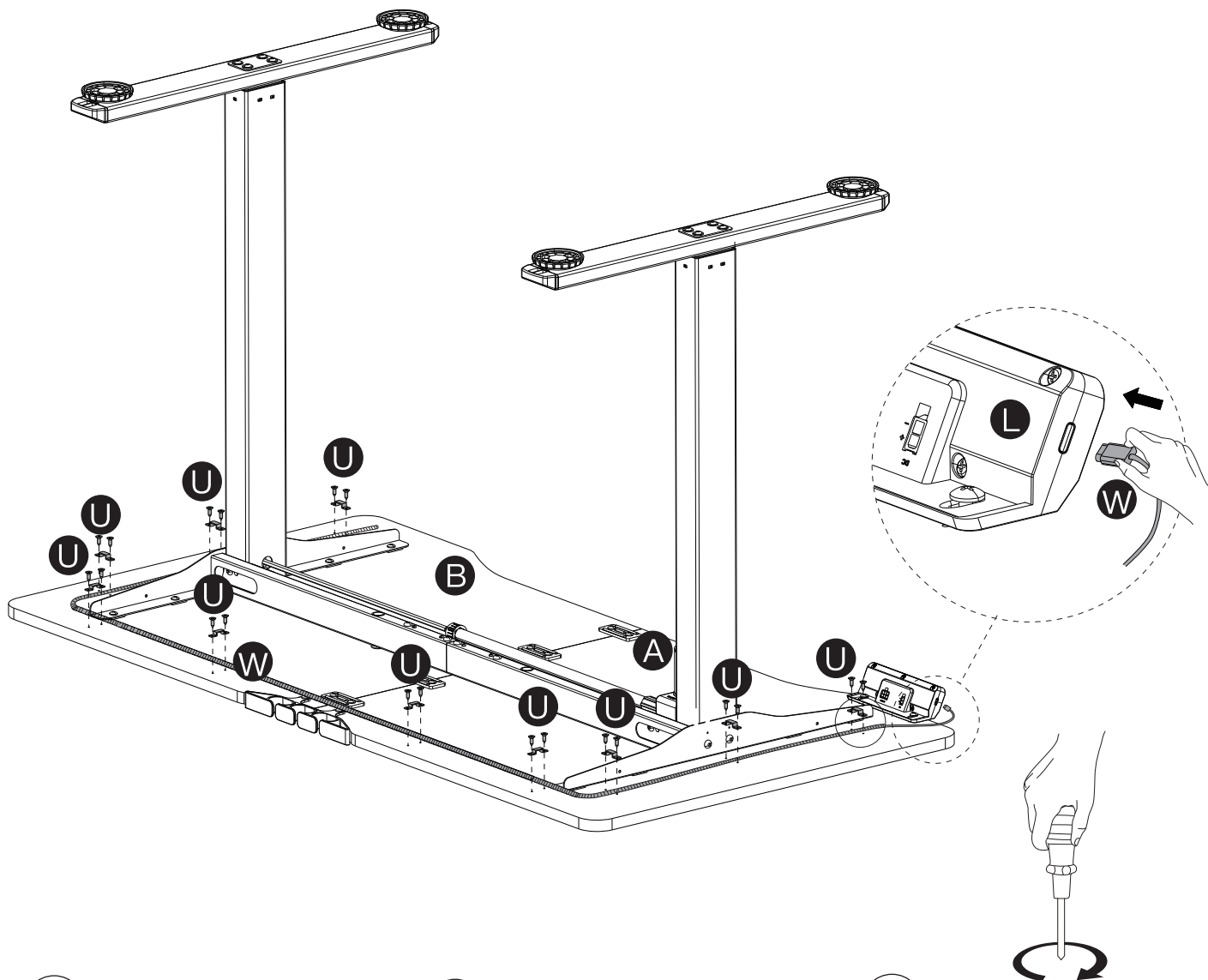


x20

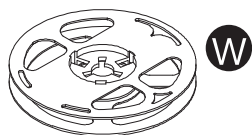
W



x1

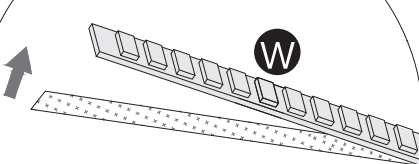


1



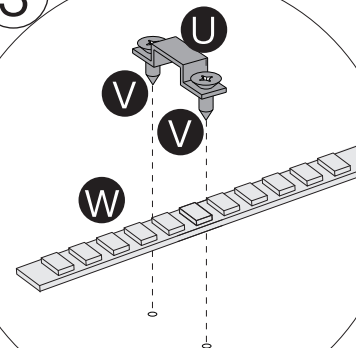
Unfold the light strip

2

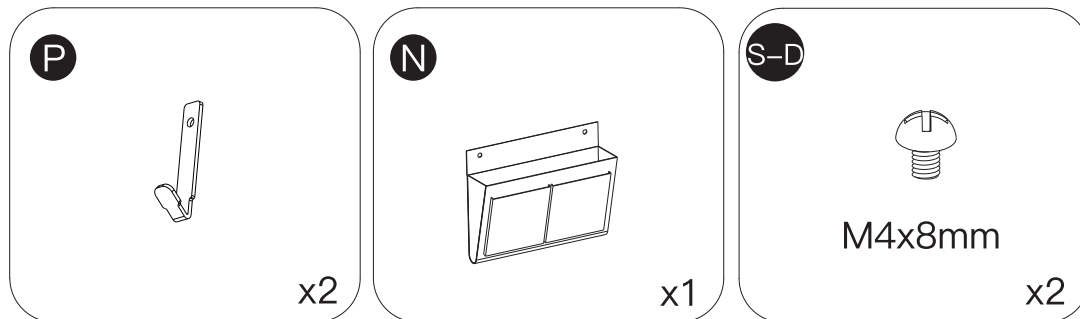


Tear double-sided adhesive tape apart.

