

Desk Riser with Dual Monitor Mount

SKU: DESK-V036K-M2

Instruction Manual

Assembly Video & Product Info
www.vivo-us.com/products/desk-v000k-m2



! CAUTION! !

If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.



DO NOT EXCEED WEIGHT CAPACITY

NEVER PLACE EXCESSIVE FORCE ON THE RISER OR EXCEED THE STATED WEIGHT CAPACITY. FAILURE TO DO SO MAY RESULT IN SERIOUS PERSONAL INJURY AND/OR DAMAGE TO SETUP EQUIPMENT.

Desktop Weight Capacity: 33lbs (15kg)



NEVER OPERATE RISER UPSIDE DOWN

NEVER ATTEMPT TO RAISE RISER WHEN UPSIDE DOWN; DOING SO MAY RESULT IN SERIOUS PERSONAL INJURY. ENSURE RISER IS RIGHTSIDE UP ON A STABLE SURFACE BEFORE ATTEMPTING ANY HEIGHT ADJUSTMENTS.



DO NOT ROUTE CABLES WITHIN SUPPORT FRAME

NEVER ROUTE CABLES WITHIN THE INNER SUPPORT FRAME OF RISER. DOING SO MAY CAUSE SERIOUS PERSONAL INJURY AND/OR DAMAGE TO SETUP EQUIPMENT.



KEEP HANDS FREE OF SUPPORT FRAME

NEVER PLACE HANDS WITHIN SUPPORT FRAME. DOING SO MAY RESULT IN SERIOUS PERSONAL INJURY.



CHECK CABLE LENGTH

TO PREVENT ACCIDENTAL DAMAGE TO DEVICES AND/OR PERSONAL INJURY, PLEASE ENSURE POWER CABLES HAVE ADEQUATE LENGTH TO ACCOMMODATE THE CHOSEN HEIGHT OF YOUR DESK RISER.



KEEP DEVICE & DESK ITEMS AWAY FROM DESK EDGE

ALWAYS KEEP LAPTOP, MONITORS, AND OTHER DESKTOP ITEMS AWAY FROM THE EDGE OF THE DESK. FAILURE TO DO SO MAY RESULT IN ACCIDENTAL DAMAGE OF DEVICE AND/OR SERIOUS PERSONAL INJURY.

Need Help? Get In Touch

Monday-Friday from 7:00am-7:00pm CST



help@vivo-us.com



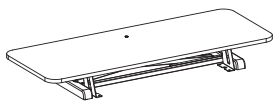
www.vivo-us.com

Chat live with an agent!

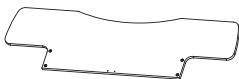


309-278-5303

Package Contents



A (x1)
Desk



B (x1)
Keyboard Tray



C (x1)
Stopper



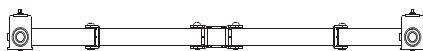
D (x3)
Pad



E (x4)
Rubber Feet



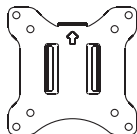
F (x2)
Cable Clip



G (x1)
Swivel Arm



H (x1)
Pole



I (x2)
VESA Plate



J (x1)
Grommet Plate



K (x1)
Clamp Bolt



L (x1)
Support Plate



M (x1)
Pole Cable Clip



N (x4)
Arm Cable Clip



O (x1)
Pole Cap



P (x5)
Rubber Pad

Included Hardware & Tools



S-A (x2)
ST4.2x12mm
Screw



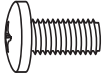
S-B (x4)
M5x10mm
Screw



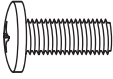
S-C (x2)
M3x8mm
Screw



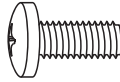
S-D (x2)
Knob



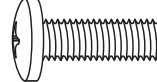
M-A (x8)
M4x12mm
Screw



M-B (x8)
M4x16mm
Screw



M-C (x8)
M5x12mm
Screw



M-D (x8)
M5x16mm
Screw



M-E (x8)
M5 Washer



M-F (x8)
Spacer



T-A (x1)
6mm Allen
Wrench

Tools Needed:



**Phillips
Screwdriver**



Scissors

Weight Capacity:



Desktop



**Keyboard
Tray**

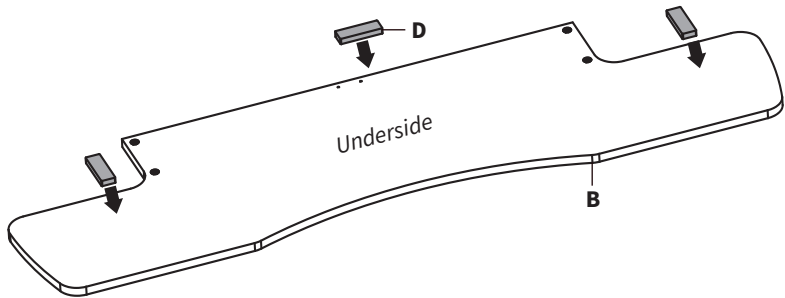


Per Screen

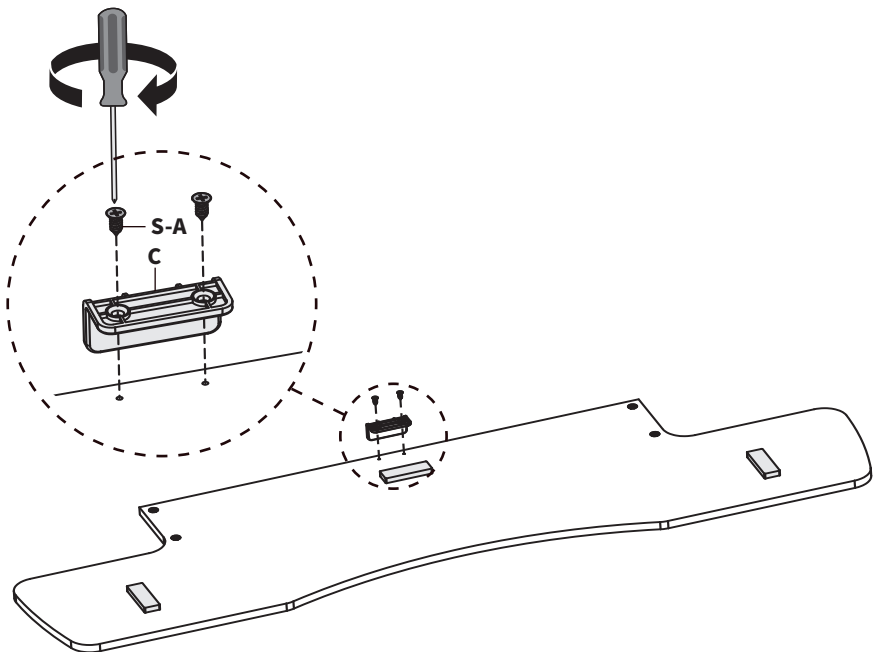
ASSEMBLY STEPS

STEP 1

Apply Pads (**D**) to underside of Keyboard Tray (**B**).



