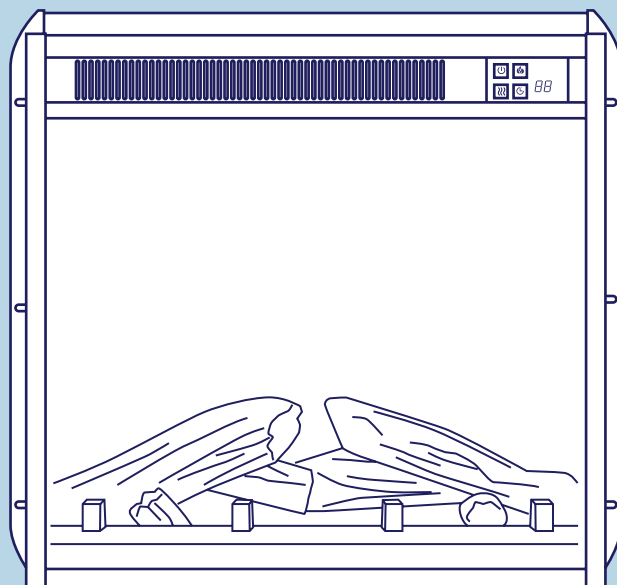




18" Insert Fireplace Heater



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Warning and Safety

- Read this guide before installation. Failure to follow the safety instructions may result in property damage, serious injury, or death.
- Please Keep this manual.



Danger:

Indicates an IMMEDIATELY hazardous situation that, if not avoided, will result in death, serious injury, or serious property damage.



Warning:

Indicates an POTENTIALLY hazardous situation that, if not avoided, will result in death, serious injury, or serious property damage.



Caution:

Indicates an POTENTIALLY hazardous situation that, if not avoided, will result in minor to moderate injury. It may also be used to indicate unsafe practice.



Attention:

Pay additional attention to the instruction.



DO NOT:

Indicates prohibited actions and/or practice.

Warning and Safety

About Installation	
 WARNING 	▪ This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Do not locate or install the heater where it may fall into or contact with water. ▪ Do not alter, change, or modify the heater. ▪ Do not install or use the heater in outdoor area.
About Power and Electricity	
 WARNING 	▪ Connect the heater to a properly grounded outlet only. ▪ Always plug heater directly into a wall outlet. Do not use it with an extension cord or reloadable power tab.
 WARNING 	▪ Do not operate the heater with a damaged cord or power plug. ▪ Do not run the power cord under carpeting. ▪ Do not cover the power cord with throw rugs, runner, or the like. Arrange the power cord away from high traffic areas and where it will not be tripped over.

Warning and Safety

About Operation



- Do not insert or allow foreign objects from entering any ventilation or exhaust opening of the heater as this may cause an electric shock or fire, or damage to the heater.
- The heater has hot and arching or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
- When the heater is in use, the top center of the fireplace can get hot to the touch, and may cause serious injury or burns. Always supervise small children around the fireplace / heater.
- Do not place any cloth or decorations over the heater outlet of the fireplace, as this may cause a fire and serious injury.



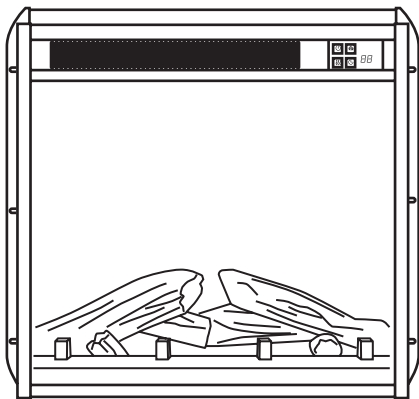
- Keep combustible materials such as furniture, pillows, bedding, papers, clothes and curtains at least 3ft (0.9m) away from the front of the heater, and away from the side or rear of the heater.
- Always unplug the heater when not in use.

Encountering Troubles



- If the unit appears to be malfunction, turn off the unit and unplug from the electrical outlet immediately and contact customer service. There is no user servicable parts inside the fireplace / heater.

