

User Manual

HSM-318

Returning Policy

If the item needs to be returned, please contact our Customer Service Team. We will provide a prepaid returning label.

NOTE:

We are not responsible for any costs incurred if the buyer returns the item themselves.

Safety Precaution

To reduce risk of injury and property damage, user must read this entire guide before assembling, installing and operating the dispenser.

Failure to execute the instructions in this manual can cause personal injury or property damage.

This product dispenses water at very high temperatures. Failure to use this properly can cause personal injury.

When operating this dispenser, always exercise basic safety precautions, including the following:

- Prior to use, this dispenser must be properly assembled and installed in accordance with this manual.
- This dispenser is intended for water dispensing only. Do NOT use other liquids. Do NOT use for other purposes. Never use any other liquid in the dispenser other than known microbiologically safe tap water.
- For indoor use only. Keep water dispenser in a dry place away from direct sunlight. Do NOT use outdoors.
- Install and use only on a hard, flat and level surface.
- Do NOT place dispenser in an enclosed space or cabinet.
- Do NOT operate the dispenser in the presence of explosive fumes.
- Position back of dispenser no closer than 15 cm from wall and permit free airflow between wall and dispenser. There must be at least 15 cm clearance on the sides of the dispenser to permit airflow.
- Use only properly grounded outlets.
- Do not use an extension cord with your water dispenser.
- Always grasp plug and pull straight out from outlet. Never unplug by pulling on power cord.
- To protect against electric shock, do NOT immerse cord, plug or any other part of the dispenser in water or other liquid.

Safety Precaution

- Ensure dispenser is unplugged prior to cleaning.
- Never allow children to dispense hot water without proper and direct supervision.
Unplug unit to prevent unsupervised use by children.
- Service should be performed only by a certified technician.
- Warning: Do not damage the refrigerant circuit.
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children less than 8 years.
- Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.
- This appliance is intended to be used in a household and similar applications such as: kitchen area in shops, offices and other working environments, bed and breakfast type environments, catering and similar non-retail applications.
- Do not store explosive substances such as aerosol cans with flammable propellant in this appliance.
- If the supply cord is damaged, it must be replaced by a special cord assembly available from the manufacturer or its service agent.
- Never turn the machine upside down or lean it more than 45°.
- Thermostat has been adjusted. There is no need to adjust it by yourself. When the matching is below the freezing point and blocked by ice, the cooling switch should be turned off for 4 hours before turning it on again to continue its operation.
- This machine should not be plugged back in until 3 minutes after it has been unplugged.

Safety Precaution

- Don't turn the tap at will to avoid making a leaking or a water-cut.
- Cut off the power at a long time of no using. Drain the left water in the machine. Open the cupboard door of the refrigerator. Clean the drinker inside and outside, close the door again after about 2 days and cover the machine with a dust cover.
- Pull out the power socket before repairing or maintaining.
- If there are dust and dirt on the condenser surface, use a piece of watered soft cloth to clean it up.
- Replacement cord instructions, type Y attachment. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- If the drinker is not yet watered up and the power is switched wrong, the machine may be over-heated then. The protection switch will cut off the power automatically to protect the heating series. Just waiting for 15 minutes, the user can operate the machine normally again according to the correct installing process.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- The working ambient temperature for this appliance as 50°F–100°F (10°C–38°C).