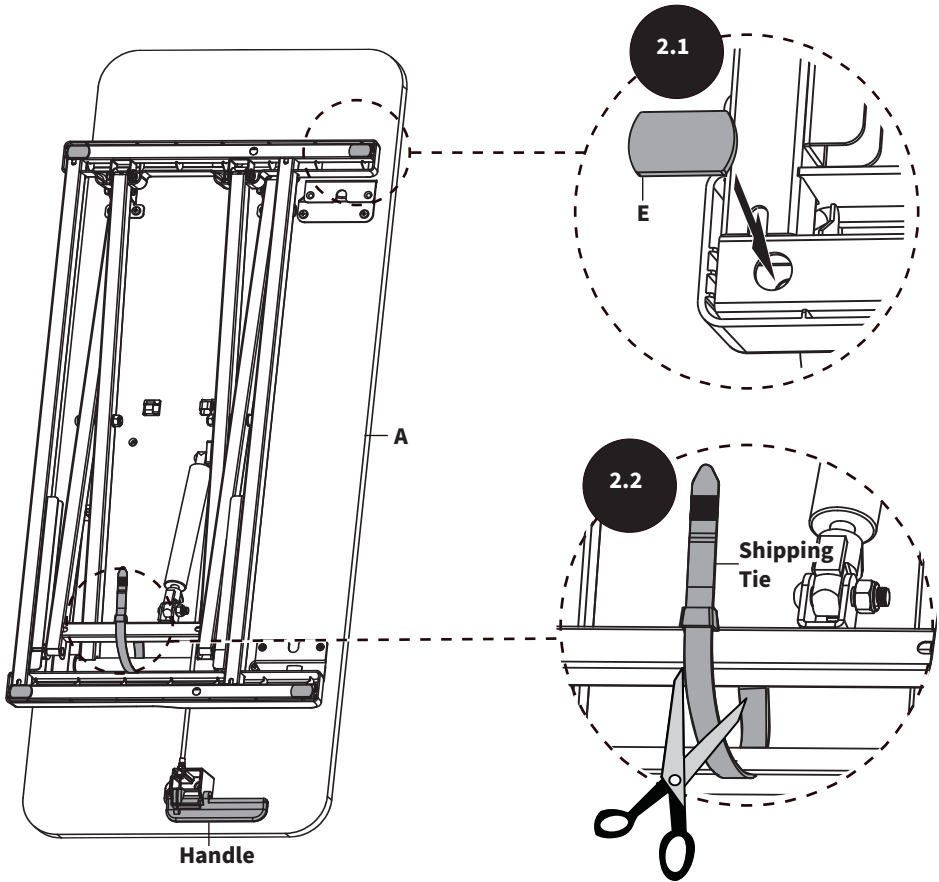
Secure Stopper (**C**) to Keyboard Tray using ST4.2x12mm Screws (**S-A**) and a Phillips screwdriver.



STEP 2

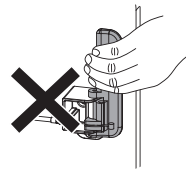
2.1: Install Rubber Feet (**E**) to the bottom of Desk (**A**).

2.2: Remove **Shipping Tie** from desk and set right side up on solid surface.



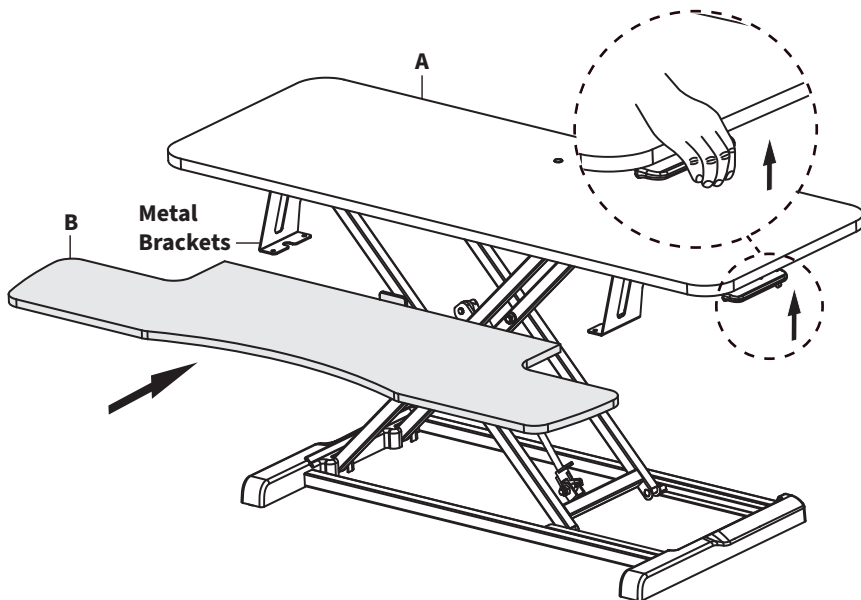
** WARNING **

DO NOT squeeze the **Handle** on Desk (**A**) while cutting the shipping tie.

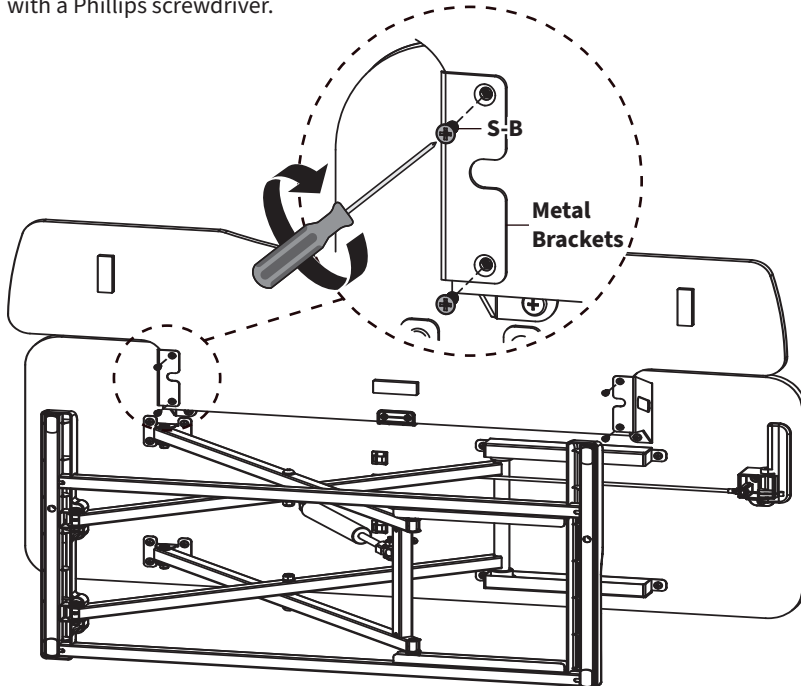


STEP 3

Raise Desk (A) by lifting the handle on the right side of the frame. Place Keyboard Tray (B) onto **Metal Brackets**.