Name of Parts



Fireplace Heater
1x



Remote Control
1x



4x12 mm screw
6x

Product Specification

Power Supply Input	120 V / 60 Hz
Rated Power	1400 W

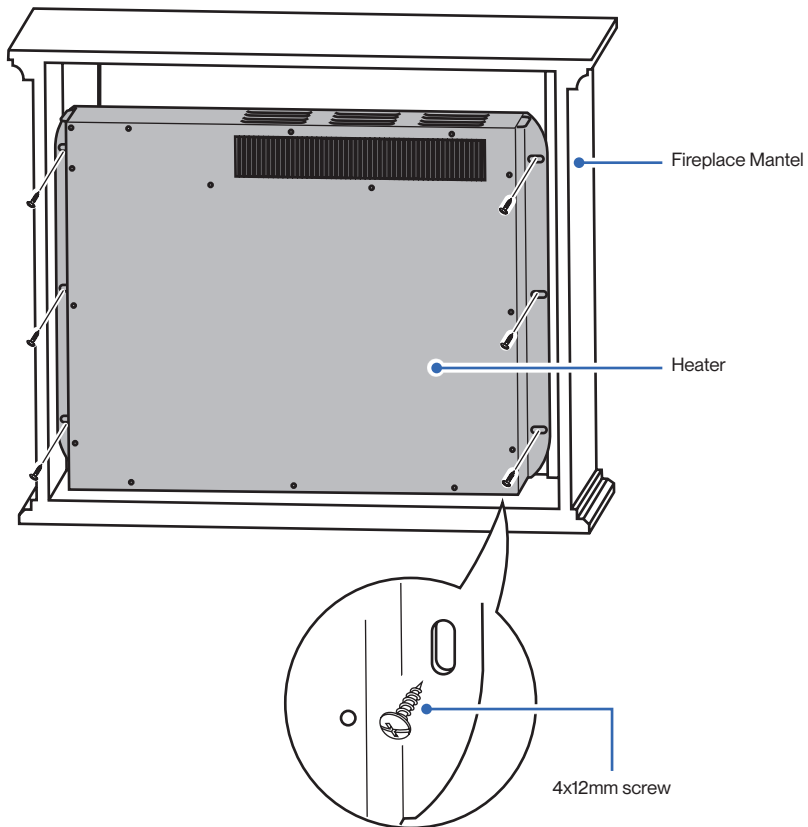
Assembly Instruction

Install the Heater

1. Set the heater from the back of the fireplace mantel and center it in the opening.
2. Check the alignment and attach the heater to the mantel by inserting screws through the pilot holes on the mantel.

QUICK TIPS

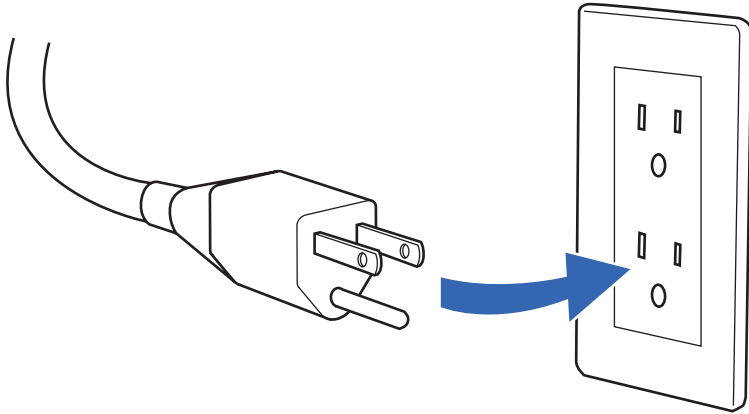
- Do not attempt to install the heater from the front of the mantel, It will not fit unless specified on the mantel's instruction manual.



Assembly Instruction

Power Connection

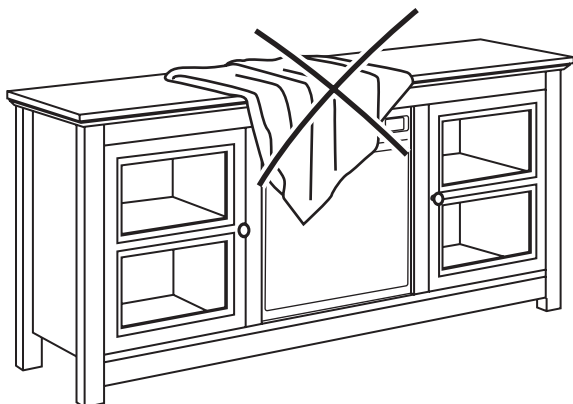
- Check that the air intake and exhaust is not covered or obstructed in anyway.
- Keep combustible objects at least 3 ft / 0.9m away from the unit.
- Plug the heater to a grounded power socket.



- This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock.
- This heater comes standard with a 6ft / 1.8m long, three wired cord. Always plug the heater into a grounded wall outlet, extension cord or relocate tab should never be used.
- Improper connection of the equipment grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded.
- Do not modify the plug or cord provided with the product nor using any bypass device if the plug does not fit the outlet. Have a proper outlet installed by a qualified electrician.