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Unpacking and Inspection

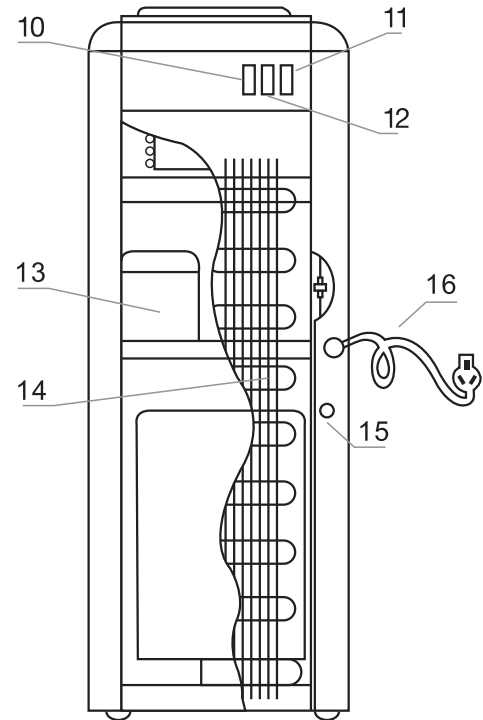
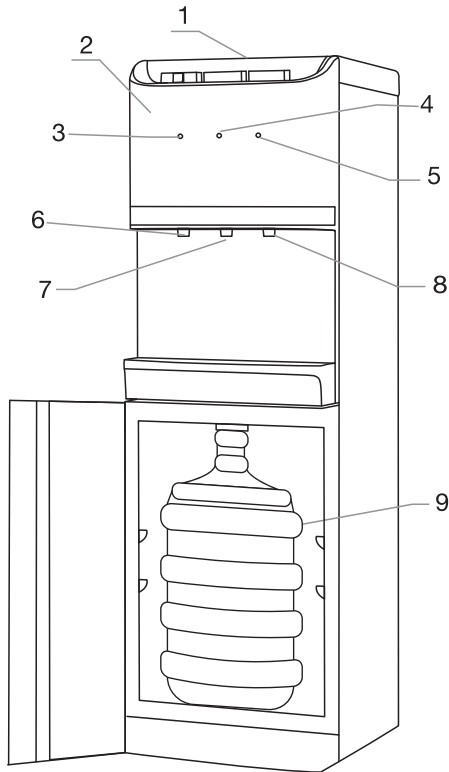
The unit has been cleaned prior to departing from the factory. To remove any dust and debris that may collect during shipping we recommend cleaning the unit prior to installation.

Thank you for choosing our company's automatic water dispenser. In order to safeguard your legitimate rights and interests, please pay attention to the following matters when receiving and inspecting the goods.

1. Whether the outer packaging of the machine is in good condition
2. Whether the machine model matches what you purchased
3. Whether the appearance of the machine is in good condition
4. Whether the accessories attached to the machine are complete
5. Whether the internal components of the machine are in good condition

If there is any problem, please contact our customer service and we will deal with it.

Parts Notes



1.Head cover
2.Panel
3.Heating light
4.Power light
5.Cooling light

6.Hot water tap
7.Normal water tap
8.Cold water tap
9. Water bottle
10.Cold water power switch

11.Hot water power switch
12.Pump water power switch
13.Compressor
14.Condenser
15.Water drain cap
16.Power wire

Installing the Water Bottle

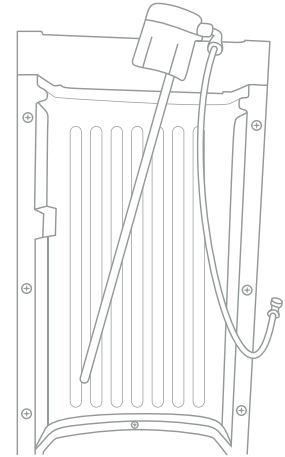
1. Open the cabinet door.

2. Place the probe assembly on the probe hanger.

3. Place a fresh bottle outside of the cabinet.

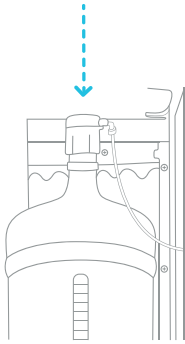
4. Remove the entire plastic cap from the top of the bottle.