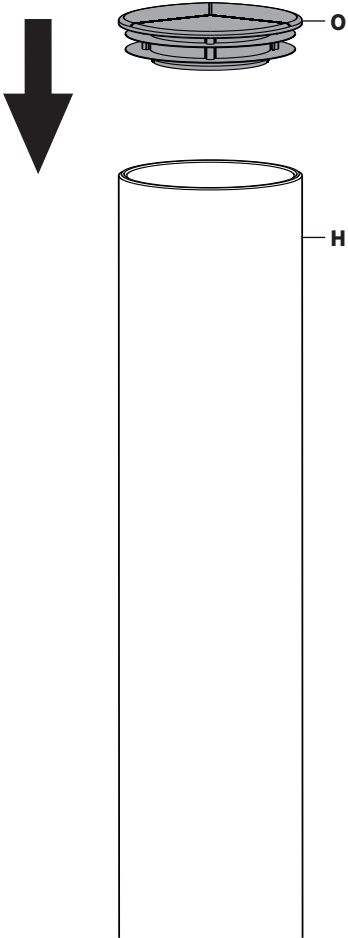


Secure Keyboard Tray to **Metal Brackets** using M5x10mm Screws (S-B) and tighten with a Phillips screwdriver.



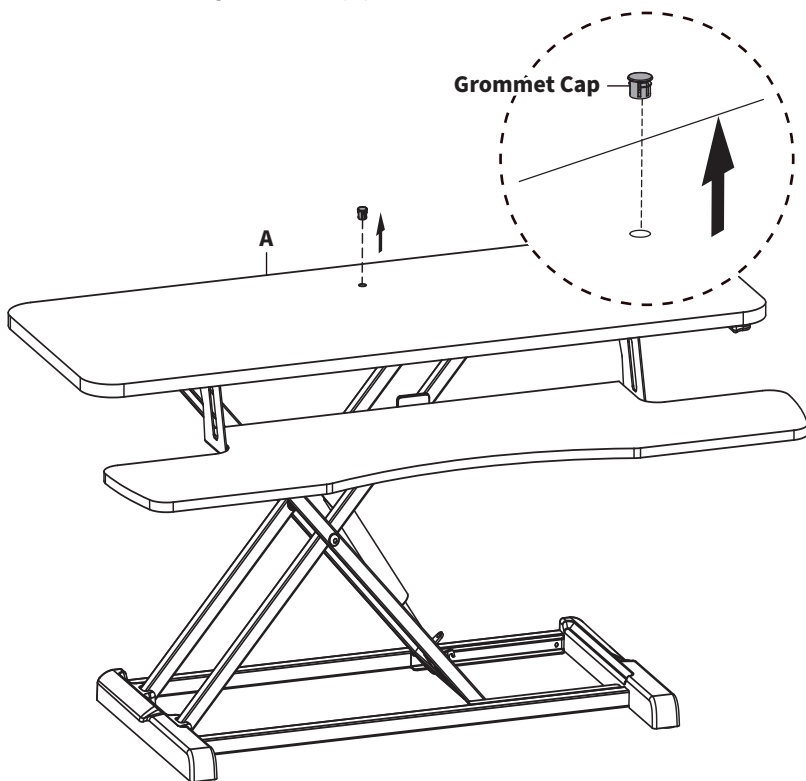
STEP 4

Install Pole Cap (O) onto top of Pole (H).

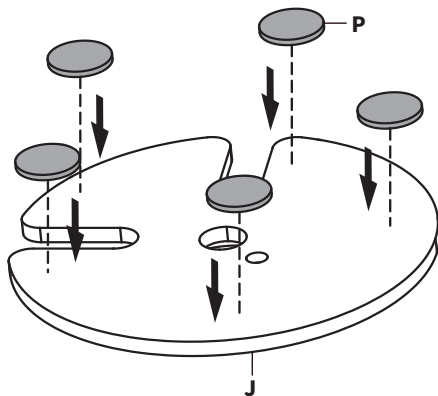


STEP 5

Remove **Grommet Cap** from Desk (**A**).



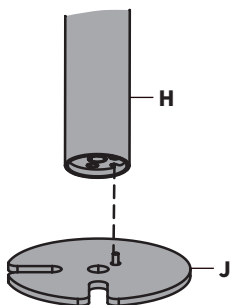
Remove adhesive cover and install Rubber Pads (**P**) onto the underside of the Grommet Plate (**J**).



Place Rubber Pads (**P**) in an evenly-spaced circular pattern.

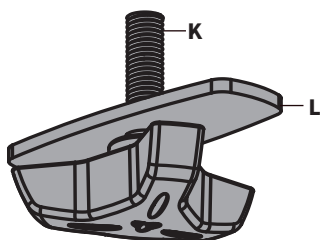
STEP 6

6.1



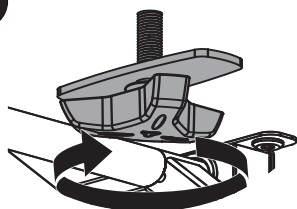
Place Pole (**H**) onto Grommet Plate (**J**).

6.2

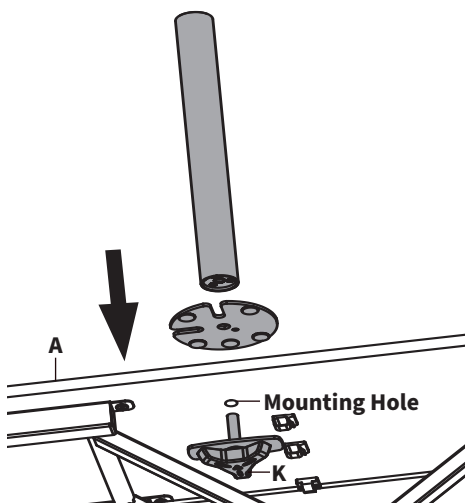


Slide Support Plate (**L**)
onto the Clamp Bolt (**K**).

6.3

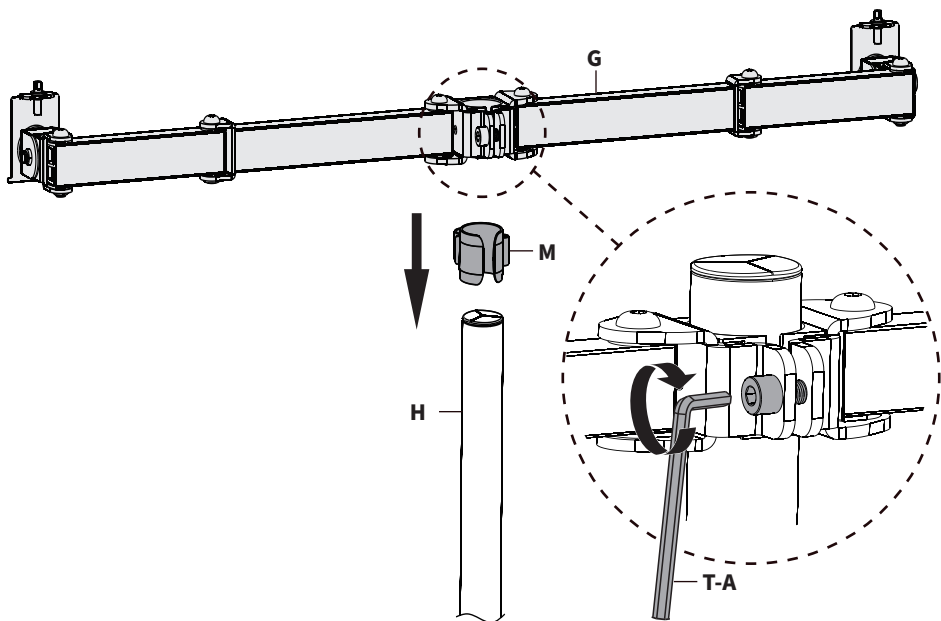


Thread Bolt through **Mounting Hole**
in Desk (**A**), anchoring into Pole with
Grommet Plate.