3

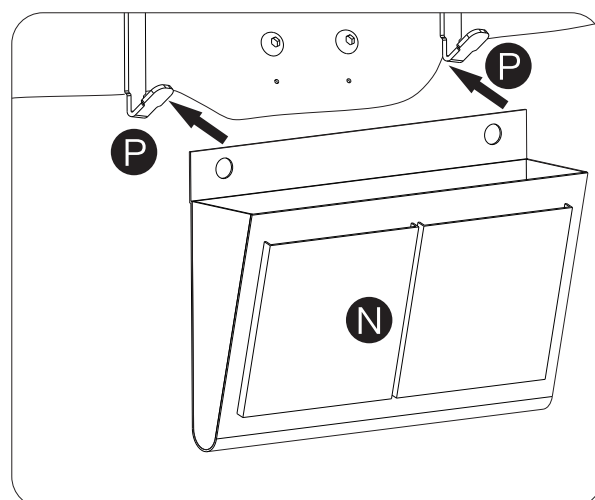
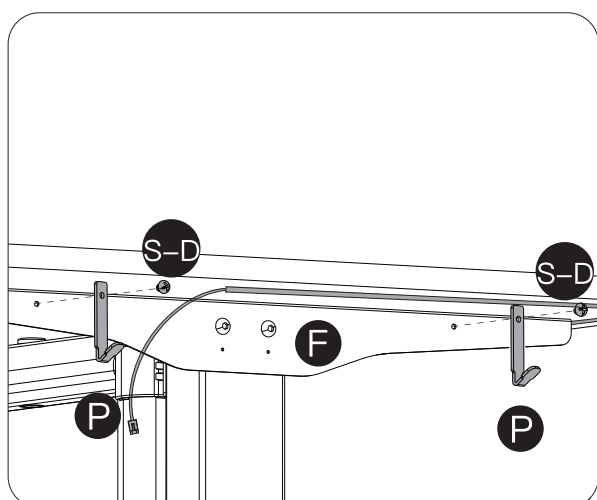
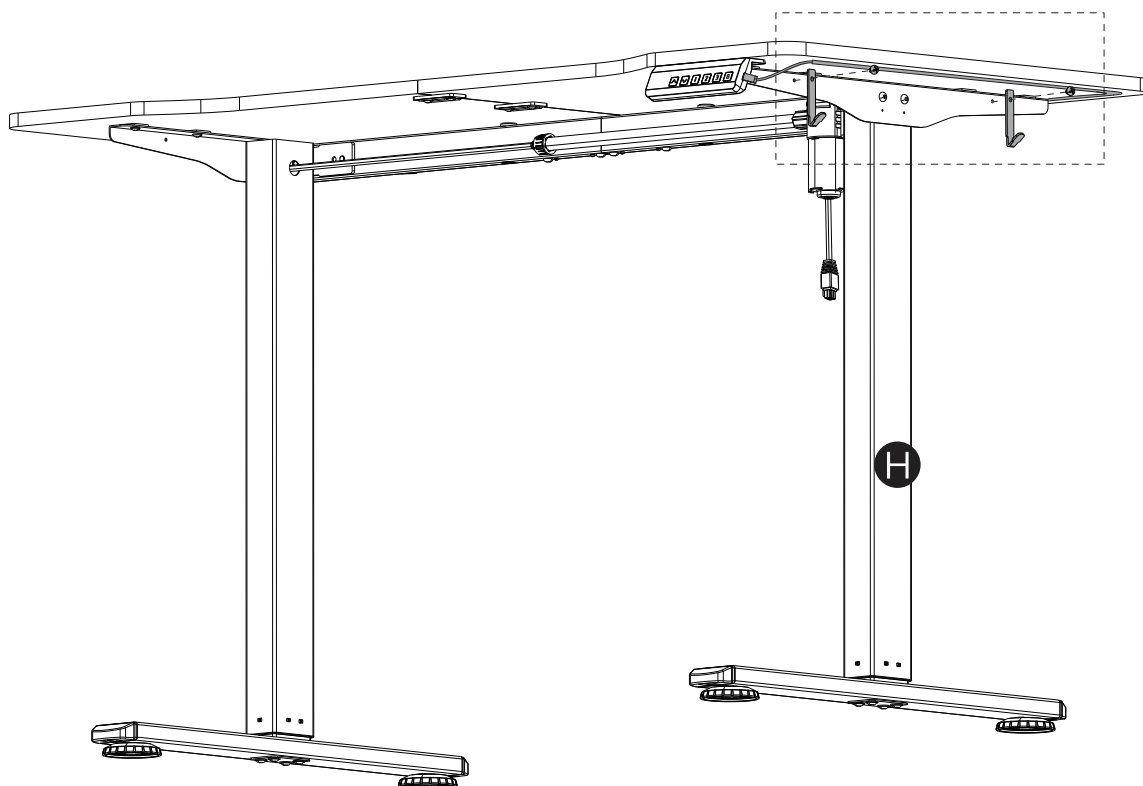


## STEP 12

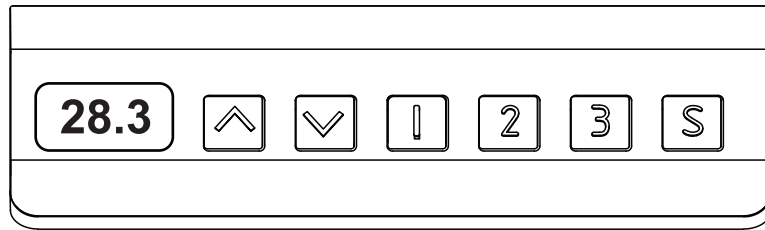


### NOTICE:


Please choose to install part **P** & **N** on the left or right according to your preference.




**EN**  
**Digital Control Panel For**  
**Electric Height Adjustable Desk**  
User Guide



- **Raise the Desk**



Press the  button to raise the desk continuously until it reaches the highest position or the button is released.

- **Lower the Desk**

Press the  button to lower the desk continuously until it reaches the lowest position or the button is released.

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- **Select Height Setting 1/2/3**




Press the  /  /  button, the desk will automatically adjust to the pre-set height for that button.

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- **Save Current Height Setting**

Short press the  button, the screen will display 'S-.'


Press buttons , , or  to save the current height setting to that button.