Before Using

Operation Tips

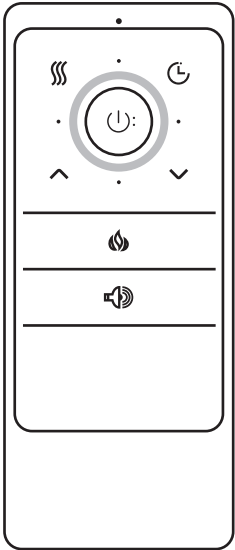
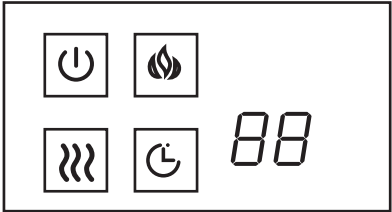


DO NOT obstruct the air inlet and outlet of the heater.



DO NOT use the heater near flammables and combustibles.

Control Panel / Remote Control



Power Button
Power ON / OFF the unit



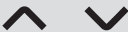
Flame Control Button
Control flame brightness levels
(4 levels)



Heater Control Button
Turn ON / OFF the heater



Timer Button
Enable OFF timer setting
(0-8 hours)



Increase / Decrease Button
Adjust temperature setting
* Only available on remote control



Sound Control Button¹
Turn ON / OFF the fire crackling
sound

¹ Sound Control Button is not functional

Remote Control

Remote Control (Using for the first time)

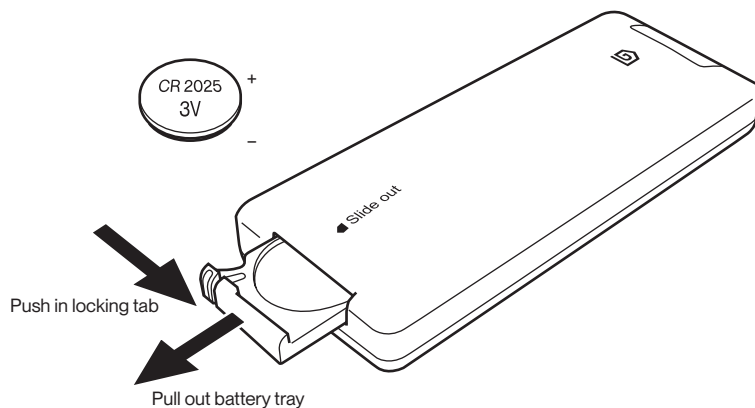
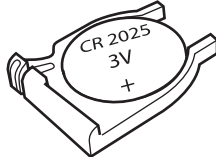
1. The remote control comes with a pre-installed battery.
2. Before using the remote control for the first time, pull and remove the insulating strip from the remote control

Remote Control (Replace Battery)

1. Hold the remote control with buttons facing downwards.
2. Remove the battery tray from the remote control by pulling the tray while pushing in the locking tab.
3. Place a CR2025 coin battery into the battery compartment according to the correct polarity.
4. Reinstall the battery tray into the remote control.



- Positive pole of the battery should be facing upward on the battery tray.



Remote Control

Coil Cell Battery Safety Warning

⚠ WARNING	
• INGESTION HAZARD: This product contains a button cell or coin battery. • DEATH or serious injury can occur if ingested. • A swallowed button cell or coin battery can cause Internal Chemical Burns in as little as 2 hours. • KEEP new and used batteries OUT OF REACH of CHILDREN • Seek immediate medical attention if a battery is suspected to be swallowed or inserted inside any part of the body.	

- Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
- Even used batteries may cause severe injury or death.
- Call a local poison control center for treatment information.
- Compatible battery type: CR2025, Voltage: 3V.
- Non-rechargeable batteries are not to be recharged.
- Do not force discharge, recharge, disassemble, heat above manufacturer's specified temperature rating or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
- Ensure the batteries are installed correctly according to polarity (+ and -).
- Do not mix old and new batteries, different brands, or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
- Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
- Always completely secure the battery compartment. If the battery compartment does not close securely stop using the product, remove the batteries, and keep them away from children.
- Do not ingest battery, Chemical Burn Hazard.
- This product contains a coin or button cell battery. If the coin or button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.
- Keep new and used batteries away from children. If the battery does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

Operation Instruction

ON / OFF

Press  to turn on the unit.

Press  again to turn off the unit.

NOTE: There is a thermostat limiter installed in the unit. When the inner temperature gets too hot, the unit will automatically turned off to avoid damage to the product or risk of fire.



- Do not unplug the unit when it is still "ON".

Heater Control

Press  on the control panel or  on the remote control to turn on the heater.

Flame Control

Press  on the control panel or on the remote control to change between 4 flame brightness levels and flame effect off.