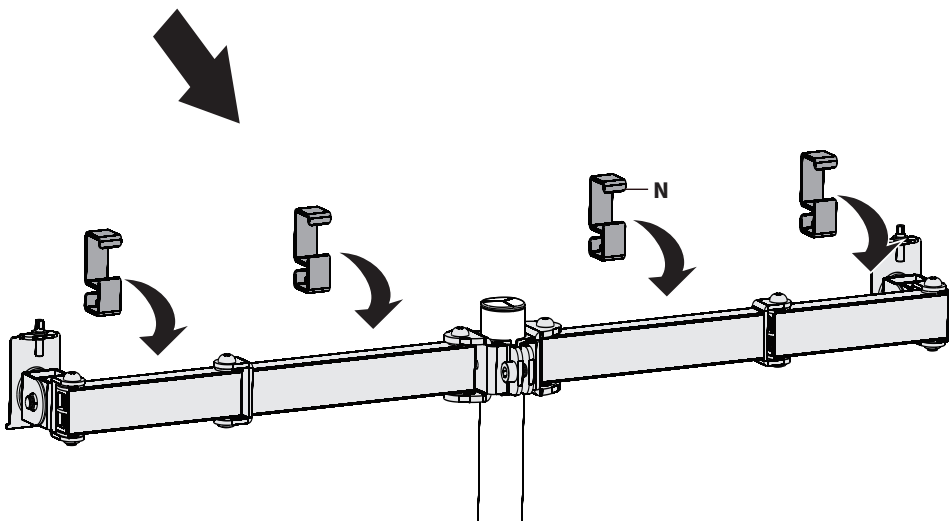


STEP 7

Slide Pole Cable Clip (**M**) and Swivel Arm (**G**) onto Pole (**H**). Secure in place using 6mm Allen Wrench (**T-A**).



Attach Arm Cable Clips (**N**) to Swivel Arm.

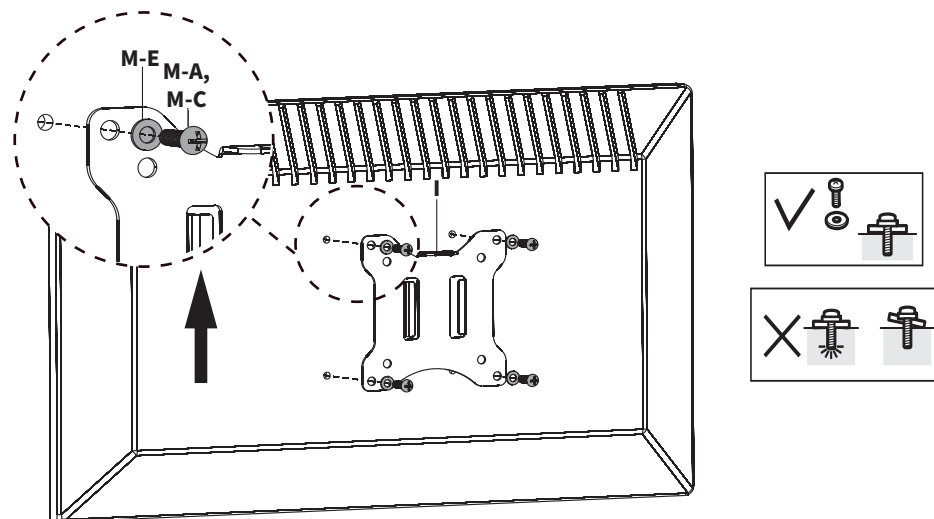


STEP 8

Assemble VESA Plates (I) to the back of monitors using appropriate hardware for your screen type.

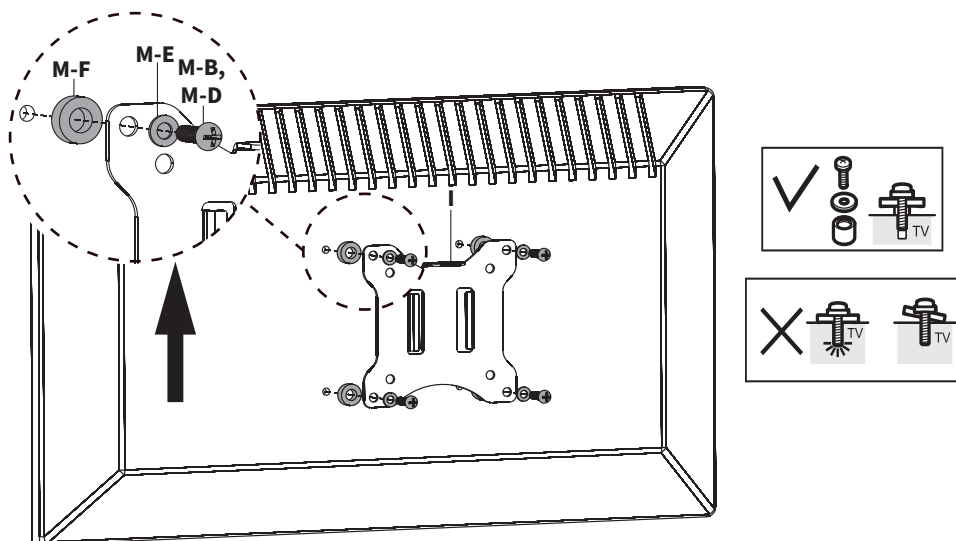
FLAT BACK MONITORS:

If using a flatback monitor, use appropriate Screws (M-A, M-C), M5 Washers (M-E), and a Phillips screwdriver.