5. Clean the outside of the new bottle with a cloth.

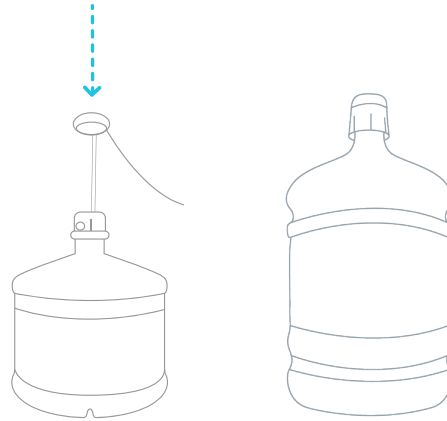


Installing the Water Bottle

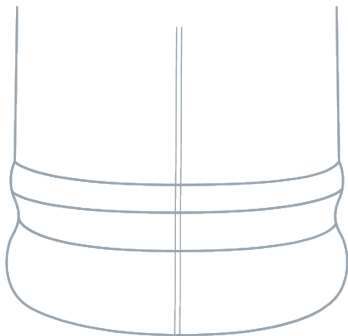
6. Place the probe into the bottle.



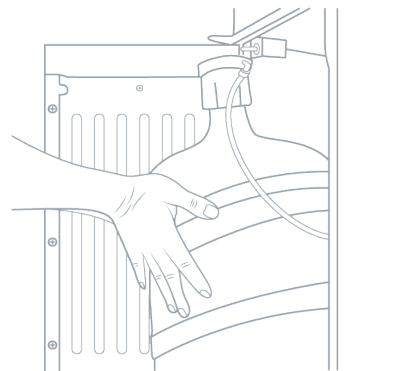
7. Slide the collar down until it clicks into place.



8. Push the head down until the tube hits the bottom of bottle.



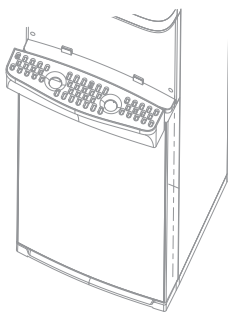
9. Slide the bottle into cabinet and close the door.



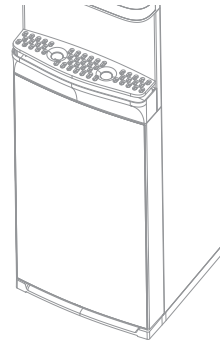
Installing and Removing the Drip Tray

No external drain is needed, the overflow will collect here.

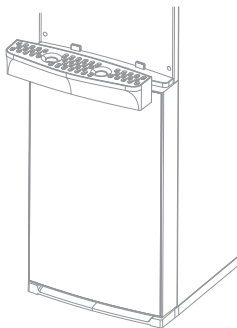
1. To install the drip tray, simply slide it into the area at the bottom of the panel until it snaps into place.



2. To remove the drip tray, place your fingers in the grid of the drip tray with one hand.



3. Gently pull the drip tray toward upward to release it. Once it has been released you can remove the drip tray from the panel of the cooler to empty it.



Locating the dispenser

Make sure that the water dispenser is not close to the wall and that there is flowing air before the wall. It is recommended to keep the distance above 15 cm, too close or affect the normal use of the product.

Place 24 hours

During the logistics and transportation of the machine, it may cause the lubricating oil inside the compressor to flow into the refrigeration pipeline due to improper stacking or handling, resulting in a serious shortage of oil in the compressor. Once the power is turned on, the compressor may be burned in a short time. Therefore, it is strongly recommended that customers place the correct "place for 24 hours" after receiving the goods, so that the lubricating oil can be returned to the compressor, and then installed and used.

Powering the Dispenser

Plug cord into a properly grounded wall outlet.

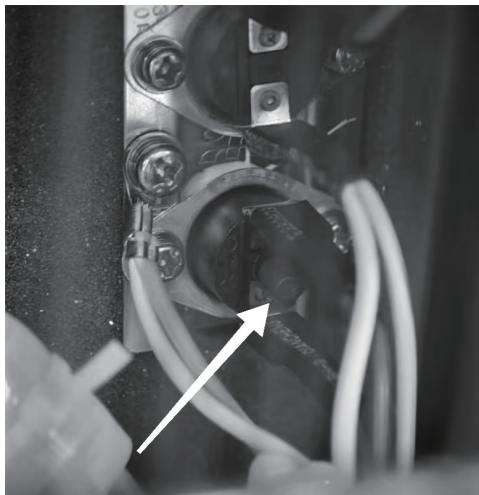
At this time the pump will begin to move water from the bottle to the hot and cold tanks. It will take up to 3 minutes to fill the tanks for the first time. During this period the pump will run continuously. This is normal.