Temperature Control

When the heater is ON, press and hold  for 5 seconds on the control panel to enter temperature adjustment setting mode.

Alternatively, press  or  on the remote control to adjust the temperature setting.

Temperature can be set between 64°F - 82°F / 18°C - 27°C.

Timer Control

Press  on the control panel or remote control to enable shut off timer.

Continue to press  to set between 0 to 8 hours with 1 hour interval.

Once the timer is up, the heater will shut down and enter standby mode. Press  to start the heater again.

Operation Instruction

°F / °C

When the heater is ON, press and hold  for 5 seconds on the control panel to change temperature unit between °F and °C.

NOTE: Temperature unit cannot be changed using the remote control.

Lock Function

Press and hold  for 10 seconds to enable lock function.

The ember bed will flash 6 times to indicate that the heater function is locked.

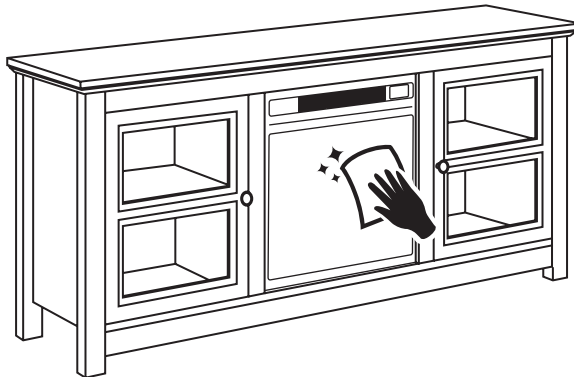
To unlock, press and hold  for 10 seconds again, and the ember bed will flash 6 times to indicate unlock.

NOTE: Lock function cannot be set using the remote control.

Care and Maintenance



- Before cleaning the heater, you must shut down the unit and disconnect it from the power supply and let the unit fully cool down.
- Never flush the heater with water.



- Clean the heater surface with a soft dry cloth or a dampened cloth .
- Remove dust and debris on the air inlet and outlet.

Troubleshooting

Before consulting repair or warranty, please check the following troubleshooting guide.
In the case of an persistent problem, contact a qualified technician for diagnosis and repair.



- When encountering presisting problem, stop operation and disconnect the heater from power supply.
- Do not attempt to repair or modify the heater by yourslef.

Error Code	Possible Cause	Solution
E1	The heater is overheating	Call customer service
E2	NTC is defective	Call customer service
E3	The heater is not working	Make sure the vents are not dirty or clogged. Unplug the power and wait for 5 minutes. Plug in the power again and turn on the power. Call customer service if the problem is not resolved.

Warranty

WARRANTY COVERAGE

Our distributor (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows: All warranty periods begin on the date of purchase. If a part fails due to defect during the applicable warranty period, Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below.

STANDARD WARRANTY

- The standard warranty period is one (1) year for the entire unit and all parts, with no registration required.

EXTENDED WARRANTY

- The extended warranty period for Window ACs, Portable ACs, and Tower Fans is an additional 6-months period.
- In order to qualify for the free extended warranty the unit must be:
 1. Registered within one hundred (100) days of purchase.
 2. Must be with the original owner.
 3. In the same address of residence that you entered with your registration.

WARRANTY PARTS REPLACEMENT

- Some parts may need to be returned to us. The limited lifetime warranty covers only parts that need to be replaced. For more information, please contact us.

Warranty

LIMITED WARRANTY STATEMENT

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

THIS LIMITED WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Product cleaning required prior to warranty service and repair.
3. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
4. Failure due to faulty installation or repairs, damage, misapplication, abuse, improper servicing, lack of or insufficient maintenance, unauthorized alteration or improper operation.
5. Failure to start due to voltage conditions, improper wiring, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.
6. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust or residue etc.) or other conditions beyond the control of the Company.
7. Damages due to chemicals (volatile organic compounds, sulfur, acids, etc.) or particulates.
8. Failure or damage of coils, piping or other parts due to corrosion, when installed in corrosive environments or within one (1) mile of seacoast.
9. Parts not supplied or designated by Company, or damages resulting from their use.
10. Products installed outside the 48 contiguous United States, except the District of Columbia and Hawaii, and Canada.
11. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
12. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
13. Shipping damage or damage as a result of transporting the unit.
14. Accessories such as condensate pumps, line sets and so forth are not covered.
15. Any special, indirect or consequential property or commercial damage of any nature whatsoever. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.
16. Consumable components, such as air filters, are not covered under parts warranty.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required, and the STANDARD warranty period shown above will apply.

Compliance Information

Radio Frequency Interference



FCC Caution

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.