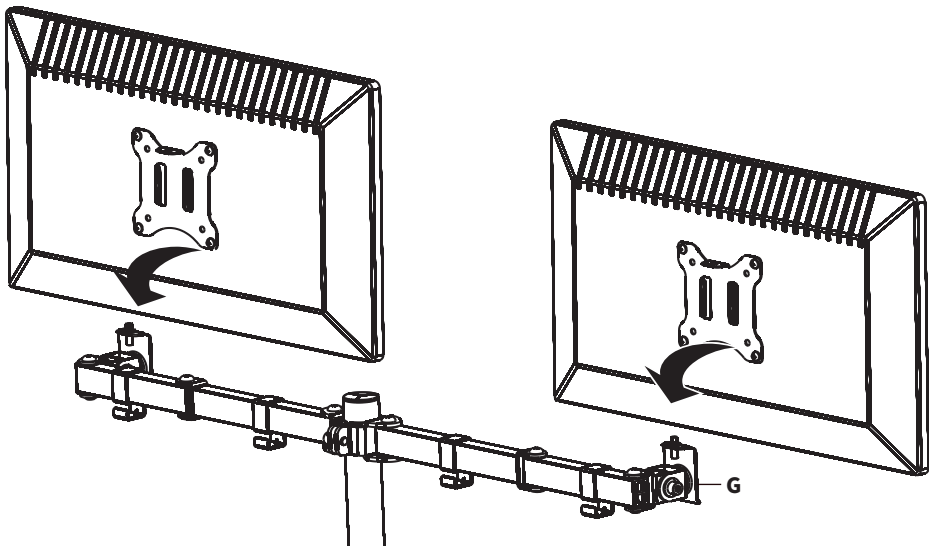
CURVED/RECESSED MONITOR:

If using a curved/recessed back monitor, use appropriate Screws (M-B, M-D), M5 Washers (M-E), Spacers (M-F) and a Phillips screwdriver.

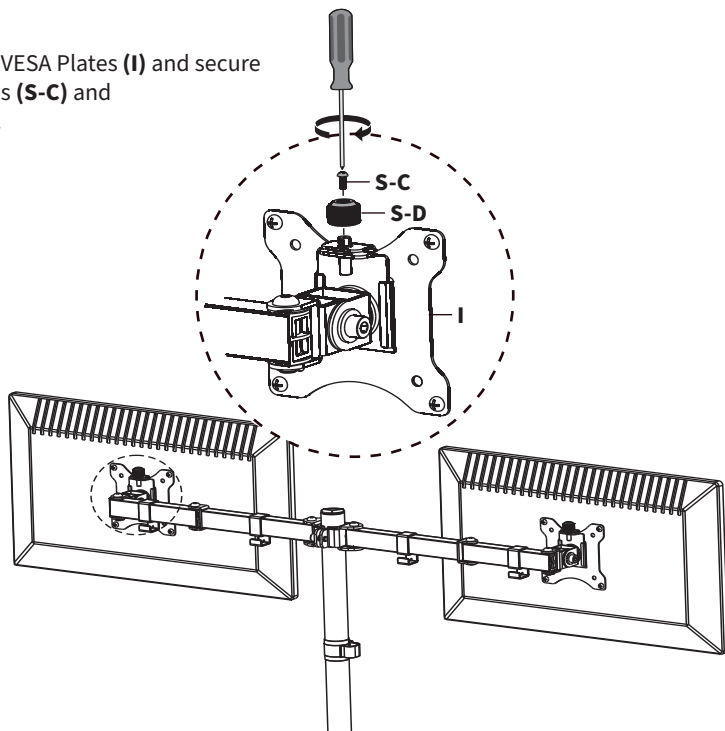


STEP 9

Slide monitors onto Swivel Arm (G).

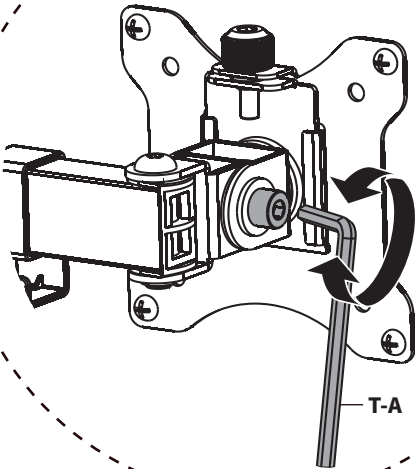
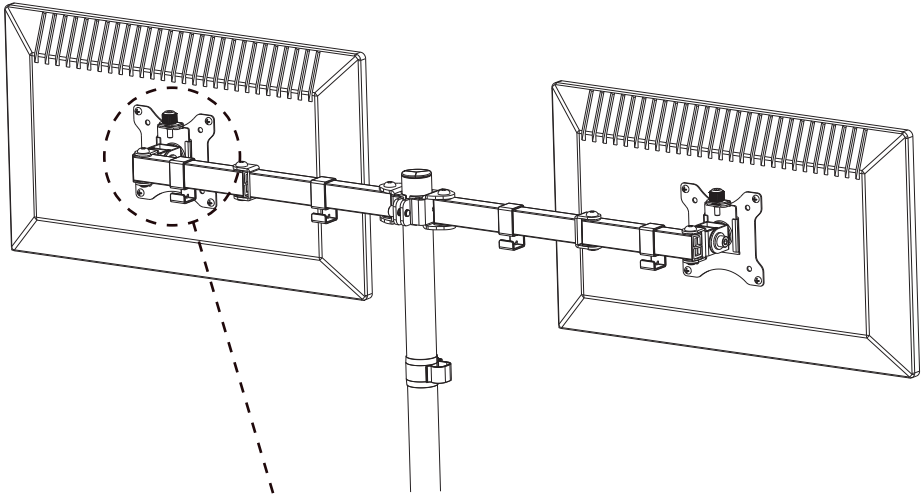


Place Knobs (S-D) on VESA Plates (I) and secure using M3x8mm Screws (S-C) and a Phillips screwdriver.