Indicator Light

Hot Light

When water is being heated, the red indicator light is on; when the internal water is heated to 194 degrees Fahrenheit, the red indicator light goes off and the heating is completed.

(Special case: If the red heating indicator light does not light up, it is not a malfunction of the water dispenser but rather the activation of the water dispenser's anti-dry-burning mode, which is a safety measure. To restore it, please use a tool to press the position indicated on the back of the water dispenser.)



Cold Light

When the water is being cooled, the blue indicator light is on; when the internal water temperature drops to 48 degrees Fahrenheit, the blue indicator light goes off, indicating that the cooling process is completed.

Replenish Absence Indicator Light

When there is no water in the barrel, the pump will enter the dry pumping mode, and after 6 minutes of dry pumping, the pump will stop pumping, and the water shortage warning light will continue the landscape and make a drop sound until the pumping button is turned off. If you need to restart the pumping function, turn off the pumping function, wait for the water shortage indicator to light up (about 2 seconds), and then turn on the pumping function.

Activate Heating and Cooling

Before using the heating and cooling functions, please make sure that the machine has been filled with water completely. This can be determined by the Replenish Absence Indicator Light at the middle which will go out when the machine is fully filled with water.

There are 3 switches on the back of the chassis, corresponding to cold water (Figure 1), normal temperature water (Figure 2) and hot water (Figure 3). Before pressing the other two buttons, please first press the middle water pump button and wait patiently for 5 minutes before pressing the other two buttons. This is to prevent the product from being protected by the dry-burn prevention mechanism during startup.

After turning on the corresponding switch, the cold water and hot water will enter the cooling and heating states. It takes about 10-40 minutes (Cooling time varies depending on ambient temperature) for cold water to be cooled, and about 10 minutes for hot water to be heated. Normal temperature water can be drunk immediately.

Figure 1



Green
cold water power switch

Figure 2



Yellow
pump water power switch

Figure 3



Red
hot water power switch

Dispensing Water

Cold Water

During this time the cold indicator light will be steady blue, During this time the compressor could run continuously.

When the task is completed, the corresponding indicator light will go out.

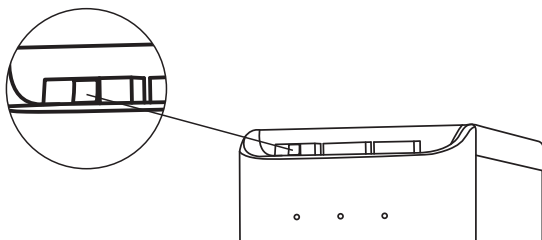
1. Position a bottle, glass, pitcher or cooking pot below the cold water spout.
2. Depress the cold water push button downward to begin the flow of water.
3. Once the desired fill level is achieved release the cold water push button.

Hot Water

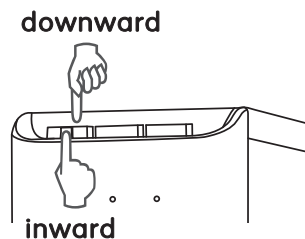
During this time the hot indicator light will be steady red.

When the task is completed, the corresponding indicator light will go out.

1. Position a bottle, glass, pitcher or cooking pot below the hot water spout.
2. press the red child safety lock to and depress the hot water push button downward to begin the flow of water. You must hold the child safety lock and push the button at the same time like pic b.
3. Once the desired fill level is achieved release the hot water push button.



pic a



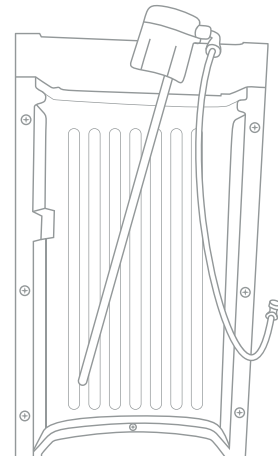
pic b

Changing the Bottle

When the empty bottle indicator light is flashing red this is an alert that your bottle is empty and will need to be replaced as soon as possible.