When you press the , , or  button, the desk will adjust to the previously saved height for that button.

Any button press will stop the desk's movement.



## Settings

### • Reset

Press and hold the  button until 'rst' is displayed. Continue holding until the desk goes down to its lowest level and comes back up slightly. Release the button, and reset is complete. If the button is released during the reset procedure, reset will stop. The desk won't work until reset is done correctly.

### • Child Lock

Press and hold the  and  buttons together for 5 seconds. The screen will display 'LOC' and the buttons will be disabled.

Press and hold the  and  buttons together for 5 seconds again. When the screen changes from 'LOC' to normal numerical display, it indicates that the system has been unlocked.

### • Settings Menu

Press and hold the " " button for 5 seconds to enter the settings menu.

Short-press the " " button to navigate through the menu.

Short-press the " " or " " button to adjust the settings.

Long-press the " " or " " button to quickly adjust the height settings.

Press and hold the " " button again to save the changes.

If saving is successful, "SUS" will be displayed; if saving fails, "FAL" will be displayed.

The settings menu will be exited automatically if there is no button-press for 10 seconds.

Menu Options	Display	Description
Minimum Height	27.6-42.5 Default: 27.6	Range: 27.6-42.5 in
Maximum Height	31.5-46.5 Default: 46.5	Range: 31.5-46.5 in
Desk Thickness	0-11.8 Default: 0.8	Range: 0-11.8 in
Collision Detection Sensitivity (Raise the Desk)	PC0-PC5 Default: PC2	Range: 0-5 0: off; 1-5: Higher numbers indicate higher sensitivity

Collision Detection Sensitivity (Lower the Desk)	DC0–DC5 Default: DC2	Range: 0–5 0: off; 1-5: Higher numbers indicate higher sensitivity
Display Height Units	U-0–U-1 Default: U-1	U-0: Metric (cm) U-1: Imperial (inch)

### • Power-Saving Mode

The screen will turn off if there is no button-press for a minute. Any button-press will turn the screen on again.

Protection Mode Error Codes	
SC0	Standby Over voltage Protection: Standby Voltage too high. Power off the desk, check the connection between power and the controller, and power on again. If the error code persists, please contact technical support.
SC1	Power Supply Over Voltage Protection: Input Voltage too high. If the correct AC adapter is being used, power off the desk, check the connection between power and the controller, and power on again. If the error code persists, please contact technical support.
SC4	Operating Over Voltage Protection: Operating voltage too high. Power off the desk, check the connection between power and the controller, and power on again. If the error code persists, please contact technical support.
hot	Overheating Protection: When the motor has been working continuously for too long, it will stop operating to prevent overheating. Wait for at least 18 minutes (until error code disappears) before making any further height adjustment.
r-6	Power Supply Over Voltage Protection (during use): Input voltage too high. Error clears when power supply voltage returns to normal. If the error code persists, please contact technical support.

<b>rst</b>	Reset Warning: Continue to complete the reset.
<b>EX0</b>	Short Circuit Protection: Power off, check the cable connections, and power back on again. If the error persists, please contact technical support.
<b>EX1</b>	Overloading Protection: Max load exceeded. Error code will persist for 20 seconds (DO NOT operate). Remove items from the desk and confirm there is no mechanical damage before attempting again.
<b>EX2</b>	Motor Phase Error Protection: Power off, check the cable connection between the motor and the controller, and power back on again. Then follow the reset instructions. If the error code persists, please contact technical support.
<b>EX3</b>	Sensor Malfunction Warning: Motor sensor can't be detected. Power off, check the cable connection between the motor and the controller, and power back on again. Then follow the reset instructions. If the error code persists, please contact technical support.
<b>EX4</b>	Anti-Collision System Warning: Impact detected. The desk will move 2" (50mm) in the opposite direction and stop.
<b>EX6</b>	Cable Disconnection Warning: Check motor and controller cable connections. Normal operation should resume once all connectors are properly connected. If the error code persists, please contact technical support.
<b>EX7</b>	Mechanical Failure Warning: Check for any structural damage or motor faults.

Note: "X" represents the table leg number product 1, 2, 3.....