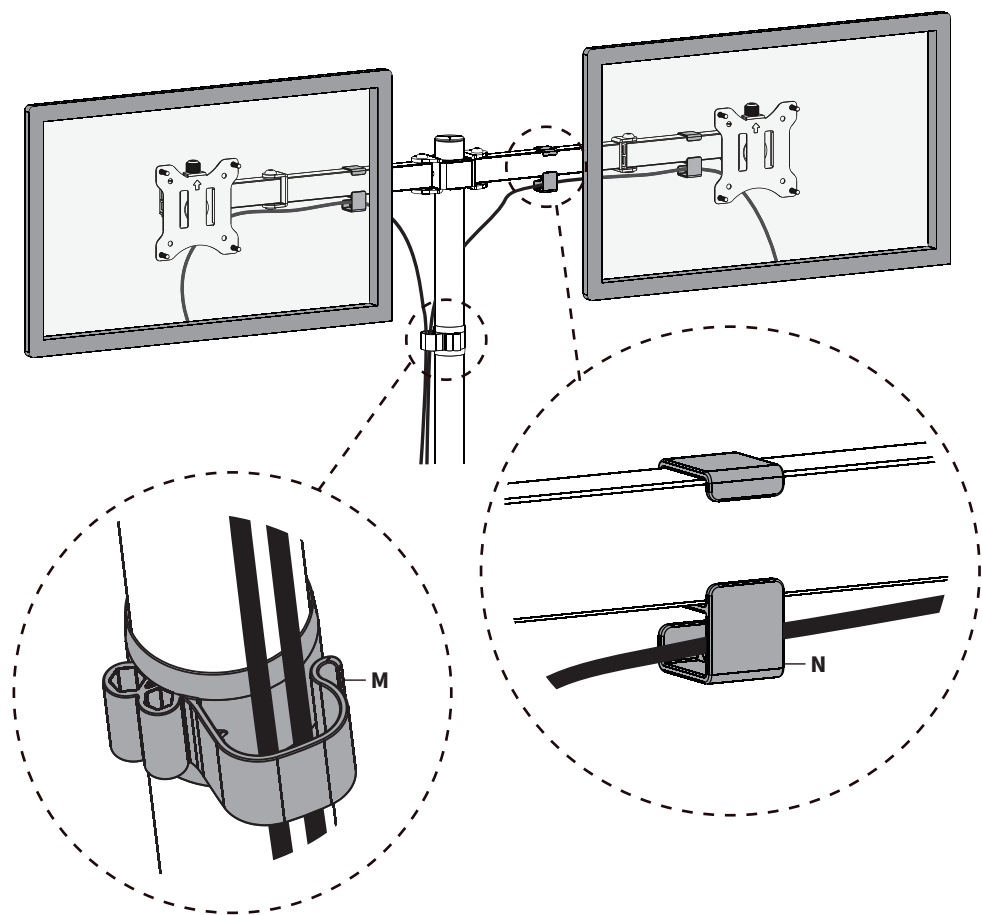
STEP 10

Adjust monitor tilt by using 6mm Allen Wrench (**T-A**) to loosen and tighten the joint.



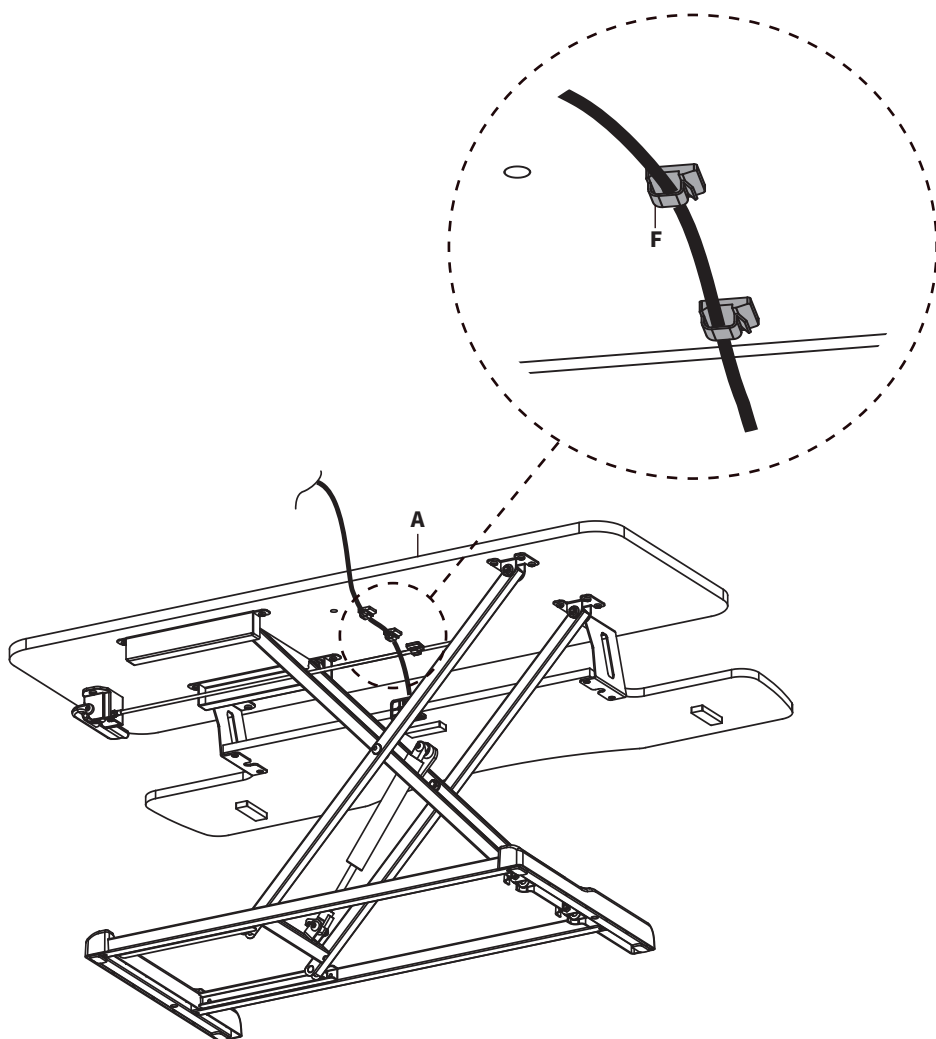
STEP 11

Manage cables using Arm Cable Clips (**N**) and Pole Cable Clip (**M**).



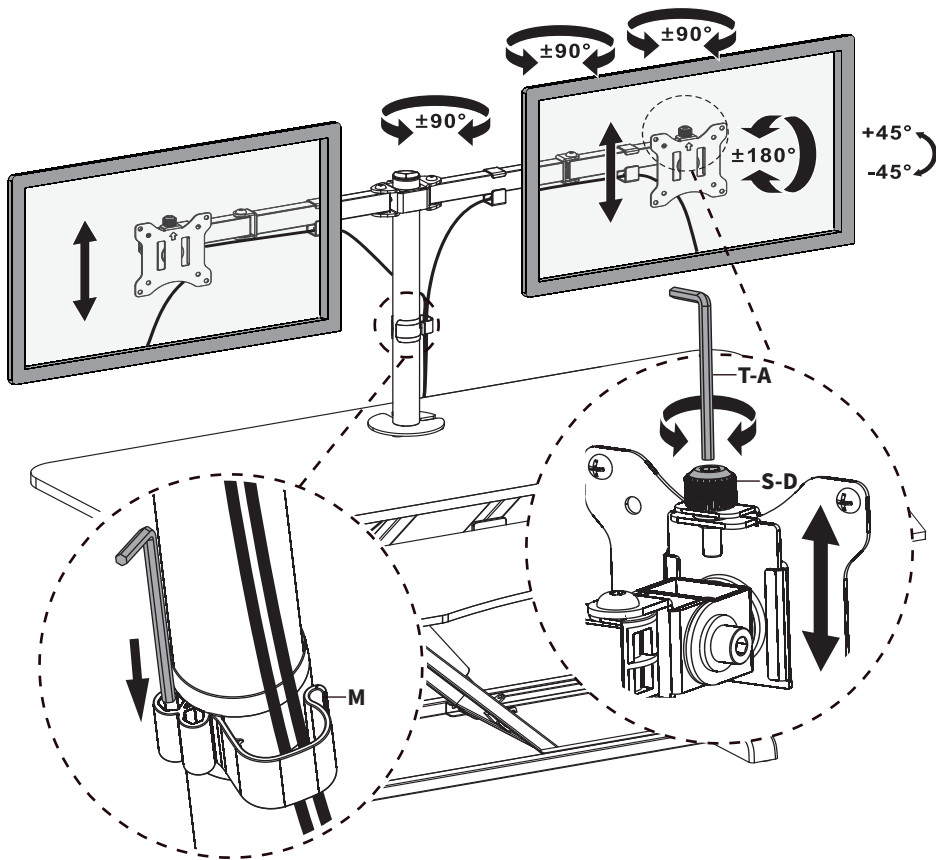
STEP 12

Apply Cable Clips (**F**) to underside of Desk (**A**) and route cables.