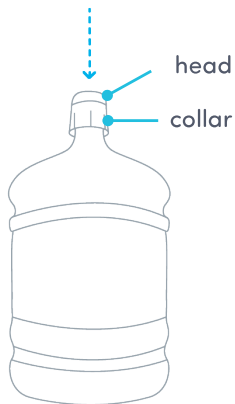
Notice: Do not dispense hot, cool or cold water if the light is flashing as you could empty the tanks and cause the dispenser to overheat.

1. Open the cabinet door.
2. Slide the empty bottle out of the cabinet.
3. Remove the probe assembly from the empty bottle. Place probe assembly on the probe hanger.
4. Set the empty bottle aside.
5. Place a fresh bottle outside of the cabinet. Remove the entire plastic cap from the top of the bottle. Clean the outside of the new bottle with a cloth.

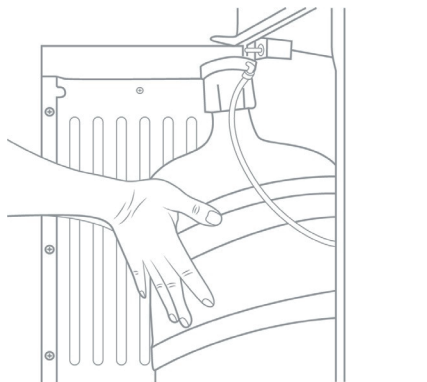


Changing the Bottle

6. Place the probe into bottle. Slide the collar down until it clicks in place. Push the head down until tube hits the bottom of bottle.



7. Slide the bottle into cabinet and close door.



Cleaning and Draining

To prolong the lifetime of the machine, it is recommended that the unit be cleaned and sanitized manually about every six months.

To clean the outside of the unit

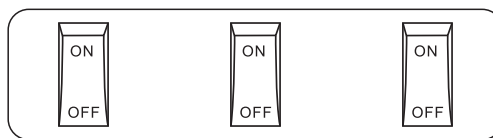
Use a disinfectant of your choice to wipe down the outside of the machine.

Disinfectant does not come with this unit. It can be purchased separately from a local store.

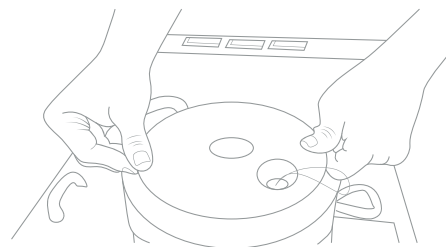
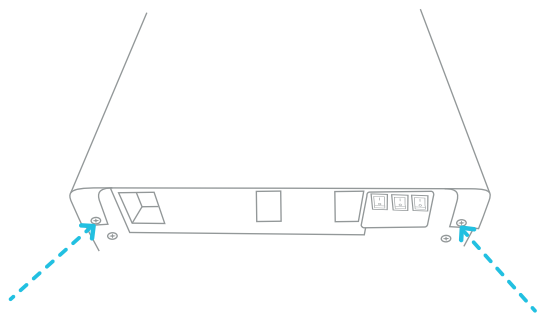
To rinse the inside of the unit

The machine has been disinfected prior to departing from the factory. However, it is recommended to rinse and drain the unit prior to installation.

1. Before cleaning, make sure that the cooling switch and heating switch are in the off position and unplug the machine.

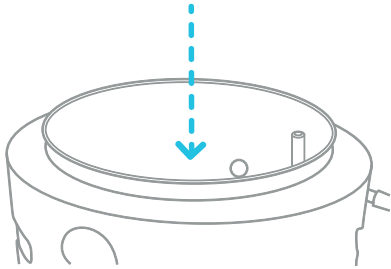


2. Remove the two screws located on the back (at the top, in line with the switches) of the cooler. Remove the top cover by lifting at an angle and pull off. Remove the white cold water tank cover and the separator.