Adjustments

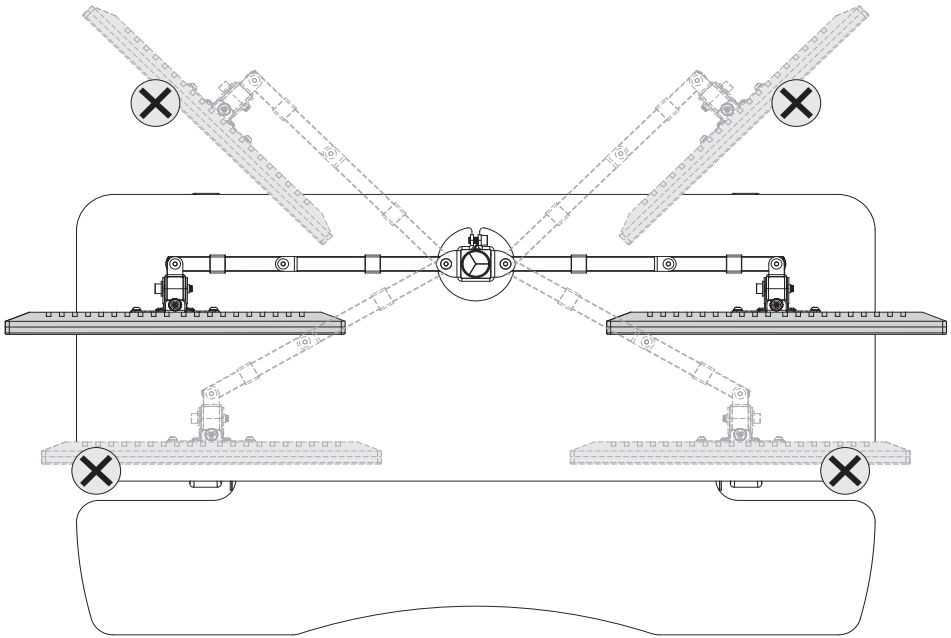
Adjust the monitor height by loosening Knobs **(S-D)** with 6mm Allen Wrench **(T-A)**. Store 6mm Allen Wrench in Pole cable Clip **(M)**. Adjust as desired.





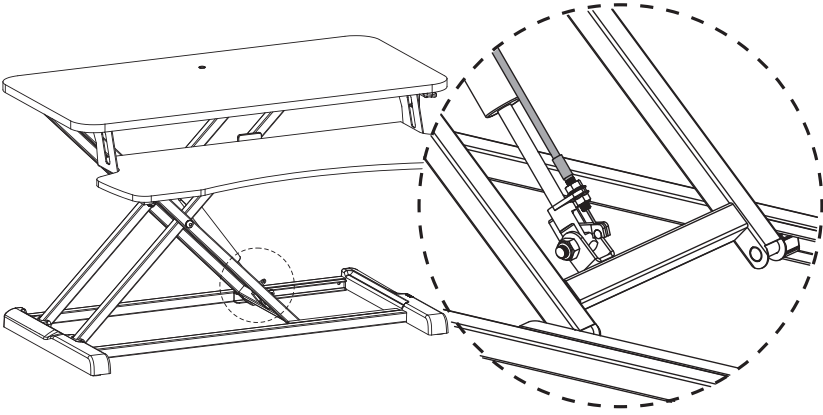
**** WARNING ****

For safety, avoid fully extending the monitor arm. This can create instability and risk tipping.



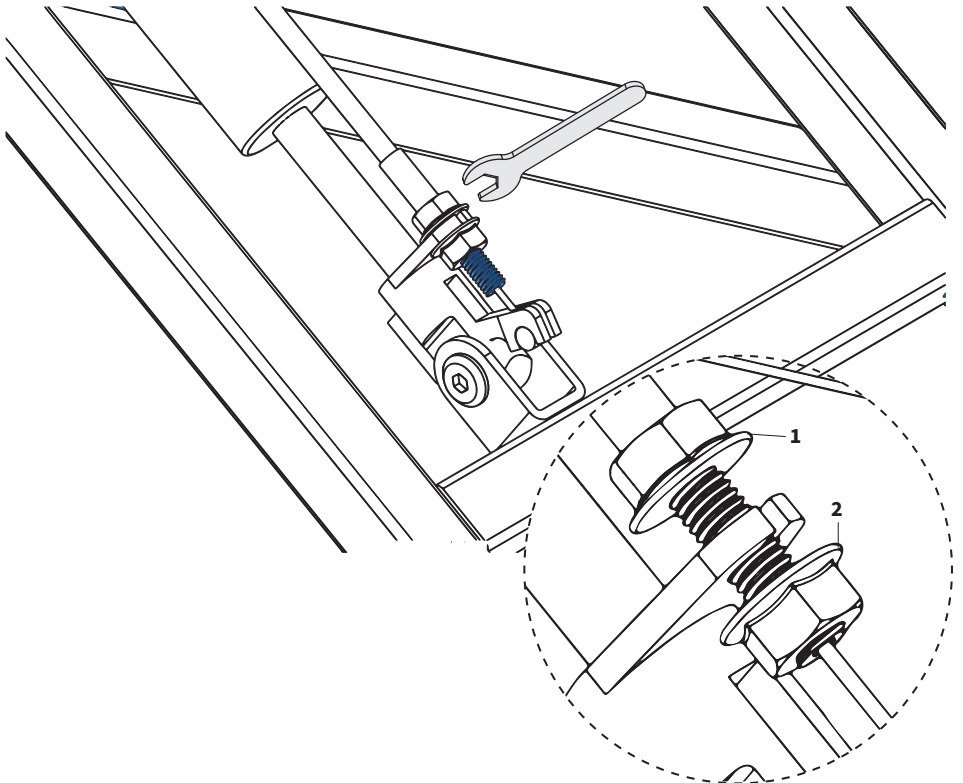
Tension Adjustment

If your desk riser lifts up or down too easily, or is too difficult, the gas spring cable can be adjusted to your desired tension. The adjustment is located at the base of your riser.