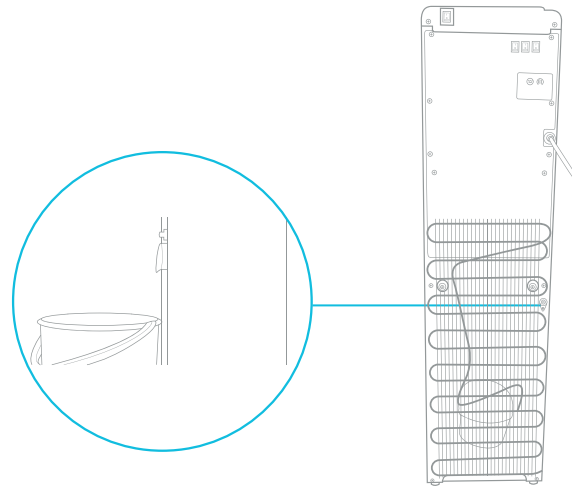


Cleaning and Draining

3. Pour 0.6 gallons of clean water into the cold tank. (The cold water tank is the open cylinder that the white cover was removed from).



4. Place a large bucket beneath the drain outlet located on the back of the unit. Unscrew the outer shell and open the drain cover inside to allow the water draining from the unit. Water will start flowing as soon as the drain cover is removed.

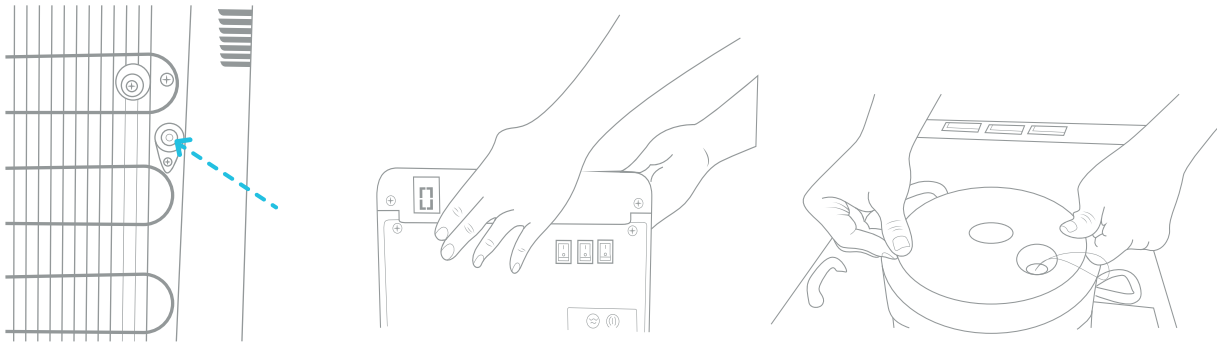


5. There is some residual water in the cold water tank that cannot be discharged and it will be drained from the cold water faucet.

Caution: To prevent customers from getting scalded, only cold water and water at room temperature can be drained from the drain pipe, and hot water can only be drained normally from the hot water outlet.

Cleaning and Draining

5. Once water is completely drained, reposition the drain cover, cold tank cover and the top cover. Ensure that the pipes and wires are connected properly and you may use the dispenser as normal.



Troubleshooting

Water is leaking in the unit

Please check to see that all of the connections are tight and there are no loose tubes or connections.

Water not dispensing at a hot or cold temperature

This could be caused by an over consumption of water in a short period of time causing the tanks to empty. Please allow 5 to 10 minutes for the water cooler tanks to refill. Allow the proper time for the water to heat and cool.

This could be caused by an interruption in the power supply. Please ensure that the power cord is connected to an outlet. Please make sure that the hot and cold switches are in the on position.

No water is dispensing from the spout

- Check to make sure that the bottle is not empty. If it is, please replace it with a new one.
- Make sure to completely depress the push button controls and the child safety lock is being slid away from you and held in place while depressing the button.

Not pumping water after replacing the bottle

- Please make sure that the cabinet door is closed. The door must be closed for the water to pump. Please unplug the water cooler and check all of the connections in the bottle cabinet. It is possible that a connection became loose while moving the bottle. Even a slightly loose connection can cause the cooler not to function properly.

Dispenser is very noisy

- Please make sure that the dispenser is positioned on a flat, level surface.