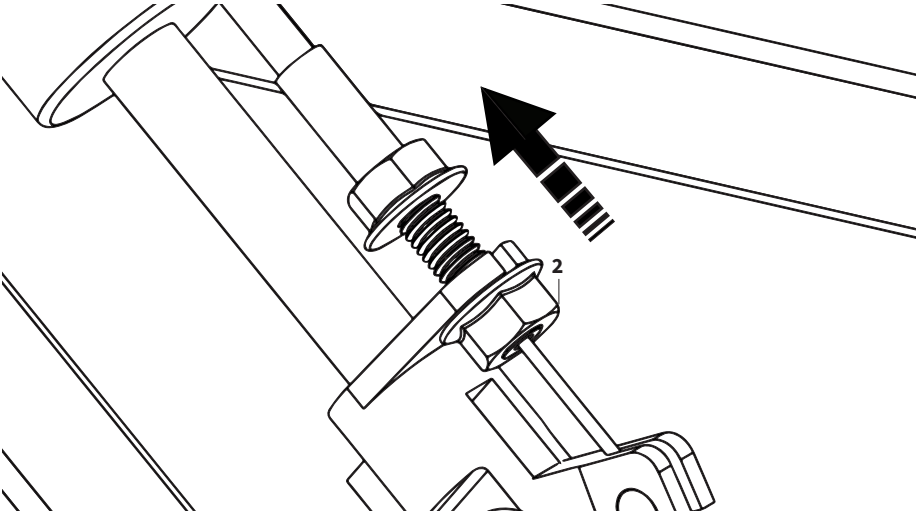
Getting Started

Start by loosening the Upper **(1)** and Lower **(2)** Nuts using an adjustable wrench. Loosen Nuts until they are both on the opposite ends of the Gas Spring Cable.

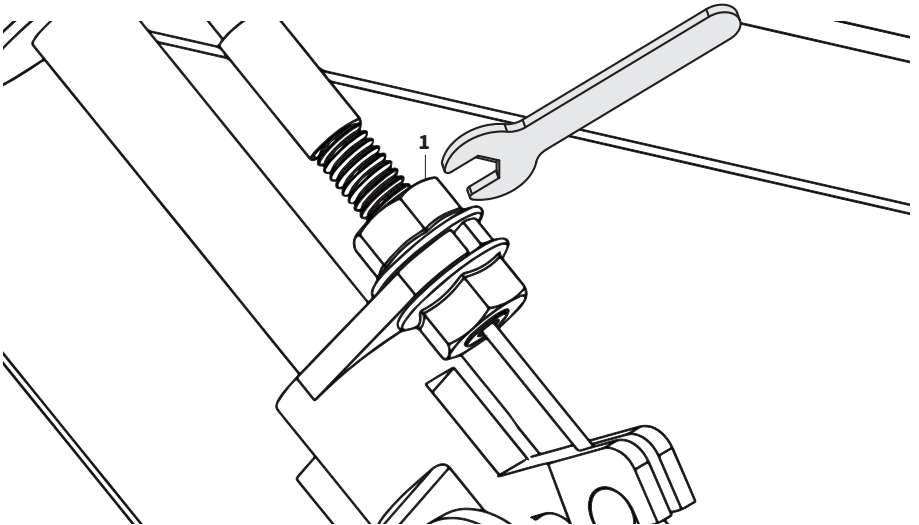


Option 1:
Desk is Difficult to Raise/Lower | Increase Tension

If the desk feels difficult to raise and lower, you will need to increase the Gas Spring Cable tension. Gently pull the cable away from the Lever until the Inner Nut **(2)** is firmly pressed against the middle divider.



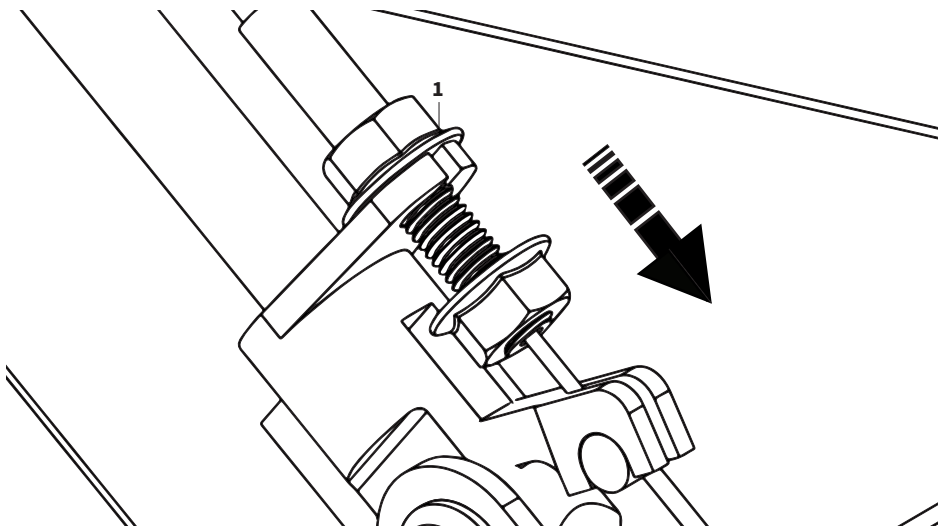
Tighten Upper Nut **(1)** until it firmly holds the cable in its position, as shown below.



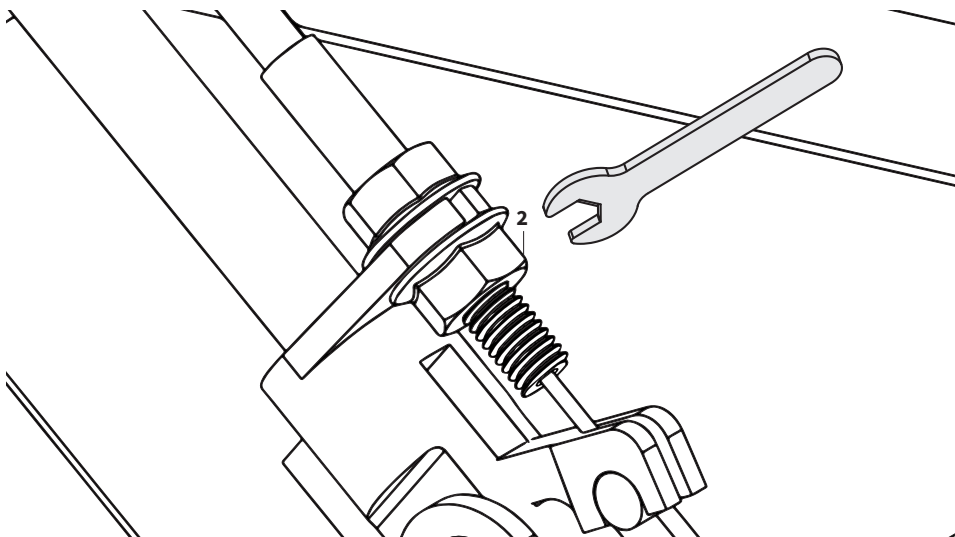
Option 2:

Desk is too Easy to Raise/Lower | Decrease Tension

If the desk is raising or lowering without the handle being pressed, the tension will need loosened. Gently push the cable down towards the base of the riser until the Upper Nut (1) is firmly pressed against the middle divider.



Tighten Lower Nut (2) until it firmly holds the cable in its position, as shown below.



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LAST UPDATED: 7/02/24

REV1

v1.0



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